

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  265792	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  08/23/2024
NAME OF PROVIDER OR SUPPLIER  Delmar Gardens of O'Fallon		STREET ADDRESS, CITY, STATE, ZIP CODE  7068 South Outer 364 O Fallon, MO 63368	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 34003</p> <p>Based on observation, interview, and record review, the facility failed to provide an effective pest control program to address rodents in resident rooms. The facility census was 172.</p> <p>Review of the facility policy for Pest Control with a revision date of 10/2022 showed:</p> <ul style="list-style-type: none"> <li>-Purpose: to ensure that the facility is free of exposure to pests to include mice;</li> <li>-The Director of Environmental Services is the designated coordinator for this facility. This person acts as a liaison between the building occupants and the pest management provider;</li> <li>-Regular inspections will be performed by both the Director of Environmental Services/designee and the contracted pest management professional. They will note situations that are conducive to pest populations and recommend repairs, sealing of pest entry entries, clutter reduction, improved sanitation and monitoring procedures;</li> <li>-Proper sanitation will be maintained, and clutter reduced to present food and harborage for pests.</li> </ul> <p>Observation on 8/23/24 at 9:50 A.M. showed:</p> <ul style="list-style-type: none"> <li>-room [ROOM NUMBER] was rodent feces in the three drawer cabinet the second and bottom drawer that contained the resident's clothing;</li> <li>-room [ROOM NUMBER] numerous rodent feces behind the cabinet that housed a television. The cabinet had three drawers with resident clothing in each drawer. Each drawer contained numerous rodent feces with small pieces of what appeared to be a wrapper torn in small pieces scattered throughout the rodent feces;</li> <li>-room [ROOM NUMBER] bathroom with numerous rodent feces around the base of the toilet, on the sink and a two drawer cabinet;</li> <li>-room [ROOM NUMBER] - numerous rodent feces in the nightstand drawers;</li> <li>-room [ROOM NUMBER] the bottom drawer of a three drawer cabinet with numerous rodent feces among resident clothing. There were also rodent feces in the top drawer of the night stand by the head of the resident's bed;</li> </ul> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>-room [ROOM NUMBER] numerous rodent feces in the second drawer of the three drawer cabinet;</p> <p>-room [ROOM NUMBER] the closet floor was covered with rodent feces;</p> <p>-room [ROOM NUMBER] numerous rodent feces in the second drawer of the three drawer cabinet closest to the resident's bed and on the floor of the closet.</p> <p>During an interview on 8/23/24 at 11:15 A.M. Certified Nurse Aide (CNA) A said he/she had seen rodent feces in the resident rooms.</p> <p>During an interview on 8/23/24 at 11:20 A.M. Housekeeper B said:</p> <p>-He/She has seen some mice recently in the glue traps in the utility rooms, resident rooms, and dining rooms;</p> <p>-If he/she see's mouse droppings in the residents' rooms he/she will clean the room;</p> <p>-He/She does not clean the resident cabinet drawers.</p> <p>During an interview on 8/23/24 at 11:30 A.M. Licensed Practical Nurse (LPN) C said:</p> <p>-If a mouse is seen, then a maintenance work order is filled out, the work orders are kept at the front desk;</p> <p>-Housekeeping will sweep and mop the floors, but he/she does not know who was responsible for keeping the resident cabinets and nightstands clean.</p> <p>During an interview on 8/23/24 at 11:40 A.M. the Housekeeping Supervisor said:</p> <p>-She has been told about mice being seen on the halls and in the residents' rooms;</p> <p>-Maintenance has put glue traps out and the contracted pest control has traps set up on the outside.</p> <p>During an interview won 8/23/24 at 11:55 A.M. LPN D said:</p> <p>-He/She has seen mice in the hall ways and has told the maintenance director who will put out glue boards;</p> <p>-He/She has seen some come out of the air conditioning units.</p> <p>Observation on 8/23/24 at 12:15 P.M. of room [ROOM NUMBER] showed a cabinet with a television sat in front of the sliding patio doors. Between the cabinet and the patio doors there were copious rodent feces.</p> <p>2. Review of Resident #1's quarterly Minimum Data Set (MDS), a federally mandated assessment instrument completed by staff dated 7/1/24 showed:</p> <p>(continued on next page)</p>		

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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>-Able to make self understood and able to understand others;</p> <p>-Alert and oriented and able to make appropriate decisions.</p> <p>During an interview on 8/23/24 at 1:00 P.M. the resident said:</p> <p>-He/She has had mice in his/her room;</p> <p>-The mice have come out of the air conditioning unit and then run onto his/her bed;</p> <p>-Maintenance will put glue boards in his/her room and the mice will go away for a while, but will come back.</p> <p>3. During an interview on 8/23/24 at 1:00 P.M. the Maintenance Director said:</p> <p>-He has been dealing with a few rooms on the 200 hall with reports of mice, but not lately;</p> <p>-When he gets a report of mice, he will put down glue boards and notify the contracted pest control company;</p> <p>-There are glue traps set out in each servery in the cabinets;</p> <p>-The contracted pest control company has set out bait boxes on the outside of the facility on areas where the concrete comes up to the facility, but there are no bait boxes where there was only grass;</p> <p>-Rooms 200 through 208 are on the side of the building were there was only grass so there were no outside bait boxes.</p> <p>During an interview on 8/23/24 at 4:30 P.M. the Administrator said:</p> <p>-Staff are reporting when they see a mouse and the maintenance department puts out glue traps;</p> <p>-The staff should be cleaning the resident's rooms to keep the food in closed containers and when they see rodent feces, they should be cleaning it up.</p> <p>MO240812</p>		