

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265398	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/25/2024
NAME OF PROVIDER OR SUPPLIER Wellsville Health Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 250 E Locust Wellsville, MO 63384	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 43010</p> <p>Based on observation, interview and record review, facility staff failed to provide a clean, comfortable and homelike environment for residents, when staff failed to maintain floors, windows, and equipment in resident rooms clean and in good repair. The facility census was 45.</p> <ol style="list-style-type: none"> The facility did not provide a policy for staff to report environmental concerns. Observation on 9/17/24 at 10:30 A.M., showed the 100 hall floors contained multiple areas of debris. Observation on 09/25/24 at 9:09 A.M., showed the 100 hall floors contained dead bugs, a dried sticky substance, and debris. Observation on 9/17/24 at 10:32 A.M., showed the 200 hall floors contained multiple areas of debris. Observation on 09/25/24 at 9:12 A.M., showed the 200 hall floors contained dead bugs, a dried sticky substance, and debris. Observation on 9/17/24 at 10:34 A.M., showed the 300 hall floors contained debris. Observation on 09/25/24 at 9:20 A.M., showed the 300 hall floors contained dead bugs, a dried sticky substance, and debris. Observation on 9/17/24 at 10:37 A.M., showed occupied resident room [ROOM NUMBER]'s floor sticky, contained debris, and multiple areas with black and brown stains in front of the sink. The toilet in the bathroom contained yellow stained areas on the toilet seat and a black substance on the floor around the base of the toilet. During an interview on 9/17/24 at 10:37 A.M., Resident #1 said he/she does not remember the last time his/her room was cleaned and it makes him/her feel dirty. Observation on 09/25/24 at 9:25 A.M., showed occupied resident room [ROOM NUMBER]'s floor sticky, multiple areas with black and brown stains contained debris. <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During an interview on 09/25/24 at 9:25 A.M., Resident #10 said he/she does not remember when his/her floor was mopped.</p> <p>6. Observation on 9/17/24 at 10:42 A.M., showed occupied resident room [ROOM NUMBER]'s floors sticky with brown stains. Observations showed the privacy curtain with a brown stain. The bathroom in room [ROOM NUMBER]'s toilet handle was unable to flush with fecal matter in the toilet bowl, the lid and seat with multiple brown stains and a strong odor.</p> <p>During an interview on 9/17/24 at 10:42 A.M., Resident #2 stated the room had not been cleaned in some time and the toilet had been broken for days. He/She told staff and nothing had been done.</p> <p>7. Observation on 9/17/24 at 11:16 A.M., showed occupied resident room [ROOM NUMBER]'s floor sticky, with multiple stains and debris. The bathroom floor sticky contained yellow stains and a black substance at the base of the toilet.</p> <p>Observation on 09/25/24 at 9:13 A.M., showed occupied resident room [ROOM NUMBER]'s floor sticky, multiple areas with black and brown stains and contained debris.</p> <p>8. Observation on 9/17/24 at 11:20 A.M., showed occupied resident room [ROOM NUMBER]'s floor and bathroom floor sticky with debris</p> <p>9. Observation on 9/17/24 at 11:22 A.M., showed occupied resident room [ROOM NUMBER]'s floor and bathroom floor sticky, and contained debris</p> <p>During an interview on 9/17/24 at 11:22 A.M., Resident #3 stated he/she does not remember the last time his/her room was cleaned but it was sometime last week. He/She has had to take his/her trash out because it had gotten full. He/She says there is only one housekeeper and some days no housekeeper. He/She said it makes him/her feel dirty and unkempt.</p> <p>10. Observation on 9/17/24 at 11:32 A.M., showed occupied resident room [ROOM NUMBER]'s floor sticky and contained debris.</p> <p>During an interview on 9/17/24 at 11:32 A.M., Resident #4 stated his/her room was cleaned sometime last week.</p> <p>11. Observation on 9/17/24 at 11:39 A.M., showed occupied resident room [ROOM NUMBER]'s floor and bathroom floor sticky with debris.</p> <p>During an interview on 9/17/24 at 11:39 A.M., Resident #5 said his/her room was cleaned last Wednesday. He/She said his/her room used to be cleaned daily but they only have one housekeeper and some days no housekeeper. He/She said it makes him/her feel like he/she is living in a pig pen.</p> <p>12. Observation on 9/17/24 at 12:00 P.M., showed occupied resident room [ROOM NUMBER] floor sticky with debris. The bathroom toilet contained stains on the toilet seat and rim.</p> <p>Observation on 09/25/24 at 9:09 A.M., showed occupied resident room [ROOM NUMBER]'s floor sticky, multiple areas with black and brown stains and contained debris.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During an interview on 9/17/24 at 12:00 P.M., Resident #6 said he/she does not know the last time his/her room was cleaned. He/She had to take out his/her trash because it was overflowing. He/She said he/she is military and likes to have things neat and in order and does not like the fact it's been days since his/her room has been cleaned. He/She will take a rag to try and mop the floor himself/herself because it's not being done.</p> <p>13. Observation on 09/25/24 at 9:00 A.M., showed the front door to the facility with dead bugs and cobwebs.</p> <p>14. Observation on 09/25/24 at 9:10 A.M., showed occupied resident room [ROOM NUMBER]'s floor sticky, contained debris, and multiple areas with black and brown stains.</p> <p>15. Observation on 09/25/24 at 9:11 A.M., showed occupied resident room [ROOM NUMBER]'s floor sticky, and contained debris.</p> <p>17. Observation on 09/25/24 at 9:14 A.M., showed occupied resident room [ROOM NUMBER]'s floor sticky, multiple areas with black and brown stains and contained debris.</p> <p>18. Observation on 09/25/24 at 9:15 A.M., showed occupied resident room [ROOM NUMBER]'s floor sticky, multiple areas with black and brown stains and contained debris.</p> <p>19. Observation on 09/25/24 at 9:22 A.M., showed occupied resident room [ROOM NUMBER]'s floor sticky, multiple areas with black and brown stains and contained debris. Observation showed the bed sheets with multiple brown stains on the bed.</p> <p>20. Observation on 09/25/24 at 9:33 A.M., showed the dining room floor sticky, contained food, and debris.</p> <p>21. Observation on 09/25/24 at 10:38 A.M., showed occupied resident room [ROOM NUMBER]'s floor sticky, contained debris, and multiple areas with black and brown stains.</p> <p>During an interview on 09/25/24 at 10:38 A.M., Resident #7 said he/she had not had his/her room deep cleaned for a few months. He/She said staff do not clean or mop his/her room daily but he/she would like staff to do this.</p> <p>23. During an interview on 9/17/24 at 10:30 A.M., Housekeeper A said at times there is not a housekeeper and today he/she was the only housekeeper for the entire building. He/She they are not able to keep up with the cleaning checklist and rooms have not been deep cleaned since July. He/She said it's rare to have two housekeepers and knows they have been advertising to hire a housekeeping supervisor. He/She said the resident's rooms should be cleaned daily and the privacy curtains are cleaned as needed. Staff are to put in work orders for items in disrepair.</p> <p>During an interview on 9/17/24 at 12:39 P.M., the administrator said staff are supposed to fill out work orders for items needing repaired or sometimes he tells the maintenance director directly. He/She said he/she is unsure of how often resident 's rooms are cleaned but know they are on a rotation. He/She said the maintenance director is currently over housekeeping and laundry as well and they are advertising for a housekeeping supervisor. If a housekeeper was to call in he/she does not know what would be done.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During an interview on 9/17/24 at 12:46 P.M., Certified Nurse Aide (CNA) B said he/she knows the housekeepers try to clean as many rooms as possible each day along with the common areas and nurses station. He/She said the aides help by taking the trash out when they can. He/She said sometimes there is not a housekeeper because they are pulled to work another position on the floor. The rooms have not been deep cleaned in months.</p> <p>During an interview on 9/17/24 at 3:12 P.M., the maintenance director said he/she was not aware of any toilets in disrepair.</p> <p>During an interview on 09/25/24 at 9:20 A.M., the Housekeeping Supervisor said he/she started on Monday of this week. He/She said he/she is the only housekeeper on duty and is in laundry as well. The Housekeeping Supervisor said the facility is short staffed for housekeeping. The Housekeeping Supervisor said he/she plans to strip all the floors once he/she hires more staff. He/She said all the floors desperately need it. The Housekeeping Supervisor said the residents deserve to live in a much cleaner environment, and the condition of the facility is not to his/her standards.</p> <p>During an interview on 09/25/24 at 1048 A.M., the administrator said he/she knows the facility needs to be cleaned and he/she is trying to hire staff to get this done. The administrator said the corporate team is supposed to be coming to help clean the facility but he/she did not have a date for their arrival.</p> <p>MO00241755</p> <p>MO00242461</p> <p>MO00242447</p>