

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265760	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 08/12/2024
NAME OF PROVIDER OR SUPPLIER Fulton Manor Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 520 Manor Drive Fulton, MO 65251	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from the wrongful use of the resident's belongings or money.</p> <p>48982</p> <p>Based on observation, record review, and interview, facility staff failed to prevent the misappropriation of money from one resident's (Resident #1's) checking account when Certified Nurse Assistant (CNA) I cashed a check from the resident for his/her personal use. The facility census was 43.</p> <p>The administrator was notified on 8/12/24 of past Non-Compliance which occurred on 6/22/24. On 7/27/24, facility staff reported CNA I received, accepted, and cashed a check in the amount of \$400.00 from a resident on 6/22/24. Upon discovery 7/27/24, facility staff began an investigation. Facility staff notified the Department of Health and Senior Services (DHSS), local police department, and the residents physician. Facility staff completed an investigation and all staff inserviced on abuse, neglect, and misappropriation by 7/30/24. CNA I terminated on 7/27/24 for misappropriation of resident money. Staff corrected the deficient practice on 7/30/24.</p> <p>1. Review of the facility's policy titled Abuse, Neglect, and Exploitation dated 01/31/24 showed:</p> <ul style="list-style-type: none"> -The facility will provide protection for the health, welfare, and rights of each resident; -The facility will develop and implement policies and procedures that: <ul style="list-style-type: none"> -Prohibit and prevent abuse, neglect, and exploitation of residents, and misappropriation of the resident's property; -Establish policies and procedure to investigate any such allegations; -Include training for new and existing staff; -The facility will provide ongoing oversight and supervision of staff in order to assure that its policies are implemented as written; -Potential employees will be screened for a history of abuse, neglect, exploitation, or misappropriation of resident property; -Employees will be educated on abuse, neglect, exploitation, and misappropriation of resident property during new hire orientation, annual education, and as needed; <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-An immediate investigation is warranted when suspicion of abuse, neglect, exploitation, or misappropriation of resident property;</p> <p>-Report all alleged violations to the Administrator, state agency, and all other required agencies;</p> <p>-Facility will review with Quality Assurance Performance Improvement (QAPI).</p> <p>2. Review of Resident #1's Quarterly Minimum Data Set (MDS), a federally mandated assessment tool, dated 05/26/24, showed staff assessed the resident as moderately cognitively impaired with no behaviors.</p> <p>3. Review of the resident's bank statement showed a check, dated 06/22/24, in the amount of \$400.00 paid to CNA I and signed by the resident.</p> <p>Review of the facility's investigation, dated 07/27/24, showed staff documented the resident reported to CNA C, on 07/27/24, CNA I had accepted and deposited a check for \$400.00 from the resident on 6/22/24. Review showed the facility contacted the DHSS, the local police department, and the resident's physician to report the incident. Review showed the administrator documented he/she completed interviews with facility staff and residents. Review showed the administrator documented all facility staff were in-serviced on abuse, neglect, and misappropriation on 07/29/24 and 07/30/24. Review showed staff documented CNA I was terminated on 7/27/24, and the facility repaid the resident \$400.00.</p> <p>Review of the local police department's report, dated 07/27/24, showed the investigator documented he/she responded to the facility. Review showed the investigator documented he/she spoke to the resident who told him/her CNA I took his/her money. Review showed the investigator called the administrator and provided him/her with a case number.</p> <p>During an interview on 08/07/24 at 8:45 A.M., the administrator said he/she reported the misappropriation to DHSS and the resident's physician on 07/27/24 after it was reported to him/her by CNA C. The administrator said CNA I called CNA B and admitted while on speaker phone he/she took and deposited the check from the resident. The administrator said he/she was a witness to this conversation. The administrator said the staff are educated upon hire, and annually they are not allowed to accept money from residents.</p> <p>During an interview on 08/07/24 at 9:32 A.M., the resident said CNA I asked to borrow \$400.00 from the resident to bail his/her relative out of jail on 06/22/24. The resident said CNA I said he/she would repay the resident on his/her next pay day. The resident said he/she should not have loaned CNA I money, and CNA I did not pay him/her back. The resident said he/she keeps his/her checkbook in his/her room. The resident said he/she wrote CNA I a check for \$400.00 and gave it to him/her. The resident said when CNA I did not pay him/her back he/she reported it to CNA C on 07/27/24.</p> <p>During an interview on 08/07/24 at 12:00 P.M., CNA B said CNA I called him/her on his/her cell phone while at the facility. CNA B said he/she went to the administrator's office and put the phone on speaker. CNA B said CNA I admitted to asking the resident for money and took the resident's check for \$400.00. CNA B said he/she knows to report this to his/her administrator if he/she sees or suspects staff accepts money from a resident. CNA B said all staff were in-serviced after this incident.</p> <p>(continued on next page)</p>		

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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 08/07/24 at 12:35 P.M., the Social Service Director (SSD) said the resident filed a grievance on 07/27/24 about CNA I asking for money and the resident giving the CNA a check for \$400.00. The SSD said the resident had paid his/her dental bill but the check bounced about the same time the resident gave CNA I the money. The SSD said the facility paid the resident \$400.00 and the resident agreed to pay the outstanding dental bill of \$394.00 with those funds. The SSD said the money was applied to the resident's dental bill and \$6.00 given to the resident in cash. The SSD said facility staff have made multiple attempts to get the resident to allow them to lock up his/her checks and the resident has refused. The SSD said all staff receive abuse, neglect, and misappropriation training upon hire, frequently with the facility's online training program, and right after this incident.</p> <p>During an interview on 08/07/24 at 3:16 P.M., CNA C said the resident reported to him/her on 07/27/24 he/she gave CNA I a check for \$400.00 on 06/22/24 and was back as promised. CNA C said he/she told the resident he/she had to report this to the administrator immediately. CNA C said he/she called the administrator immediately and reported what the resident had told him/her. CNA C said he/she received an in-service about abuse, neglect, and misappropriation after the incident.</p> <p>During an interview on 08/09/24 at 5:10 A.M., the Assistant Director of Nursing (ADON) said all staff receive training upon hire for abuse, neglect, and misappropriation. The ADON said the facility also has an online training program staff are responsible to complete monthly. The ADON said training's are provided as needed and all staff received an in-service after the incident for abuse, neglect, and misappropriation. The ADON said he/he has not had any other residents report giving staff money. The ADON said staff are not allowed to accept money from a resident.</p> <p>During an interview on 08/12/24 at 11:45 A.M., CNA I admitted he/she asked the resident for \$400.00 and accepted a check from the resident in that amount. CNA I said he/she planned to pay the resident back but did not. CNA I said he/she knows he/she should not have accepted money from the resident and he/she was wrong to do that. CNA I said he/she received training up on hire for abuse, neglect, and misappropriation.</p> <p>MO00239609</p>		