

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265731	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/14/2025
NAME OF PROVIDER OR SUPPLIER Magnolia Square Nursing and Rehab		STREET ADDRESS, CITY, STATE, ZIP CODE 1502 West Edgewood Springfield, MO 65807	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Some</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 27375</p> <p>Based on observation, interview, and record review, the facility failed to ensure an environment free from accident hazards, when hot water at the in room hand sinks of seven residents (Residents #24, #44, #46, #48, #54, #65, and #72), of 18 sampled residents on the Special Care Unit measured between 123.2 degrees Fahrenheit (F) and 129.9 degrees F. The residents were cognitively impaired and unable to regulate water temperatures. The facility census was 97.</p> <p>The Administrator was notified on 02/10/25, at 7:47 P.M., of an Immediate Jeopardy (IJ) which began on 01/14/25. The IJ was removed on 02/12/25 as confirmed by surveyor onsite verification.</p> <p>Review of the facility's policy and procedure titled, Water Temperatures, Safety of, showed the following:</p> <ul style="list-style-type: none"> -Tap water in the facility shall be kept within a temperature range to prevent scalding of residents; -Water heaters that service resident rooms, bathrooms, common areas, and tub/shower areas shall be set to temperatures on no more than the maximum allowable temperature per state regulation. <p>Review of the Journal of American Medical Association's article Scald Burns from Hot Tap Water, dated 1981, showed the following:</p> <ul style="list-style-type: none"> -At 120 degrees F, the time required for a 3rd degree burn (a burn that damages all three layers of the skin) was 5 minutes; -At 124 degrees F, the time required for a 3rd degree burn was 3 minutes; -At 127 degrees F, the time required for a 3rd degree burn was 1 minute; -At 133 degrees F, the time required for a 3rd degree burn was 15 seconds. <p>1. Review of a plumbing contractor's invoice, dated 01/14/25, showed the following:</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Some</p>	<p>-Arrived onsite and inspected the water heater with a mixing valve. Found a shut off for the recirculating pump that was on and needed to be off. Valve being on was causing the recirculation pump to pump against the tempered water;</p> <p>-Shut valve off and adjusted mixing valve slightly to allow warmer water;</p> <p>-Tempered water was reading approximately 118 degrees F to 120 degrees F at the main feed line;</p> <p>-Informed customer (facility) to keep all mop sinks and three compartment sinks completely off when not in use to prevent hot water mixing issues.</p> <p>2. Review of Resident #24's "Admission Record," located in the "Profile" tab of the electronic medical record (EMR), showed the following:</p> <p>-admitted [DATE];</p> <p>-Diagnoses included Alzheimer's disease (a progressive brain disorder that causes memory loss, confusion, and other cognitive decline) with late onset.</p> <p>Review of the resident's quarterly 'Minimum Data Set (MDS - a federally mandated assessment complete by facility staff), with an Assessment Reference Date (ARD) of 02/06/25, and located in the "MDS" tab of the EMR, showed the resident had severe cognitive impairment.</p> <p>Review of the resident's "Care Plan," under the "Care Plan" tab of the EMR and with a review date of 02/07/25, showed the resident was an elopement risk/wanderer related to dementia (an umbrella term for a decline in cognitive abilities, including memory, thinking, and reasoning, that significantly impacts daily life, and is not a normal part of aging).</p> <p>Observation on 02/10/25, at 11:19 A.M., showed the resident sat in his/her wheelchair in the dining room socializing with other residents while waiting for lunch to be served. The resident was not interviewable.</p> <p>Observation on 02/10/25, beginning at 1:53 PM, showed the Maintenance Director measured the water temperature at the resident's hand washing sink. The hot water temperature measured 129.9 degrees F.</p> <p>Observation on 02/10/25, at 3:57 P.M., showed the Maintenance Director measured the water temperature at the resident's sink after making an adjustment to the water temperature. The hot water measured 128 degrees F.</p> <p>During an interview on 02/10/25, at 6:14 P.M., the Certified Nurse Aide Unit Director (CNA/UD) 5 said the resident would not be able to regulate the water temperatures from the bathroom sink and might not know to pull his/her hands away from the hot water to keep from being scalded.</p> <p>3. Review of Resident #44's "Admission Record," located in the "Profile" tab of the EMR, showed the following:</p> <p>-admitted [DATE];</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Some</p>	<p>-Diagnoses included unspecified dementia.</p> <p>Review of the resident's quarterly MDS, with an ARD of 01/03/25 and located in the "MDS" tab of the EMR, showed the resident had severe cognitive impairment.</p> <p>Review of the resident's "Care Plan," under the "Care Plan" tab of the EMR and with a review date of 02/10/25, showed the resident was an elopement risk/wanderer related to dementia.</p> <p>Observation on 02/10/25, at 10:50 A.M., showed the resident was in his/her room lying in bed. The resident was not interviewable.</p> <p>Observation on 02/10/25, beginning at 1:53 PM, showed the Maintenance Director measured the water temperature at the resident's hand washing sink. The hot water hot water temperature measured 123.4 degrees F.</p> <p>During an interview on 02/10/25, at 6:14 P.M., the CNA/UD 5 said the resident would not be able to regulate the water temperatures from the bathroom sink and might not know to pull his/her hands away from the hot water to keep from being scalded.</p> <p>4. Review of Resident #46's "Admission Record," located in the "Profile" tab of the EMR, showed the following:</p> <p>-admitted [DATE];</p> <p>-Diagnoses included unspecified dementia.</p> <p>Review of the resident's quarterly MDS, with an ARD of 11/28/24 and located in the "MDS" tab of the EMR, showed the resident had severe cognitive impairment.</p> <p>Review of the resident's "Care Plan," under the "Care Plan" tab of the EMR and with a review date of 11/22/24, showed the resident was an elopement risk/wanderer related to dementia.</p> <p>Observation on 02/10/25, at 10:43 AM, showed the resident sat in the dining room watching television. The resident was not interviewable.</p> <p>Observation on 02/10/25, beginning at 1:53 PM, showed the Maintenance Director measured the water temperature at the resident's hand washing sink, on the memory care unit. The hot water measured 125.1 degrees F.</p> <p>During an interview on 02/10/25, at 6:14 P.M., the CNA/UD 5 said the resident would not be able to regulate the water temperatures from the bathroom sink and might not know to pull his/her hands away from the hot water to keep from being scalded.</p> <p>5. Review of Resident #48's "Admission Record," located in the "Profile" tab of the EMR, showed the following:</p> <p>-admitted [DATE];</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Some</p>	<p>-Diagnoses included unspecified dementia and Alzheimer's disease with late onset.</p> <p>Review of the resident's quarterly "MDS," with an ARD of 11/27/24 and located in the "MDS" tab of the EMR, showed the resident had severe cognitive impairment.</p> <p>Review of the resident's "Care Plan," under the "Care Plan" tab of the EMR and with a review date of 11/22/24, showed the resident was an elopement risk/wanderer related to dementia.</p> <p>Observation on 02/10/25, at 11:23 AM, showed the resident sat in the dining room. The resident was not interviewable.</p> <p>Observation on 02/10/25, beginning at 1:53 PM, showed the Maintenance Director measured the water temperatures at the resident's hand washing sink. The hot water measured of 124.3 degrees F.</p> <p>During an interview on 02/10/25, at 6:14 P.M., the CNA/UD 5 said the resident would not be able to regulate the water temperatures from the bathroom sink and might not know to pull his/her hands away from the hot water to keep from being scalded.</p> <p>6. Review of Resident #54's "Admission Record," located in the "Profile" tab of the EMR, showed the following:</p> <p>-admitted [DATE];</p> <p>-Diagnoses included unspecified dementia.</p> <p>Review of the resident's quarterly MDS, with an ARD of 12/02/24 and located in the "MDS" tab of the EMR, showed the resident had moderate cognitive impairment.</p> <p>Review of the resident's "Care Plan," under the "Care Plan" tab of the EMR and with a review date of 11/22/24, showed the resident needed secured/special care neighborhood due to dementia (wandering).</p> <p>Observation on 02/10/25, beginning at 1:53 PM, showed the Maintenance Director measured the water temperature at the resident's hand washing sink, on the memory care unit. The hot water temperature measured of 125.0 degrees F.</p> <p>During an interview on 02/10/25, at 6:14 P.M., the CNA/UD 5 said the resident would not be able to regulate the water temperatures from the bathroom sink and might not know to pull his/her hands away from the hot water to keep from being scalded.</p> <p>7. Review of Resident #65's "Admission Record," located in the "Profile" tab of the EMR, showed the following:</p> <p>-admitted [DATE];</p> <p>-Diagnosis of Alzheimer's disease with late onset.</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Some</p>	<p>Review of the resident's quarterly MDS, with an ARD of 02/03/25 and located in the "MDS" tab of the EMR, showed the resident had severe cognitive impairment.</p> <p>Review of the resident's "Care Plan," under the "Care Plan" tab of the EMR and with a revision date of 07/30/24, showed the resident was an elopement risk/wanderer related to Alzheimer's disease.</p> <p>Observation on 02/10/25, at 11:26 A.M., showed the resident sat in the dining room. The resident was not interviewable.</p> <p>Observation on 02/10/25, beginning at 1:53 PM, showed the Maintenance Director measured the water temperature at the resident's hand washing sink. The hot water temperature measured 123.2 degrees F.</p> <p>During an interview on 02/10/25, at 6:14 P.M., the CNA/UD 5 said the resident would not be able to regulate the water temperatures from the bathroom sink and might not know to pull his/her hands away from the hot water to keep from being scalded.</p> <p>8. Review of Resident #72's "Admission Record," located in the "Profile" tab of the EMR, showed the following:</p> <ul style="list-style-type: none"> -admitted [DATE]; -Diagnoses included unspecified dementia. <p>Review of the resident's quarterly MDS, with an ARD of 11/18/24 and located in the "MDS" tab of the EMR, showed the resident had severe cognitive impairment</p> <p>Review of the resident's "Care Plan," under the "Care Plan" tab of the EMR and with a revision date of 11/26/24, showed the resident could benefit from placement on the secure neighborhood due to need for safe environment and special programing.</p> <p>Observation on 02/10/25, at 11:23 A.M., showed the resident sat in the dining room. The resident was not interviewable.</p> <p>Observation on 02/10/25, beginning at 1:53 P.M., showed the Maintenance Director measured the water temperature at the resident's hand washing sink. The hot water temperature measured of 124.3 degrees F.</p> <p>During an interview on 02/10/25, at 6:14 P.M., the CNA/UD 5 said the resident would not be able to regulate the water temperatures from the bathroom sink and might not know to pull his/her hands away from the hot water to keep from being scalded.</p> <p>9. During interviews on 02/10/25, at 3:08 P.M. and 3:32 P.M., the Maintenance Director said the following:</p> <ul style="list-style-type: none"> -After the plumbing company provided services for hot water temperatures on 01/14/25 he did not increase monitoring of the temperatures. He completed weekly checks of water temperatures of one room at each end of the hall for all three halls in the facility. <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Some</p>	<p>-The reason the plumbing company came to the facility for services on 01/14/25 was due to the hot water at the mop sink on unit 100 was cold and the resident in room [ROOM NUMBER] complained the hot water was cold.</p> <p>-After adjustments were made to the water temperatures, he waited until the following day to follow up on the water temperatures.</p> <p>Observation and interview on 02/10/25, at 3:45 P.M., with the Maintenance Director showed the water temperature at the water tank for units 100 and 300 measured 123 degrees F. The Maintenance Director said the hot water valve needed to be adjusted. After adjustments were made, he would wait until the following day to check to make sure the temperature had come down below 120 degrees.</p> <p>During an interview on 02/11/25, at 10:31 A.M., the Administrator said they were continuing to take temperatures and were looking to see what the underlying problem with the hot water temperatures might be.</p> <p>NOTE: At the time of the abbreviated survey, the violation was determined to be at the immediate and serious jeopardy level K. Based on observation, interview, and record review completed during the onsite visit, it was determined the facility had implemented corrective action to address and lower the violation at the time. A final revisit will be conducted to determine if the facility is in substantial compliance with participation requirements.</p> <p>At the time of exit, the severity of the deficiency was lowered to the E level.</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide and implement an infection prevention and control program.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 07246</p> <p>Based on observation, interview, and record review, the facility failed to maintain an effective infection prevention and control program when staff failed to perform proper hand hygiene during and after incontinent care and wound care for one resident (Resident #7) out of a total sample of 20. The facility census was 97.</p> <p>Review of the facility's policy titled, Handwashing/Hand Hygiene, revised on 08/2015, showed the following:</p> <ul style="list-style-type: none"> -Hand hygiene is the primary means to prevent the spread of infections; -All personnel shall follow the handwashing/hand hygiene procedures to help prevent the spread of infections to other personnel, residents, and visitors before and after direct contact with residents; before performing any non-surgical invasive procedures; before handling clean or soiled dressings, gauze pads, etc; before moving from a contaminated body site to a clean body site during resident care; after contact with a resident's intact skin; after contact with blood or bodily fluids; and after handling used dressings, contaminated equipment. <p>1. Review of Resident #7's undated Admission Record, located in the electronic medical record (EMR) under the Resident tab, showed the following:</p> <ul style="list-style-type: none"> -Readmitted [DATE]; -Diagnoses included congestive heart failure (CHF - a long-term condition that happens when the heart can't pump blood well enough to give the body a normal supply), acute and chronic respiratory failure, diabetes type II, and chronic kidney failure. <p>Review of the resident's Care Plan, revised on 09/26/23 and located in the EMR under the Care Plan tab, included the risk for impaired skin and an actual integrity issue related to excoriation.</p> <p>Observation on 02/13/25, at 4:05 P.M., showed the following:</p> <ul style="list-style-type: none"> -Certified Nursing Assistant (CNA) 1 and Wound Nurse (WN) 1 performed hand hygiene and applied gowns and gloves prior to entering the resident's room; -The resident was noted to be incontinent of bowel. WN1 performed incontinent care and passed the soiled wipes to CNA1 across the resident's chest. -WN1 and CNA1 turned the resident on his/her left side, and WN 1 performed incontinent care to the buttock/rectal area. WN1 cleaned the resident with numerous disposable wipes and handed the soiled wipes to CNA1 to dispose of, crossing the resident's chest each time. -Without changing his/her gloves or performing hand hygiene, WN1 removed a dressing from the resident's gluteus wound and continued to clean the resident's buttocks and anal area, wiping towards the wound. <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-WN1 removed the soiled brief from underneath the resident, passed it to CNA1, crossing the resident's chest. WN1 then removed his/her gloves, and without performing hand hygiene, applied new gloves, and cleansed the resident's gluteus wound.</p> <p>-After the care was performed, CNA1 adjusted the resident's pillow and clothing without changing his/her gloves or performing hand hygiene.</p> <p>During an interview on 02/13/25, at 4:25 P.M., WN1 confirmed that he/she did not perform hand hygiene between glove changes but should have. WN1 confirmed she should not have cleaned the resident's buttocks and anal area with fecal material towards the exposed wound.</p> <p>During an interview on 02/13/25, at 4:50 P.M., CNA1 confirmed that he/she did not perform hand hygiene or apply a clean pair of gloves after handling the soiled incontinent products and before adjusting the resident's pillow and gown.</p> <p>During an interview on 02/13/25, at 5:57 PM, the Infection Preventionist (IP1) said staff should wash their hands with soap and water prior to setting up, before handling clean or soiled dressing, and before moving from a contaminated body area to a clean body area.</p>