

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  265883	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  04/03/2025
NAME OF PROVIDER OR SUPPLIER  Arbor Hills Nursing and Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE  800 Chambers Road Ferguson, MO 63135	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0761</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.</p> <p>44950</p> <p>Based on observation, interview and record review, the facility failed to ensure drugs and biologicals were labeled and stored per acceptable standards of practice. The facility identified three nurse medication carts and three medication rooms. Three of the three nurse medication carts were checked, and issues were found with all three carts. Staff failed to store Ativan (lorazepam, a controlled substance used to treat anxiety) liquid medication in the refrigerator, as it is labeled to be stored in the refrigerator, and had it stored in the nurse medication cart narcotic lock box. The sample was 9. The census was 83.</p> <p>Review of the facility's Storage of Medications policy, revised April 2007, showed:</p> <ul style="list-style-type: none"> <li>-Policy Statement: The facility shall store all drugs and biologicals in a safe, secure, and orderly manner.</li> <li>-Policy Interpretation and Implementation: <ul style="list-style-type: none"> <li>-Drugs and biologicals shall be stored in the packaging, containers or other dispensing systems in which they are received. Only the issuing pharmacy is authorized to transfer medications between containers;</li> <li>-The nursing staff shall be responsible for maintaining medication storage and preparation areas in a clean, safe, and sanitary manner;</li> <li>-Drug containers that have missing, incomplete, improper, or incorrect labels shall be returned to the pharmacy for proper labeling before storing;</li> <li>-The facility shall not use discontinued, outdated, or deteriorated drugs or biologicals. All such drugs shall be returned to the dispensing pharmacy or destroyed;</li> <li>-Drugs for external use, as well as poisons, shall be clearly marked as such, and shall be stored separately from other medications;</li> </ul> </li> </ul> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0761</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>-Antiseptics, disinfectants, and germicides used in any aspect of resident care must have legible, distinctive labels that identify the contents and the directions for use, and shall be stored separately from regular medications;</p> <p>-Compartments (including, but not limited to, drawers, cabinets, rooms, refrigerators, carts, and boxes) containing drugs and biologicals shall be locked when not in use, and trays or carts used to transport such items shall not be left unattended if open or otherwise potentially available to others;</p> <p>-Drugs shall be stored in an orderly manner in cabinets, drawers, carts, or automatic dispensing systems. Each resident's medications shall be assigned to an individual cubicle, drawer, or other holding area to prevent the possibility of mixing medications of several residents;</p> <p>-Medications requiring refrigeration must be stored in a refrigerator located in the drug room at the nurses' station or other secured location. Medications must be stored separately from food and must be labeled accordingly;</p> <p>-Only person authorized to prepare and administer medications shall have access to the medication room, any keys.</p> <p>During an interview on 4/1/25 at 5:14 P.M., Licensed Practical Nurse (LPN) B said the medication room behind the charting break room does not lock. Someone lost the key fob approximately 6 months ago. The Certified Nursing Assistant's (CNAs) think they can go in there and get the residents' nutritional supplements that are located in the refrigerator. LPN B said that is why the lorazepam is not in there. It is on the medication cart in the narcotic lockbox, so it is behind a double lock.</p> <p>During an interview on 4/2/25 at 10:28 A.M., Pharmacist C said the lorazepam is recommended to be in refrigerated if it is in a liquid form. The drug may just breakdown if not in a refrigerator. The pharmacist checked the bottle that he/she had at the pharmacy and said it does not say anything on the bottle but that it definitely should be stored in the refrigerator all the time. If the lorazepam is not stored in the refrigerator, the medication may not be as effective and it may breakdown. The medication is also supposed to be disposed of after 90 days of opening. Pharmacist C said the pharmacy just lost their entire stock of lorazepam and had to have it reordered because they lost power due to the recent tornado and their generator failed to turn on so all their medication that is stored in the refrigerator like the lorazepam had to be discarded.</p> <p>Observation and interview on 4/3/25 9:45 A.M., showed Registered Nurse (RN) A at the nurse medication cart. RN A said the lorazepam is kept in the narcotic lockbox in the medication cart. The medication should be in the fridge in the medication room but there is not a lock on the fridge in there and the medication needs to be under a double lock. RN A opened the narcotic box in the medication cart and an unopened box of Lorazepam sat in the narcotic box.</p> <p>During an interview on 4/3/25 at 1:00 P.M., the Director of Nursing (DON) said narcotics should be under a double lock and medications should also be refrigerated if it says to be refrigerated on the box. The DON said there are two types of liquid Ativan and the facility has the one that does not need to be refrigerated. It is called lorazepam Intensole.</p> <p>(continued on next page)</p>		

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<p>F 0761</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Observation and interview on 4/3/25 at 1:15 P.M., showed the DON entered the dining room where the nurse had the medication cart for Faith Hall. The DON opened the narcotic lockbox in the medication cart and verified a box of Ativan with a sticker to be refrigerated sat in the lockbox. The DON said, Yes that should have been refrigerated. The DON instructed the nurse to immediately dispose of the medication and to reorder the medication for the resident. The DON also said she will get a plastic lock today for the medication room so when the replacement medication arrives it can be under a double lock. The DON went to the Hope Meadows hall medication cart and opened the narcotic lockbox. A box of lorazepam Intensol sat in the box. The box had a sticker needs to be refrigerated. The DON said that should have been in the refrigerator then as well. The DON entered the medication room on the Hope hall and tried the nurses' key but was unable to open the locked box inside the refrigerator. There was no medication stored in the refrigerator. Finally, the DON entered the Grace Meadows hall and opened the medication cart. The narcotic lockbox contained a box of Ativan with a sticker needs to be refrigerated on the box. The DON told the nurse on the hall to get rid of it and to order new bottle for resident.</p> <p>During an interview on 4/3/25 at 1:30 P.M., the Administrator and DON said there is no reason for any CNA to be in the medication room. Badge swipe is the only way to get access to the medication room so they should not have access. Only Certified Medication Technicians (CMTs) and nurses should be in the medication rooms. The DON did not know about a key being lost for the medication room. The DON said she will get a clear lock for the medication room refrigerators so narcotic medications that need a double lock can be stored in the medication room.</p>