

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265463	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/18/2025
NAME OF PROVIDER OR SUPPLIER Parkview Healthcare		STREET ADDRESS, CITY, STATE, ZIP CODE 128 North Hardesty Kansas City, MO 64123	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p> <p>Note: The nursing home is disputing this citation.</p>	<p>Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p> <p>Note: The nursing home is disputing this citation.</p>	<p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review, the facility failed to ensure recommendations provided by the pest control technician were implemented and aggressive measures were taken to prevent or minimize the rodent infestation, potentially affecting any resident at the facility. Nine sampled resident rooms (Rooms 113, 123, 124, 129, 202, 204, 207, 214, and 230), occupied by 14 residents, out of 11 sampled resident rooms, had evidence of rodent activity. The facility census was 93 residents. Review of the facility Pest Control policy, revised May 2008, showed:-The facility shall maintain an effective pest control program to ensure the building is kept free of insects and rodents.-Garbage and trash aren't permitted to accumulate and are removed from the facility daily.-Maintenance Services shall assist, when appropriate and necessary, in providing pest control services. 1.Review of the facility's pest control invoices for August 2025 showed services were performed on 8/12/25, 8/20/25 and 8/28/25 with the following findings: -On 8/12/25 evidence of rodent activity was found on the backside of the building and courtyard. Rodent stations were cleaned and fresh bait was replaced. room [ROOM NUMBER] had holes in the corners and room [ROOM NUMBER] had holes in the left corner, creating a potential entry for rodents. Instructions were to please fix.-On 8/20/25 the interior light had captures.-On 8/28/25 two exterior rodent traps had activity by the exterior kitchen door.-On all three visits the kitchen exterior entryway had a gap under the door sweep. The exterior entryway had concrete that was not level, leaving a 1/2 inch gap under the door sweep. Instructions were to use self-leveling concrete and fill the hole. The kitchen door was left open on all three dates. Instructions were to please address with staff. The smoking door did not close properly on any of the three dates. Instructions were to please fix. Severity for pest entry was high for the exterior kitchen and smoking doors. The client (facility) was responsible for fixing. Review of the facility's pest control invoices for September, 2025 showed services were provided on 9/12/25, 9/15/25, 9/25/25, 9/26/25, and 9/29/25 with the following findings: -On 9/12/25 there was evidence of rodent activity in the courtyard and back of building. Rodent stations were cleaned and replaced with fresh bait. Light traps were inspected, and captures recorded.-On 9/25/25 evidence was found of rodent activity on the south exterior of the building. The exterior stations were cleaned and replaced with fresh bait. room [ROOM NUMBER] had opened food throughout which attracts pests. Instructions were to please address with staff. Glue boards were installed in rooms [ROOM NUMBERS] for mouse sightings. The medication room was inspected due to mouse sightings and evidence was found of mouse activity. Glue boards were installed. Observation showed the medication room was very dirty which attracts pests. Instructions were to please address with staff and clean. There was evidence of activity on interior rodent traps by the kitchen back door.-On 9/26/25 room [ROOM NUMBER] had food left out and open which attracts pests. Instructions were to please address with staff and residents. The interior light trap by the west nurses' station and by the smoking door were unplugged. Instructions were to please address with staff.-On 9/29/25 room [ROOM NUMBER] had food left out uncovered which attracts pests. Instructions were to please address with staff and residents and remove and clean. Exterior rodent traps had evidence of activity on the back of the building. Stations were cleaned and replaced with fresh bait.-On 9/12/25, 9/15/25, 9/25/25, 9/26/25, and 9/29/25 the kitchen exterior entryway had a gap under the door sweep and concrete that was not level, leaving a 1/2 inch gap under the door sweep. Instructions were to use leveling concrete and fill the hole. The kitchen door was left open all five dates. Instructions were to please address with staff. The smoking door did not close properly. Instructions were to please fix. Severity for pest entry was severe at the exterior kitchen and smoking doors. The client was responsible for fixing. Review of the facility's pest control invoices for October, 2025 showed services were provided on 10/10/25, 10/13/25, and 10/14/25 with the following findings:-On 10/10/25 evidence was found of rodent activity on the north side of the building. Six out of 21 exterior traps had rodent activity. The interior light traps had captures. room [ROOM NUMBER] had a hole in the left corner and rooms [ROOM NUMBERS] had a hole in each of the closets larger than 1/4 inch, creating a potential entry for rodents. Instructions were to please fix. room [ROOM NUMBER] had wet clothing and torn trash in the right closet. Instructions were to please address with staff and clean. Glue boards were installed for monitoring.-On 10/13/25 rooms [ROOM NUMBERS] each had a hole in the room wall and rooms [ROOM NUMBERS] each had a hole in the closet. All holes were larger than 1/4 inch, creating a potential entry for rodents. Instructions were to please fix.-On 10/14/25 Rooms 100, 121, 123, 124, and 128 had holes larger than 1/4 inch creating a potential entry for rodents. Instructions were to please fix</p>		