

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  265876	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  01/23/2025
NAME OF PROVIDER OR SUPPLIER  Arrowhead Senior Living Community		STREET ADDRESS, CITY, STATE, ZIP CODE  6100 Arrowhead Drive Osage Beach, MO 65065	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure services provided by the nursing facility meet professional standards of quality.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 50361</p> <p>Based on observation, interview, and record review, facility staff failed to obtain physician orders for oxygen use for three residents (Resident #1, Resident #2, and Resident #3) out of three sampled residents. The facility census was 54.</p> <p>1. Review of the facility's Oxygen Safety and Management policy, dated 03/22/2019, showed oxygen will be provided to residents based on their physicians' orders. Physician orders for oxygen use should include the rate of oxygen flow, the route of administration, and frequency of administration.</p> <p>Review of the facility's standing oxygen order showed the Medical Director is responsible to provide standing orders, and if oxygen is less than 90% staff is to administer oxygen at two to five liters per minute via nasal cannula. May titrate oxygen to maintain oxygen at greater than or equal to 90%.</p> <p>2. Review of Resident #1's entry MDS, dated [DATE], showed the resident admitted to the facility 01/19/2025.</p> <p>Review of the resident's care plan, dated 01/22/2025, showed the care plan did not contain documentation for resident use of oxygen.</p> <p>Review of the resident's physician order sheet (POS), dated January 2025, showed the POS did not contain a physicians order for oxygen administration.</p> <p>Observation on 01/23/2025 at 10:55 A.M., showed the resident in his/her room with one liter of oxygen on per nasal annular.</p> <p>During an interview on 01/23/2025 at 10:55 A.M., the Director of Nursing (DON) said he/she did not know why the resident did not have oxygen orders.</p> <p>3. Review of Resident #2's admission MDS, dated [DATE], showed staff assessed the resident as:</p> <ul style="list-style-type: none"> <li>-Cognitive impairment;</li> <li>-Does not require oxygen;</li> <li>-Does not experience shortness of breath;</li> </ul> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-Diagnosis of heart failure, asthma, Chronic Obstructive Pulmonary Disease (COPD)(a group of chronic lung disease that causes difficulty breathing).</p> <p>Review of the resident's care plan, dated, 01/14/2025, showed the care plan did not contain documentation for resident use of oxygen.</p> <p>Review of the resident's POS, dated January 2025, showed the POS did not contain a physician order for oxygen administration.</p> <p>Observation on 01/23/2025 at 10:28 A.M., showed the resident in his/her room with two liters of oxygen on per nasal cannula.</p> <p>During an interview on 01/23/2025 at 10:28 A.M., the resident said his/her oxygen is always on. The resident said the only time the oxygen is removed is when they are switching from the concentrator to the portable tank.</p> <p>4. Review of Resident #3's admission MDS, dated [DATE] showed staff assessed the resident as:</p> <p>-Cognitively Intact,</p> <p>-Required continuous oxygen,</p> <p>-Diagnosis of heart failure, peripheral vascular disease, and peripheral arterial disease;</p> <p>-Experienced shortness of breath with exertion, when at rest, and when laying flat.</p> <p>Review of the resident's care plan, dated 01/15/2025, showed the care plan did not contain documentation for resident use of oxygen.</p> <p>Review of the resident's (POS), dated January 20205, showed the POS did not contain a physician order for oxygen administration.</p> <p>Observation on 01/23/2025 at 10:35 A.M., showed the resident in his/her room with oxygen on at three liters per nasal cannula.</p> <p>During an interview on 01/23/2025 at 10:35 A.M., the resident said he/she gets short of breath and leaves his/her oxygen on all the time.</p> <p>5. During an interview on 01/23/2025 at 10:40 A.M., Certified Medication Technician (CMT) A said he/she is unaware of oxygen orders for residents. He/She said it is the nurses responsibility to get oxygen orders form the physician.</p> <p>During an interview on 01/23/2025 at 10:43 A.M., Registered Nurse (RN) B said he/she knows which residents require oxygen from the information passed on between the nurses in report. RN B said there should be orders for residents that receive oxygen therapy. He/She said if there are no orders for a resident who uses oxygen they would need to communicate with the therapy department and the physician to identify the residents oxygen needs. RN B said he/she was unsure on the oxygen policy or how they assure resident's have orders for oxygen.</p> <p>(continued on next page)</p>		

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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 01/23/2025 at 10:55 A.M., DON said there should be orders for residents who use oxygen in their chart. The DON said he/she was reviewing the oxygen orders and is unsure why they are not in resident charts.</p> <p>During an interview on 01/23/2025 at 2:24 P.M., administrator said the facility has a standing order for oxygen.</p> <p>During an interview on 01/24/2025 at 1:10 P.M., the nurse practioner said the physician who signed the standing oxygen orders in the facility's was through the hospital and if the facility needs orders written for oxygen they should be reaching out to a physician for those orders. He/She said the facility can provide residents with oxygen on an emergency basis to maintain normal oxygen levels but should communicate with their providers to obtain future orders.</p> <p>MO00248158</p>