

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265756	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/01/2025
NAME OF PROVIDER OR SUPPLIER Bethesda Southgate		STREET ADDRESS, CITY, STATE, ZIP CODE 5943 Telegraph Road Saint Louis, MO 63129	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and record review, the facility failed to ensure two residents were free from derogatory and disrespectful remarks from staff members (Resident #1 and Resident #2). The sample was three. The census was 106 with 79 in certified beds.</p> <p>Review of the facility's Resident Rights and Responsibility Policy, dated 6/2022, showed the following:</p> <ul style="list-style-type: none"> -Purpose: To provide an awareness to all staff of the rights and responsibilities of each resident; -Responsibility: It is the responsibility of all employees to know and to comply with this policy; -Policy: <ul style="list-style-type: none"> -The 1987 Nursing Home Reform Law requires that each nursing home provide care for its residents in a manner that promotes and enhances the quality of life for each resident, ensuring dignity, choice and self-determination; -During orientation and minimally, at annual in-services, all employees shall be fully informed of resident rights and responsibilities. Bethesda will not tolerate infringement of resident rights by any employee. Allegations of violations of resident rights shall be reported and investigated promptly. Bethesda shall take appropriate measures to ensure that the rights of the residents are protected. -Resident Rights: <ul style="list-style-type: none"> -Each Resident has a right to: <ul style="list-style-type: none"> -Right to Dignity, Respect and Freedom: <ul style="list-style-type: none"> -a. To be treated with consideration, respect and dignity; -b. To be free from mental and physical abuse; -c. To self-determination. <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>1. Review of Resident #1's quarterly Minimum Data Set (MDS), a federally mandated assessment instrument completed by facility staff, dated 4/9/25, showed the following:</p> <ul style="list-style-type: none"> -Severe cognitive impairment; -No moods or behaviors; -Mobility by a wheelchair; -Substantial assistance with transfers; -Diagnoses of high blood pressure, diabetes, Alzheimer's Disease and dementia. <p>Review of the resident's Incident Reporting and Grievance Form, dated 4/11/25, showed the following:</p> <ul style="list-style-type: none"> -Brief Description: Receptionist (REC) B informed the Administrator on 4/11/24 at 8:22 P.M. that he/she observed Certified Nurse Aide (CNA) A roughly transfer the resident on 4/10/25. REC B said CNA A was rude to the resident during the interaction; -Nature of the Event: Customer Service; -Please explain customer service event: Rough transfer and attitude; -Please describe resolution: Investigation started on 4/11/25. The resident was assessed by the Nurse Manager on 4/11/25. No injuries noted and no distress. <p>Review of the resident's care plan, showed no documentation regarding resident rights.</p> <p>During an interview on 4/23/25 at 11:16 A.M., CNA A said he/she is going to be honest. He/She tries to meet the residents where they are, meaning he/she tries to be completely honest while dealing with residents. CNA A said when the resident said are you trying to kill me?, CNA A said we all have to go someday. CNA A said he/she did not mean the statement in any type of disrespectful way. CNA A said this happened when he/she was trying to transfer the resident to his/her wheelchair and take the resident to bed.</p> <p>Review of CNA A's employee file, showed documentation of termination on 4/15/25.</p> <p>During an interview on 4/23/25 at 1:41 P.M., the resident said he/she was doing fine. The resident said he/she did not remember anything about the incident.</p> <p>During an interview on 4/24/25 at 11:16 A.M., REC B said one day last week, he/she did not remember the day, he/she was at the front desk and CNA A was transferring the resident. REC B said you could hear the resident yell out, What are you doing trying to kill me?. REC B said he/she looked up and saw CNA A look in the resident's face and say Well, we all have to die. REC B said he/she felt uncomfortable and could see the resident rubbing his/her arm after the transfer. REC B said he/she reported this to the Administrator.</p> <p>(continued on next page)</p>		

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<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>2. Review of Resident #2's admissions MDS, dated [DATE], showed the following:</p> <ul style="list-style-type: none"> -No cognitive impairment; -No behaviors; -Wheelchair and walker used for mobility; -Dependent for transfers; <p>-Diagnoses of fractured hip, anemia, high blood pressure and end stage renal disease (ESRD, a condition where the kidneys have permanently lost the ability to function, requiring dialysis or a kidney transplant to survive).</p> <p>Review of the resident's Incident Reporting and Grievance Form, dated 4/17/25, showed the following:</p> <ul style="list-style-type: none"> -Date of the Event: 4/16/25; -Brief Description of the Incident: The resident reported CNA C was rough during care. The resident said he/she was rude during the interaction. The resident reported the staff pushed him/her towards the bed during the transfer; -Nature of the Event: Customer Service; -Type of Customer Service Event: Staff Attitude; -Date Grievance Resolved: 4/17/25; -Please describe the resolution: The resident was informed CNA C would no longer provide care. The resident vocalized that he/she was happy with the resolution and did not desire any further follow up; -Comments: The resident spoke with Administrator and said the CNA was rough during care. The resident reported the CNA was rougher than needed while cleaning the resident after soiling him/herself by spilling the urinal. The resident reported the staff was discourteous and rude. The resident reported during the transfer to bed, the CNA pushed him/her towards the bed. The Resident was asked to describe the pushing event. He/She said the CNA placed one hand on his/her shoulder while standing him/her to transfer, and pushed him/her towards the bed. The resident said he/she sat back onto the bed. When asked if the staff member was guiding him/her towards the bed for transfer, the resident said maybe. The resident said he/she was in a very frustrated mood during the interaction due to his/her medical condition. <p>During an interview on 4/23/25 at 11:45 A.M., the resident said he/she had spilled some urine on his/her bed. The resident said a friend was visiting, who said the resident was sleeping. The CNA said he/she is going to get his/her f**king ass up. The CNA was rough when getting him/her up. The resident said he/she felt disrespected being talked to that way. The resident said he/she made the Administrator aware.</p> <p>(continued on next page)</p>		

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