

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265337	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/12/2026
NAME OF PROVIDER OR SUPPLIER Pacific Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 105 South Sixth Street Pacific, MO 63069	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>Based on observation, interview and record review, facility staff did not maintain a comfortable and homelike environment, when staff failed to ensure a comfortable sound level for residents when they failed to ensure the keypad for hallway C's entrance and exit door was in working order to prevent a continuous beep sound every time staff enter or exit the hall. The facility census was 53.1. Review of the facility's policies showed the facility did not provide a policy for environment. 2. During an interview on 02/09/26 at 3:13 P.M., Resident #44 said the beeping noise is the broken back door that leads to the laundry room. He/She said staff start arriving at 4:00-5:00 A.M He/She said he/she is often woken up by the sound of the beeping door. He/She said staff use that door all day long until 2:30-3:00 P.M He/She said he/she does not like the consistent beeping noise because it wakes him/her and makes him/her feel crazy. Observation on 2/10/26 at 9:06 A.M., showed the secure metal door that led to an outside exit, in C hall, beeped loudly when maintenance personnel held down the metal bar for 15 seconds, before he/she exited the hall. Resident #8 began to yell out from his/her room, while the door beeped. Observation on 2/10/26 at 9:20 A.M., showed the secure metal door that led to an outside exit, in C hall, beeped loudly when the Certified nurse assistant (CNA) held down the metal bar for 15 seconds, before he/she exited the hall. Resident #8 began to yell out from his/her room, while the door beeped. Observation on 2/10/26 at 9:43 A.M., showed the secure metal door that led to an outside exit, in C hall, beeped loudly when laundry aide held down the metal bar for 15 seconds, before he/she exited the hall. Resident #8 began to yell out from his/her room, while the door beeped. During an interview on 02/10/26 at 9:57 A.M., Resident #3 said the loud beeping coming from the door down the hall sounds like a fire alarm at times. He/She believes it is broken. He/She said it wakes him/her up in the mornings and sounds periodically all day long and sometimes at night. He/She said he/she is not sure how long it has been going on like this, but said it bothers everyone. Observation on 2/10/26 at 10:10 A.M., showed the secure metal door that led to an outside exit, in C hall, beeped loudly when laundry personnel held down the metal bar for 15 seconds, before he/she exited the hall. Observation on 2/10/26 at 10:27 A.M., showed the secure metal door that led to an outside exit, in C hall, beeped loudly when maintenance personnel held down the metal bar for 15 seconds, before he/she exited the hall. Observation on 2/10/26 at 10:29 A.M., showed the secure metal door that led to an outside exit, in C hall, beeped loudly when CNA personnel held down the metal bar for 15 seconds, before he/she exited the hall. Observation on 2/10/26 at 10:38 A.M., showed the secure metal door that led to an outside exit, in C hall, beeped loudly when laundry personnel held down the metal bar for 15 seconds, before he/she exited the hall. Observation on 2/10/26 at 10:40 A.M., showed the secure metal door that led to an outside exit, in C hall, beeped loudly when housekeeping personnel held down the metal bar for 15 seconds, before he/she exited the hall. Observation on 2/10/26 at 10:42 A.M., showed the secure metal door that led to an outside exit, in C hall, beeped loudly when housekeeping personnel held</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
---	-------	-----------

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265337	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/12/2026
NAME OF PROVIDER OR SUPPLIER Pacific Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 105 South Sixth Street Pacific, MO 63069	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>down the metal bar for 15 seconds, before he/she exited the hall.Observation on 2/10/26 at 1:26 P.M., showed the secure metal door that led to an outside exit, in C hall, beeped loudly when housekeeping personnel held down the metal bar for 15 seconds, before he/she exited the hall.Observation on 2/11/26 at 9:46 A.M., showed the secure metal door that led to an outside exit, in C hall, beeped loudly when a staff personnel member held down the metal bar for 15 seconds, before he/she exited the hall.Observation on 2/11/26 at 10:03 A.M., showed the secure metal door that led to an outside exit, in C hall, beeped loudly when a staff personnel member held down the metal bar for 15 seconds, before he/she exited the hall.Observation on 2/11/26 at 10:05 A.M., showed the secure metal door that led to an outside exit, in C hall, beeped loudly when a staff personnel member held down the metal bar for 15 seconds, before he/she exited the hall.Observation on 2/11/26 at 10:12 A.M., showed the secure metal door that led to an outside exit, in C hall, beeped loudly when a staff personnel member held down the metal bar for 15 seconds, before he/she exited the hall.Observation on 2/11/26 at 10:16 A.M., showed the secure metal door that led to an outside exit, in C hall, beeped loudly when a staff personnel member held down the metal bar for 15 seconds, before he/she exited the hall.Observation on 2/11/26 at 10:18 A.M., showed the secure metal door that led to an outside exit, in C hall, beeped loudly when a staff personnel member held down the metal bar for 15 seconds, before he/she exited the hall.Observation on 2/11/26 at 10:24 A.M., showed the secure metal door that led to an outside exit, in C hall, beeped loudly when a staff personnel member held down the metal bar for 15 seconds, before he/she exited the hall.Observation on 2/11/26 at 10:32 A.M., showed the secure metal door that led to an outside exit, in C hall, beeped loudly when a staff personnel member held down the metal bar for 15 seconds, before he/she exited the hall.Observation on 2/11/26 at 10:33 A.M., showed the secure metal door that led to an outside exit, in C hall, beeped loudly when a staff personnel member held down the metal bar for 15 seconds, before he/she exited the hall.Observation on 2/11/26 at 10:35 A.M., showed the secure metal door that led to an outside exit, in C hall, beeped loudly when a staff personnel member held down the metal bar for 15 seconds, before he/she exited the hall. During an interview on 02/12/26 at 11:29 A.M., laundry aide G said metal door down C hall leads to the laundry room and the keypad is broken. He/She said maintenance is aware it has been broken for a couple of weeks. He/She said it beeps for the 15 seconds while staff hold the bar down to open it, then until they put the code in on other side. He/She said the laundry aides arrive by 6:00 A.M. to start their day and leave around 2:30 P.M. He/She said that door is used frequently because it is the only way in or out from the laundry room. During an interview on 02/12/26 at 12:58 P.M., the Director of Nursing (DON) said he/she was not made aware of the broken keypad and the beeping situation down C hall until we arrived. He/She said he/she has been told that the keypad is broken, and they are waiting for a part to come in to fix it. He/She said he/she is unsure how long it has been broken for. He/She said maintenance is in charge of fixing it the door and the administrator is in charge of ensuring it is fixed.During an interview on 02/12/2026 at 1:29 P.M., the administrator said he/she was not aware the keypad to the metal door down C hall was broken, until this week. He/She said it is maintenance responsibility to fix the door. He/She said he/she has a call out to the door company to get the door fixed.During an interview on 02/27/2026 at 8:54 A.M., the maintenance director said he/she was aware the door keypad was broken. He/She said he/she was waiting on invoices to be paid in order for the part to be ordered to fix the door. He/She said when there is an issue, staff fill out and submit a work order on paper to him/her. He/She said he/she doesn't do any work until he/she has the work order. He/She said he/she gets a monthly budget for fixing/maintaining the building. He/She as long as the budget is good, he/she does not need administrative approval to fix items.</p>		