

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265668	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/03/2025
NAME OF PROVIDER OR SUPPLIER Carrie Elligson Gietner Health Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 5000 South Broadway Saint Louis, MO 63111	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0607</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Develop and implement policies and procedures to prevent abuse, neglect, and theft.</p> <p>35394</p> <p>Based on interview and record review, the facility failed to conduct a background screening for one hired employee (Administrator A). The facility failed to screen Administrator A to rule out the presence of a Federal Indicator, failed to conduct a Criminal Background Check (CBC), and Employee Disqualification List (EDL) check. The facility also failed to maintain records of the employment application, experience and education, references, license verification, and results of the background checks required by section 660.317 of Revised MO Statutes. Administrator A was employed at the facility for approximately four months. This had the potential to affect all residents. The census was 86.</p> <p>Review of the facility's Abuse and Neglect policy, revised 6/12/24, showed:</p> <p>-This Facility will not employ individuals who have been convicted of abusing, neglecting or mistreating individuals. Potential employees are screened for a history of abuse, neglect or mistreating of residents;</p> <p>-This Facility is committed to protecting our residents from abuse by anyone including, but not limited to, facility staff, other residents, consultants, volunteers, and staff from other agencies providing services to the individual, family members or legal guardians, friends, or any other individuals.</p> <p>Review of the facility's Background Screening policy, dated 12/27/24, showed:</p> <p>-The Human Resource department will conduct all applicable background investigation(s) on each individual making application for employment with this company and on any current employee if such background investigation is appropriate for position for which the individual has applied. For example, if an employee applies for a job position that requires driving, an investigation of the employee's driving record will be conducted;</p> <p>-For all applicants applying for a position as a Certified Nurse Aide, the human resources department will contact the nurse aide registry of the state in which the individual is certified and/or previously employed to verify that the applicant's certification is in good standing;</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0607</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-Persons applying for employment and current employees will be informed of this policy. The company will not conduct a background investigation without an applicant's or employee's advance consent. Applicants or employees who do not consent to a background investigation will, however, not be considered for positions that the company has determined to require the completion of a background investigation;</p> <p>-If the background investigation(s) disclose any material misrepresentation or omissions by the applicant or employee on the application form or reveal information indicating that the individual may not be appropriate for hire, the company will investigate the matter further. Upon completion of such investigation, if the company determines that the applicant's or employee's background makes him/her unsuitable for the position he/she is seeking, the applicant will not be employed, or, if already employed, will be terminated;</p> <p>-The facility will not employ individuals who:</p> <ul style="list-style-type: none"> -Have been found guilty of abuse, neglect, exploitation, misappropriation of property, or mistreatment by a court of law; -Have had a finding entered into the state nurse aide registry concerning abuse, neglect, exploitation, mistreatment of residents, or misappropriation of resident property; -Have a disciplinary action in effect against his or her professional license in a state licensure body as a result of a finding of abuse, neglect, exploitation, mistreatment of resident, or misappropriation or resident property; <p>-All inquiries regarding background investigations should be directed toward the Director of Human Resources or Administrator.</p> <p>Review of Administrator A's Missouri Department of Health and Senior Services (DHSS) facility history, showed:</p> <ul style="list-style-type: none"> -Administrator at Facility D on 10/14/24 through 11/5/24; -Administrator at Facility E on 11/7/24 through 3/19/25. <p>Review of Administrator's A file, received 4/2/25, showed:</p> <ul style="list-style-type: none"> -No hire date; -No application or resume of employment; -No CBC or EDL checks; -No federal indicator check; -No Administrator license documentation; -Several copies of unsigned facility policies and procedures; <p>(continued on next page)</p>		

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<p>F 0607</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-A copy of Administrator A's driver's license and social security card.</p> <p>During an interview on 4/3/25 at 12:45 P.M., Regional Human Resources (HR) C said Administrator A was already employed when he/she returned to the company and Administrator A came from Facility D, a sister home in another city, so he/she had no idea who completed Administrator A's on-boarding and background check when he/she was hired. He/She was at the facility the week of February 3, 2025. HR C had concerns because Administrator A did not have a background check. They were supposed to get the information from Facility D and have it with him/her in the facility, but it slipped his/her mind. HR C thought the Business Office Manager (BOM) took care of it. The BOM handles HR and resident trust account. He/She asked the BOM if he/she had a file for Administrator A and he/she said no, and they would have to see if they could get the information from Facility D. Administrator A was at the facility at the time and HR C spoke to him/her. Administrator A said, they never sent my stuff over. Administrator A said he/she got in touch with someone and they were sending it over. HR C later spoke to Administrator A and asked him/her about the background check. He/She asked Administrator A if he/she received it and Administrator A said, yes. HR C thought it was given to the BOM to file.</p> <p>During an interview on 4/3/25 at 12:52 P.M., the BOM said HR C was at the facility in January or February 2025. He/She checked the employee files. Administrator A did not have a file. Without having the file, the BOM did not remember what was missing. He/She could not recall if there was a conversation regarding specific information that was missing or needed.</p> <p>During an interview on 4/3/25 at 1:17 P.M., Administrator B said he/she had been the Administrator since 3/27/25. The facility has HR, but they are responsible for background checks of the floor staff. Corporate HR ran his/her background check and other salaried management staff. Administrator B said Administrator A came from a different facility. On a corporate level, Administrator B was not privy to conversations that were had, however, the facility's BOM and HR check licenses on all facility staff.</p> <p>MO00251596</p>		

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<p>F 0839</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Employ staff that are licensed, certified, or registered in accordance with state laws.</p> <p>35394</p> <p>Based on interview and record review, the facility failed to maintain a qualified Administrator on duty. This had the potential to affect all residents. The census was 86.</p> <p>Review of the current Missouri Board of Nursing Home Administrators (MBNHA) license registry website, showed Administrator A not listed as a current Missouri Licensed Administrator.</p> <p>Review of Administrator A's Missouri Department of Health and Senior Services (DHSS) facility history, showed:</p> <ul style="list-style-type: none"> -Administrator at Facility D on 10/14/24 through 11/5/24; -Administrator at Facility E on 11/7/24 through 3/19/25. <p>During an interview on 4/2/25 at 10:30 A.M., Administrator B said he/she had been the Administrator of Facility E since 3/27/25.</p> <p>During an interview on 4/2/25 at 2:42 P.M., the Regional Director of Operations said he/she had been with the company since January 2025, so Administrator A was already employed at Facility E. Administrator A's license was checked along with new hires, but his/her name was not listed at all, not even inactive. Administrator A said he/she did not know why he/she was not on there and later said he/she had a HSE (Health Services Executive) license. Administrator A was not listed on there. Their corporate office sent emails to Administrator A and asked for a copy of his/her administrator's license, but he/she did not respond to the email. Later, he/she told corporate that his/her renewal was sent off, but maybe it was not received. They asked for copies of the renewal, but he/she could not find proof of sending it to the board. Administrator A did not have a copy of an administrator's license to submit.</p> <p>During an interview on 4/3/25 at 12:45 P.M., Regional Human Resources (HR) C said Administrator A was already employed when he/she returned to the company and Administrator A came from Facility D, a sister home in another city, so he/she had no idea who completed Administrator A's onboarding and background check when he/she was hired.</p> <p>During an interview on 4/3/25 at 1:17 P.M., the Director of Nursing (DON) said he/she was employed when Administrator A was at the facility. He/She asked Administrator A about the license because it was not posted. The DON knew the Administrator's license should be posted. Administrator A said he/she did not need to do that.</p> <p>During an interview on 4/3/25 at 1:17 P.M., Administrator B said Administrator A came from a different facility. On a corporate level, Administrator B was not privy to conversations that were had, however, the facility's BOM and HR check licenses on all facility staff. They would not be responsible for upper management such as the Administrator's background check and license.</p> <p>MO00251596</p>		