

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265520	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 08/07/2024
NAME OF PROVIDER OR SUPPLIER Webco Manor		STREET ADDRESS, CITY, STATE, ZIP CODE 1687 West Washington Marshfield, MO 65706	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 45176</p> <p>Based on observation, interview, and record review, the facility failed to provide protective oversight to all residents when staff did not put new interventions in place after, or make all working staff aware of, elopement attempts made by one resident (Resident #1) with a history of wandering and talking about leaving the facility. The resident eloped later the same day and was found in a nearby [NAME], located between the facility and the interstate. The facility census was 53.</p> <p>Review of the facility's policy titled, Elopement Policy & Procedure, undated, showed the following:</p> <ul style="list-style-type: none"> -Elopement included when a resident left the premises or a safe area, without authorization and/or necessary supervision placing the resident at risk for harm or injury; -It is the intent of the facility to be aware of its residents usual habits and locations as reasonably practicable; -If the resident used an electronic device that alarms, the supervisor or designee will determine location of device on resident and test any used electronic device attached to the resident; -In the event there is any doorway equipment malfunction, supervision of that area will be provided unless there is only one resident at risk in which case the assigned staff member will provide 1:1 or other frequency of observation to the resident determined by the physician and or supervisor; -Re-evaluate the resident's risk for possible elopement regardless if this event may constitute an elopement or not. <p>Review of the facility's policy titled Safety and Supervision of Residents, revised on July 2017, showed the following:</p> <ul style="list-style-type: none"> -The facility strives to make the environment as free from accident hazards as possible; -Resident safety and supervision and assistance to prevent accidents are facility-wide priorities; <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-Resident supervision is a core component of the systems approach to safety. The type and frequency of resident supervision is determined by the individual resident's assessed needs and identified hazards in the environment;</p> <p>-Resident risks and environment hazards included unsafe wandering.</p> <p>1. Review of Resident #1's face sheet (a brief resident summary) showed the following:</p> <p>-admitted [DATE];</p> <p>-Diagnoses included major depressive disorder (persistent feeling of sadness and loss of interest), nontraumatic intracerebral hemorrhage (subtype of stroke where hematoma is formed within the brain), non-traumatic intracranial hemorrhage (often occurs secondary to hypertensive damage to cerebral blood vessels, which eventually burst and bleed into the brain), and cognitive communication deficit.</p> <p>Review of the resident's July 2024 Physician's Order Sheet (POS) showed the following:</p> <p>-An order, dated 01/02/24, to check code alert (electronic monitoring device to help prevent elopements) expiration date every Sunday and turn in dates to medical records office;</p> <p>-An order, dated 01/02/24, to check code alert placement on left ankle and verify it is active each shift for elopement risk.</p> <p>Review of the resident's care plan, last updated on 07/22/24, showed the following:</p> <p>-On 11/21/23, staff updated the care plan to show resident had cognitive loss/dementia with signs and symptoms of inattention, disorganized thinking, and diagnosis of dementia. Staff to provide resident with opportunities to make decisions. Staff to ask short, simple, direct questions and provide reality orientation as needed;</p> <p>-On 12/04/23, staff updated the care plan to show resident at risk for falling related to unsteady balance and or history of falls. Staff to give resident verbal reminders not to ambulate/transfer without assistance. Staff to encourage resident to use environmental devices such as hand grips and hand rails. Staff to provide resident with proper, well maintained footwear, nonskid soles/socks, and anti roll backs placed on wheelchair;</p> <p>-On 12/12/23, staff updated the care plan to show resident had pain problems as evidenced by his/her complaints of pain related to fractures of the spine;</p> <p>-On 12/12/23, staff updated care plan to show resident had behavioral problems as evidenced by rejection of cares and exit seeking. Resident to remove resident from other residents' rooms and unsafe situations as needed and divert behaviors to activities;</p> <p>-On 12/12/23, staff updated care plan to show resident had communication problems as evidenced by impaired hearing;</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-When residents having exit seeking behaviors, staff should deter the resident and offer activities;</p> <p>-If the resident had excessive behaviors of exit seeking and actually gets a door opened, he/she would put the resident on 15-minute checks;</p> <p>-He/she had seen the resident go to the door, but not push on the door;</p> <p>-When a resident had on a electronic monitoring devices and they were by the door, an alarm goes off at the nurses' station and at the door;</p> <p>-If someone pushed on the handle of the door without putting in the keypad numbers, the door opened after 15 seconds and the alarm sounded;</p> <p>-If staff put in a code and a resident is near or tries to go out, the door will still alarm;</p> <p>-Resident rounds are completed every two hours. He/she tried to lay eyes on the resident more frequently, and especially after he/she eloped.</p> <p>During an interview on 08/06/24, at 12:44 P.M., CNA D said the following:</p> <p>-Residents who exit seek or wander wear electronic monitoring devices;</p> <p>-Staff are told which residents are wandering, or exit seeking, at shift change and/or it's written in the communication book;</p> <p>-When residents are exit seeking, he/she told the nurse and they do safety plans and 15-minute checks;</p> <p>-Resident rounds are completed all of the time. He/she was always looking in resident rooms to see if residents need help;</p> <p>-The resident talks a lot about leaving;</p> <p>-When a resident pushed on the door handle, after 15 seconds the door opened and there was a loud alarm;</p> <p>-The box at the nurses' station tells staff which door is open and he/she checks all of the doors;</p> <p>-The staff have walkie talkies to communicate and let each other know what's been found.</p> <p>During an interview on 08/06/24, at 1:58 P.M., CNA E said the following:</p> <p>-He/she was working when the resident eloped;</p> <p>-The resident attempted to get out the door at the end of 500 hall earlier in the evening;</p> <p>-He/she had seen the resident push on doors, at least one to two times per month;</p> <p>(continued on next page)</p>		

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NAME OF PROVIDER OR SUPPLIER Webco Manor		STREET ADDRESS, CITY, STATE, ZIP CODE 1687 West Washington Marshfield, MO 65706	

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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-He/she redirected the resident to do something else;</p> <p>-The resident was being stubborn on 07/21/24;</p> <p>-He/she said they usually put residents by the nurses' station to keep a closer eye on residents when they try to elope;</p> <p>-He/she doesn't know if they put the resident by the nurses' station after he/she attempted to elope;</p> <p>-He/she said they weren't fully staffed and had only two aides working the floor;</p> <p>-Resident rounds are done first thing when the shift begins at 2:00 P.M., and then they usually get residents up to eat around 4:00 P.M.;</p> <p>-Around 6:00 P.M., some residents want to get ready for bed so they assist them and that can take until 8:00 P.M. and then it's time to do rounds again;</p> <p>-Neither CNA had seen the resident in awhile;</p> <p>-The resident usually got him/herself ready for bed. The resident was sometimes incontinent and needed staff assistance;</p> <p>-He/she believed CNA K found the resident missing when CNA was doing rounds between 8:00 P.M. and 8:30 P.M.;</p> <p>-CNA K said he/she couldn't find the resident;</p> <p>-He/she didn't hear the door alarm go off after the first elopement attempt.</p> <p>During an interview on 08/06/24, at 3:15 P.M., CMT F said the following:</p> <p>-He/she was in charge of reordering the electronic monitoring devices when they expire;</p> <p>-When the codes aren't put into the keypads and the doors are pushed, the lights flash on the panels at the nurses' station;</p> <p>-If the door is pushed in 10 to 15 seconds it opens and the door alarms. It alarms at the nurses' station;</p> <p>-If staff unlock the door from the outside, it alarms at the door and the nurses' station too.</p> <p>During an interview on 08/06/24, at 4:00 P.M., CMT H said the following:</p> <p>-The resident goes to the door and he/she had pushed on it at times. This happened about every two to three days;</p> <p>-The wander guard sets off the alarm when the resident is close to the door;</p> <p>(continued on next page)</p>

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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-When the door is pushed for 15 to 20 seconds, the door opened and a loud alarm went off that sounded at the nurses' station;</p> <p>-Earlier in the evening the resident tried to go out the door with another staff and staff got to the resident before he/she got out;</p> <p>-The resident was not put on 15-minute checks. He/she just tried to keep an eye on the resident;</p> <p>-He/she was doing medication pass in the dining room when the resident tried to get out the door on 500 hall;</p> <p>-Alarms were going off all day. He/she heard the alarm go off for 500 hall, but before he/she got the chance to check the door, RN J and CMT I went to investigate;</p> <p>-The resident was found trying to go out the door;</p> <p>-He/she doesn't know of any interventions put in place. He/she just tried to keep an eye on the resident;</p> <p>-He/she did not hear an alarm the rest of the night;</p> <p>-When the resident wasn't located, it was thought the resident left with his/her family;</p> <p>-He/she gave the resident his/her medications earlier;</p> <p>-He/she saw the resident shortly after dinner, and that's the last time he/she remembered seeing the resident;</p> <p>-Close to 9:00 P.M., one of the aides said the resident was missing;</p> <p>-Usually the resident was in bed by 8:00 P.M. or 8:30 P.M.;</p> <p>-The aides were looking for the resident;</p> <p>-The resident did need some help getting ready for bed;</p> <p>-Resident rounds are completed every two hours and it's thought the resident eloped when the two CNAs were putting residents to bed;</p> <p>-The resident has dinner around 5:00 P.M. and then goes to the dining room;</p> <p>-Around 6:00 P.M., to 6:30 P.M., the aides lay residents down;</p> <p>-The aide checked on the the resident around 8:30 P.M. to 8:40 P.M., and the resident wasn't in his/her room;</p> <p>-He/she is not sure how the resident eloped. The resident will try to go out the front door after people when they're leaving;</p> <p>(continued on next page)</p>

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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-He/she doesn't know if the electronic monitoring device would sound if the keypad code is put in and a resident tries to leave;</p> <p>-Nurses were responsible for checking the electronic monitoring device and ensuring it's working;</p> <p>-If the resident went out the door, the alarm should have gone off;</p> <p>-The resident did go to locked doors and check to see if they would open, but generally staff are nearby and redirect;</p> <p>-The resident goes down 400 and 500 halls.</p> <p>During an interview on 08/06/24, at 4:27 P.M., CMT I said the following:</p> <p>-There was a book at the nurses' station with a list of residents who have electronic monitoring devices and are an elopement risk;</p> <p>-When residents with electronic monitoring devices go near the door, there is an alarm that sounds, and if the code is attempted it doesn't work;</p> <p>-If the resident pushed the handle for 10 seconds, it will open and staff put in a different code to shut the alarm off;</p> <p>-There are two panels at the nurses' station and depending on the door, the light flashes by the number;</p> <p>-He/she responded to door alarms by going to the sound he/she hears and if not sure, he/she went to the nurses' station to see which door it is;</p> <p>-He/she would search outside the area if no resident was found by the door;</p> <p>-The resident did set off the alarm on 500 hall on 07/21/24. By the time he/she got there RN J was taking care of the resident;</p> <p>-RN J took the resident outside to the pavilion, a fenced in area, and talked to the resident;</p> <p>-Don't think 15-minute checks were put in place;</p> <p>-He/she didn't remember when he/she last saw the resident;</p> <p>-He/she only worked until 8:00 P.M. on 07/21/24;</p> <p>-He/she was told the resident might have gone through the door that goes to the daycare, even though it is an alarmed door.</p> <p>During an interview on 08/06/24, at 12:51 P.M., the Activities Director said the following:</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-When residents have history of elopement or wandering, it is placed in the resident's care plan and all staff have access to the care plan;</p> <p>-Staff should be notifying the oncoming shifts when the residents have new behaviors of wandering, talking about leaving or exit seeking;</p> <p>-Residents who attempt to leave are redirected with an activity and put on 15-minute checks;</p> <p>-Residents who wander also have on electronic monitoring devices;</p> <p>-Nurses check the electronic monitoring devices. He/she did not know how often;</p> <p>-Resident rounds are completed every two hours and as needed;</p> <p>-Staff kept a closer eye on residents that exit seek;</p> <p>-He/she had not seen the resident push on doors or keypads to get out;</p> <p>-When the door handles were pushed without putting in codes, the door opened after 15 seconds, alarmed and a code was required to get the alarm to shut off.</p> <p>During an interview on 08/07/24, at 9:40 A.M., the Maintenance Assistant said the following:</p> <p>-He/she had seen the resident go places he/she shouldn't be going;</p> <p>-When remodeling 400 hall, the resident would try to come down the hall and said he/she wanted to go home;</p> <p>-The resident wandered a lot;</p> <p>-He/she had not seen any issues with the doors not working properly;</p> <p>-If someone push on the door, it counts down and then opens but an alarm goes off;</p> <p>-On 07/21/24, he/she came in around 10:30 P.M. to assist in the search of the resident;</p> <p>-The resident goes down 400 hall often to look out the window of the door at the highway;</p> <p>-He/she thought maybe the resident went that direction since he/she looks that way;</p> <p>-He/she seen a couple of corn stalks knocked over, and a path with corn stalks knocked over so he/she went into the corn field;</p> <p>-He/she followed the knocked down corn stalks until he/she came to an open path and he/she seen the resident sitting in his/her wheelchair as the resident couldn't go any further;</p> <p>-He/she told the resident everyone was looking for the resident and the resident said he/she didn't mean to cause problems, he/she just wanted to go home;</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-He/she believed the resident walked behind his/her wheelchair to get to where he/she was located;</p> <p>-The resident was about 250 yards into the [NAME];</p> <p>-The Maintenance Assistant called everyone and the resident was lifted out of the corn field;</p> <p>-When coming back out of the corn field and at the edge of the grass, he/she shined his/her light and could see marks from the resident's wheelchair in the grass;</p> <p>-He/she has not seen any issues with doors not working. The Maintenance Director checked them monthly and he/she checked them one to two times per week and let the Maintenance Director know.</p> <p>Observation and interview on 08/06/24, at 1:01 P.M., with the Maintenance Director showed the following:</p> <p>-When a resident with a electronic monitoring devices gets close to the doors, there is a sound and the signal turns yellow on the keypad and this disengages the keypad;</p> <p>-He/she had been checking the electronic monitoring system monthly and there had been no issues with any doors not alarming or opening after the 15 seconds of the handle being pushed for fire code reasons;</p> <p>-The door at the end of 300 hall, that leads to another part of the building, locked out at five feet instead of 10 feet;</p> <p>-There are six egress doors with keypads;</p> <p>-The door going to the other part of the building did not lock during the day as there is a daycare open;</p> <p>-The staff are supposed to set the alarm when they close the daycare, but sometimes one staff will call him/her to check the alarm;</p> <p>-He/she came up to help search for the resident when he/she eloped;</p> <p>-He/she had seen the resident scoot up to the door and talked about going to feed cows. He/she had not seen the resident set off the alarms;</p> <p>-Once outside the gate that's located outside the daycare door, after going through 300 hall, was open and the Maintenance Director said the Maintenance Assistance mowed and must have left it open;</p> <p>-Maintenan</p>		