

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265852	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 08/27/2024
NAME OF PROVIDER OR SUPPLIER St Joseph Chateau		STREET ADDRESS, CITY, STATE, ZIP CODE 811 North 9th Street Saint Joseph, MO 64501	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 44939</p> <p>Based on observation, record review and interviews, the facility failed to ensure they maintained a safe, clean, comfortable environment for the residents when staff failed to keep all areas of the facility clean and in good repair and did not act on recommendations of the pest control contractor to maintain areas of the building to prevent rodents. The facility census was 43.</p> <p>Review of the facility's Pest Control Program policy, dated 9/1/22, included; it is the policy of this facility to maintain an effective pest control program that eradicates and contains common household pests and rodents (e.g., bed bugs, lice, roaches, ants, mosquitos, flies, mice and rats).</p> <p>Review of the facility's Routine Cleaning and Disinfection policy, dated 9/1/21 included:</p> <p>-It is the policy of this facility to ensure the provision of routine cleaning and disinfection in order to provide a safe, sanitary environment and to prevent the development and transmission of infections to the extent possible.</p> <p>-Cleaning refers to the removal of visible soil from objects and surfaces and is normally accomplished manually or mechanically using water and detergents or enzymatic products.</p> <p>-Cleaning considerations include, but not limited to, the following:</p> <p>Dry cleaning procedures will be conducted before wet procedures.</p> <p>Clean from areas that are visibly clean and least likely to be contaminated to areas usually visually dirty.</p> <p>Clean from top to bottom (bring dirt from high levels down to floor levels).</p> <p>Clean from back to front areas.</p> <p>-Consistent surface cleaning and disinfection will be conducted with a detailed focus on high touch areas to include, but not limited to:</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During an interview on 8/27/24 at 10:55 A.M., the Activities Director said he/she has seen mice in the activity office multiple times and and that mouse sightings have become more frequent.</p> <p>Review of the facility's invoices from the pest control company showed:-2/27/2024: Three mice were found in traps during service. Pest control staff sealed holes in rooms and corners and bathrooms where mice had chewed holes in them.</p> <p>-3/4/2024: Structural concerns that could cause pest problems-exit door doesn't close/seal properly. Need new door sweeps for all exit doors, can see daylight and will let mice in.</p> <p>Sanitation issues that could cause pest problems-Laundry/housekeeping needs to remove mouse droppings in laundry room that have not been cleaned up from the last visit.</p> <p>-3/26/24: Service for small flies in patient rooms. Drains in patient rooms have large amount of build up in the drains and are not draining properly, causing small fly breeding areas. Please clean to reduce activity.</p> <p>-4/5/24: Three mice removed from kitchen mop/sink area. One removed from the north hall. One removed from trap next to nurses' station. Structural concerns that could cause pest problems- Exit door doesn't close/seal properly, quarter inch or more gap exists. Daylight can be seen out under bottom of exit doors, this can let pests in. Replace door sweep.</p> <p>-4/24/24: Three mice removed from trap in laundry room, two mice removed from traps in kitchen, two mice removed from room where lifts are stored. Left two more traps for facility and added one more trap to the laundry room.</p> <p>-5/3/24: Two mice removed from traps in laundry room. Three mice removed from mop area in kitchen. One mouse removed by vending machines.</p> <p>-6/7/24: Four mice removed from laundry room, 2 mice removed from kitchen, one mouse removed from resident room [ROOM NUMBER].</p> <p>-6/19/24: One mouse removed from store room.</p> <p>-7/5/24: One mouse removed from laundry room, one mouse removed from kitchen.</p> <p>-7/9/24: Resident rooms [ROOM NUMBER] were treated for mice and new traps were placed.</p> <p>-7/11/24: Sanitation issues that could cause pest problems- Resident rooms need cleaned thoroughly and all old mouse droppings removed from corners, under dressers and nightstands. Please address sanitation issue.</p> <p>-Based on observation on 8/27/24, this issue has not been addressed.</p> <p>-8/2/24: Removed three mice in the kitchen, four mice in the laundry room, one mouse removed from resident room [ROOM NUMBER].</p> <p>(continued on next page)</p>		

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