

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265693	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/27/2026
NAME OF PROVIDER OR SUPPLIER Rehabilitation Center of Independence, The		STREET ADDRESS, CITY, STATE, ZIP CODE 1800 S Swope Drive Independence, MO 64057	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from the wrongful use of the resident's belongings or money.</p> <p>Based on interview and record review, the facility failed to prevent misappropriation for one sampled resident (Resident #4) when Social Services Director (SSD) used the resident's debit card to pay his/her personal cell phone bill in the amount of \$350.00 out of seven sampled residents. The facility census was 121 residents. On 1/28/26 the Administrator and Director of Nursing were notified of past non-compliance which occurred on 1/21/26. On 1/21/26 the facility Administrator was notified of the incident and the investigation was started. No employees were allowed to work prior to reeducation completed 1/21/26. SSD was terminated on 1/22/26. The deficiency was corrected on 1/22/26. Review of the facility's Abuse Prevention and Prohibition Program dated 10/24/22 showed: -Each resident has the right to be free from mistreatment, neglect, abuse, involuntary seclusion and misappropriation of property.-The facility is committed to protect residents from abuse by anyone, including but not limited to residents, family members, legal guardians, surrogates, sponsors, friends, and visitors.-The facility does not knowingly employ anyone who has had disciplinary action against his/her professional license, or a finding entered into the state nurse aide registry related to abuse, neglect, mistreatment or misappropriation or has been convicted of abusing, neglecting, or mistreating other people. 1. Review of Resident #4's admission Record showed he/she was admitted to the facility with the following diagnosis:-Chronic Obstructive Pulmonary disease (a progressive lung disease that causes difficulty breathing, chronic cough, and mucus).-Chronic Systolic (Congestive) Heart Failure (a chronic progressive condition where the heart cannot pump blood efficiently to meet the body's needs, causing fluid to collect in the lungs, legs, and other tissue).-Chronic Kidney disease Stage 3 (means the kidneys are not cleaning waste from the blood as well as they should).-Major Depressive disorder (a mood disorder that caused a persistent feeling of sadness and loss of interest), recurrent, moderate.-Anxiety (persistent, excessive fear or worry that interferes with daily life). Review of the resident's quarterly Minimum Data Set (MDS - a federally mandated assessment instrument completed by facility staff for care planning) dated 1/12/26 showed the resident:-Was moderately cognitively impaired.-Understands others and was understood by others. Review of the resident's undated Care Plan showed:-He/she had a psychosocial well-being problem actual related to Major depressive disorder, recurrent, generalized anxiety, cognitive communication deficit, chronic pain, respiratory insufficiency/Shortness of Breath.-Causing him/her to frequently feel short of breath causing him/her to feel upset/emotional.-To allow the resident time to answer questions and to verbalize feelings perceptions and fears as needed.-Consult with pastoral care, social services, psychiatric services, or other.-Will be able to communicate basic needs daily.-Administer medications as ordered.-On 1/21/26 he/she discovered that he/she was missing money prompting a facility investigation that later involved speaking to the police. Because of this he/she has displayed increased tearfulness.-Allow the resident time to answer questions and to verbalize feelings perceptions, and fears as needed. Review of the facility Investigation dated 1/21/26 showed:-On 1/21/26 the Administrator was informed by Therapist A that the</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID: 265693	Facility ID: 265693 If continuation sheet Page 1 of 3

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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>resident had money missing from his/her account.-The resident's online banking showed a transaction dated 12/31/25 in the amount of \$350.00 to a wireless cell phone carrier in the name of SSD.-This reminded the Therapist A of a text message he/she received from the SSD on 12/29/25 asking if he/she could borrow \$350.00 to pay his/her cell phone bill.-An investigation was started, and SSD was suspended pending investigation.-Completion of the investigation showed SSD did use the resident's debit card to pay his/her cell phone bill in the amount of \$350.00.-SSD's employment was terminated on 1/22/26. Review of Therapist A's text messages from SSD dated 12/29/25 showed:-From SSD I have a question to ask but I have no one else to turn to right now. I need \$350 to pay my phone bill or its going to get shut off. Could I borrow it and pay you back. If not it's okay.-From the therapist Things have been really tight for me too around the holidays, I'M really sorry but I'M not able to help.-From SSD That's okay, I understand. Review of the resident's checking account dated 12/31/25 showed a Web Pay to the cell phone carrier in the amount of \$350.00. Review of convenient store receipt dated 1/21/26 showed Money Order for \$350.00 and Money Order Fee of \$3.00 for a total of \$353.00. Review of the police report dated 1/21/26 showed the Police Officer was dispatched to the facility for financial exploitation of elderly/disabled. During an interview on 1/27/26 at 11:36 A.M. the resident said:-He/She never told SSD to use his/her debit card to pay for their cell phone bill.-His/Her debit card has been shut off and he/she has a new card. During an interview on 1/27/26 at 4:16 P.M. the Director of Nursing (DON) said:-He/She did not help with Resident #4's investigation.-He/She expected staff to follow Abuse Policy and not exploit residents for money, gifts, etc.-Employees suspected of misappropriation would be suspended pending the outcome of the investigations and possibly terminated from the facility. During an interview on 1/27/26 at 4:16 P.M. the Administrator said:-He/She was notified the resident was missing money and that SSD had paid his/her cell phone bill using the resident's debit card.-The investigation was started, and SSD was suspended pending outcome of the investigation.-Local law enforcement was called. A total of \$8000 was missing with quite a few ATM withdrawals. Due to the amount the case was turned over to detectives for investigation.-The resident's bank was filing a fraud report and was investigating the missing money.-It was verified that SSD took \$350.00 to pay a cell phone bill.-It was unknown who had done the ATM withdrawals. Review of Social Worker (SW) A's written statement dated 1/21/26 showed:-The resident and Therapist A came to his/her office.-The resident was upset saying someone took all of his/her money.-The resident signed onto his/her account and showed him/her and Therapist A what was on the bank statement.-The charges and SSD's name came up to a cell phone carrier.-He/She helped the resident call the bank and shut off the resident's debit card.-He/she called the police after the debit card was shut off to make a report. During an interview on 2/2/26 at 1:27 P.M. SW A said:-The resident came to him/her saying all of his/her money was gone.-The resident had received a lump sum payment from Social Security for back pay.-The resident paid the facility the balance due on his/her account that left him/her with about \$9,000.00 in his/her account.-There was a thousand left in the residents account when the resident came to his/her office.-He/She and the resident were going over the account with the therapist to see where the money was going.-That was when it was noticed the SSD had paid a cell phone bill that was in his/her name.-He/She helped the resident put a stop on the debit card and notified the bank of the fraud charges.-The resident had also given the debit card to a friend, and he/she advised the resident to not give the debit card out to anyone. Review of SSD written statement dated 1/21/26 showed:-He/She had only assisted the resident with logging into his/her bank account on his/her new cell phone.-He/She had not received/ loaned money from the resident and had not used the resident's debit card in any manner.-He/she had not received any gifts from the resident at all either. Review of the</p> <p>(continued on next page)</p>		

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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>facility interview with SSD on 1/21/26 at 12:30 P.M. showed he/she said:-The resident received a lump sum from Social Security.-Denied using the resident's debit for personal purchases.-SW A helped the resident get a replacement card.-The SSD said, All I've done is help his/her log into her account.-SSD denied ever receiving money or gifts from the resident. During an interview on 2/3/29 at 9:18 A.M. SSD said:-He/She had helped the resident with getting his/her Social Security straighten out with the right bank account information so the resident could start getting his/her checks.-He/She helped the resident download the bank app to his/her phone and how to log into the account.-He/she witnessed SW A tell the resident not to give the debit card out to people.-At the time he/she was dealing with a lot and his/her phone was about to get shut off.-He/She had his/her user's name and password to his/her phone bill on his/her desk and it came up missing.-The resident was in his/her office a lot getting help and could have taken the user's name and password and paid his/her phone bill because the resident knew he/she was having problems.-He/she never asked the resident to pay his/her phone bill and would not take any money from the resident. Review of the written statement from Therapist A dated 1/21/26 showed:-On 12/29/25 at 11:17 A.M. he/she got a text message from SSD asking if SSD could borrow \$350.00 to pay his/her cell phone bill.-He/She told SSD he/she did not have the money and thought nothing more of it until 1/21/26 when the resident reported that another resident took his/her debit card and was spending his/her money.-The resident showed the therapist his/her online banking account with a charge for \$350.00 on 12/31/25 with SSD's name on it to a wireless cell phone carrier.-He/she reported the incident to the Administrator. During an interview on 2/3/26 at 11:31 A.M. Therapist A said:-He/She was helping the resident and SW A go through the resident's bank account on the resident's phone.-That was when he/she seen the amount of \$350.00 with SSD's name under it.-Back on 12/29/25 SSD had texted him/her asking to borrow \$350.00 to pay his/her phone bill.-Told SSD that he/she did not have the money to loan.-He/she took a picture of the transaction on the resident's phone.-Went to the Administrator and informed him/her of SSD asking him/her for \$350.00 and then that exact amount was taken out of the resident's account on the same day SSD asked him/her for the loan.-On 2/2/26 the resident said SSD did ask him/her for money to pay a cell phone bill. 2722465</p>		