

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  265665	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  04/12/2024
NAME OF PROVIDER OR SUPPLIER  Hill Crest Manor		STREET ADDRESS, CITY, STATE, ZIP CODE  801 South Colby Hamilton, MO 64644	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0550</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.</p> <p>44395</p> <p>Based on interviews, observation and record review, the facility failed to maintain resident rights and respect of those rights when a facility staff made a derogatory religious statement to one resident (Resident #1) of 4 sampled residents. The facility census was 50.</p> <p>Review of the facility provided, undated policy Resident Rights showed:</p> <ul style="list-style-type: none"> <li>-The resident has the right to a dignified existence.</li> <li>-The facility must treat each resident with respect and dignity, and care for each resident in a manner and environment that promotes maintenance or enhancement of the quality of life, recognizing each resident's individuality.</li> <li>-The facility must ensure that a resident can exercise their rights without interference, coercion, discrimination or reprisal from the facility.</li> <li>-The resident has the right to be treated with dignity and respect.</li> </ul> <p>Review of the facility provided policy Dignity dated February 2021 showed:</p> <ul style="list-style-type: none"> <li>-Residents are to be treated with dignity and respect at all times.</li> <li>-The facility culture supports dignity and respect by honoring resident goals, choices, preferences, values and beliefs.</li> <li>-Staff speak respectfully to residents at all times.</li> </ul> <p>Review of Resident #1 Annual Minimum Data Set (MDS a federally mandated assessment tool completed by facility staff) dated 1/12/24, showed:</p> <ul style="list-style-type: none"> <li>-Brief Interview of Mental Status (BIMS) of 15 indicated no cognitive loss.</li> <li>-Dependent on wheelchair;</li> </ul> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0550</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Some</p>	<p>-He/She required set up or clean up assistance with eating, oral care, upper body dressing, rolling left to right, sitting to lying, lying to sitting</p> <p>-He/She required partial to moderate assistance with bathing, toileting, lower body dressing, putting on and taking off footwear, sit to stand, toilet transfer, chair to bed transfers, and tub shower transfers</p> <p>-He/She required supervision or touching assistance for personal hygiene</p> <p>-Diagnoses of heart attack, obesity, unsteadiness on feet, anxiety disorder, restless leg syndrome.</p> <p>During an interview on 4/9/24 at 6:15 P.M. Resident #1 said:</p> <p>-On Easter Sunday a staff member awakened him/her in the morning and said happy zombie Jesus day.</p> <p>-This statement made him/her feel bad and hurt his/her heart.</p> <p>-It was not right for someone to say that.</p> <p>During an interview on 4/9/21 at 6:51 P.M. Certified Nurse Aide (CNA) A said:</p> <p>-He/She did work on Easter Sunday;</p> <p>-He/She told residents happy zombie Jesus day;</p> <p>-No residents said they were offended by his/her comment;</p> <p>-By political standard Jesus would have been a zombie so he/she saw nothing wrong with saying that.</p> <p>During an interview on 4/9/21 at 7:30 PM. the Director of Nursing said:</p> <p>-She was not aware anyone had said happy zombie Jesus day to any resident.</p> <p>-It is not ok for staff to say that to a resident.</p> <p>-She would expect staff to be respectful of resident's.</p> <p>MO234232</p>		