

Department of Health & Human Services
Centers for Medicare & Medicaid Services

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Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265532	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/07/2026
NAME OF PROVIDER OR SUPPLIER Parkway Health Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 2323 Swope Parkway Kansas City, MO 64130	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0761 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and record review, the facility failed to ensure safe and secure storage for narcotics for two sampled residents (Resident #10 and #11), when the nursing staff did not conduct a shift-to-shift count of the narcotics which resulted in missing narcotics out of 11 sampled residents. The facility census was 68 residents. On [DATE] the Administrator and the Director of Nursing (DON) were notified of the failure, and the facility took immediate action and began an investigation, in-services and education for the nurses and Certified Medication Technicians (CMT). The facility purchased a new locking box for narcotics, relocated liquid and as needed (PRN) narcotics to the nurse cart and restricted access. All changes and training were completed on [DATE]. Additional training for count on shift change and documentation was completed on [DATE]. Review of the facility Controlled Substance Administration and Accountability Policy dated [DATE] showed:-It was the policy of the facility to promote safe, high quality patient care, compliant with state and federal regulations regarding monitoring the use of controlled substances. -The facility will have safeguards in place in order to prevent loss, diversion or accidental exposure. -Controlled substances are stored in a separate compartment of a locked storage unit with access limited to approved personnel. -All controlled substances (Schedule II, III, IV, V) are accounted for by all controlled substances obtained from a non-automated medication cart or cabinet are recorded on the designated usage form.-Written documentation must be clearly legible with all applicable information provided.-All specially compounded or non-stock Schedule II controlled substances dispensed from the pharmacy for a specific patient are recorded on the controlled drug record supplied with the medication or other designated form as per facility policy. -In all cases, the dose noted on the usage form or entered into the automated dispensing system must match the dose recorded on the medication administration record (MAR), controlled drug record, or other facility specified form and placed in the patient's medical record. -The controlled drug record (or other specified form) serves the dual purpose of recording both narcotic disposition and patient administration. -The controlled drug record is a permanent medical record document and in conjunction with the MAR is the source for documenting any patient-specific narcotic dispensed from the pharmacy.-The charge nurse or other designee conducts a daily visual audit of the required documentation of controlled substances.-Spot checks are performed to verify--Medications removed from the medication cart have a documented physician order.-Areas without automated dispensing systems utilize a substantially constructed storage unit with two locks and a paper system for 24-hour recording of controlled substance use.-Patient-specific controlled substances are stored under double lock until administered to patient. Review of the facility undated Instructions for Medication Cart Reconciliation Log showed:-To maintain regulatory compliance and ensure medication security, this log must be completed during every shift change. -Both the oncoming and outgoing licensed nurses must physically verify the count together before signing. -Shift change documentation:--Enter the current calendar date.--Record the exact time the count is performed.--The nurse finishing their shift signs here to verify the count they are handing (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0761 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	over is accurate. --The nurse starting their shift signs here to accept responsibility for the inventory.--Note: never sign until you have personally verified every item on the cart.-Ensure the cart is locked and the keys are physically handed to the oncoming nurse once signatures are complete. 1. Review of Resident #10's admission Record showed the resident was admitted on [DATE] with diagnoses including neuroleptic-induced parkinsonism (a reversible movement disorder caused by dopamine-blocking drugs (antipsychotics/neuroleptics) that mimics Parkinson's disease) and polyneuropathy (the simultaneous dysfunction of multiple peripheral nerves, often causing numbness, tingling, and muscle weakness, typically starting in the feet and hands). Review of the resident's Medication Administration Record (MAR) dated [DATE] through [DATE] showed the following physician orders:-Hydrocodone 5/325 (mg) oral tablet, give one tablet every six hours as needed for pain.-Administered on [DATE]. Review of the resident's MAR dated [DATE] through [DATE] showed:-Hydrocodone 5/325 milligram (mg) oral tablet, give one tablet every six hours as needed for pain. -No documented use. Review of facility narcotic logs showed no individual patient narcotic log for Resident #10's hydrocodone. 2. Review of Resident #11's admission Record showed the resident was admitted on [DATE] with diagnoses including encephalopathy (a syndrome of overall brain dysfunction, not a single disease, characterized by altered mental state, confusion, personality changes, and cognitive issues) and solitary pulmonary nodule (a small ("30 mm), round/oval spot in the lung, usually asymptomatic and found on imaging). Review of the resident's MARs dated [DATE] through [DATE] showed the following physician orders:-Oxycodone 5mg tablet give 0.5 tablet by mouth every four hours as needed for pain. -No documented use. Review of facility narcotic log showed no individual patient narcotic log for Resident #11's hydrocodone. 3. Review of the Facility Investigation Report: Suspected Drug Diversion and Significant Loss dated [DATE] showed:-The associated medication cards and controlled substance sign-out sheets were physically missing from the facility carts for Resident #10 and #11.-No facility nurse or Certified Medication Technician (CMT) could account for the whereabouts of these medications or the legal documentation. -Residents #10 and #11 were assessed and found to have no adverse outcomes as a result of the missing medications. -Root cause breakdown was a shift handoff failure; the nursing staff did not count and record medication at the change of shift. -Staff members were not staying until their relief arrived.-During interviews, multiple nurses admitted that they frequently counted narcotics alone because the off-going nurse had already left the facility before they arrived for their shift. During an interview on [DATE] at 2:05 P.M. the Director of Nursing (DON) said: -It was his/her understanding there was some medication wasted, and no staff wanted to admit to it. -They were not able to prove diversion officially and have done audits, education and ensured medication was available for the residents. During an interview on [DATE] at 3:15 P.M. CMT A said:-He/She passed scheduled narcotics only and as needed (PRN) narcotics were passed by the nurses. -At the time the narcotics came up missing, all narcotics were on the same cart, now the PRN narcotics are on the nurse cart.-The nurses were not waiting for the next nurse to count narcotics. -Since the missing narcotics incident, the nurses are actually waiting and counting before they leave. During an interview on [DATE] at 10:54 A.M. the Administrator said:-He/She was notified on [DATE] by the nursing staff of the alleged missing cards of narcotics.-At the time the narcotics came up missing, all of the narcotics were on the same cart giving the CMTs and the nurses access to all narcotics. -It was not just one nurse; it was all of the nurses that were not counting narcotics at shift change.-The last verified count was on [DATE]. -The CMTs no longer have access to the cart and will get these meds from the nurse. -There was education was done for medication administration, neglect, counting narcotics at shift change and reporting. -They have been doing audits since then to ensure they are counting at shift change. -There was no shift change count documentation for the month of [DATE]. During an interview on [DATE] at 3:00 P.M. the DON said:-Audits for narcotic counts were supposed to be done weekly. -The last documented shift to shift count completed was on [DATE]. During an interview on [DATE] at 1:25 P.M. CMT B said: -When she left on Thursday, [DATE], everything was fine and by (continued on next page)		

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