

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  265425	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  08/23/2024
NAME OF PROVIDER OR SUPPLIER  Edgewood Manor Health Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE  11900 Jessica Lane Raytown, MO 64138	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from the wrongful use of the resident's belongings or money.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 42984</b></p> <p>Based on interview and record review, the facility failed to prevent misappropriation of approximately \$1100.00 cash, taken from a wallet in a safe, which belonged to one sampled resident (Resident #1) out of seven sampled residents. The facility census was 55 residents.</p> <p>On 8/23/24, the facility Administration was notified of the past noncompliance which occurred on 8/1/24. Facility staff were educated on abuse and neglect policy, resident funds policy, resident rights policy and resident trusts policy. The resident's money was returned to him/her. The locks on the safe was changed and only necessary personal have access to the new code. The deficiency was corrected on 8/9/24.</p> <p>Review of the facility's Resident Rights policy, revised on 7/5/23 showed:</p> <ul style="list-style-type: none"> <li>-A resident had the right to manage his/her financial affairs and the facility could not require resident to deposit their personal funds with the facility.</li> <li>-Upon written authorization of a resident, the facility must hold, safeguard, manage and account for the personal funds of a resident deposited with the facility.</li> </ul> <p>Review of the facility's Abuse and Neglect policy, revised on 6/12/24 showed:</p> <ul style="list-style-type: none"> <li>-It was the policy of the facility to report all allegations of abuse/neglect/exploitation or mistreatment, including injuries of unknown sources and misappropriation of resident property immediately to the administrator of the facility and to other appropriate agencies in accordance with current state and federal regulations within prescribed time frames.</li> <li>-Misappropriation of resident property was the deliberate misplacement, exploitation or wrongful temporary or permanent use of a resident's belongings or money without the resident's consent including; identity theft, theft of money from bank accounts; theft of money from a resident; unauthorized or coerced purchases on a resident's credit card or resident's funds.</li> <li>-The facility would develop operational policies and procedures for screening and training employees, protection of residents and for the prevention, identification, and reporting of abuse, neglect, mistreatment and misappropriation of property.</li> </ul> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-The facility would identify, correct and intervene in situations in which abuse, neglect and/or misappropriation of resident property was likely to occur.</p> <p>1. Review of Resident #1's Admission Record face sheet showed he/she was admitted to the facility on [DATE], readmitted on [DATE] and was his/her own financial responsible party.</p> <p>Review of the resident's admission Minimum Data Set (MDS- a federally mandated assessment instrument completed by facility staff for care planning), dated 8/4/24, showed he/she was cognitively intact.</p> <p>Review of the facility's Administrator/RN Investigation dated 8/8/24 showed:</p> <p>-On 8/1/24 the resident stated to the Director of Nursing (DON) his/her wallet was missing.</p> <p>-When the EVS (Environmental Services) manager was doing laundry that morning, the wallet was found in a nightgown in the dirty laundry.</p> <p>-He/She stated he/she came to the Administrator's office, but the Administrator was out.</p> <p>-He/She then gave the wallet to the social worker, who took the wallet to the business office and placed it in the safe.</p> <p>-The social worker stated he/she was told there was \$1500.00 in the wallet, but he/she did not have anyone count it with him/her and just placed it in the safe.</p> <p>-The Administrator was told by the social worker that the wallet had been found in the laundry and had been placed in the safe.</p> <p>-On 8/8/24 the resident asked for his/her wallet to be returned.</p> <p>-The business office manager retrieved the wallet from the safe and checked the wallet to find there was no money inside the wallet.</p> <p>-He/She and the social worker went to the Administrator's office and told him/her there was no money in the wallet.</p> <p>-The Administrator called the local Police Department and Police Officer A came and took all the information they had about the missing money.</p> <p>-The police officer said that due to the leather material of the wallet, he/she could not fingerprint it.</p> <p>-It was reported to the DON by the van driver that the resident had lost his/her wallet and had around \$1500.00-\$1800.00 in it.</p> <p>-The social worker stated the DON had said there was \$1500.00 in the wallet, but the DON said he/she did not say that.</p> <p>(continued on next page)</p>		

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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-When the wallet was found in the laundry, the EVS manager called the van driver, who was taking the resident for an appointment, and let him/her know the wallet had been found with the money in it.</p> <p>-The van driver stated the resident told him/her there was \$500 in the wallet.</p> <p>-The regional district manager spoke with the resident and he/she stated there had been \$1860.00 in the wallet.</p> <p>-Since nobody had counted the money and several different amounts had been stated, the resident was interviewed again. The regional district manager told the resident he/she would get his/her money back, but needed to confirm that he/she had that much cash.</p> <p>-The resident was not able to provide any ATM receipts or bank statements.</p> <p>-The resident gave the regional district manager permission to call his/her bank to check the resident's withdrawals and balance.</p> <p>-The resident's withdrawals totaled \$1100.00 taken from the account. The resident agreed to this amount, which was given back to him/her and he/she signed a receipt for it.</p> <p>Review of the social worker's written statement dated 8/8/24 showed:</p> <p>-He/She was given report from the DON that the resident was missing a wallet with approximately \$1500.00 in it.</p> <p>-On 8/8/24 he/she received the resident's wallet from the EVS manager, who found it in the laundry.</p> <p>-Once he/she received it, he/she placed it in the safe in the business office.</p> <p>-At the time, he/she was also doing business office duties, however any time he/she accessed the safe, the money was still in the wallet.</p> <p>-He/she did not count the money, but it appeared a substantial amount upwards to \$1000.00 to \$1500.00.</p> <p>-When the wallet was obtained from the safe on 8/8/24, the money was missing.</p> <p>-He/She and the business office manager obtained the wallet from the safe, and then immediately reported to the Administrator.</p> <p>Review of the EVS manager's written statement dated 8/8/24 showed:</p> <p>-On 8/1/24 at approximately 10:00 A.M. he/she was working in the laundry room at the facility.</p> <p>-While sorting clothes, he/she discovered a men's wallet in the pocket of a gown.</p> <p>-He/She opened it and found it belonged to Resident #1.</p> <p>(continued on next page)</p>		

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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-When the business manager went to the safe and got the wallet out, he/she saw there was no money in the wallet. He/She told the social worker and they came to his/her office and stated the money was missing from the wallet.</p> <p>-He/She called the local Police Department. Police Officer A took all the information they had about the missing money. He/she said due to the type of material that the wallet was made of, he/she could not fingerprint it. The wallet was leather with a textured pattern on it.</p> <p>-He/She had the business office manager, the maintenance manager and the EVS manager wrote statements.</p> <p>-It was reported to the DON by the van driver that the resident had lost his/her wallet and it had \$1500.00 to \$1800.00 in it.</p> <p>-The social worker stated there was \$1500.00, but the DON did not say that.</p> <p>-When the wallet was found in the laundry, the EVS manager called the van driver who was driving the resident to an appointment to tell him/her the wallet was found and the money was in it.</p> <p>--The van driver stated the resident told him/her there was \$500 in the wallet.</p> <p>-The regional district manager spoke with the resident and he/she stated there had been \$1860.00 in the wallet.</p> <p>-Since nobody had counted the money and several different amounts had been stated, the resident was interviewed again. The regional district manager told the resident he/she would get his/her money back, but needed to confirm that he/she had that much cash.</p> <p>-The resident was not able to provide any ATM receipts or bank statements.</p> <p>-The resident gave the regional district manager permission to call his/her bank to check the resident's withdrawals and balance</p> <p>-The resident's withdrawals totaled \$1100.00 taken from the account. The resident agreed to this amount, which was given to him/her and he/she signed a receipt for it.</p> <p>During an interview on 8/22/24 at 10:40 A.M., the regional district manager said:</p> <p>-Nobody could say how much money was in the wallet.</p> <p>-He/She and the administrator called, with the resident's permission, to his/her bank and found from 7/24 to 8/24 the resident had withdrawn \$1100.00</p> <p>-That amount was all he/she was able to verify.</p> <p>-They replaced the money to the resident and had him/her sign that he/she had received it.</p> <p>-Now he/she and the business office manager were the only ones who had the code for the safe.</p> <p>(continued on next page)</p>		

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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 8/22/24 at 11:00 A.M., the EVS manager said:</p> <ul style="list-style-type: none"> <li>-He/She found the wallet in the laundry.</li> <li>-He/She took it to the social worker.</li> <li>-He/She saw there was a considerable amount of money, but did not count it.</li> <li>-He/She understood the wallet was put in the safe.</li> </ul> <p>During an interview on 8/22/24 at 1:15 P.M., the maintenance director said:</p> <ul style="list-style-type: none"> <li>-He/She never saw the wallet until the business office manager took it out.</li> <li>-He/She had access to the business office, but did not have access to the safe.</li> </ul> <p>During an interview on 8/23/24 at 7:55 A.M., the Administrator said:</p> <ul style="list-style-type: none"> <li>-The social worker said the EVS manager found the wallet in the laundry and brought it to him/her.</li> <li>-The social worker said he/she put the wallet in the safe.</li> <li>-Nobody counted the money.</li> <li>-When the resident returned from the hospital, he/she wanted his/her wallet.</li> <li>-The office manager went to get it and came to him/her because the money was missing.</li> <li>-Different people stated there were different amounts of money.</li> <li>-He/she, the regional district manager and the resident were present and they called the bank to find out how many cash withdrawals the resident had made.</li> <li>-The resident had made three withdrawals, totaling \$1100.00, so the facility replaced that.</li> <li>-He/She, the social worker and the office manager had access to the safe.</li> <li>-The police talked to them and said they could not fingerprint the wallet, and that was all they could do. They were told a detective might call, but nobody ever did.</li> <li>-He/She was responsible for getting money back to the residents, but everything was transferred to the business office and the business office had gotten a new safe.</li> <li>-The business office manager was the only one with access to the safe currently.</li> </ul> <p>During an interview on 8/23/24 at 11:25 A.M., the business office manager said:</p> <ul style="list-style-type: none"> <li>-He/She got a message from a nurse that the resident wanted his/her wallet.</li> </ul> <p>(continued on next page)</p>		

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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-He/She went to the social worker who said the resident's wallet should be in the safe.</p> <p>-He/She went in the office and took the wallet out and took it back to the social worker because there was nothing in it.</p> <p>-He/She and the social worker went to the Administrator's office.</p> <p>-The Administrator asked who had seen it last and he/she started an investigation.</p> <p>-The EVS manager did not have access to the safe.</p> <p>-The maintenance director had access to the office door and the safe code. He/she did say he/she had to go in the office and clean.</p> <p>-The regional district manager said to get a new safe and nobody should know the code.</p> <p>-There was now a new safe in his/her office and only he/she knew the code.</p> <p>During an interview on 8/27/24 at 4:45 P.M., the social worker said:</p> <p>-On Thursday, 8/8/24, staff reported the resident said his/her wallet was in the safe and there was a substantial amount of money in it.</p> <p>-That morning the wallet was found in the laundry by the environmental services.</p> <p>-The EVS manager handed him/her the wallet, but did not count it.</p> <p>-He/She notified the Administrator it was found and showed him/her the wallet.</p> <p>-The Administrator told him/her to put it in the safe in the business office.</p> <p>-The dietary manager went with him/her to put it in the safe and it was placed in the safe.</p> <p>-The dietary manager did not have access to the safe; he/she was a witness.</p> <p>-At the time he/she was assisting the business office manager with resident trusts since he/she was a new employee.</p> <p>-The following day, he/she left the facility early to go out of town.</p> <p>-The last time he/she saw the wallet was when he/she put it in the safe.</p> <p>-The business office manager got the wallet out of the safe the following Thursday and realized the money was missing.</p> <p>-They notified the Administrator immediately that the money was missing.</p> <p>-The police, state agency and regional district manager were notified.</p> <p>(continued on next page)</p>		

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