

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265859	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/04/2025
NAME OF PROVIDER OR SUPPLIER Cotton Point Living Center		STREET ADDRESS, CITY, STATE, ZIP CODE 609 South Railroad Street Matthews, MO 63867	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from the wrongful use of the resident's belongings or money.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 42699</p> <p>Based on interview and record review, the facility failed to ensure one resident (Resident #1) out of four sampled residents was free of misappropriation of his/her property when Housekeeper A utilized the resident's bank card for his/her own personal use. The facility census was 57.</p> <p>The administration was notified on 01/26/25 of the Past Non-Compliance which occurred between 01/25/25 through 01/26/25. On 01/26/25, upon notification, the facility administration started an investigation, notified the police department and the Department of Health and Senior Services of the misappropriation. The non-compliance was corrected on 01/26/25, as the facility completed disciplinary action for Housekeeper A, in-serviced all staff on the facility's policy and procedures on misappropriation and refunded Resident #1 for the amount misappropriated.</p> <p>Review of the facility's policy titled, Abuse Prevention Program, revised September 2021, showed:</p> <ul style="list-style-type: none"> -Misappropriation of resident property defined as deliberate misplacement, exploitation, or wrongful temporary or permanent use of a resident's belongings or money without the resident's consent; -Employees are educated on the Abuse Prevention Program upon hire and annually. <p>1. Review of Resident #1's face sheet showed:</p> <ul style="list-style-type: none"> - admitted on [DATE]; - Diagnoses of type 2 diabetes mellitus (high blood sugar), emphysema (enlargement of the air sacs in the lungs making breathing difficult), urinary retention, and ventricular tachycardia (irregular electrical signals to the heart causing the heart to beat too fast in the lower chambers). <p>Review of the resident's quarterly Minimum Data Set (MDS - a federally mandated assessment instrument completed by the staff), dated 12/20/24, showed no cognitive impairment.</p> <p>Review of the facility's investigation dated, 01/26/25, showed:</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-On 01/26/25, Resident #1's family member notified the facility Director of Nursing (DON) he/she was made aware by residents bank multiple transactions were made over two days, on 01/25/25 and 01/26/25. DON reported the incident to the Administrator and assisted family with notifying the police. Resident #1's family filed a complaint with the police department and while in the facility, resident's family spoke with the bank and provided dates, times, and location where the card had been used. Police were able to obtain video footage from the gas station ATM (automatic teller machine) where the card had been used and it correlated with the times provided by the bank showing Housekeeper A utilizing the card at the ATM. Resident #1 was assessed and at baseline and felt safe in the facility and wished to stay. Alleged perpetrator was suspended, by contract company and termination pending the company receiving the police report. Staff were immediately in-serviced regarding abuse, neglect, and exploitation. Restitution to be made to Resident #1's account. Facility obtained interviews from residents and staff regarding the alleged incident. Facility was unable to interview the alleged perpetrator as he/she exited the facility when the police officer showed up.</p> <p>Review of the police report dated 01/26/25 showed:</p> <p>-Resident #1 and family member noticed money missing from resident's bank account and contacted the facility and the police department;</p> <p>-Resident #1's family contacted the bank to inquire about the money and were given the times and dates the card was used at a gas station ATM on 01/25/25 and 01/26/25;</p> <p>-Police received permission from gas station to review video footage on the dates and times provided by the bank and Housekeeper A was identified on the video footage by facility Administrator;</p> <p>-Administrator reviewed facility camera footage and Housekeeper A identified going into Resident #1's room, exiting the room and proceeding down the hall then leaving the facility. Approximately 9 minutes later, Housekeeper A observed on the gas station video at the ATM;</p> <p>-The transactions were estimated to be \$2544.55 with ATM fees;</p> <p>-Administrator told police department Housekeeper A left the facility upon her arrival for the investigation and had not returned.</p> <p>During an interview on 02/04/25 at 12:46 P.M., Police Officer said the department will be pursuing charges against Housekeeper A for stealing.</p> <p>Review of Housekeeper A's personnel file showed:</p> <p>- Abuse Prevention Program Policy signed on 12/19/24.</p> <p>During an interview on 02/04/25 at 9:30 A.M., Dietary Aide C said Housekeeper A asked him/her on 01/25/25 after he/she finished prepping lunch to take her to the gas station so he/she could take money off his/her work card to bail his/her brother out of jail. Dietary Aide C said Housekeeper A took out a red card and proceeded to take money out of the ATM. Dietary Aide said in the car, Housekeeper A counted approximately \$1200 he/she had taken out of the ATM and again said he/she had to bail his/her brother out of jail. Dietary Aide C said he/she had no knowledge Housekeeper A was utilizing a resident's card.</p> <p>(continued on next page)</p>		

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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 02/04/25 at 9:45 A.M., Housekeeper B said on 01/25/25 at approximately 11:29 A.M., Housekeeper A sent a texted asking to take him/her to the gas station to meet his/her child's father. Housekeeper B said he/she took Housekeeper A to the gas station and saw him/her use the ATM. Housekeeper B observed Housekeeper A count out approximately \$1200. Housekeeper B said he/she had no knowledge the card being used by Housekeeper A did not belong to him/her.</p> <p>During an interview on 02/04/05 at 12:00 P.M., Resident #1 said he/she never gave any staff access or permission to use his/her card. Resident #1 said his/her family received a notification regarding a large money withdrawal, which is how he/she realized the card was stolen. Resident said his/her card was red and he/she only uses the card at the facility to make purchases mainly out of the vending machine. Resident said the card must've been taken out of his/her wallet while he/she was sleeping or out of his/her room.</p> <p>During a phone interview on 02/04/05 at 12:27 P.M., Housekeeper A said he/she is being accused of stealing because he/she goes to the gas station almost every day for lunch. Housekeeper A said he/she will be getting a lawyer. Housekeeper A denied taking Resident #1's card and using it at the gas station ATM. Housekeeper A said he/she did not count money in the car in front of Housekeeper B or Dietary Aide C.</p> <p>During a phone interview on 02/04/05 at 12:46 P.M., Police Officer said the police department will be pursuing charges against Housekeeper A for stealing.</p> <p>During an interview on 02/04/25 at 1:30 P.M., the Administrator said he/she would expect facility staff to follow the Abuse Prevention Program policy. Administrator said facility staff should not use a resident bank card to make personal purchases.</p> <p>Complaint #MO00248600</p>		