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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION        | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br>265521 | (X2) MULTIPLE CONSTRUCTION<br>A. Building<br>B. Wing                             | (X3) DATE SURVEY COMPLETED<br><br>05/09/2024 |
| NAME OF PROVIDER OR SUPPLIER<br><br>Seville Care Center |  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><br>35625 Highway 72<br>Salem, MO 65560 |  |

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES<br>(Each deficiency must be preceded by full regulatory or LSC identifying information)   |
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| <p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 43327</p> <p>Based on record review and interviews, the facility staff failed to ensure one resident (Resident #1) out of three residents were allowed to make choices about aspects of their lives when staff did not allow the resident who is his/her own responsible party and assessed to smoke a cigarette independently as a consequence for his/her behavior. The facility census was 44.</p> <p>1. Review of the facility's Resident Rights policy, undated, showed residents have the right to a dignified existence and self-determination.</p> <p>Review of the facility's smoking policy, dated 01/08/23, showed:</p> <ul style="list-style-type: none"> <li>-Resident's will be assessed at the time of admission and reassessed at a minimum quarterly or with a significant change to determine the level of assistance and supervision required to ensure resident safety;</li> <li>-Resident's who are determined by the care plan team to be able to smoke without supervision may smoke at-will in the designated smoking area only;</li> <li>-Any and all residents that are not deemed capable of smoking unsupervised, will be given the opportunity to smoke with supervision at the facility's designated smoking times;</li> <li>-Smoking areas will be designated as the front right patio unless inaccessible to residents will be approved to smoke on the front porch;</li> </ul> <p>Review of the facility smoking policy disclaimer, undated, showed any and all residents that display undesirable behaviors such as hitting, kicking, screaming, cussing, disrupting, etc. will lose the smoking opportunity immediately following the incident. Independent smokers will be defined as any individual that is alert and oriented, their own person, and care planned to be capable of smoking independently. The policy did not contain direction to place the resident onto supervised scheduled smoking.</p> <p>2. Review of Resident #1's Annual Minimum Data Set (MDS), a federally mandated assessment tool, dated 02/02/24 Showed staff assessed the resident as:</p> <ul style="list-style-type: none"> <li>-Cognitively intact;</li> </ul> <p>(continued on next page)</p> |

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| <p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>-Smoked;</p> <p>-No impairment in functional range of motion;</p> <p>-Diagnosis of cancer.</p> <p>Review of the residents medical showed the resident signed the facility smoking policy disclaimer, dated 01/08/24.</p> <p>Review of the residents care plan, dated 02/01/24, showed staff assessed the resident sometimes hits his/her self in the face due to frustration and verbally loud when upset. Staff were directed to explain/reinforce why behaviors are inappropriate and/or unacceptable. Review showed to follow smoking per facility protocol. Review showed the care plan did not contain direction to remove smoke privileges or ensure resident is moved to supervised smoking only if exhibits a behavior.</p> <p>Review of the residents smoking assessment, dated 05/06/24, showed staff assessed the resident as:</p> <p>-Cognitively intact;</p> <p>-Holds cigarette safely;</p> <p>-Able to light cigarette independently;</p> <p>-Able to extinguish a cigarette independently;</p> <p>-Clothing is free from ashes/burns.</p> <p>Review of the residents nurse notes, dated 05/01/24 through 05/09/24, showed staff documented:</p> <p>-On 05/03/24 at 01:45 P.M., when the nurse came to the nurse station to get his/her cigarettes, the resident began to yell obscenity's at another nurse due to the fact they did not have the keys to the room where the cigarettes were kept. The Director of Nursing (DON) tried to intervene when the resident threatened to call the state. The DON explained to the resident until he/she was calm, he/she was unable to go out. The resident began hitting the wall yelling he/she wanted to smoke. The resident yelled at the DON and was explained again once he/she calmed down and stopped the behavior he/she may go to smoke. The resident currently sitting in the hallway crying and begging to smoke.</p> <p>(continued on next page)</p> |

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| <p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>                     | <p>-On 05/03/24 at 01:57 P.M., this nurse went to nurse station to get supplies when the resident said I want my cigarettes nurse explained he/she did not have the keys to the medication room. The resident said how long am I supposed to sit here and wait? Informed a few minutes until the other nurse can get up here and help you. The resident said that's bullshit. This nurse went to the DON office to let him/her know of the resident's behaviors, upon exiting the DON office and heading to the nurse station the resident was outside the DON office and said the other nurse is on break, am I supposed to wait. This nurse replied yes, you will have to wait, he/she is the one with the keys, and will be back shortly. The resident said I'm supposed to wait on the nurse to be able to smoke. The DON stepped into the hallway from his/her office and said to the resident, you signed a smoking policy that states if you have behaviors we have the right to revoke your liberal smoking, and that is what we are doing. The DON said we are not punishing you, you signed a smoking policy agreeing not to have behaviors along with other circumstances. The resident then started punching the wall repeatedly saying this is bullshit, and started to cry. Review showed the resident then said I'm sorry can I go out to smoke and was told no, you may not. The resident went to the Business Office Manager (BOM) and expressed his/her need to go to smoke and he/she cant help they got mad. A few moments later the resident asked well when is the next supervised smoke break. The DON said he/she did not know, but explained to the resident he/she will get to smoke later, not right now. Resident yelled and wheeled backwards ran over another residents feet and hit his/her knee. Physician made aware of behaviors.</p> <p>-On 5/03/24 at 10:30 P.M., the resident called the facility and demanded that the nurse come outside and make Resident #2 come in from their smoke break because he/she is talking to him/her and about him/her and it needs to be dealt with. The nurse went outside where this resident sat by the drive and Resident #2 on the porch. Both residents continued to yell and fuss to another. Both residents continued to [NAME] back and forth and this nurse stated if this arguing couldn't stop smoke break would come to an end for the night.</p> <p>-On 05/05/24 at 05:40 P.M., the resident called the facility and asked if they would be going out to smoke and this nurse explained smoke break was at 06:00 P.M. The resident then came to the desk and asked who would smoke with them and explained the aides were doing resident care and one was picking up hall trays and when available they would take the residents outside. The resident said well I guess I need to go back to my prison cell because that's what it feels like, like I'm not wanted or allowed to be out of my room and you can just call for outside time. I have every right to feel this way because no one likes me and everyone has it out for me because I like to smoke.</p> <p>Observation on 05/09/24 at 01:45 P.M., showed the resident on the patio with five peers and one staff member during supervised smoke break.</p> <p>During an interview on 05/02/24 at 12:52 P.M., the resident said he/she was upset because his/her independent smoking privileges were taken away and now can only smoke with the supervised smokers. He/She said he/she gets set off easily and stays in his/her room due to it. He/She said they are currently being treated for cancer, and smoking is one thing he/she has left and when staff take that away, it increases his/her anxiety. He/She said when he/she was independently smoking, he/she would sit outside on the front porch where there was shade due to the sun and the chemotherapy medications could make him/her burn. The resident said he/she now has to sit on the patio with the other smokers where there is constant sun. He/she said he/she turns in his/her smoking materials like the policy says, but the materials should be available when he/she desires them.</p> <p>(continued on next page)</p> |  |  |

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