

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 265883	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/20/2026
NAME OF PROVIDER OR SUPPLIER Arbor Hills Care & Rehab Center		STREET ADDRESS, CITY, STATE, ZIP CODE 800 Chambers Road Ferguson, MO 63135	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>Based on observation, interview, and record review, the facility failed to keep residents free of accidents when a Certified Nurse Aide (CNA) left a resident unattended in a filled whirlpool to gather supplies. (Resident #83). While the CNA exited the spa and another staff member entered, the resident slipped down into the water. The other staff member had to pull the resident up. The resident said water got in his/her mouth. The resident told another CNA that staff tried to kill him/her and said he/she was now too scared to go back into the whirlpool. The mechanical lift the CNA said he/she used was not assessed for safety concerns after the incident occurred. The facility also failed to ensure safe smoking practices when staff failed to ensure residents disposed of cigarettes in an appropriate receptacle during two of two smoke breaks observed (Residents #53, #69, #68, and #50), the facility identified 14 residents who smoked. The sample was 18. The census was 89. Review of the facility's policy titled, ADL (activities of daily living) Care Bathing, revised 07/21/22, showed:-Stay with the resident throughout the bath: Do NOT leave the resident unattended;-Use emergency call signal to summon assistance if needed;-While assisting in/out of the tub, instruct the resident to hold onto the safety bars;-Place supplies within reach. 1. Review of Resident #83's annual Minimum Data Set (MDS), a federally mandated assessment completed by facility staff, dated 01/02/26, showed:-Moderate cognitive impairment;-Rejection of care: behavior not exhibited;-Required substantial assistance for shower/bathing;-Required supervision for tub/shower transfer;-Diagnoses included diabetes mellitus, high blood pressure and dementia. Review of the resident's care plan, last reviewed on 01/15/26, showed:-Focus: Resident has history of resistance to care related to refuses to bathe;-Goal: Resident will cooperate with care;-Interventions included: Allow resident to make decisions about treatment regime, to provide sense of control;-Focus: Resident has a rash to his/her head and back with diagnosis of psoriasis vulgaris (chronic scaly, inflamed skin);-Goal: Resident will have no signs or symptoms of infection of the rash;-Interventions included: Give medication as ordered, monitor skin rashes for increased spread or signs of infection;-Focus: Resident requires max assistance with personal hygiene, toileting and showering. Can walk with rollator;-Goal: Resident will maintain proper hygiene without odor;-Interventions included: Encourage resident to participate to fullest extent possible with each interaction. Review of the resident's most recent Fall Risk Evaluation, dated 01/15/26, showed the resident was at moderate risk for potential falls. Review of the resident's February 2026 Order Summary, showed an order dated 05/31/24: Shower or Whirlpool Bath every evening shift every Monday, Wednesday and Friday for chronic psoriasis. Ensure ointment is applied after skin has been cleansed. Review of the resident's progress notes, showed:-On 02/05/26 at 6:27 P.M., late entry, Resident remains on monitoring for fearfulness for slipping in whirlpool. Resident has no complaint of pain or fearfulness at this time;-On 02/06/26 at 7:22 A.M., Resident remains on observation for slip/fall in whirlpool. Rested through the night, no complaints;-On 02/06/26 at 6:26 P.M., Resident remains on monitoring for fearfulness for slipping in whirlpool. Resident has</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID:	Facility ID: 265883
		If continuation sheet Page 1 of 7

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide and implement an infection prevention and control program.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review, the facility failed to follow proper infection control procedures when staff used non-medical-grade disinfectant wipes to clean the glucometer (device used to measure how much glucose (sugar) is present in the bloodstream) used on three residents (Residents #28, #46, and #48). In addition, the facility failed to store one resident's nebulizer tubing and mask per policy, creating a potential risk for cross-contamination and infection (Resident #52). The sample was 18. The census was 89. Review of the facility's Communicable Disease Management Policy, revised 10/2022, showed:-The Facility will establish Infection Prevention & Control Guidelines to prevent the transmission of infections, communicable diseases and healthcare associated infections (HAI) to ensure the safety of residents and employees;-Employees shall utilize barriers to avoid direct contact;-Employees shall implement Isolation barriers beyond standard precautions (precautions used to care of all residents regardless of their diagnosis or presumed infections status) as indicated in the following Centers for Disease Control and Prevention (CDC) Guidelines: (left blank). 1. Review of Resident #27's quarterly Minimum Data Set (MDS), a federally mandated assessment instrument completed by facility staff, dated 2/10/26, showed:-Moderately impaired cognition;-Diagnoses included diabetes. Review of the resident's care plan, in use at the time of survey, showed:-Focus: Resident has diabetes;-Goal: Resident will have no complications related to diabetes through the review date;-Interventions included diabetes medication as ordered by doctor. Monitor/document for side effects and effectiveness. Review of the resident's physician order summary (POS), dated 2/20/26, showed a physician order, dated 8/20/25 for Novolog (rapid-acting insulin) 100 unit/milliliter (ml) flex pen, inject per sliding scale: if 151 to 250 = 3 units; 251 to 350 = 6 units; 351 to 450 = 9 units; 451 to 500 = 12 units and call physician, subcutaneously (under the skin) four times a day related to diabetes. Observation on 2/18/26 at 7:50 A.M., showed Licensed Practical Nurse (LPN) J cleaned a glucometer with a lemon-scented disinfecting wipe and placed the glucometer on a barrier on top of the medication cart. The nurse performed a blood sugar test (a small drop of blood obtained from a finger prick with a lancing device, which is placed on a disposable test strip inserted into the meter) on the resident. He/She cleaned the glucometer with the lemon-scented disinfecting wipe and placed the glucometer on the barrier on top of the medication cart. 2. Review of Resident #46's quarterly MDS, dated [DATE], showed:-Cognitively intact;-Diagnoses included diabetes. Review of the resident's care plan, in use at the time of survey, showed:-Focus: Resident has diabetes;-Goal: Will be free from any signs and symptoms of hypoglycemia (low blood sugar) through the review date and will be free from any signs and symptoms of hyperglycemia (high blood sugar) through the review date;-Interventions included diabetes medication as ordered by doctor. Monitor/document for side effects and effectiveness. Review of the resident's POS, dated 2/20/26, showed, an order, dated 8/5/25, for insulin lispro (rapid-acting insulin) 100 unit/ml (1 unit dial) pen, inject as per sliding scale: if 149 or less, no insulin; 150 to 199 = 1 unit; 200 to 249 = 2 units; 250 to 299 = 3 units; 300 to 350 = 4 units notify provider; 351+ = 5 units notify provider, subcutaneously (under the skin) with meals related to diabetes. Observation on 2/18/26 at 8:08 A.M., showed LPN J performed a blood sugar test on the resident using the same glucometer used on Resident #27. He/She cleaned the glucometer with a lemon-scented disinfecting wipe and placed the meter on the barrier on top of the medication cart. 3. Review of Resident #48's quarterly MDS, dated [DATE], showed:-Cognitively intact;-Diagnoses included diabetes. Review of the resident's care plan in use at the time of survey, showed:-Focus: Resident has diabetes;-Goal: Resident will have no complications related to diabetes through the review date;-Interventions included diabetes medication as ordered</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>by doctor. Monitor/document for side effects and effectiveness. Review of the resident's POS, dated 2/20/26, showed an order, dated 2/2/26, to please notify physician if blood sugar is less than 70 and more than 400 with meals for blood glucose monitoring. Observation on 2/18/26 at 8:20 A.M., showed LPN J performed a blood sugar test on the resident using the same glucometer used on Residents #27 and #46. He/She cleaned the glucometer with the lemon scented disinfecting wipe and placed the meter on the barrier on top of the medication cart. 4. During an interview on 2/20/26 at approximately 2:30 P.M., the Director of Nursing (DON), Administrator, and Corporate Nurse said staff should not use lemon-scented disinfecting wipes to clean multi-use equipment. The facility did not buy scented wipes for cleaning medical equipment. Staff should use the purple top Sani Wipes equipped with germicide content per infection control guidelines. 5. Review of Resident #52's annual MDS, dated [DATE], showed:-Diagnoses included dysphagia (swallowing disorder) following unspecified cerebrovascular disease (stroke), chronic systolic (congestive) heart failure, and muscle weakness;-Moderate depression.Review of the resident's care plan, in use at the time of survey, showed:-Focus: Resident has emphysema/chronic obstructive pulmonary disease with (COPD, lung disease) exacerbation;-Goal: Resident will be free of signs and symptoms of respiratory infections through review date;-Interventions included: Give aerosol or bronchodilators as ordered. Monitor/document any side effects and effectiveness. Monitor for difficulty breathing on exertion and for signs and symptoms of acute respiratory insufficiency.Review of the POS, dated 2/18/26, showed:-An order, dated 12/14/25, for budesonide inhalation suspension 0.5 milligrams (mg)/2 ml, 0.5mg inhaled orally two times a day for COPD exacerbation;-An order, dated 5/7/24, for arformoterol tartrate inhalation nebulization solution, 15 micrograms (mcg)/2 ml, 15 mcg inhaled orally two times a day for COPD exacerbation. Observation on 2/17/26 at 9:46 A.M., showed the resident on his/her back in bed, with the head of bed elevated approximately 30 degrees. A nebulizer mask laid across his/her lap with nebulizer machine turned on. Observations on 2/18/26 at 7:27 A.M. through 12:35 P.M., showed soiled clothing on top of the nebulizer tubing, machine, and mask, which were balled up on a chair. During an interview on 2/19/26 at approximately 3:18 P.M., LPN F said the Certified Medication Technician (CMT) or Nurse should remove the nebulizer mask from a protective pad, place the medication in the cup, apply the mask to the resident, turn on the machine, and remain nearby to observe for nosebleeds or excessive coughing. No formal monitoring was required. During an interview on 2/20/26 at approximately 2:45 P.M., the DON said she expected the nebulizer to be stored on a clean surface and for the mask and tubing to be in a plastic bag with a date and changed every week. 6. During an interview on 2/20/25 at 9:22 A.M. the facility's Corporate Nurse said the facility did not have a policy that specified best practices for cleaning and storing nebulizer masks or glucometers. 2737724</p>		