STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	265494	A. Building B. Wing	01/13/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
Rocky Ridge Manor	3111 Highway A Mansfield, MO 65704

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0609 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities. Based on interviews and record review, the facility failed to ensure all allegations of possible abuse were reported immediately to Administrator and within two hours to the state licensing agency (Department of Health and Senior Services - DHSS) when staff failed to report an allegation of abuse involving one resident (Resident #1) to management and DHSS in a timely fashion. The facility census was 48.Review of the facility policy titled Abuse, Neglect, Exploitation, Mistreatment, and Misappropriation of Resident Property, undated, showed the following:-Each resident will be free from abuse. Abuse can include verbal, mental, sexual, or physical abuse;-All allegations of abuse, neglect, exploitation, mistreatment, injuries of unknown sources, and misappropriation of resident property by facility employees, contract employees, or volunteers will be reported immediately, but no later than the following timeframes. If abuse is alleged or the allegation results in serious bodily injury, the allegation must be reported within two hours after the allegation was made;-All employees of the facility are mandated reporters:-The facility will ensure that all reports are made within two hours if abuse or serious bodily injury. 1. Review of Resident #1's face sheet (admission data) showed the following:-admission date of 06/26/25;-Diagnoses included metabolic encephalopathy-acute (brain suddenly isn't working right because of a chemical imbalance or problem with the body's metabolism), restlessness and agitation, acute pain due to trauma, schizophrenia (serious, chronic brain disorder that disrupts how a person thinks, feels and behaves, making it hard to tell what's real from what isn't), generalized anxiety disorder (excessive, persistent, and hard to control worry about everyday things), and impulse disorder (individual struggles to control sudden, powerful urges to do things that might harm themselves or others). Review of the resident's admission Minimum Data Set (MDS - a federally mandated assessment instrument completed by facility staff), dated 02/03/25, showed the following information:-Cognitively intact;-Physical behaviors symptoms directed towards others, verbal behavioral symptoms directed towards others, and other behavioral symptoms not directed towards others occurred one to three days of the lookback period. Review of the resident's care plan, last revised on 12/29/25, showed the following:-History of cussing, yelling, agitation with staff and other residents;-History of lying about staff behavior or other residents;-History of using manipulative tactics to gain attention or avoid certain actions;-Hits objects and threatens to hit staff or others;-Speak softly and avoid confrontational or punitive language;-Identify triggers such as frustration, or miscommunication;-If resident becomes physically aggressive attempt redirection;-Always ask for help if the resident becomes abusive or resistive;-Keep environment calm and relaxed as possible;-Remove resident from public area when behavior is unacceptable;-Encourage diversional activities;-Administer as needed medications;-Resident takes medications to treat schizophrenia, anxiety, and impulse disorder. Review of the resident's progress note dated 01/06/25, at 9:05 A.M., showed the Director of Nursing (DON) documented the following;-Resident came to his/her office first thing this morning, stating Restorative Nurse Aide (RNA) E was making the resident suck his/her (continued on next page)

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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F 0609 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	boob and play with him/her. DON asked when this had happened, and the resident stated for a while;-DON called RNA E and Certified Medication Tech (CMT) F for witness into the DON's office;-DON asked the resident to repeat his/her accusation. The resident quietly without looking at anyone repeated his/her accusation;-RNA E stated that the resident had just left the therapy room after urinating on the floor, and blaming RNA E. The resident then became angry when RNA E told the resident he/she did it and would need to go change his/her clothes. The resident told RNA E that he/she was going to get RNA E fired. Resident denied this;-RNA E and Resident agreed to have no contact, and the RNA left the room;-CMT F still present and the resident stated see, I knew RNA E would get his/her way, she didn't get fired.Review of DHSS records showed the facility did not report the allegations of abuse.During an interview on 01/13/26, at 1:30 P.M., CMT F said the following:-He/she would report any abuse to the charge nurse, and they report to the DON;-If a staff asked suck their boob or play with them, it would be considered sexual abuse and should be reported;-He/she was pulled into the DON's office on 01/06/26, where the DON, RNA E, and the resident were located. The resident was asked about the allegation and the resident said RNA E asked him her to suck his/her boob and play with RNA E, but did not look at RNA E when saying this;-The allegation should have been reported to the state within two hours.During an interview on 01/13/26, at 11:23 A.M., Certified Nurse's Aide (CNA) A said the following:-If a resident said a staff asked them to suck their boob, he/she would let the charge nurse know about the accusation;-He/she would take into consideration if the resident had a history or past of accusing staff of abuse, but he/she would still tell the charge nurse about the accusation;-If a resident was asked by staff to suck a staff's boob or play with them, it would be considered sexual abuse;-The facility is supposed to report abuse allegations to the state within two hours. During an interview on 01/13/26, at 11:33 A.M., CNA B said the following:-If staff asked a resident to suck their boob and play with them, that would be considered sexual abuse. He/she would tell the charge nurse;-The facility was supposed to call the state in four hours when allegations of abuse were made by a resident. During an interview on 01/13/26, at 11:38 A.M., Registered Nurse (RN) C said the following:-He/she would report abuse allegations to the DON or Administrator;-The state was notified within two hours of any abuse allegation;-If a staff asked a resident to suck their boob and play with them, this would be considered sexual abuse. During an interview on 01/13/26, at 1152 A.M., RN D said the following:-If staff asked a resident to suck their boob and play with them, this would be allegations of sexual abuse. It should be reported to the DON;-The state should be notified within two hours.During an interview on 01/13/26, at 12:36 P.M., the MDS Coordinator said the following:-If a resident said a staff asked them to suck their boobs and play with them, this would be considered sexual abuse, and he/she would report this to the Administrator or the DON;-The resident had a history of making accusations and threatening to get staff fired;-The state should be notified of abuse allegations within two hours.During an interview on 01/13/26, at 12:46 P.M., the Social Service Director (SSD) said the following:-If a resident accused staff of sexual abuse, he/she would tell the DON or Administrator;-He/she assumed an accusation of a resident being asked by staff to suck on the staff's boob, or play with them, would be sexual abuse and should be reported to the state;-DON told him/her that the resident said RNA E asked the resident to suck his/her breasts and play with him/her;-He/she believed it was reported to the state. During an interview on 01/13/26, at 11:57 A.M., the DON said the following:-If staff asked a resident to suck their boob and play with them, it would depend on the circumstances as to whether it would be abuse;-With the resident and RNA E, the resident made the accusation because the resident was upset with RNA E. RNA E asked the resident to change his/her clothes after the resident urinated. Resident came straight to the DON's office and said (continued on next page)

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NAME OF PROVIDER OR SUPPLIER Rocky Ridge Manor		STREET ADDRESS, CITY, STATE, ZIP CODE 3111 Highway A Mansfield, MO 65704	

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F 0609 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	RNA E had asked the resident to suck his/her boob and play with RNA E. -He/she had CMT F in the room for a witness and called RNA E to the office. When the resident was asked to repeat the accusation, the resident did repeat the accusation but with his/her head down and in a low voice;-RNA E said he/she only asked the resident to change his/her pants and did not ask the resident to do anything inappropriate;-He/she did not report the allegations of sexual abuse to the state. During an interview on 01/13/26, at 12:22 P.M., the Administrator said the following:-He/she would consider a staff asking a resident to suck their boob, or play with them, to be a sexual abuse allegation;-He/she would call the state immediately;-He/she was aware of an incident where the resident got made at RNA E because the resident had gone to the bathroom and RNA E asked the resident to change his/her clothes. The resident went to the DON and told the DON to fire RNA E and that he/she knew how to get RNA E fired. The resident said if he/she made the accusation of a staff wanting the resident to suck their boob and play with them;-He/she was not told the resident accused the staff of doing this;-When the note from the resident's record was read to the Administrator agreed the accusation should have been reported as sexual abuse;-He/she did not know if the accusation was turned into the state within two hours. Complaint #2713651

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0610 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Respond appropriately to all alleged violations. Based on interview and record review, the facility staff failed to complete and document a full investigation of all allegations of abuse with steps taken to protect residents during the investigation documented when staff failed to fully investigate one allegation of abuse made by one resident (Resident #1) alleging abuse by one staff member (Restorative Nurse Aide (RNA)) E. The facility census was 48.Review of the facility policy titled Abuse, Neglect, Exploitation, Mistreatment, and Misappropriation of Resident Property, undated, showed the following:-Each resident will be free from abuse. Abuse can include verbal, mental, sexual, or physical abuse;-All employees who have been alleged to commit abuse will be suspended immediately, pending investigation;-Facility will complete an investigation. 1. Review of Resident #1's face sheet (admission data) showed the following:-admission date of 06/26/25;-Diagnoses included metabolic encephalopathy-acute (brain suddenly isn't working right because of a chemical imbalance or problem with the body's metabolism), restlessness and agitation, acute pain due to trauma, schizophrenia (serious, chronic brain disorder that disrupts how a person thinks, feels and behaves, making it hard to tell what's real from what isn't), generalized anxiety disorder (excessive, persistent, and hard to control worry about everyday things), and impulse disorder (individual struggles to control sudden, powerful urges to do things that might harm themselves or others). Review of the resident's admission Minimum Data Set (MDS - a federally mandated assessment instrument completed by facility staff), dated 02/03/25, showed the following information:-Cognitively intact;-Physical behaviors symptoms directed towards others, verbal behavioral symptoms directed towards others, and other behavioral symptoms not directed towards others occurred one to three days of the lookback period. Review of the resident's care plan, last revised on 12/29/25, showed the following:-History of cussing, yelling, agitation with staff and other residents;-History of lying about staff behavior or other residents;-History of using manipulative tactics to gain attention or avoid certain actions;-Hits objects and threatens to hit staff or others;-Speak softly and avoid confrontational or punitive language;-Identify triggers such as frustration, or miscommunication;-If resident becomes physically aggressive attempt redirection;-Always ask for help if the resident becomes abusive or resistive;-Keep environment calm and relaxed as possible;-Remove resident from public area when behavior is unacceptable;-Encourage diversional activities;-Administer as needed medications;-Resident takes medications to treat schizophrenia, anxiety, and impulse disorder. Review of the resident's progress note dated 01/06/25, at 9:05 A.M., showed the Director of Nursing (DON) documented the following;-Resident came to his/her office first thing this morning, stating Restorative Nurse Aide (RNA) E was making the resident suck his/her boob and play with him/her. DON asked when this had happened, and the resident stated for a while;-DON called RNA E and Certified Medication Tech (CMT) F for witness into the DON's office;-DON asked the resident to repeat his/her accusation. The resident quietly without looking at anyone repeated his/her accusation;-RNA E stated that the resident had just left the therapy room after urinating on the floor, and blaming RNA E. The resident then became angry when RNA E told the resident he/she did it and would need to go change his/her clothes. The resident told RNA E that he/she was going to get RNA E fired. Resident denied this;-RNA E and Resident agreed to have no contact, and the RNA left the room;-CMT F still present and the resident stated see, I knew RNA E would get his/her way, she didn't get fired.Review of DHSS records showed the facility did not provide a documented, complete, and timely investigation of the allegation of abuse.During an interview on 01/13/26, at 1:30 P.M., Certified Medication Technician (CMT) F said the following:-If a staff asked a resident to suck their boob or play with them, it would be considered sexual abuse and should be reported;-He/she was pulled into the DON's office on 01/06/26, where the DON, RNA E, and the resident were located. The (continued on next page)

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F 0610 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	resident was asked about the allegation and the resident said RNA E asked him her to suck his/he boob and play with RNA E, but did not look at RNA E when saying this;-RNA E was not sent home, and worked the remainder of his/her shift;-The allegation should have been investigated.During an interview on 01/13/26, at 11:23 A.M., Certified Nurse's Aide (CNA) A said the following:-If a resident said a staff asked them to suck their boob, he/she would let the charge nurse know about the accusation;-He/she would take into consideration if the resident had a history or past of accusing staff of abuse, but he/she would still tell the charge nurse about the accusation;-If a resident was asked by staff to suck a staff's boob or play with them, it would be considered sexual abuse;-The facility sends the accused staff home, and they do an investigation. During an interview on 01/13/26, at 11:33 A.M., CNA B said the following:-If staff asked a resident to suck their boob and play with them, that would be considered sexual abuse, he/she would tell the charge nurse;-The facility does an investigation on allegations of abuse and the accused staff is sent home. During an interview on 01/13/26, at 11:38 A.M., Registered Nurse (RN) C said the following:-If a resident makes allegations of abuse, the facility begins an investigation and suspends the accused employee;-If a staff asked a resident to suck their boob and play with them, this would be considered sexual abuse. During an interview on 01/13/26, at 1152 A.M., RN D said the following:-If staff asked a resident to suck their boob and play with them, this would be allegations of sexual abuse;-The DON or Administrator completes the investigation and sends the accused staff home.During an interview on 01/13/26, at 12:36 P.M., the MDS Coordinator said he/she didn't know if the accused staff was sent home after abuse allegations. He/she knew the Administrator or DON did an investigation. During an interview on 01/13/26, at 12:46 P.M., the Social Service Director (SSD) said the following:-He/she assumed an accusation of a resident being asked by staff to suck on the staff's boob, or play with them, would be sexual abuse;-The accused staff would be sent home, pending investigation;-He/she, the DON and the Administrator usually work together to complete an investigation on abuse;-The DON told him/her that the resident said RNA E asked the resident to suck his/her breasts and play with him/her;-He/she believed the DON investigated the situation and he/she knew RNA E continued to work and was not suspended.During an interview on 01/13/26, at 11:57 A.M., DON said the following:-If staff asked a resident to suck their boob and play with them, it would depend on the circumstances as to whether it would be abuse;-With the resident and RNA E, the resident made the accusation because the resident was upset with RNA E. RNA E asked the resident to change his/her clothes after the resident urinated. Resident came straight to the DON's office and said RNA E had asked the resident to suck his/her boob and play with RNA E. DON had CMT F in the room for a witness and called RNA E to the office. When the resident was asked to repeat the accusation, the resident did repeat the accusation but with his/her head down and in a low voice. RNA E said he/she only asked the resident to change his/her pants and did not ask the resident to do anything inappropriate;-RNA E was not sent home after the accusation, but he/she and the resident were told to stay separated;-DON did not complete a full investigation as he/she only interviewed the resident and RNA E and no other staff or residents. During an interview on 01/13/26, at 12:22 P.M., the Administrator said the following:-He/she would consider a staff asking a resident to suck their boob, or play with them to be a sexual abuse allegation;-He/she would suspend the accused staff, begin and investigation immediately;-He/she was aware of an incident where the resident got made at RNA E because the resident had gone to the bathroom and RNA E asked the resident to change his/her clothes. The resident went to the DON and told the DON to fire RNA E, and the resident knew how to get RNA E fired. The resident said if he/she made the accusation of a staff wanting the resident to suck their boob and play with them.-He/she was not told the resident accused the staff of doing (continued on next page)

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F 0610 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	this. When the note from the resident's record was read to the Administrator, he/she agreed the accusation should have been reported as sexual abuse;-He/she didn't know if RNA E was sent home after the accusation;-He/she didn't know if a full investigation was completed.-He/she has received abuse training every three to four months. Complaint 2713651