

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265667	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/27/2025
NAME OF PROVIDER OR SUPPLIER Meyer Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1201 West 19th Street Higginsville, MO 64037	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0572</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Give residents a notice of rights, rules, services and charges.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and record review, the facility failed to inform one sampled resident (Resident #1) of transportation costs within the admission agreement out of seven sampled residents. The facility census was 53 residents.</p> <p>Review of the facility's policy titled Admissions dated from 2025 showed:</p> <ul style="list-style-type: none"> -The facility would maintain an admissions policy governing admissions to the facility to ensure fair and impartial admission practices. -A nursing facility may charge a resident who was eligible for Medicaid for items and services the resident had requested and received only if: <ul style="list-style-type: none"> --That service was not defined in the State plan as nursing facility services (services required as part of the daily rate). --The facility informs the resident and the resident's representative in advance that the service was not covered to allow them to make an informed choice regarding the fee. --The resident's admission or continued stay was not conditioned on the resident's requesting and receiving that service. <p>1. Review of Resident #1's admission record showed he/she admitted to the facility on [DATE] with the following diagnoses:</p> <ul style="list-style-type: none"> -Unspecified Fracture of his/her right femur. -Closed Fracture with Routine Healing. -Nondisplaced Fracture of Shaft of his/her left clavicle -Periprosthetic fracture around internal prosthetic to his/her right hip joint. <p>Review of the resident's admission Minimum Data Set (MDS- a federally mandated assessment instrument completed by facility staff for care planning) dated 5/29/24 showed:</p> <ul style="list-style-type: none"> -The resident was under a Medicare covered stay. <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0572</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-The resident was cognitively intact.</p> <p>-The resident had recent surgery requiring active Skilled Nursing Facility (SNF) care.</p> <p>Review of a balance statement dated 6/30/24 showed the resident was billed 158.10 dollars for transportation that was completed on 6/17/24.</p> <p>Review of a balance statement dated 8/31/24 showed:</p> <p>-The resident was billed 144.10 dollars for transportation that was completed on 7/8/24.</p> <p>-The resident owed a total of 302.20 dollars for transportation during his/her stay at the facility.</p> <p>During an interview on 3/5/25 at 2:45 P.M. Family Member A said:</p> <p>-He/She was unaware that the facility had charged the resident for transportation.</p> <p>-He/She would not have had the facility take the resident to his/her doctor appointments if he/she had known about the cost.</p> <p>Review of a blank copy of the facility's admission agreement completed on 5/27/25 showed:</p> <p>-The resident or resident representative were to agree to pay the then-current rates of extra charges for the additional services, supplies, and/or equipment (SSE) that the resident or resident representative specifically requested and that are not included in the standard charge.</p> <p>-Residents and resident representatives were to refer to the Health Center Resident Handbook to determine whether an extra charge was or was not covered by Medicare and/or Medicaid.</p> <p>-A copy of the Health Center Resident Handbook was included with the other documents that were received by the residents or resident representatives at the time of receiving the admissions agreement.</p> <p>Review of a blank copy of the facility's resident admission packet completed on 5/27/25 showed transportation was an extra charge and the resident or resident representative would be billed by the facility for transportation.</p> <p>Review of the facility's Health Center Information Book completed on 5/27/25 showed transportation services and escort services would be billed directly.</p> <p>During an interview on 5/27/25 at 10:14 A.M. the Administrator said:</p> <p>-The resident had Medicare coverage.</p> <p>-Transportation billing information was included in the admission agreement.</p> <p>During an interview on 5/27/25 at 12:14 P.M. the Administrator said he/she could not find the resident's signed admission agreement.</p> <p>(continued on next page)</p>		

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<p>F 0572</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 5/27/25 at 2:30 P.M. the Assistant Director of Nursing (ADON) said:</p> <ul style="list-style-type: none"> -He/She was unsure if there was a time frame in which admission agreements needed to be completed. -The Social Services Designee (SSD) was responsible for completing admission agreements. -Once the admission agreement is signed by a resident or resident representative, the agreement would be uploaded into the resident's electronic medical record (EMR). -He/She was unable to find the resident's admission agreement in the resident's EMR. -Whenever a resident requested transportation, he/she would remind the resident or resident representative that there was a transportation fee. -He/She remembered having a conversation with the resident related to transportation fees, but that conversation was not related to a specific appointment. -He/She had not documented that conversation with the resident. <p>During an interview on 5/27/25 at 2:46 P.M. the Administrator said:</p> <ul style="list-style-type: none"> -The admission agreement needed to be signed by the resident or resident representative within the first week of admission to the facility. -Once the admission agreement was signed, a copy of the agreement would be uploaded into the resident's EMR. -The facility also kept the paper copy and it would be placed in the resident's medical record. -Residents and resident representatives were informed of the transportation fees when an appointment was requested, but nothing was signed to show the resident or resident representative was educated on the transportation fee. -The SSD was responsible for completing resident admission agreements. -He/She expected the SSD to have completed the resident's admission agreement. -He/She was unaware that the resident's admission agreement was not completed. -He/She was unsure why the resident's admission agreement had not been completed. <p>During an interview on 5/27/25 at 2:57 P.M. the SSD said:</p> <ul style="list-style-type: none"> -He/She was responsible for completing admission agreements. -There was not a designated time frame in which the admission agreements needed to be completed. <p>(continued on next page)</p>		

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<p>F 0572</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-He/She would try to complete the admission agreement within the first couple of weeks that the resident was in the facility.</p> <p>-He/She was currently behind on completing admission agreements.</p> <p>-Once he/she completed an admission agreement then someone would upload it into the resident's EMR.</p> <p>-The paper copy of the signed admission agreement was also kept in medical charts.</p> <p>-He/She thought that an admission agreement was completed for the resident.</p> <p>-He/She was unsure of where the resident's admission agreement was if it was not found in the resident's EMR or medical chart.</p> <p>-The resident would have been able to sign the admission agreement himself/herself, so he/she was unsure of how it would not have been completed.</p> <p>-All additional charges, including transportation fees were included in the admission agreement.</p> <p>-To his/her knowledge there would be no other way for residents or resident representatives to know of the transportation fees outside of the admission agreement.</p> <p>-He/She thought there would not be an expectation for a resident or resident representative to pay for an extra charge or fee that they were not informed of.</p> <p>MO00250564</p>		