

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  265336	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  12/03/2025
NAME OF PROVIDER OR SUPPLIER  Carriage Square Rehab and Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE  4009 Gene Field Road Saint Joseph, MO 64506	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0842  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Few	Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.  (continued on next page)		

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  265336	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  12/03/2025
NAME OF PROVIDER OR SUPPLIER  Carriage Square Rehab and Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE  4009 Gene Field Road Saint Joseph, MO 64506	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0842</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Based on interview and record review the facility failed to follow their policy for medical record requests when staff reported they printed and gave copies of electronic medical records without a formal written record request. The facility also failed to provide requested medical records in a timely manner for one previous resident (Resident #1). The facility census was 130. Review of the facility provided policy titled, Resident Access to PHI or Financial Records, dated October 24, 2022 showed: -The facility recognizes the resident's right to have access to his/her Protected Health Information (PHI); -All requests for access must be in writing; -All requests by a resident or a resident's personal representative for access to PHI must be directed to the Health Insurance Portability and Accountability Act (HIPAA) Privacy Officer; -A resident who requests access to his/her records shall be given a copy of HP-08-Form A-Resident Request for Access to Protected Health Information or Financial Records. The facility may accept a written request submitted in another form; -If the resident and/or their personal representative requests a copy of the resident's medical record, the HIPAA privacy officer will provide the resident and/or their personal representative with a copy of the medical record within the state specified time period. During an interview on 11/12/25 Resident Representative A said: -He/She requested medical record information by mail August 14, 2025 included a written request; -He/She faxed a medial record request for Resident #1 on 9/17/2025; -He/She called the facility on 9/25/25 and did not connect with anyone; -He/She called the facility on 10/8/25 and spoke with Medical Records Director who said the request had been received and records were being gathered; -He/She called the facility on 10/23/25, requested the status of Resident #1's records; -Medical Record Director said he/she would check on the status of the records; -On 10/27/25 the Medical Records Director said he/she would have the records by the end of the week; -He/She called the facility the morning of 11/10/25; -The Medical Record Director said he/she was awaiting approval to send the resident's records; -The afternoon of 11/10/25 no records had been received. Review of Resident #1 medical record showed no completed HP-08-Form A-Resident Request for Access to Protected Health Information or Financial Records. During an interview on 12/3/2025 at 3:05 PM Licensed Practical Nurse (LPN) A said: -If the resident requests the record themselves, he/she would print a copy and give the records to the resident; -If the Durable Power of Attorney (DPOA) requests a medication list he/she would print it and give it to the DPOA; -Other requests must be sent through Medical Records; -Medical Record requests can only be completed during the week with Medical Records staff. During an interview on 12/3/25 at 4:22 PM the Medical Records Director said: -He/She had no direct way to receive medical record requests; -He/She did not get record requests quickly, and had found requests from months ago at the nurses stations; -He/She was aware of the multiple record requests for Resident #1; -Those requests had to be sent to the corporate office for approval; -He/She received approval to send Resident #1 medical records, but was unsure of the exact day; -Resident #1's medical records should have been sent 12/3/25, but had not done it yet; -He/She was not aware nurses were printing records for residents, that was not the correct procedure for processing record requests; -He/She had multiple conversations with Resident Representative A in regards to the resident's medical records; -He/She told Resident Representative A, he/she was not able to release the resident's medical records until corporate approved the release of the records. During an interview on 12/3/25 at 5:00 P.M. the Clinical Nurse Consultant said: -He/She was not aware of any requests for Resident #1 records prior to November 2025; -He/She was unaware nurses were printing records and giving them to resident's and resident representatives; -Nursing staff should never print records to give to residents or resident representatives; -He/She clarified the process with Medical Records Director, and all requests had to be made in writing on the required form; -He/She believed records are sent in a relatively desired time frame, did not want to say something inaccurate and could not define a time. Intake 2666871</p>		