STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	265516	A. Building B. Wing	08/23/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
Georgian Gardens Center for Rehab and Healthcare	1 Georgian Gardens Drive Potosi, MO 63664

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0602 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Protect each resident from the wrongful use of the resident's belongings or money. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 48247 Based on interview and record review, the facility failed to ensure one resident (Resident #1) out of five sampled residents was free of misappropriation of his/her property when Housekeeper A utilized the resident's bank card for his/her own personal use. The facility census was 62. The administrator was notified of the Past Non-Compliance (PNC) on 08/23/24. The PNC started on 07/28/24 and was removed on 07/30/24, when the incident was reported to the Administrator who immediately began an investigation and removed the housekeeper from the facility then completed the facility policy and procedure on misapprorpiation, reporting and retraining staff The PNC was removed on 07/30/24. Review of the facility's policy titled, Standards of Conduct, dated May 2023, showed violation of the Conduct Standards include, but are not limited to: stealing from a resident, visitor, other employee of facility showed the first offense to be a discharge. 1. Review of Resident #1's face sheet showed: - admitted on [DATE]; - Diagnoses of Buerger's Disease (rare condition that causes blood vessel inflammation and blockage in the hands and feet) and alcohol abuse with withdrawal. Review of the resident's quarterly Minimum Data Set (MDS - a federally mandated assessment instrument completed by the staff), dated 07/17/24, showed the resident to be cognitively intact. Review of the facility's investigation dated, 08/01/24, showed: - On 07/30/24, Resident #1 notified the facility he/she believed his/her bank card had been compromised. He/She had given the card to the Activities Director (AD) to buy him/her cigarettes, and after checked the bank account balance which was zero, but he/she knew there was at least $90.00 in the account; - The Social Service Designee (SSD) called the resident's family to verify the card was active and if there were charges made on the card that were not made by the resident or a family member. The family said no one else had access to the account or made the charges; (continued on next page)

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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F 0602 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	- The SSD and the Business Office Manager (BOM) went to the businesses where the card was used and confirmed the purchases against the card number; - One business had surveillance video of the person who used the card to purchase the items, but was only able to share with law enforcement; - On 08/01/24, law enforcement notified the facility they had a suspect and requested the phone number for the Housekeeper A; - Housekeeper A was placed on suspension pending the outcome of the investigation. Review of the information obtained form the resident's bank and receipts from the businesses where the card was used dated, 07/28/24 through 07/29/24, showed: - On 07/28/24, vending machine transactions for $1.70, $1.35, and $1.85; - On 07/28/24, a restaurant transaction for $18.00; - On 07/28/24, a business transaction for for $42.39; - On 07/29/24, a business transaction for $30.21. Review of Housekeeper A's personnel file showed the Abuse and Neglect Policy Presentation signed on 01/20/99. During an interview on 08/06/24 at 9:20 A.M., the AD said the resident had given him/her the bank card on 07/26/24, to buy cigarettes. The purchase was for two cartons of cigarettes for $68.58, and three packs of cigarettes for $9.63, for a total of $85.42. By the time the AD returned to the facility, the resident was sent out to the hospital. He/She put the resident's cigarettes, bank card, and receipt in a locked activity cabinet in the locked activity room for the weekend. On the morning of 07/29/24, the resident came to the activity room and the AD gave him/her the bank card and the cigarettes. The resident told the AD there was no more money and there were purchases on the account. The AD notified the BOM of what the resident reported. During an interview on 08/06/24 at 10:40 A.M., Certified Medication Technician (CMT) B said he/she went to the resident's room to give him/her medication on 07/29/24 at 2:00 P.M., and the resident said to hang on because he/she was on the phone with the bank. He/She placed the bank on hold and told CMT B about the bank card. He/She said the AD had the card and brought it to him/her later. During an interview on 08/06/24 at 1:10 P.M., the SSD said the BOM asked if he/she would speak to the resident about what was going on with his/her bank card on 07/30/24. The resident thought the AD had used his/her bank card because he/she had given it to the AD on 07/26/24, to buy cigarettes. The resident showed the BOM the purchases online. The SSD said he/she verified with the resident's family the bank card was active and only Residnet #1 had access. The SSD said once the amounts and businesses were known, the SSD and the BOM went to the businesses, verified the purchases, and obtained copies of the receipts. The SSD said once they verified the purchases were made by someone other than Resident #1 and one of the businesses had video of that person, they contacted law enforcement who later asked for Housekeeper A's contact information. (continued on next page)

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F 0602 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	During an interview on 08/08/24 at 1:25 P.M., the Administrator said she would expect all staff to follow policies on abuse, neglect, exploitation and misappropriation. The bank refunded the resident's money and Housekeeper A was terminated. The police department was pursuing charges on the theft. During an interview on 08/20/24 at 11:07 A.M., Housekeeper A said, I worked at the facility for [AGE] years. This was the first time I ever used a resident's bank card. It came through the laundry in his/her clothes. It was a dumb mistake, and I wasn't thinking. It was stupidity. Housekeeper A said he/she had been educated in the past on abuse, neglect and misappropriation. Complaint #MO239942