

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 08/27/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 285104	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/02/2026
NAME OF PROVIDER OR SUPPLIER Prestige Care Center of Plattsmouth		STREET ADDRESS, CITY, STATE, ZIP CODE 602 South 18th Street Plattsmouth, NE 68048	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
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F 0812 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards. Nebraska Licensure reference: NAC 75: 12-006.11(E); NAC 75: 12-007.10(A) Based on observation, interview, and record review, the facility failed to ensure all foods were labeled, sealed, and dated after opening, ensure outdated foods were not available for use, and satellite refrigerators were kept clean, ensure staff performed hand hygiene and gloving to prevent cross contamination during meal prep and dining, and failed to handle resident dinnerware and utensils in a sanitary manner. The facility census was 87 residents. Findings are: Record review of the facility Food Safety Requirement policy revised 03/2026 revealed the following: -Food safety practices shall be followed throughout the facility's entire food handling process. This process begins when food is received from the vendor and ends with delivery of the food to the resident. -Storage of food in a manner that helps prevent deterioration or contamination of the food, including from growth of microorganisms. -Preparation of food, including thawing, cooking, cooling, holding, and reheating. -Employee hygienic practices. -Labeling, dating, and monitoring refrigerated food, including, but not limited to leftovers, so it is used by its use-by date, or frozen (where applicable)/discarded; -Keeping foods covered or in tight containers -Staff shall adhere to safe hygienic practices to prevent contamination of foods from hands or physical objects. -Staff shall wash hands according to facility procedures. -Staff shall not touch food with bare hands, exhibiting appropriate use of gloves, tongs, deli paper, and spatulas. A) Observation of Dry storage room near kitchen on 3/30/26 at 7:25 AM revealed the following: -2 bins of individually packaged salad dressings. There was no date on the bins and no date on any of the dressing packets. -Plastic bin on upper shelf of dry storage had many tea bags floating in container filled with water. Tea was in plastic bags. and was dated. -Dietary Manager (DM) pointed to ceiling and stated that there is a pipe up there that leaks sometimes It is an old building. -Water-filled container removed by cook for disposal. Observation of additional storage room near time clock on 3/30/26 at 7:32 AM revealed the following: -Freezer used for supplements revealed many were sticky, bottom shelf of freezer was dirty with a dry white substance. Observation of Dementia Care Unit on 3/30/26 at 1:15 PM revealed the following: The refrigerator contained: -3 buns/rolls with no date on bags -5 portion cups with white condiment with no date, -Opened a supplement with no date when opened -Tub of packaged dressings resting in container of clear liquid The upper cabinet next to refrigerator included: -Opened coffee dated but not bagged. -Partially used jar of hot cocoa with expiration date of 4/24 and no opened date -Box of cocoa packets with no (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0812 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	expiration date found and no date opened -Shaker bottle of Cinnamon with expiration of 12/2/2021 -Tea box expiration of 2/24 and no date opened. -Upper cabinet's lowest shelf contained spills of white and black crystals as well and some red colored crystals. Observation of Activity Room refrigerator and freezer on 3/30/26 at 1:30 PM revealed the following: The refrigerator contained: -Opened container of lemon juice, not dated -Multiple opened coffee creamers (caramel macchiato, French vanilla and fudgy chocolate) none were dated -Strawberry syrup, opened, not dated -Jar of relish, opened, not dated -Jar of minced garlic, expired 04/2025, opened, not dated The freezer contained -3 bags of 48 ounce mixed fruit in sealed plastic bags (unopened). The first bag expired 10/27/24. Bags 2 and 3 expired 1/6/25. Food Cupboards contained -Decorative sprinkles x 7 open, no date -Salt, opened, not dated -Multiple seasoning containers, opened, not dated -Two containers of baking soda, opened, not dated -Sugar crystals, opened, not dated -Soap pads in food cupboard On 3/30/2026 at 12:55 PM an interview was conducted with the Activity Director (AD). During the interview the AD confirmed the items were outdated or not marked when opened. The AD further reported being unaware that AD was supposed to check for expiration dates. Interview with Dietary Manager (DM) on 03/30/2026 at 1:30 PM revealed that dietary/ kitchen staff are responsible for dating and monitoring food taken to dementia unit. Any other food items are the responsibility of the staff on the dementia unit. B. Record review of the facility Policy titled Hand Hygiene revised on 12/2025 revealed: 5. Hand hygiene technique when using soap and water: a. Wet hands with water. Avoid using hot water to prevent drying of skin.b. Apply to hands the amount of soap recommended by the manufacturer.c. Rub hands together vigorously for at least 20 seconds, covering all surfaces of the hands and fingers.d. Rinse hands with water.e. Dry thoroughly with a single-use towel.f. Use clean towel to turn off the faucet 6. Additional considerations: a. The use of gloves does not replace hand hygiene. If your task requires gloves, perform hand hygiene prior to donning gloves, and immediately after removing gloves. Record review of the facility Policy titled Food Safety Requirements revised on 03/2026 revealed the following: 7. Staff shall adhere to safe hygienic practices to prevent contamination of foods from hands or physical objects. a. Staff shall wash hands according to facility procedures.b. Staff shall not touch food with bare (continued on next page)		

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F 0812 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	hands, exhibiting appropriate use of gloves, tongs, deli paper, and spatulas. Observation on 04/01/2026 at 10:04 AM revealed the DM preparing the spinach bake: The DM noted to remove gloves after cutting raw bacon, then obtained a new box of bacon from the freezer. The DM applied new gloves without the benefit of hand hygiene. After cutting bacon, the DM removed the gloves and touched the clean dishes. At that time, the DM washed their hands for 22 seconds and then touched their own face and clothes. The DM chopped the onion with bare hands and washed their hands for 25 seconds. Observation on 04/01/2026 at 1:18 PM revealed Dietary Aide (DA) M emptied food from steam trays to the garbage can. DA M without hand hygiene began to serve fruit in bowls with bare hands touching the inside of bowls without the benefit of hand hygiene. A interview on 04/01/2026 at 11:26 with the DM confirmed that utilization of gloves and hand hygiene was not completed during the cooking process and should have been. A Interview on 04/01/2026 at 2:13 PM with the DM confirmed that DA M did not follow hand hygiene when serving and should have been. C. An observation on 04/01/2026 at 7:50 AM &ndash; 8:10 AM revealed DA B poured Resident 14 a glass of milk and sat down in front of the resident with DA-B's fingers touching the drinking surfaces (the area of a glass or cup where a resident would place their lips). DA-B then poured Resident 89 a cup of coffee and a glass of milk and placed them in front of the resident while touching the drinking surfaces and not completing hand hygiene between residents 14 and 89. DA-B went to the kitchen, returned, and poured Resident 20 drinks and placed them in front of the resident with DA-B's fingers on the drinking surfaces. DA-B then got Resident 43 a cup of coffee and Resident 48 a glass of tea and a glass of milk and sat them down in front of the residents while DA-B's fingers were holding the drinking surfaces. DA-B got Resident 71 a cup of coffee while touching the drinking area of the cup's lid. DA-B touched DA-B's surgical mask and then got Resident 73 two drinks in spill proof cups and covered the cups while touching the drinking surfaces of the lids. DA-B got Resident 49 two glasses of milk and a glass of apple juice and sat them down in front of the resident while touching the drinking surfaces. The observation did not reveal DA-B completed hand hygiene between the residents. In an interview on 04/02/2026 at 7:56 AM, the facility's Administrator confirmed the dietary staff should not have touched the drinking surfaces of the resident's glasses or cups when serving drinks and should have done hand hygiene between getting the residents drinks.		

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F 0880 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	Provide and implement an infection prevention and control program. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Licensure Reference Number 175 NAC 12.006.19(C)(i)Licensure Reference Number 175 NAC 12.006.18(B)Licensure Reference Number 175 NAC 12.006.18(D)Based on observation, interview, and record review, the facility failed to ensure staff handled clean clothing and linens, completed hand hygiene during 1 (Resident 2) of 4 sampled resident's wound care, failed to ensure a medication aide wore gloves when opening a medication capsule for 1 (Resident 69) of 4 sampled residents, failed to ensure 1 (Resident 34) of 1 sampled resident's Continuous Positive Airway Pressure device (CPAP)(a machine used to treat sleep apnea) mask and nebulizer (neb)(a machine used to deliver liquid medications to the lungs) kit were stored, failed to ensure staff performed hand hygiene between glove changes to prevent potential cross contamination (transfer of bacteria from one surface to another), and failed to follow Enhanced Barrier Precautions (EBP) during high contact cares for Resident 66. The facility census was 87. Findings are:A. A record review of the facility's Handling Clean Linen policy with a date reviewed/revised of 03/2026 revealed the staff should handle and transport clean linen in a safe and sanitary manner to prevent cross contamination. Staff should have carried clean linens away from their bodies. An observation on 03/31/2026 at 12:08 PM &ndash; 12:16 PM revealed Laundry Aide (LA)-C took hanging clothes off the clothing rack and delivered the resident's clothing to resident room [ROOM NUMBER] with the clothing dragging on the floor and against LA-C's clothing. LA-C then took hanging clothes off the clothing rack and delivered them to resident in room [ROOM NUMBER] and allowed the resident's clothing to touch LA-C's clothing. LA-C took a pair of pants off the clothing rack, removed the pants from the hanger, and held the pants against LA-C's body and clothing as they were delivered to resident room [ROOM NUMBER]. LA-C then took hanging resident clothing off the clothing rack and allowed the hanging resident clothing to come in contact with LA-C's clothing as it was delivered to resident rooms [ROOM NUMBERS]. LA-C took a hanging dress and other clothes and delivered to resident room [ROOM NUMBER] and allowed the clothing to contact LA-C's clothing and the dress to drag on the floor. LA-C then delivered hanging resident clothes to resident room [ROOM NUMBER] while allowing the resident clothing to contact LA-C's clothing. An observation on 04/01/2026 at 12:27 PM revealed Medication Aide (MA)-B carried a stack of towels from the supply closet to the bath house on MA-B's left arm and against MA-B's chest and clothing. An observation on 04/02/2026 at 7:55 AM revealed Nursing Assistant (NA)-E carried a stack of towels to the bath house on NA-E's left arm and against NA-E's chest and clothing. In an interview on 03/31/2026 at 12:16 PM, LA-C confirmed that LA-C should not have allowed the resident's clothing to contact LA-C's clothing or the floor during delivery to the resident's rooms. In an interview on 04/01/2026 at 12:27 PM, MA-B confirmed MA-B carried the stack of towels to the bath house against MA-B body and clothing and should not have. In an interview on 04/02/2026 at 7:55 AM, NA-E confirmed NA-E should not have carried the stack of towels against NA-E's body. In an interview on 03/31/2026 at 3:40 AM, the facility's Director of Nursing (DON) confirmed the staff should not have allowed clean resident laundry to come in contact with the staff's clothing or the (continued on next page)		

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F 0880 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	floor. B. Policy review on 04/01/2026 at 12:01 PM titled Hand Hygiene revised 12/2025 revealed the following : 3. Alcohol-based hand rub with 60 to 95% alcohol is the preferred method for cleaning hands in most clinical situations. Wash hands with soap and water whenever they are visibly dirty, before eating, and after using the restroom. 4. Hand hygiene technique when using an alcohol-based hand rub: a. Apply to palm of one hand the amount of product recommended by the manufacturer. b. Rub hands together, covering all surfaces of hands and fingers until hands feel dry. c. This should take about 20 seconds. 5. Hand hygiene technique when using soap and water a. Wet hands with water. Avoid using hot water to prevent drying of skin. b. Apply to hands the amount of soap recommended by the manufacturer. c. Rub hands together vigorously for at least 20 seconds, covering all surfaces of the hands and fingers.d. Rinse hands with water.e. Dry thoroughly with a single-use towel.f. Use clean towel to turn off the faucet.Additional considerations:a. The use of gloves does not replace hand hygiene. If your task requires gloves, perform hand hygiene prior to donning gloves, and immediately after removing gloves. According to the facility hand hygiene table, either soap and water or alcohol-based hand rub should be performed in the following situations: After handling contaminated objects, before applying and after removing personal protective equipment (including gloves), and before and after handling clean or soiled dressings. Policy review on 04/01/2026 at 11:53 AM titled Clean Dressing Change revised on 03/2026 revealed the following: 5. Set up clean field on the overbed table with needed supplies for wound cleansing and dressing application6. Establish area for soiled products to be placed (Chux or plastic bag).7. Wash hands and put on clean gloves.8. Place a barrier cloth or pad next to the resident, under the wound to protect the bed linen and other body sites.9. Loosen the tape and remove the existing dressing. If needed to minimize skin stripping or pain, moisten with prescribed cleansing solution or use adhesive remover to remove tape.10. Remove gloves, pulling inside out over the dressing. Discard into appropriate receptacle.11. Wash hands and put on clean gloves.12. Cleanse the wound as ordered, taking care to not contaminate other skin surfaces or other the wound (i.e. clean outward from the center of the wound). Pat dry with gauze. (continued on next page)		

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F 0880 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	Record review of Registered Nurse-I (RN-I)'s competency check list revealed RN-I had been educated on hand hygiene and wound care as of 06/26/25 and 06/30/25. Observation on 03/31/2026 from 12:19 PM to 12:55 PM revealed Registered Nurse- I (RN-I) performing wound care on Resident 2. Present in the room was also Medication Aide-L (MA-L). During observation the following occurred:-RN-I removed a gown out of container which touched the ground multiple times. -RN-I performed hand hygiene, applied gloves, and provided privacy with curtains -A barrier with paper towels was placed on the cluttered tv stand and RN-I applied a piece of tape to a basin to, later secure a dressing -RN-I was observed to drop a Q-Tip package on floor and then picked up the package to be used with clean supplies-RN-I removed gloves, washed hands for 17 seconds, placed a new paper towels on top of the toilet, and applied new gloves-RN-I removed gloves without the benefit of hand hygiene, continued to remove old dressing with bare hand, then new gloves were applied-RN-I touched the residents bed and then touched Resident 2's wound, then touched residents bed, touched a measuring tape directly to the wound bed-RN-I removed gloves, then touched multiple objects throughout the room-RN-I washed hands for 18 seconds, and than applied new gloves-RN applied betadine to a gauze, touched their own face with gloved hands, repetitively rubbed betadine soaked gauze throughout the wound bed, and placed the gauze directly to the wound bed, applied ABD (a thick absorbent dressing) layer on top and wrapped it with kerlix-RN-I was observed touch their own face, placed tape from basin on dressing with date and initials- RN-I was observed to use old previously used betadine gauze off of dirty disposable bed pad to paint on skin - RN-I removed gloves, washed hands for 17 seconds, applied new gloves, immediately removed the gloves, washed hands for 12 seconds, and without gloves touched dirty supplies and placed in container-RN-I without completing hand hygiene applied new gloves-RN-I was observed to empty a garbage can, then left the room with container of dirty supplies-RN-I while using dirty gloves, sat the used container of dirty supplies in hall, held onto the handrail in the hall and opened soiled utility room door-RN-I applied new glove to right hand to carry supplies, then placed the supply container on the medication cart. RN continued to use the dirty glove on right hand to clean bottom of container with hand sanitizer on paper towel.-RN-I removed the glove and without the benefit of hand hygiene continued to touch the medication cart. A interview on 03/31/2026 at 3:32 PM was conducted with RN-I. During the interview RN-I confirmed the concerns about cross contamination and hand hygiene. A interview on 04/01/2026 at 8:45 AM with RN-I confirmed handwashing should be completed for 20 seconds and that hand hygiene should be completed before and after glove changes. RN-I confirmed that glove changes should also be completed after the removal of a dirty dressing. A interview on 04/01/2026 at 9:45 AM was conducted with the Director of Nursing (DON). During the interview the DON reported the expectation of hand hygiene should be prior to and after any glove changes and that glove changes should be done when soiled or dirty. C. An observation on 3/30/2026 at 7:57AM of the medication administered by Medication Aide F (MA F) to Resident 69 revealed the following: MA F used hand sanitizer, opened the medication cart, and removed Resident 69's medication cards. MA F compared the medications to Resident 69's electronic health record and placed the medications into a medication cup. MA F removed a medication capsule from the cup, opened the capsule, and sprinkled the contents into another medication cup without using gloves. MA F crushed the other (continued on next page)		

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F 0880 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	soap and water for 22 seconds and MA-O washed hands with soap and water for 18 seconds. Both RN-I and MA-O donned gloves, while neither RN-I nor MA-O wore a gown. RN-I removed the old dressing, discarded gloves and performed hand hygiene. RN-I donned (applied) new gloves and applied the wound treatment, doffed (removed) gloves and without the benefit of hand hygiene donned new gloves. RN-I asked, Do I need to wash my hands again? and proceeded to complete the wound treatment. RN-I doffed gloves, and without the benefit of hand hygiene donned new gloves to assist MA-O to perform perineal care. MA-O, with clean gloves, removed Resident 66's brief and disposable bed pad and discarded. MA-O doffed gloves and without the benefit of hand hygiene, donned new gloves. MA-O cleaned Resident 66's back side. MA-O doffed gloves and without the benefit of hand hygiene donned new gloves. MA-O applied a new brief and cleaned Resident 66's front side. MA-O doffed gloves and without the benefit of hand hygiene donned new gloves, cleansed Resident 66's front side again and doffed gloves. Without the benefit of hand hygiene, MA-O applied new gloves, and with the assistance of RN-I repositioned Resident 66 and placed pillows for support and comfort. Interview on 03/31/2026 at 1:56 PM with MA-O confirmed EBP including gown and gloves should have been used when assisting RN-I with wound care and while performing perineal cares. MA-O further confirmed hand hygiene should have been performed between gloves changes and was not completed. Interview on 03/31/2026 at 2:02 PM with RN-I confirmed hand hygiene as not performed between glove changes and should have been. RN-I further confirmed Resident 66 was in enhanced barrier precautions and a gown was not worn as part of EBP and should have been.		

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F 0923 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	Have enough outside ventilation via a window or mechanical ventilation, or both. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Licensure Reference Number 175 NAC 12.007.04(D)Licensure Reference Number 175 NAC 12.006.19(A)Licensure Reference Number 175 NAC 1.009.02Based on observation, interview, and record review, the facility failed to ensure the exhaust ventilation system was working in all resident's restrooms. This affected all residents that resided in the facility. The facility census was 87. Findings are:A record review of the facility's Safe and Homelike Environment policy with a date reviewed/revised of 03/2026 revealed the resident rooms would have adequate outside ventilation by means of windows, or mechanical ventilation, or a combination of the two. Observation on the following dates and times revealed the following resident restroom exhaust ventilations systems (vents) were not working and pulling air from the restrooms: - 03/30/2026 at 9:01 AM in room [ROOM NUMBER] - 03/30/2026 at 1:47 PM in room [ROOM NUMBER] - 03/30/2026 at 9:51 AM in rooms [ROOM NUMBERS] - 03/30/2026 at 10:23 AM in room [ROOM NUMBER] - Strong urine odor - 03/30/2026 at 1:19 PM in room [ROOM NUMBER] - 03/30/2026 at 9:15 AM in room [ROOM NUMBER] - 03/30/2026 at 1:20 PM in Room SN00007 - 03/30/2026 at 10:27 AM in room [ROOM NUMBER] - 03/30/2026 at 10:34 AM in room [ROOM NUMBER] - 03/30/2026 at 8:50 AM in room [ROOM NUMBER] - 03/30/2026 at 12:47 PM in Room SN00006 - 03/30/2026 at 9:05 AM in room [ROOM NUMBER] - 03/30/2026 at 11:59 AM in Room SN00002 - 03/30/2026 at 12:22 PM in Room SN00007 - 03/30/2026 at 8:50 AM in room [ROOM NUMBER] - 03/30/2026 at 9:34 AM in room [ROOM NUMBER] - 03/30/2026 at 10:25 AM in room [ROOM NUMBER] - Strong urine smell - 03/30/2026 at 11:52 AM in Rooms 408 - Strong feces odor - 03/30/2026 at 10:26 AM in room [ROOM NUMBER] An observation on 04/02/2026 at 8:04 AM - 8:46 AM with the facility's Administrator and Building Maintenance Aide (BMA)-A revealed the BMA-A checked all resident restroom exhaust ventilations (vents) systems in the facility and the vents were not working or pulling air from the restroom. There were no windows in any of the restrooms. In an interview on 04/02/2026 at 8:46 AM, BMA-A confirmed that none of the facility's exhaust vents in the resident restrooms were working and they should have been.		

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F 0689 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Nebraska Licensure reference: 175 NAC 12-006.09(1)Nebraska Licensure reference: 175 NAC 1-009.04(D)(i)(1&2)Based on observation, interview, and record review, the facility failed to maintain safe hot water temperatures to prevent accidents in occupied resident rooms 301, 302, 303, 306, 308, 503, 506, and 512. The facility census was 87 residents.The findings are: Review of facility's Safe Water Temperature policy, implemented 4/19 and revised 5/25 indicated that the maximum water temp for sinks is 120 degrees. A. Record review of admission Record for Resident 30 revealed admission date of 2/7/23 with diagnoses that included severe vascular dementia with mood disturbance. Resident 30's Annual Minimum Data Set (MDS, a standardized assessment tool completed by long-term care facilities to evaluate resident health status and care needs) was completed in February of 2026. The Brief Interview for Mental Status (BIMS) score obtained on the MDS was 0. A BIMS score of 0 indicated severe cognitive impairment. Further review of MDS revealed that Resident 30 was independent with mobility. During initial tour of Resident 30's room on 03/30/2026 at 9:23 AM, examination of bathroom (bathroom for rooms [ROOM NUMBERS] are shared) revealed the water temperature of the bathroom sink was tested at this time and found to be 140 degrees Fahrenheit. Observation on 3/30/36 at 10:01 AM revealed Facility Maintenance Supervisor (MS) obtaining a water temperature of 162 degrees for shared bathroom sink of rooms [ROOM NUMBERS] using MS' infrared thermometer. MS verbalized that this is the same sink that was 160 degrees last week when checked. The facility administrator (ADM) was present during the testing of the sink's water temperature and asked what MS did about the high reading received at this sink last week. The MS replied turned hot water heater down but did not go back to check temperature again afterward to determine if sink's temperature remained unsafe. On 4/1/26 at 08:35 AM an interview with NA-N revealed that Resident 30 independently goes into the bathroom (where sink is located) to change their incontinent brief. Review of facility's Safe Water Temperature policy, implemented 4/19 and revised 5/25 indicated that the maximum water temp for sinks is 120 degrees. B. Record review for Resident 28 shows an admission date of 6/10/1986 with diagnoses that include non-active primary progressive multiple sclerosis, major depressive disorder, Alzheimer's disease and senile degeneration of the brain. (continued on next page)		

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F 0689 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Resident 28's Quarterly MDS was completed in January of 2026. The Brief Interview for Mental Status (BIMS) score obtained on the MDS was 2. A BIMS score of 2 indicated severe cognitive impairment. Further review of the MDS showed that Resident 28 is independent with manual wheel chair mobility and supervision was required for eating. During initial tour of Resident 28's room on 03/30/2026 at 09:23 AM, examination of bathroom (bathroom for rooms [ROOM NUMBERS] are shared) revealed that the water temperature of the bathroom sink was tested and found to be 140 degrees Fahrenheit. Observation on 3/30/36 at 10:01 AM revealed Facility Maintenance Supervisor (MS) obtaining a water temperature of 162 degrees for shared bathroom sink of rooms [ROOM NUMBERS] using MS' infrared thermometer. MS verbalized that this is the same sink that was 160 degrees last week when checked. The facility administrator (ADM) was present during the testing of the sink's water temperature and asked what MS did about the high reading received at this sink last week. The MS replied turned hot water heater down but did not go back to check temperature again afterward to determine if sink's temperature remained unsafe. Direct observation of Resident 28 on 3/30/2026 at 10:15 AM revealed Resident 28 independently entering bathroom in her room. Resident 28 was able to open the bathroom door, push the door toward the closet and open the doorway wide enough to enter using her wheelchair, propelling with feet. Resident 28 then sat in bathroom facing sink. C. Tour of the room [ROOM NUMBER] occupied by Resident 2 on 03/30/2026 at 8:50 AM identified the sink hot water temperature of 127.2 degrees F (Fahrenheit). Resident 2 had a Brief Interview for Mental Status (BIMS, a brief screener that aids in detecting cognitive impairment) score of 15, which identified the resident as cognitively intact. Tour of the room [ROOM NUMBER] occupied by Resident 8 on 03/30/2026 at 8:50 AM identified a hot water temperature of 143.2 degrees F. Resident 8 had a BIMS score of 5, which identified resident with severe cognitive impairment. Tour of the room [ROOM NUMBER] occupied by Resident 71 on 03/30/2026 at 8:50 AM identified a hot water temperature of 143.2 degrees F. Resident 71 had a BIMS score of 15, which identified resident was cognitively intact. Interview on 03/30/2026 at 9:54 AM with Nurse Aide J (NA-J) confirmed that the water temperature is not checked during showers. NA-J stated that they used the back of their hand, then the resident checked with the back of their hand. The temperatures are checked once weekly, and the temperature dial was adjusted as needed. Interview on 03/30/2026 at 8:55 AM with Resident 2 revealed that they could wheel themselves to the sink in the bathroom independently. Interview and facility tour on 03/30/2026 at 10:01 AM with the Maintenance Supervisor and the Administrator to confirm water temperatures using an infrared thermometer revealed the (continued on next page)		

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F 0689 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	temperatures in rooms: 301 and 303 at 144 degrees F 302 at 125 degrees F The Administrator confirmed that during the temperature checks, the facility did not have a temperature control valve for hot water. The Maintenance Supervisor reported and confirmed that during the temperature checks the previous week that there was a room that had a temperature of 160s and nothing was done to correct it. Interview on 03/30/2026 at 10:07 AM with Resident 71 revealed that they were ambulatory and could walk into the bathroom independently. Resident 71 reported that the water temperature in the room was ok, but the showers got very warm. They stated that staff do not measure the water temperature and allowed them to independently turn the dial to their own preference. Interview on 03/30/2026 at 11:02 AM with Nurse Aide-K (NA-K) reported that to check the temperature of the water, they used their wrist, then checked with the resident. NA-K confirmed that they had not previously ran into issues with hot water but would have reported it. Interview on 03/31/2026 at 12:05 PM with Resident 8 revealed that they could self-propel to the bathroom and independently wash their hands. It was reported that they preferred cold water but sparingly used hot water. It was stated that they never had a history of issues with water being too hot. D. A record review of the facility's undated 64 MAX, 62 MAX+ and 62 MAX IR (Infrared) Thermometers Technical Data and 62 MAX/62 MAX + Infrared Thermometer User Manual dated 11/99 did not reveal those models of thermometers were approved for hot water testing. An observation on 03/30/2026 at 10:26 AM revealed that Resident 9 (room [ROOM NUMBER]) and 89's (room [ROOM NUMBER]) restroom sink's hot water temperature was 124.9 degrees Fahrenheit (F). An observation on 03/30/2026 at 10:27 AM revealed that Residents 15 (room [ROOM NUMBER]) and 44's (room [ROOM NUMBER]) restroom sink's hot water temperature was 122.4 degrees F. An observation on 03/30/2026 at 9:04 AM revealed that Resident 58's (room [ROOM NUMBER]) restroom sink's hot water temperature was 122.4 degrees F. An observation on 03/30/2026 at 10:12 AM & 10:16 AM with the facility's Maintenance Supervisor (MS) revealed that the restroom sink's hot water temperature in Residents 9 and 89's room registered 132.8 degrees F with MS's infrared thermometer. Residents 15 and 44's restroom sink's hot water temperature was 128 degrees F with MS's thermometer. Resident 58's restroom sink's hot water reading was 127.6 degrees F with MS's infrared thermometer. In an interview on 03/30/2026 at 10:56 AM, MS confirmed the facility's infrared thermometer was approved for testing hot water temperatures. MS confirmed on 3/23/2026, resident room [ROOM NUMBER]'s water temperature was 162 degrees F, MS adjusted the hot water heater down, but the staff did not re-check the room's hot water temperature. He confirmed that hot water temperatures in resident rooms should have been between 100 degrees F and 110 degrees F. (continued on next page)		

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F 0689 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	In an interview on 03/30/2026 at 12:54 PM. The facility's Administrator confirmed that the facility's infrared thermometer was not appropriate for water temperature testing. In an interview on 03/31/2026 at 3:36 PM, the Director of Nursing (DON) confirmed that resident rooms hot water temperatures should not have been over 120 degrees F and the bath house's hot water temperatures should not have been over 110 degrees F.		

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F 0804 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Ensure food and drink is palatable, attractive, and at a safe and appetizing temperature. LICENSURE REFERENCE NUMBER 175 NAC 12-006.11D Based on observation and interview, the facility staff failed to ensure food was provided in a manner that was maintained at a temperature that was appealing to residents. This had the potential to affect 72 residents. Findings are: Observation on 04/01/2026 at 1:55 PM revealed the final room trays were being plated to serve to the facility residents by the Dietary Manager (DM). The lunch meal consisted of pork, mashed potatoes, brown gravy, spinach bake, and green beans. During the observation a test tray was requested to be prepared and provided with room trays for residents who ate in their rooms. On 04/01/2026 at 2:09 PM the DM accompanied the room trays including the test tray out of the kitchen. Once the final resident room tray was delivered, the test tray was delivered to the recreation room at 2:13 PM. The DM and using the facility thermometer obtained the temperature of the food with the following results:-The pork temperature did not register. The pork had good flavor but was cold.-The mashed potatoes and gravy temperature did not register. The mashed potatoes and gravy had good flavor but was cold.-The green bean temperature did not register. The green beans were cold. A interview with the DM on 04/01/2026 at 2:13 PM confirmed that the pork, mashed potatoes and gravy, and green beans were cold.		

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F 0917 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Make sure each resident has 1) at least one window to the outside in a room; 2) a room at or above ground level; 3) adequate bedding; 4) furniture that meets the resident's needs; or 5) adequate closet space. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review, the facility failed to ensure all residents in semi-private rooms had their own private designated closet space. The facility census was 87. Findings are: A record review of the facility's Resident Rooms policy with a date reviewed/revised of 03/2026 revealed that each resident bedroom would have individual private closet space with cloths racks and shelves assessable to the resident. A record review of the facility's Safe and Homelike Environment policy with a date reviewed/revised of 03/2026 revealed the facility will provide sufficient individual closet space in each resident room. A record review of the facility's Daily Census dated 04/01/2026 revealed 11 rooms occupied on 200 hall, 18 occupied on 500 hall, 15 occupied in unit, 5 occupied beds in 100 hall, 18 on 200 hall, 19 on 400 hall for a total of 87 total resident. There was 26 rooms that were semi-private and 52 residents had shared closets. An observation on 03/30/2026 at 9:15 AM revealed resident room [ROOM NUMBER] had 2 residents that resided in the room and there was only 1 closet with 1 door. The hanging clothes appeared to be separated by a small square on the bar, but the upper shelf and the floor space were not separated or private. An observation on 03/30/2026 at 9:51 AM revealed resident room [ROOM NUMBER] had 2 residents that resided in the room and there was only 1 closet with 1 door. The hanging clothes appeared to be separated by a small square on the bar, but the upper shelf and the floor space were not separated or private. An observation on 03/30/2026 at 11:52 AM revealed resident room [ROOM NUMBER] had 2 residents that resided in the room and there was only 1 closet with 1 door. The hanging clothes appeared to be separated by a small square on the bar, but the upper shelf and the floor space were not separated or private. An observation on 04/02/2026 at 8:04 AM - 8:46 AM with the facility's Administrator and Building Maintenance Aide (BMA)-A revealed that all the resident's rooms were checked and all the semi-private rooms only had 1 closet. The only thing that separated the closet was a small white square tag on the bar, or a small wood block that the closet bar went through. The upper shelf and the floor areas were not separated and were not private. In an interview on 04/02/2026 at 8:46 AM, the facility's Administrator confirmed the only separation or privacy in the closet in the resident's rooms was the small white tag or wood block on the hanging clothes bar. In an interview on 04/02/2026 at 8:04 AM, BMA-A confirmed the only thing that separated the closet was a small white square tag on the bar, or a small wood block that the closet bar went through. The upper shelf and the floor areas were not separated and were not private.		

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F 0641 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Ensure each resident receives an accurate assessment. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Licensure Reference Number 175 NAC 12-006.09(D) Based on observation, record review, and interviews, the facility failed to ensure that the Minimum Data Set (MDS, a federally mandated comprehensive assessment tool used for care planning), was accurately coded related to incontinence and an indwelling catheter for 1 (Resident 8) of 3 sampled residents. The facility census was 87. Findings are:Record review of Resident 8's MDS section H: Bladder and Bowel, dated 02/12/2026, revealed that the resident was always incontinent with urine and did not have an indwelling catheter. Record review of Resident 8's Care Plan identified use of a suprapubic catheter dated 1/18/2021. Observation on 04/01/2026 at 07:39 AM, Resident 8 in bed with catheter bag noted to be hanging on side of bed. An interview on 04/02/2026 at 9:58 AM the Minimum Data Set Coordinator (MDS Coordinator) confirmed that bowel and bladder section of the MDS was coded incorrectly. They revealed that floor nurses complete nursing MDS assessments and the only MDS assessment completed personally by the MDS Coordinator is the Brief Interview for Mental Status (BIMS, a brief screener that aids in detecting cognitive impairment). The MDS assessments are signed off by the Director of Nursing (DON). An interview on 04/02/2026 at 10:15 AM with the Director of Nursing (DON) revealed that it was the expectation of nursing to complete MDS nursing assessments and the MDS Coordinator completed only the BIMS. The DON signs the MDS and audits a certain amount per month. The DON confirmed that MDS dated [DATE] was incorrect on resident 8.		

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F 0684 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Provide appropriate treatment and care according to orders, resident's preferences and goals. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Licensure Reference Number 175 NAC 12-006.09Based on observation, interview, and record review the facility failed to ensure that providers orders were followed for wound care for Resident 5. The facility had a census of 87.Findings are:A record review of Resident 5's Clinical Resident Profile revealed Resident was admitted on [DATE].A record review of Resident 5's Minimum Data Set (MDS - a federally mandated, standardized clinical assessment used in Medicare/Medicaid certified nursing homes to evaluate resident functional, medical, psychosocial and cognitive status) dated 12/17/2025 revealed Resident 5 had a Brief Interview for Mental Status (BIMS - a standardized 15-point screening tool used to assess a patient's cognitive function) of 3 indicating Resident 5 is severely cognitively impaired.A record review of Resident 5's medical record revealed the following diagnoses: Hemiplegia (severe paralysis) and Hemiparesis (partial weakness) following cerebral infarction (stroke) affecting the left side, Infection following left hip surgery, vascular dementia (a declining in thinking skills caused by conditions that block or reduce blood flow to the brain) with other behavioral disturbance (persistent patterns of disruptive, aggressive, or defiant actions that interfere with daily functioning.A record review of Resident 5's physician orders revealed the following wound care orders:-Left anterior (near the front) ankle cleanse with saline, swab with betadine, repeat twice daily (BID) and as needed (PRN) for soiling. Prescriber Written Active date of 03/17/2026.-Left anterior ankle cleanse with saline, swab with betadine, repeat BID and PRN for soiling. Prescriber written active date 03/17/2026.-Left posterior (near the back) ankle cleanse with saline, swab with betadine, repeat BID and PRN for soiling. Prescriber written active date 03/30/2026.-Left posterior ankle cleanse with saline, swab with betadine, repeat BID and PRN for soiling. Prescriber written active 03/30/2026.-Left buttock: cleanse with saline, apply Calmoseptine to wound, cover with silicone superabsorbent dressing, change daily and PRN for soiling. Prescriber written active dated 03/30/2026.-Left buttock: cleanse with saline, apply Calmoseptine to wound, cover with silicone superabsorbent dressing, change daily and PRN for soiling. Prescriber written active 03/30/2026.-Left buttock: cleanse with saline, apply triad to peri wound, silver alginate to wound bed, cover with silicone super absorbent, change daily and PRN for soiling. Phone active date 03/31/2026.-Left lateral (farther from midline of body) 5th toe cleanse with saline, swab with betadine, repeat BID and PRN for soiling. Prescriber written active 03/30/2026.-Left lateral foot cleanse with saline, swab with betadine, repeat BID and PRN for soiling. Prescriber written active 03/30/2026.-Left lateral foot proximal (closer to midline of the body) cleanse with saline, swab with betadine, repeat BID and PRN for soiling. Prescriber written active 03/30/2026.-Left lateral heel cleanse with saline, swab with betadine, repeat BID and PRN for soiling. Prescriber written active 03/30/2026.-Left lateral heel cleanse with saline, swab with betadine, repeat BID and PRN for soiling. Prescriber written active 03/30/2026.-Left lateral hip: start: cleanse with saline, swab with betadine, repeat daily and PRN for soiling at bedtime. Prescriber written active 03/31/2026.-Right lateral hip: cleanse with saline, apply silver alginate to wound bed, cover with silicone superabsorbent dressing, change daily and PRN for soiling. Prescriber Written active 03/30/2026.-Right lateral hip: cleanse with saline, apply silver alginate to wound bed, cover with silicone superabsorbent dressing, change daily and PRN for soiling. Prescriber written active 03/31/2026.An observation of wound care on 3/31/26 at 2:00PM provided by Licensed Practical Nurse H (LPN) for Resident 5. LPN H entered Resident 5's room after knocking. LPN H donned a gown and washed their hands. LPN H placed paper towels on the bedside table as a barrier and placed the wound supplies on the table. These consisted of silver alginate dressing, a bordered foam dressing, a cup with 4 x 4 gauze dressings, a bottle of saline and 3 packs of betadine swabs along with a box of gloves. LPN H used hand sanitizer and donned (put on) gloves. LPN H removed the dressing from Resident 5's right lateral hip surgical wound and discarded it in the trash along with their gloves. LPN H used hand sanitizer, donned gloves, and poured the (continued on next page)		

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F 0684 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	saline into the cup to soak the gauze 4 x 4's. LPN H used the gauze to clean the wound, discarding each piece of gauze after 1 swipe down the wound. LPN H removed their gloves when the gauze was gone, used hand sanitizer and donned clean gloves. LPN H opened the silver alginate dressing and the bordered foam dressing packet. LPN H placed the alginate dressing directly on the wound. LPN H discarded their gloves, used hand sanitizer, and donned new gloves. LPN H placed the foam dressing on the wound over the alginate dressing. LPN H removed the boot from Resident 5's left foot and removed their sock. LPN H removed gloves, used hand sanitizer, and donned clean gloves. LPN H opened the betadine packets, picked up Resident 5's left foot with their left hand, extracted a betadine swab and used it to paint the scabbed area under the residents lateral toes. LPN H discarded the swab, removed a new swab, and painted the lateral side of Resident 5's foot over small, scabbed areas. LPN H removed a new swab and painted the scabbed area on the dorsal (back) side of the left foot/lower shin. LPN H held the residents foot until the betadine dried and then replaced the residents sock and boot and replaced the bed covers. LPN H discarded the trash, dirty gloves and gown, used hand sanitizer, and exited the room. An interview on 3/31/26 at 3:10PM with LPN H confirmed they did not apply saline to Resident 5's foot wounds before applying betadine as per the order. LPN H confirmed Resident 5 had multiple orders for the same wounds. LPN H confirmed they had missed the newest order for the buttock wound which was dated 3/31/26 and therefore did not dress the buttock wound. LPN H confirmed Resident 5's wound care was not completed as ordered by the physician.		

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NAME OF PROVIDER OR SUPPLIER Prestige Care Center of Plattsmouth		STREET ADDRESS, CITY, STATE, ZIP CODE 602 South 18th Street Plattsmouth, NE 68048	
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F 0685 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Assist a resident in gaining access to vision and hearing services. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Licensure reference: 175 NAC 12-006.09(H)(ii)Based upon record review and interview, the facility failed to ensure that 1 (resident 3) of 1 sampled resident received proper treatment and assistive device to maintain vision. The facility census was 87 residents at the time of survey. The findings are: Record review of facility's Use of Outside Resources policy, reviewed/revised 03/2026 stated that the facility would assume responsibility for the timeliness of services provided, that arrangements would include the communication structure, and that the facility would maintain documentation and reports of recommendations of the services provided. Record review of a signed but undated Facility Services Agreement between the facility and the vendor shows that under item 2.6, the facility shall continue to assume responsibility for obtaining services that meet professional standards and principals and b) the timeliness of the services. Review of Resident 3's admission Record revealed that Resident 3 was admitted on [DATE] with diagnoses that include hemiplegia and hemiparesis following cerebral infarction affecting right dominant side. Resident 3's Minimum Data Set (MDS, a standardized assessment tool completed by long-term care facilities to evaluate resident health status and care needs) was completed in February of 2026. The MDS included a Brief Interview of Mental Status (BIMS) Summary Score of 15. A BIMS score of 13-15 indicated normal thinking and memory (no or very little impairment).Interview with Resident 3 on 3/30/26 at 11:42AM revealed that an eye exam was completed after admission and a prescription for glasses was written but corrective lenses were never received. Resident 3 was utilizing non-prescription reading glasses but reported that vision remains blurry even with use of this device.Record review of Resident 3's Eye Care Chart Note dated 8/19/25 revealed that Resident 3 had an eye exam and a prescription for corrective lenses was included.During interview with Social Services Director (SSD) on 3/31/26 at 3:20PM, SSD detailed that the facility utilized an outside vendor for vision services. SSD reported that facility only followed up if a resident or family expressed concerns. During follow up interview with SSD 4/1/26 at 8:40AM, SSD shared that the outside vendor scans visit notes into the resident chart at the facility so facility does not receive any notice or reminders to follow up. Interview via phone on 4/2/26 at 8:43AM with facility vision vendor contact revealed that the notes for Resident 3's eye exam and prescription were sent via email to SSD and uploaded directly to the chart on 8/20/25. During follow up interview with SSD on 4/2/26 at 9:15AM, SSD confirmed that the facility should follow up with the recommendations from vendor.		

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F 0757 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Ensure each resident's drug regimen must be free from unnecessary drugs. Licensure Reference Number 175 NAC 12-006.09(H)Based on record review and interview, the facility failed to monitor and record blood pressures for the continued use of blood pressure support medications for 1 (Resident 66) of 5 sampled residents. The facility staff identified a census of 87. Findings are: Record review of facility policy titled Unnecessary Drugs-Without Adequate Indication for Use dated revised 01/2026 revealed: - 2. The attending physician will assume leadership in medication management by developing, monitoring, and modifying the medication regimen in collaboration with residents and/or representatives, other professionals, and the interdisciplinary team. Each resident's drug regimen will be reviewed on an ongoing basis, taking into consideration the following elements: -a. Dose (including duplicate therapy) -b. Duration of use -c. Indications and clinical need for medication -d. Adequate monitoring for efficacy and adverse consequences -e. Preventing, identifying and responding to adverse consequences. -3. Documentation will be provided in the resident's medical record to show adequate indications for the medication's use and the diagnosed condition for which it was prescribed. Record review of Resident 66's admission Record (AR) showed the facility admitted the resident on 1/31/2025. Further review of the AR revealed Resident 66 had conditions that included aneurysm (bulge or ballooning caused by a weak spot) of the heart and hypertension (high blood pressure). Record review of Resident 66's Order Summary Report revealed an order for midodrine (a medication used to increase blood pressure) tab 5 milligrams (mg) one tablet by mouth before meals with a notation to hold the medication for a systolic blood pressure greater than 140 for hypotension (low blood pressure) dated 03/20/2026. Record review of Resident 66's March 2026 Medication Administration Record (MAR) revealed the midodrine order was entered to be administered at 8:00 AM, 12:00 PM, and 4 PM. Further review of the MAR revealed there was no location within the MAR to record Resident 66's blood pressure at the time of administration. Record review of Resident 66's Weights and Vitals Summary (WVS) revealed there was no blood pressure recorded for the following dates and times of administration: -03/21/2026 at 12:00 PM -03/22/2026 at 8:00 AM -03/23/2026 at 12:00 PM -03/24/2026 at 12:00 PM -03/25/2026 at 12:00 PM and 4:00 PM -03/26/2026 at 12:00 PM and 4:00 PM -03/27/2026 at 8:00 AM and 12:00 PM -03/28/2026 at 8:00 AM and 12:00 PM -03/29/2026 at 8:00 AM, 12:00 PM, and 4:00 PM -03/30/2026 at 8:00 AM, 12:00 PM, and 4:00 PM -03/31/2026 at 8:00 AM, 12:00 PM, and 4:00 PM. Interview on 04/02/2026 at 7:38 AM with the Director of Nursing (DON) confirmed the absence of recorded blood pressures for the preceding dates and times listed. The DON further confirmed Resident 66's blood pressure should have been monitored and recorded according to the physician's orders.		

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F 0759 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Ensure medication error rates are not 5 percent or greater. Licensure Reference Number 175 NAC 12-006.10(D)Based on observation, interview and record review, the facility failed to ensure that the medication error rate was less than 5%. The facility had a census of 87.Findings are:A.A record review of Resident 69's order summary revealed the following medication orders: Acetaminophen (a pain relief tablet used to treat mild to moderate pain) 500 milligrams (mg - a unit of measurement) tablets. Take 2 tablets by mouth three times daily.Artificial tear drops (lubricating eye drops used to relieve dry, irritated eyes) instill 1 drop in both eyes daily. Wait 5 minutes before administering different eye drops.Eliquis (a prescription blood thinner) 2.5 mg tablet by mouth twice daily.Ferrous Sulfate (supplement to treat iron deficiency) (325mg tablet. Take 1 tablet by mouth every morning on Mondays and Thursdays).Furosemide (a medication that increased the output of urine) 40 mg tablet. Take 1 tablet by mouth daily.Vitamin D3 (a supplement that helps to absorb calcium) tablet 2000 Units (U - a unit of measurement). Take 1 tablet by mouth daily.Losartan Potassium (a medication used to treat high blood pressure) 50 mg tablet. Take 1 tablet by mouth daily.Nitrofurantoin (an antibiotic used to treat urinary tract infections) 100 mg capsule. Take by mouth twice daily for 7 days. Do not crush/chew.Pantoprazole (a prescription medication used to reduce stomach acid production) 40 mg tablet. Take 1 tablet by mouth daily. Do not crush. An observation on 3/30/2026 at 7:45 AM of medication administration by Medication Aide (MA) F to Resident 69 revealed MA F crushed the Pantoprazole medication along with Eliquis, Ferrous Sulfate, Vitamin D3, Losartan Potassium Furosemide and Acetaminophen, mixed the medications with grape jelly and administered the medications by mouth to Resident 69. An interview on 3/30/2026 at 8:09 AM with MA F confirmed they had crushed the Pantoprazole before administering it to Resident 69 and it should not have been crushed. B. A record review of Resident 47's order summary revealed the following orders: Accu-Chek (a check of blood glucose levels) before meals and at bedtime. Notify MD (medical doctor) if BS (blood sugar) <60 or >450.Insulin Novolog Injectable 100/ml. Inject 12 units subcutaneously twice daily with breakfast and lunch. An observation on 3/30/2026 at 9:10 AM of MA G revealed they had checked Resident 47's blood glucose level at 9:10 AM for a measurement of 184 and administered 12 units of insulin Novolog immediately after the blood glucose check. An interview on 3/30/2026 at 9:10 AM with MA G confirmed the blood glucose monitoring was ordered for before meals and confirmed the insulin Novolog administration was scheduled for 7:00 AM. MA G confirmed they had performed the blood glucose check after Resident 47 had eaten breakfast. MA G confirmed the physician's order stated the insulin should be given with meals. MA G confirmed they had administered the insulin at 9:10 AM when Resident 47 had returned to their room from the dining room.		

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F 0760 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Ensure that residents are free from significant medication errors. Licensure Reference Number 175 NAC 12-006.10(D)Based on observation, interview and record review, the facility failed to ensure that 1 resident (Resident 47) of 4 residents surveyed was free of a significant medication error. The facility had a census of 87. Findings are: A record review of Resident 47's order summary revealed the following orders: Accu-Chek (a check of blood glucose levels) before meals and at bedtime. Notify MD (medical doctor) if BS (blood sugar) <60 or >450. Insulin Novolog Injectable 100/ml. Inject 12 units subcutaneously twice daily with breakfast and lunch. An observation on 3/30/2026 at 9:10 AM of MA G revealed they had checked Resident 47's blood glucose level at 9:10 AM for a measurement of 184 and administered 12 units of insulin Novolog immediately after the blood glucose check. An interview on 3/30/2026 at 9:10 AM with MA G confirmed the blood glucose monitoring was ordered for before meals and confirmed the insulin Novolog administration was scheduled for 7:00 AM. MA G confirmed they had performed the blood glucose check after Resident 47 had eaten breakfast. MA G confirmed the physician's order stated the insulin should be given with meals. MA G confirmed they had administered the insulin at 9:10 AM when Resident 47 had returned to their room from the dining room.		

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F 0732 Level of Harm - Potential for minimal harm Residents Affected - Many	Post nurse staffing information every day. Based on interview and record review, the facility failed to ensure that the daily posted nurse staffing sheets included the facility name and staffing number and actual hours worked for each shift. The facility census was 87. Findings are: A record review of the facility's Nurse Staffing Posting Information policy with a date reviewed/revised of 03/2026 revealed that the Nurse Staffing Sheet would include the facility's name. The Nurse Staffing Sheet would contain the total number and the actual hours worked by Registered Nurses, Licensed Nurses, and Nursing Assistants directly responsible for resident care each shift. A record review of the facility's PPD (Per Patient Day) Calculator v.1.0 posted nursing staff sheets dated 02/28/2026 - 03/29/2026 did not reveal the facility's name or each shifts staffing numbers or hours worked. A record review of the facility's PPD (Per Patient Day) Calculator v.1.0 posted nursing staff sheet dated 04/02/2026 with the facility's Administrator revealed did not reveal the facility's name. A record review of the facility's PPD (Per Patient Day) Calculator v.1.0 posted nursing staff sheets dated 02/28/2026 - 03/29/2026 with the facility's Staffing Coordinator (SC) did not reveal the facility's name or each shifts staffing numbers or hours. In an interview on 04/02/2026 at 7:56 AM, The Administrator confirmed the facility's PPD (Per Patient Day) Calculator v.1.0 posted nursing staff sheet dated 04/02/2026 did not reveal the facility's name and should have. In an interview on 04/02/2026 at 10:40 AM the SC confirmed the facility's PPD (Per Patient Day) Calculator v.1.0 posted nursing staff sheets dated 02/28/2026 - 03/29/2026 did not reveal the facility's name or each shifts staffing numbers or hours and should have.		