

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  265632	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  06/04/2024
NAME OF PROVIDER OR SUPPLIER  Hickory Manor		STREET ADDRESS, CITY, STATE, ZIP CODE 209 Hickory Street Licking, MO 65542	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure services provided by the nursing facility meet professional standards of quality.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 45693</p> <p>Based on observation, interview, and record review, the facility failed to follow physician's orders for four residents (Resident #1, #2, #3, and #5) out of five sampled residents. The facility census was 39.</p> <p>The facility did not provide a policy.</p> <p>1. Review of Resident #1's medical record showed:</p> <ul style="list-style-type: none"> <li>- An admitted [DATE];</li> <li>- Diagnoses of weakness, confusion, cerebral vascular accident (CVA (stroke), damage to the brain from interrupted blood supply), arteriosclerotic heart disease (ASHD, a thickening and hardening of the walls of the coronary arteries), congestive heart failure (CHF, an inability of the heart to pump sufficient blood flow to meet the body's needs), orthostatic hypotension (a form of low blood pressure that happens when standing up from sitting or lying down), right abdomen mass, anxiety (persistent worry and fear about everyday situations), hypertension (HTN, high blood pressure), gastroesophageal reflux disease (GERD, stomach acid being forced back into the throat region), pain, and atrial fibrillation (a-fib, heart dysrhythmia);</li> <li>- An order, dated 05/28/24, for Medihoney (an ointment used for wound care) and bordered foam to coccyx (a small triangular bone at the base of the spinal column) daily;</li> <li>- An undated order for weekly skin assessments on Monday.</li> </ul> <p>Review of the resident's Treatment Administration Record (TAR), dated May 2024, showed:</p> <ul style="list-style-type: none"> <li>- Medihoney and bordered foam to coccyx daily, not signed for three out of four opportunities;</li> <li>- Weekly skin assessment on Mondays, not signed for four out of four opportunities.</li> </ul> <p>2. Review of Resident #2's medical record showed:</p> <ul style="list-style-type: none"> <li>- An admitted [DATE];</li> </ul> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>- Diagnoses of vagal response (a series of unpleasant symptoms that occur when the vagus nerve is stimulated), weakness, a-fib, atherosclerotic heart disease, percutaneous coronary intervention (PCI, a procedure where a blocked or narrowed coronary is opened or widened with balloons or stents), HTN, chronic kidney disease stage III, chronic obstructive pulmonary disease (COPD, a chronic inflammatory lung disease that causes obstructed airflow from the lungs), depression (a serious medical illness that negatively affects how you feel, the way you think and how you act), anxiety, and osteoarthritis (a type of arthritis marked by cartilage deterioration of joints and vertebrae);</p> <p>- An order, dated 03/09/23, for UAD (a central venous line (CVL), a large-bore central venous catheter placed) to be flushed monthly per protocol 1st Saturday of month in right upper chest, Registered Nurse (RN) only;</p> <p>- An order, dated 05/14/24, for Triad (ointment used for wound care) to right and left ischium (the paired bone of the pelvis) daily;</p> <p>- An order, undated, for weekly skin assessment.</p> <p>Review of the May 2024 TAR showed:</p> <p>- Triad to right and left ischium daily shows seven opportunities out of 17 missed;</p> <p>- UAD flush monthly 1st Saturday of month not signed off or indicated when due;</p> <p>- Weekly skin assessments with four out of five opportunities missed.</p> <p>Review of the April 2024 TAR showed:</p> <p>- Weekly skin assessments with one out of four opportunities missed;</p> <p>- UAD flush monthly 1st Saturday of month indicated due on April 6th, not signed off but signed off on April 21.</p> <p>3. Review of Resident # 3's medical record showed:</p> <p>- An admitted [DATE];</p> <p>- Diagnoses of stroke, chronic anti-coagulation (long-term anticoagulant therapy to prevent venous and arterial thromboembolism, a circulating blood clot that gets stuck and causes an obstruction), GERD, Stasis dermatitis ulcerations (a change in the skin that results from the pooling of blood in the veins of the lower leg. Ulcers are open sores that can result from untreated stasis dermatitis), cellulitis (a deep bacterial infection of the skin), necrosis (death of body tissue) bilateral extremities, concussion (a mild traumatic brain injury that affects brain function), altered mental status (AMS) (Certain illnesses, chronic disorders and injuries that affect brain function can lead to an altered mental status, and hypercholesterolemia (high levels of cholesterol in the blood);</p> <p>- An order, dated 05/20/24, for Lanolin (waxy substance used as moisturizer for skin) 1.41 ounce (oz.) ointment, apply to bilateral legs and feet three times a day, for cellulitis;</p> <p>(continued on next page)</p>		

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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<ul style="list-style-type: none"> <li>- An order, dated 05/20/24, for weekly weights;</li> <li>- An order, dated 05/20/24, for pressure ulcer risk assessment weekly for four weeks;</li> <li>- An order, dated 05/20/24, may use facility skin and wound protocol, PRN (as needed);</li> <li>- An order, dated 05/22/24, for Cholecalciferol (Vitamin D3) 50,000 units by mouth for 12 weeks.</li> </ul> <p>Review of Resident #3's TAR, dated May 2024, showed:</p> <ul style="list-style-type: none"> <li>- Pressure ulcer risk assessment weekly x4, not signed for two out of two opportunities;</li> <li>- Did not address weekly weights.</li> </ul> <p>Review of Resident #3's MAR, dated May 2024, showed:</p> <ul style="list-style-type: none"> <li>- Cholecalciferol 50,000 unit, 1 capsule by mouth weekly for 12 weeks, showed one out of two missed opportunities;</li> <li>- Lanolin 1.41 oz ointment, apply to bilateral legs and feet, three times daily, for cellulitis, showed 32 out of 33 missed opportunities.</li> </ul> <p>Review of Resident #3's TAR, dated June 2024, showed:</p> <ul style="list-style-type: none"> <li>- Lanolin ointment, apply to bilateral legs and feet three times daily for cellulitis, showed 10 out of 10 missed opportunities;</li> <li>- May use facility skin and wound protocol PRN, showed none documented;</li> <li>- Weekly weights, none documented;</li> <li>- Did not address pressure ulcer risk assessment.</li> </ul> <p>Review of Resident #3's MAR, dated June 2024, showed:</p> <ul style="list-style-type: none"> <li>- Vitamin D 50,000 units PO weekly for 12 weeks, not signed off.</li> </ul> <p>Review of Resident #3's Weekly Skin Integrity Review, dated June 2024, showed:</p> <ul style="list-style-type: none"> <li>- On 06/03/24, dry areas of skin with bilateral lower legs and feet indicated.</li> </ul> <p>Review of Resident #3's Weekly Weights showed:</p> <ul style="list-style-type: none"> <li>- On 05/20/24, Admit, 173.6; two out of three missed opportunities.</li> </ul> <p>Review of Resident #3's Braden Scale for Predicting Pressure Sore Risk, dated 5/20/24, showed one out of two opportunities missed.</p> <p>(continued on next page)</p>		

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