

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  265419	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  07/23/2025
NAME OF PROVIDER OR SUPPLIER  Country View Nursing		STREET ADDRESS, CITY, STATE, ZIP CODE  2106 West Main Bowling Green, MO 63334	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0584  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Some	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.  (continued on next page)		

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> Based on observation, interview and record review, the facility failed to ensure a comfortable and homelike environment by not maintaining the indoor air temperatures in resident use areas including the end of the 300 hall resident hallway, dining room and nurses' station between 71.0 F. (degrees Fahrenheit) and 81.0 F. The facility census was 39. Review of email communication dated 07/28/25 AT 4:18 p.m., showed the administrator said the facility did not have a policy related to heating and cooling or an emergency heating and cooling policy.1. Observation on 07/20/25 at 1:10 P.M. showed the following:-The nurses station thermostat read 78 degrees F;-The area felt warm if moving or doing any tasks; the air temperature with a thermometer was 84 degrees Fahrenheit;-Staff carried portable battery operated fans. 2. Observation of the dining room on 07/20/25 at 2:08 P.M. and 2:13 P.M. showed the following:-The middle air conditioning unit on the far side of the room was unplugged;-The temperature in the dining room, if more than one table away from the working air conditioner, was 82 degrees F;-The left air conditioning unit was running, with no cold air blowing, and the temperature in front of the unit was 82 degrees F. 3. Observation on 07/20/25 at 2:16 P.M., showed the temperature at the end of the 300 occupied resident hall was 84 degrees F.4. Observation on 07/22/25 at 1:51 P.M., showed the temperature at the dining room entrance was 81.5 degrees and the middle portion of the dining room [ROOM NUMBER].9 degrees F. 6. Review of Resident #2's quarterly Minimum Data Set (MDS), a federally mandated assessment instrument, completed by facility staff, dated 05/29/25, showed the following:-The resident was cognitively intact;-The resident had diagnoses that included high blood pressure and chronic obstructive pulmonary disease (COPD- a group of lung diseases that block airflow and make breathing difficult). During an interview on 07/20/25 at 2:27 P.M., the resident said he sweat and was uncomfortable if he was not sitting by the air conditioning unit in the dining room.7. Review of Resident #15's quarterly MDS, dated [DATE], showed the following:-The resident was cognitively intact;-The resident had diagnoses that included stroke, high blood pressure and hemiplegia (weakness or paralysis affecting one side of the body). During an interview on 07/20/25 at 2:16 P.M. and 07/23/25 at 8:24 A.M., the resident said the following:-The dining room gets hotter than he/she liked; -Today he/she was hot and sweating at lunch in the dining room. 8. Review of Resident #17's quarterly MDS, dated [DATE], showed the following:-Moderate cognitive impairment;-Diagnoses included hypertension. During an interview on 07/20/25 at 4:15 P.M., the resident said the dining room during meals was hot. 9. Review of Resident #18's quarterly MDS, dated [DATE], showed the following:-Moderate cognitive impairment;-Diagnoses included hypertension and stroke. During an interview on 07/20/25 at 4:22 P.M., the resident said the following:-It has been hot and unbearable in the dining room especially when everyone was in the dining room;-Lots of residents like to hang out in the dining room and play games; staff did not offer fans or drinks;-It was so hot that he/she wanted the staff to get him/her a cooler shirt (resident wearing long-sleeve shirt.) 10. During an interview on 07/20/25 at 2:30 P.M., Nursing Assistant (NA) H said the following:-The dining room gets hot depending on the outside temperature;-The residents complained about the dining room and hall temperatures;-The air conditioning had not been working this week;-Staff have not been instructed to do any special monitoring of residents or temperatures. During an interview on 07/20/25 at 1:10 P.M., Certified Nurse Aide (CNA) G said it had been very hot in the halls and the dining rooms this last week; the residents complained about the heat in the dining room. Staff had not been instructed to do any special monitoring of residents or temperatures. During an interview on 07/23/25 at 10:15 A.M., CNA E said the air conditioning at the nurses station was not working well. During an interview on 07/23/25 at 7:55 A.M., the laundry/housekeeping supervisor said the dining room had been very warm the past week. During an interview on 07/23/25 at 12:50 P.M., the dietary director said the following:the dining room areas got hot in the afternoon. During an interview on 07/22/25 at 3:30 P.M., the Director of Nurses (DON) said the following:-The administrator had been moving air conditioning units from unoccupied rooms to the lobby and dining room;-Air conditioning for the hallways and nurses station had not been working well on the very hot days. During interview on 07/20/25 at 1:30 P.M. and 7/22/25 at 2:30 P.M., the administrator said the following;-There had been problems with the main air conditioning, and the individual units in the dining room and the unit in the front waiting room area were not working properly;-Two of the three units in the dining room worked; one of them leaked, so only one unit was in use in the dining room; this had been going on for a week;-Several units in the resident rooms were not working, the residents were moved out of those rooms;</p>		