

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  265470	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  02/07/2025
NAME OF PROVIDER OR SUPPLIER  Houston House		STREET ADDRESS, CITY, STATE, ZIP CODE  1000 North Industrial Drive Houston, MO 65483	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0641</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure each resident receives an accurate assessment.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 47447</b></p> <p>Based on observation, interview, and record review, the facility failed to accurately code the Minimum Data Set (MDS), a federally mandated assessment instrument completed by the facility staff, for one resident (Resident #55) out of 18 sampled residents. The facility census was 76.</p> <p>Review of the facility's policy titled, Certifying Accuracy of the Resident Assessment, revised November 2019, showed:</p> <ul style="list-style-type: none"> <li>- The information captured on the assessment reflects the status of the resident during the observation (look back) period for that assessment.</li> </ul> <p>1. Review of Resident #55's medical record showed:</p> <ul style="list-style-type: none"> <li>- An admitted [DATE];</li> <li>- Diagnoses of chronic inflammatory demyelinating polyneuritis (neurological disorder that affects peripheral nerves and nerve roots), polyneuropathy (peripheral nerve disorder that affects nerves throughout the body), paraplegia (paralysis affecting all or parts of lower part of body), muscle weakness, major depressive disorder (disorder that causes a persistent feeling of sadness or loss of interest), diabetes mellitus (DM - elevated levels of sugar in the blood), and anxiety (a feeling of fear, dread, and uneasiness);</li> <li>- Had post-traumatic stress disorder (PTSD - a mental health condition triggered by a terrifying event - either experiencing it or witnessing it; symptoms may include flashbacks, nightmares and severe anxiety, as well as uncontrollable thoughts about the event);</li> <li>- Care plan, last revised 01/24/25, addressed PTSD with triggers;</li> <li>- Brief Trauma Questionnaire, dated 11/03/23, showed PTSD with past therapies and coping methods.</li> </ul> <p>Review of the resident's annual MDS, dated [DATE], showed:</p> <ul style="list-style-type: none"> <li>- PTSD diagnosis not addressed.</li> </ul> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0641</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 02/07/25 at 9:25 A.M., the MDS Coordinator said PTSD should have been addressed for Resident #55. If a resident had a diagnosis like diabetes that was not mentioned by the physician for 60 days, then he/she did not address the diagnosis on the MDS assessment.</p> <p>During an interview on 02/07/25 at 12:20 P.M., the Director of Nursing (DON) and Administrator said they would expect the MDS to accurately reflect the resident's condition and diagnoses at the time of the assessment.</p> <p>49152</p>

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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.</p> <p>46521</p> <p>Based on observation, interview, and record review, the facility failed to store and distribute food under sanitary conditions, increasing the risk of cross-contamination and food-borne illness when the facility failed to utilize pasteurized eggs to prepare fried eggs without a congealed yolk for seven residents (Residents #13, #42, #53, #54, #56, #57 and #63) out of 15 sampled residents. These practices had the potential to affect all residents. The facility census was 76.</p> <p>Review of the facility's policy titled, Hair Restraints, dated 2016, showed:</p> <ul style="list-style-type: none"> <li>- Staff shall wear hair restraints in all food production, dishwashing, and serving areas;</li> <li>- Hair restraints, hats, and/or beard guards shall be used to prevent hair from contacting exposed food.</li> </ul> <p>The facility did not provide a policy on the use of pasteurized (a process of food preservation in which packaged foods are treated with mild heat) eggs.</p> <p>1. Observations on 02/04/25 at 11:20 A.M., and 02/07/25 at 10:58 A.M., of the kitchen showed:</p> <ul style="list-style-type: none"> <li>- Dietary Aide (DA) B served food from the steam table with hair partially unrestrained from the outside of a hairnet;</li> <li>- DA C prepared food with hair partially unrestrained from the outside of a hairnet;</li> <li>- An emptied disposable towel dispenser near the personal hygiene sink;</li> <li>- A 4 foot (ft.) section of vinyl baseboard peeled away from the wall behind the garbage disposal sink;</li> <li>- Six 4-inch (in.) x 12 in. ceiling diffusers (one of the few visible parts of an air conditioning system) with dust buildup and a brown substance on the front exterior surfaces near the food shelves and food preparation areas;</li> <li>- 14 1 ft. x 1 ft. vinyl floor tiles missing under the front food preparation counter along the wall.</li> </ul> <p>During an interview on 02/07/25 at 11:15 A.M., DA B said he/she tried to keep his/her hair under the hairnet and had been trained to keep hair restrained.</p> <p>During an interview on 02/07/25 at 11:20 A.M., DA C said he/she tried to keep his/her hair entirely under the hairnet and it was the expectation for dietary workers.</p> <p>During an interview on 02/07/25 at 11:25 A.M., the Dietary Manager (DM) said the dietary workers hair should be kept entirely inside of the hairnets.</p> <p>(continued on next page)</p>		

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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>2. Observations on 02/04/25 at 11:30 A.M., and 02/07/25 at 11:08 A.M., of the walk-in refrigerator showed:</p> <ul style="list-style-type: none"> <li>- No pasteurized shell eggs;</li> <li>- Six boxes with 15 dozen non-pasteurized eggs, dated 01/28/25;</li> <li>- One partially full box with non-pasteurized eggs, dated 01/14/25;</li> <li>- The refrigerator door gasket covered with a black substance;</li> <li>- The interior lower right front wall section near the door with an approximate 1 ft. diameter (dia.) hole in the thin metal surface layer with a 1 in. ice build-up;</li> <li>- The interior lower right side wall section with approximately 10 ft. by 1 ft. hole in the thin metal surface layer with a 1 in. ice build-up,</li> </ul> <p>3. Observation of the dining room on 02/04/25 at 11:58 A.M., showed Resident #42 ate a partially full plate with three chopped yellow eggs prepared fried with an uncongealed (become liquid again or to thaw) yolk.</p> <p>During an interview on 02/04/25 at 11:20 A.M., DA A said the fried eggs were requested over easy and over medium by the residents. He/she had fried eggs this morning that were not well done for a resident and used unpasteurized shell eggs. There had been no training about only using pasteurized eggs.</p> <p>During an interview on 02/04/25 at 12:16 P.M., the DM said normally there were no less than twelve residents that order fried eggs. The eggs should be fried at least medium, but the resident this morning had runny, uncongealed yolks. The cooks were expected to use pasteurized eggs if they were going to be fried runny. They had not had the pasteurized eggs available since they ran out over one week ago, and the staff wanted to stick with the residents' choices on preparation of the fried eggs.</p> <p>During an interview on 02/04/25 at 12:35 P.M., DA B said he/she fried eggs over easy or over medium with the yolk a little runny this morning. He/She fried about 34 eggs in a skillet, but he/she wasn't sure how many residents were served the eggs. He/She was not trained to use only pasteurized eggs if they were to be fried a little runny. The eggs were taken from the partially full box with unpasteurized shell eggs, dated received on 01/28/25. A separate container with unpasteurized eggs was emptied this morning and the box had been removed from the kitchen.</p> <p>During an interview on 02/04/25 at 12:56 P.M., the Administrator said the policy for use of pasteurized eggs showed the residents should only be served fried eggs made from pasteurized eggs. The facility should only be ordering pasteurized eggs. The pasteurized eggs should have been used for the fried eggs today. There were several residents served eggs that were undercooked, the residents will be put on high awareness for the risk of food borne illness. The Director of Nursing (DON) had been made aware of the concern.</p> <p>(continued on next page)</p>		

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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 02/06/25 at 8:37 A.M., the DON said she was aware the dietary department had served undercooked fried shell eggs that were non-pasteurized. They should not have been served undercooked and the residents were put on high awareness. The physician was contacted about the situation. The non-pasteurized eggs will be replaced with pasteurized shell eggs. The residents will only be served eggs that are cooked fully until we receive pasteurized eggs.</p> <p>During an interview on 02/04/25 at 01:25 P.M., Resident #13 said his/her eggs were served fried with a runny yolk this morning.</p> <p>During an interview on 02/04/25 at 1:30 P.M., Resident #63 said his/her fried eggs were received today and the yellow was still a little runny. Fried eggs had been served cold to his/her room about two weeks ago when the new cook started. He/She always ordered eggs fried over easy.</p> <p>During an interview on 02/07/25 at 11:22 A.M., Resident #56 said he/she was served fried eggs over easy this week on Tuesday, he/she prefers them that way, since then the eggs have been fried well done.</p> <p>During a group interview on 02/07/25 at 11:27 A.M., Residents #53, #54, and #57 said they were served eggs over easy and runny on Tuesday because that is their preference for fried eggs. They have been okay with having the eggs well done until the eggs are replaced with pasteurized eggs.</p> <p>4. Observations of the dining room area on 02/07/24 at 10:58 A.M., showed:</p> <ul style="list-style-type: none"> <li>- Ice machine drain pipe not aligned over the floor drain and water dripped on the floor with one missing vinyl floor tile with scattered debris;</li> <li>- An 8 ft. wooden base cabinet with a damp black substance near the floor in the baseboard area;</li> <li>- The floor below dishwasher with scattered debris and a sticky film.</li> </ul> <p>During an interview on 02/07/25 at 11:30 A.M., the DM said issues with the walk-in refrigerator should be repaired. There should not be holes in the interior or ice buildup. The floors should be kept clean under appliances and ceiling vents should be clean and not have a brown substance. The floor should be in good repair and not have missing tiles.</p> <p>During an interview on 02/07/25 at 11:59 A.M., the Maintenance Director said he/she was aware of issues that were in need of repair including refrigeration, ventilation, and cabinetry, in the dining and kitchen areas. The damage will be repaired, and it should not be in that condition. The ice machine drain was adjusted so it didn't drip on the floor. The water caused damage to the wooden cabinet next to the ice machine and it will be repaired or replaced. The walk-in refrigerator should not have ice buildup or holes on the interior and it will need some repairs. The diffusers will be cleaned and repaired.</p> <p>During an interview on 02/07/25 at 12:45 P.M., the Administrator said the kitchen and dining area should be kept in good repair and the staff should be wearing hairnets that keep their hair fully restrained. The ceiling vents should be clean, the floor in the kitchen should not be missing tiles, and the dining room vanity will be repaired by the maintenance department. Maintenance would also need to look into repairing issues with the walk-in refrigerator.</p>		