

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265425	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/20/2026
NAME OF PROVIDER OR SUPPLIER Edgewood Manor Health Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 11900 Jessica Lane Raytown, MO 64138	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Protect each resident from the wrongful use of the resident's belongings or money.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview and record review, the facility failed to keep two sampled residents (Resident #1 and Resident #2) free from misappropriation and exploitation. On 3/31/25, Resident #1 gave the Social Worker Director (SSD) 400 dollars from his/her spend down Trust account to purchase a recliner chair, but no chair was purchase. On 11/20/25, Resident #2 gave Certified Nursing Assistant (CNA) A 1,000 dollars to pay his/her rent and later, around 11/24/25 Resident #2 gave his/her debit card to CNA A and Housekeeper (HK) B an additional 200 dollars to pay the electric bill and take a trip. On 11/26/25 Resident #2 gave Activity Assistant A 280 dollars to pay a car payment out of three sampled residents. The facility census was 80 residents. The Administrator was notified on 1/20/26 of Past Non-Compliance which occurred on 3/31/25, 11/20/25 and 11/24/25. An all-staff in-service on Abuse and Neglect and Resident's Rights, as well as a full audit of all resident funds was completed by 12/5/25. An audit was completed on all resident accounts prior to 12/9/25. All staff were educated on Resident Rights, Misappropriation including not accepting money or gifts from residents. All able-minded residents were educated on not offering staff or other residents' money or gifts. CNA A, HK B and the Activity Assistant were terminated on 12/8/25 and the SW was terminated on 12/9/25. The deficiencies were corrected by 12/9/25. Review of the facility policy for Code of Conduct revised 4/18/25 showed:-The purpose of the policy was to provide standards of conduct for all employees as well as setting ethical and legal standards for its employees.-Employees were not to accept or provide any benefits that could be viewed as a conflict between staff and residents.-Employees were not to accept or offer gifts or benefits in exchange for any services. Review of the facility policy for Resident's Rights revised 9/21/25 showed:-The residents had the right to manage their financial affairs.-The facility was to establish and maintain a system that assured a full and complete separate accounting according to generally accepted accounting principles of each residents' personal funds entrusted to the facility on the resident's behalf. Review of the facility Abuse and Neglect Policy revised 6/12/24 showed:-The purpose of the policy was to protect residents from abuse, neglect, exploitation including misappropriation of personal property.-Misappropriation of property included--- Theft of money from resident bank accounts.--Unauthorized or coerced purchases from resident funds.--A resident who provides a gift to staff in order to receive ongoing care based on the staff's persuasion.--A resident who provides monetary assistance to staff, after staff has made the resident believe that staff was in financial crisis. 1. Review of Resident #1's facility admission Record showed he/she was admitted on [DATE] with the following diagnoses:-Lewy Bodies (abnormal clumps of protein that form inside the brain nerve cells, disrupting their function and communication eventually leading to death).-Anxiety. Review of Resident #1's change of condition Minimum Data Set (MDS-a federally mandated assessment tool completed by facility staff and used for care planning) dated 12/5/25 showed he/she was moderately cognitively intact. Review of the resident's Nursing Care Plan dated 1/6/26 showed:-He/she was dependent on</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID: 265425	Facility ID: 265425 If continuation sheet Page 1 of 6

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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>said:-He/she was tearful, and his/her hands were shaking during the interview process.-The SSD took advantage of him/her.-He/she no longer wanted the chair, he/she just wanted his/her money back.-The SSD just took his/her money and never did what he/she was supposed to do.-The whole situation made him/her very angry and feeling taken advantage of. During an interview on 1/22/26 at 1:30 P.M., the SSD said:-He/she wanted to reschedule an interview when he/she could have his/her attorney present on the phone call as he/she had retained counsel and was suing the facility for wrongful termination.-When he/she was informed that his/her could not be on the call, he/she stated he/she would refrain from answering any questions. 2. Review of Resident #2's facility admission Record showed he/she was admitted on [DATE] with the following diagnoses:-Chronic Obstructive Pulmonary Disease-(COPD)-Morbid Obesity (A body mass index (BMI) of 40 or greater with at least one serious obesity-related health condition). -Cirrhosis of the Liver (a condition where healthy liver tissue becomes permanently damaged and replaced by scar tissue, hindering its ability to function properly, often being caused by alcoholism or fatty liver disease). Review of Resident #2's quarterly MDS dated [DATE] showed he/she was cognitively intact. Review of Resident #2's Nursing Care Plan dated 12/1/25 showed:-He/she had a history of providing money willingly to facility staff.-The facility staff was to provide protective oversight for the resident.-The facility was to provide a financial safety review, education on boundaries for the staff and residents, and provide monitoring for high-risk financial behaviors.-Social Services was to provide ongoing support regarding interpersonal relationship expectations and vulnerability to manipulation.-The facility staff was to supervise access to his/her lockbox as applicable and ensure safe handling of valuables. Review of a text messages from Resident #3's cell phone, dated 9/26/25 at 4:50 P.M., showed: -Resident #3 sent a text message to Resident #2 stating, Activity Assistant A wants to borrow 280 dollars to pay his/her car insurance. He/she will pay you back, but I told him/her I can't go in your room, then I lied and said it was on a card. I don't know what to tell him/her. I'm between a rock and a hard place here. Review of the facility's RNI dated 11/27/25 showed:-The incident included a Misappropriation of Funds affecting Resident #2.-The Director of Nursing (DON) was notified that Resident #3 reported to HK A that he/she witnessed Resident #2 give money to HK B for CNA A. -Resident #3 went into Resident #2's lockbox for the resident and counted out 1000 dollars in cash on 11/20/25. -On 11/24/25, CNA A and HK B came and got Resident #2's bank card and took out an additional 100 dollars. -The Administrator questioned both employees involved, and both denied receiving money and that they both knew they should not take money from residents.-The local police were contacted, and officers came and interviewed all involved parties, confirming Resident #2 allegedly voluntarily provided the money to CNA A on 11/20/25 and 11/24/25.-At the resident's request, police counted the funds in the resident's lockbox and found 90 dollars.-While continuing the investigation on 12/1/25, Resident #2 reported to the BOM that he/she also gave Activity Assistant A 280 dollars on or around 9/26/25. -Resident #3 said he/she was in Resident #2's room and witnessed the transaction with Activity Assistant A as well.-Activity Assistant A provided a statement denying he/she took any money from Resident #2.-The local police were also notified about the transaction.-Based on the interviews the facility felt there was a strong possibility that the alleged incidents indeed had taken place and all involved staff members were suspended and were ultimately terminated. Review of Resident #2's written statement dated 11/27/25 showed:-He/She gave money to CNA A because he/she was pending eviction without paying rent and utilities.-He/She tried to help as people because he/she didn't get out much and sometimes he/she felt like people didn't care about him/her unless he/she did things for them.-He/she had helped CNA A keep up with rent and the light bill paid.-On 11/20/25 he/she asked Resident #3 to open his/her lockbox so he/she could remove 1000</p> <p>(continued on next page)</p>		

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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>dollars in cash which Resident #3 then handed to HK B.-On 11/24/25, CNA A and HK B needed his/her debit card and Resident #3 repeated the PIN out loud.-CNA A and HK B took out 100 dollars and CNA A was also given 100 dollars for his/her trip to Oklahoma on that same day.-The resident confirmed he/she willingly told Resident #3 to open the lockbox and to give the staff members the debit card.-He/She had bought Resident #3 two hoodies for Christmas, and when Resident #3 asked for 200 dollars, he/she could not give it to the resident as he/she was helping CNA A with bills.-He/she knew that not everyone liked him/her so helping people makes them nicer to him/her.-When the police counted his/her lockbox, 90 dollars was found in the box and 10 dollars in a cup in his/her room. Note: Resident #2 was unable to be interviewed as he/she passed away on 12/4/25. Review of a written statement from Certified Medication Technician (CMT) A dated 11/27/25 showed:-Resident #2 stated that he/she gave CNA A 1,300 dollars to pay rent.-The resident stated he/she actually gave the money to HK B to give to CNA A.-Resident #2 stated he/she gave them the money because he/she didn't have anyone to love him/her.-The resident stated that he/she didn't want the CNA to get into trouble for taking the money, asking CMT A if CNA A would potentially get into trouble.-CMT A told Resident #2 that CNA A could get into trouble as staff were never to ask or accept money from residents.-The resident also stated he/she wanted to move out of the facility.-CMT A explained to the resident that he/she didn't have to move, he/she just needed to stop giving his/her money away. During an interview on 1/16/26 at 1:37 P.M., CMT A said: -Resident #2 liked to talk to him/her and seemed to be comfortable with his/her.-One day the resident shared that he/she had given CNA A money for rent.-The resident told him/her that there was a fear that CNA A would get into trouble for taking the money.-The resident told CMT A that he/she gave people money because he/she had been abused all his/her life, didn't have any friends, and he/she just wanted people to like him/her. -He/she tried to reassure the resident and encourage the resident to stop giving money away. During an interview on 1/16/26 at 2:10 P.M., HK A said:-Resident #3 came to him/her around 11/26/25 and said that Resident #2 was giving money to CNA A but when Resident #3 asked for money, Resident #2 told him/her that couldn't happen as Resident #2 was helping CNA A.-He/she immediately went to the DON to report the conversation. Review of Resident #3's quarterly MDS dated [DATE] showed he/she was cognitively intact. Review of Resident #3's written statement dated 11/27/25 showed: -Resident #3 reported that he/she had been upset because he/she was in a relationship with Resident #2, and didn't like how Resident #2 was giving money away.-He/she felt disrespected because Resident #2 had given CNA A money more than once to help him/her with bills.-On 11/20/25, Resident #2 asked him/her to unlock the lockbox so HK A could take 1000 dollars in cash.-On 11/24/25, Resident #2 told him/her to hand Resident #2's debit card to CNA A and HK B and Resident #3 said the PIN number out loud so the staff members could hear it.-Resident #3 gave CNA A and HK B took 100 dollars and then gave CNA A another 100 dollars to travel to Oklahoma. During an interview on 1/16/26 at 2:40 P.M. Resident #3 said:-He/she had witnessed Resident #2 take money out for CNA A on two separate occasions.-One of those occasions was for rent and the other for a car payment.-He/she was the one who took the 1000 dollars out of Resident #2's lockbox and gave it to HK B to give to CNA A.-He/she also gave Resident #2's debit card to CNA A and HK B employees so they could pay the car payment.-Both times Resident #2 was present and asked him/her to help as he/she was not ambulatory and was in bed at the time.-It bothered him/her as he/she knew it wasn't right.-He/she didn't tell anyone until 11/27/25. Review of the statement from Activity Assistant A dated 12/2/25 showed he/she stated that he/she never asked nor received any money from a resident for personal reasons. During an interview on 1/20/26 at 11:15 A.M., the DON said:-He/she was notified of all the incidents around the same time, between 11/27/25 and 12/3/25.-He/she had not been made aware of any large</p> <p>(continued on next page)</p>		

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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>amounts of money given by Resident #2, nor was he/she aware the SW had been given 400 dollars to purchase a chair that the SW never purchased.-As soon as he/she was made aware he/she began to investigate.-All staff had been educated regarding resident rights and misappropriation upon hire as well as throughout the year.-Resident #2 had been previously educated on not loaning money to anyone on multiple occasions as the resident had a history of loaning money to other residents and potentially staff, although staff loans had never been proven. During an interview on 1/21/26 at 4:16 P.M. Activity Assistant A said:-He/she had been an employee for quite a while and knew better than to ask a resident for money.-He/she never asked Resident #2 for any money for any reason.-He/she had no idea what was going on and thought maybe Resident #3 was mad at him/her for some reason and that was why he/she was implicated in the incident.-He/she just got a phone call telling him/her that he/she was suspended pending an investigation as the residents involved said he/she had asked for and received 280 dollars from Resident #2.-The next thing he/she knew, the Administrator was calling him/her and telling him/her that he/she was fired.-He/she knew better than to take advantage of a resident by taking their money and would never do that. Review of an undated written statement from Licensed Practical Nurse (LPN) A showed he/she was standing at Resident #2's door and witnessed the resident stating he/she gave CNA A 1,000 dollars for rent. During an interview on 1/22/26 at 5:35 P.M. LPN A said: -He/she overheard Resident #2 speaking CMT A about having given CNA A 1,300 dollars for rent.-He/she was aware the resident sold items to residents and that he/she had a car business, but he/she had not heard of the resident giving away money until hearing the conversation with CMT A.-The resident expressed concern that CNA A could get into trouble, but it didn't stop him/her from giving away the money.-He/she was also present when the resident was interviewed by the police and admitted having given away money to staff on at least two separate occasions. Review of a written statement from HK B dated 11/28/26 showed:-He/she did not get any money from Resident #2.-All he/she knew was CNA A got money from a family member. **NOTE: HK B could not be reached by telephone. A certified letter was mailed on 1/22/26 to employee address the facility provided from the employee file. **NOTE: CNA A could not be reached by telephone. A certified letter was mailed on 1/22/26 to employee address the facility provided from the employee file. Review of the local law enforcement's report dated 11/27/25 at 11:14 P.M. showed:-Incident Synopsis: Officer took general information.- CNA A, Activity Assistant A, HK B, had stolen \$1000 from the Resident #2.-On 11/27/25 at approximately 11:08 P.M., the officer responded regarding Larceny.-Resident #2 and the DON were interviewed.-The DON reported CNA A and HK B had taken money from Resident #2. -Resident #2 said he/she gave CNA A approximately \$1,000.00 because he/she was receiving text messages from his/her landlord stating he/she would be evicted if he/she could not pay his/her rent by the 1st of December. HK A was given the money on 11/24/2025 by Resident #2. 3. During an interview on 1/20/26 at 11:30 A.M. the Administrator said:-All involved staff were trained in orientation and had further training through in services during staff meetings prior to the allegations of misappropriation on Abuse/Neglect/Misappropriation and about resident rights and inappropriate relationships between staff and residents including how it was not appropriate to provide residents with personal phone numbers. -They would not have expected this from any staff due to their education provided by the facility. -They would have expected any staff that had any idea someone was misappropriating a resident's money or exploiting a resident to immediately come forward and report to the DON or Administrator.-He/she felt these incidents were exploitation of the residents as both Resident #1 and Resident #2 were taken advantage of by the facility staff and the staff had all been educated against such behaviors. 4. Review of the Activity Assistant's Code of Conduct Education Sheet showed he/she received education on 6/7/22. Review of CNA A's Code of Conduct</p> <p>(continued on next page)</p>		

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F 0602 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Education Sheet showed he/she received education on 9/24/24. Review of HK B's Code of Conduct Education Sheet showed he/she received education on 11/12/25. Review of the SW's Code of Conduct Education Sheet showed he/she received education on 8/27/24. Complaint #'s 2679576 and 2684961		