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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 285275 | (X2) MULTIPLE CONSTRUCTION A. Building B. Wing | (X3) DATE SURVEY COMPLETED 09/19/2024 |
| NAME OF PROVIDER OR SUPPLIER Emerald Nursing & Rehab Lancaster LLC | | STREET ADDRESS, CITY, STATE, ZIP CODE 1001 South Street Lincoln, NE 68502 | |

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) |
| <p>F 0561</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>Honor the resident's right to and the facility must promote and facilitate resident self-determination through support of resident choice.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 45484</p> <p>Licensure Reference Number 175 NAC 12-006.05(E)</p> <p>Based on observations, record reviews, and interviews, the facility failed to honor preferences for religious practices for Resident 2 and bathing preferences for 5 residents (Residents 1, 4, 5, 6, and 7). This affected 6 of 7 residents sampled for choices. The facility census was 175.</p> <p>Findings are:</p> <p>A. A record review of the facility policy Quality of Life-Resident Self Determination and Participation revised December 2016 revealed that each resident was allowed to choose activities and schedules consistent with their interests and values, including religious affiliation and worship preferences.</p> <p>A record review of the facility policy Resident Rights created 11-17 revealed that the resident had a right to participate in activities, including religious, that did not interfere with the rights of other residents in the facility.</p> <p>A record review of Resident 2's Admission Record printed 09/19/2024 revealed the resident was admitted to the facility on [DATE] with a diagnosis of radiculopathy, lumbar region (a condition that occurs when a nerve root in the lower back is compressed or irritated). This can lead to pain, numbness, tingling, or weakness that radiates down the leg).</p> <p>A record review of Resident 2's Significant Change Minimum Data Set (MDS-a comprehensive assessment of each resident's functional capabilities) dated 08/07/2024 revealed a Brief Interview for Mental Status (BIMS-a screening tool used to assess cognition [relating to the mental process involved in knowing, learning, and understanding things]. The BIMS assessment uses a points system that ranges from 0 to 15 points: 0 to 7 points indicates severe cognitive impairment; 8 to 12 points indicates moderate cognitive impairment; and 13 to 15 points indicates that cognition is intact) score of 14, indicating the resident's cognition was intact. Section GG Functional Abilities and Goals revealed that Resident 2 required substantial to maximal assistance with personal hygiene and with transfers.</p> <p>A record review of Resident 2's Social Services Admission Data Collection dated 05/03/2024 revealed the resident gave their religion as Muslim.</p> <p>(continued on next page)</p> |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| <p>F 0561</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>A record review of Resident 2's Activities Admission Data Collection dated 05/06/2024 revealed the resident spoke Arabic and required translation services.</p> <p>A record review of Resident 2's Progress Notes printed 09/19/2024 revealed a Nursing Progress Note dated 07/13/2024 at 6:28 PM that stated the resident was very upset this shift. The Progress Note further stated that using a translator, the resident stated I want to pray. I want to fast. I want to go to the mosque.</p> <p>Further review of the Progress Notes revealed a Social Services Progress Note written on 08/12/2024 at 4:13 PM that stated the president of the Islamic Foundation of [NAME] was contacted and spoke with Resident 2. The president had stated they would come meet with [Resident 2] to get services. There was no further documentation of the president visiting.</p> <p>Further review of the Progress Notes revealed a Social Services Progress Note written on 08/26/2024 at 3:31 PM that stated a volunteer from the Islamic Foundation visited Resident 2 and said [they] could offer resources to resident. There was no further documentation of visitors from the religious association.</p> <p>A record review of Resident 2's undated Comprehensive Care Plan (CCP- written instructions needed to provide effective and person-centered care of the resident that meet professional standards of quality care) printed 09/18/2024 revealed no mention of religious preferences or requirements.</p> <p>An interview on 09/18/2024 at 9:59 AM with Resident 2 using a phone interpreter service the resident stated, here I cannot fast and cannot pray. Resident 2 became tearful and remained tearful while discussing their spiritual needs. Resident 2 stated that their religion required them to pray five times a day. Prior to prayer, Resident 2 needed to bathe part of their body and stated that they are unable to do that unassisted. Resident 2 also explained that their religion requires ritual fasting at times, and they have been unable to do that here.</p> <p>An interview on 09/18/2024 at 10:46 AM with Medication Aide (MA) B revealed that the MA was Muslim and spoke very little Arabic. The MA confirmed that Resident 2's religion was very important to them.</p> <p>An interview on 09/18/2024 at 10:56 AM with MA C confirmed they did not know anything about Resident 2's prayer requirements, just that the resident did not eat pork.</p> <p>An interview on 09/19/2024 at 8:52 AM with the Activities Director (AD) confirmed they were unaware of Resident 2's religious requirements. The AD stated they always used the interpreter service when talking with the resident, and confirmed they should have asked the resident more about what they needed. The AD further confirmed they were unaware that Resident 2 had expressed a desire to fast and pray and had not reached out to provide religious services for Resident 2. The AD stated that religious preferences did not get put in care plans. The AD confirmed Resident 2's preferences regarding religious requirements were not currently being met.</p> <p>45613</p> <p>B.</p> <p>(continued on next page)</p> | | |

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| <p>F 0561</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>A record review of the facility policy Quality of Life Resident Self Determination and Participation revised December 2016 revealed that each resident was allowed to choose activities, schedules and health care that were consistent with interests, values, assessments, and plans of care including daily routine such as sleeping and waking, eating, exercise and bathing schedules.</p> <p>C.</p> <p>A record review of the facility policy Resident Rights dated 11/17 revealed the resident had a right to be treated with respect and dignity including the right to receive services in the facility within reasonable accommodation of preferences.</p> <p>D.</p> <p>A record review of Resident 1's undated Admission record revealed the resident was admitted to the facility on [DATE].</p> <p>A record review of Resident 1's Significant Change MDS dated [DATE] revealed a BIMS of 14.</p> <p>A record review of Resident 1's bathing documentation from 08/01/2024 to 09/19/2024 revealed Resident 1 received baths during the month of August 2024 on the following dates of 08/05/2024, 08/14/2024 and 08/19/2024.</p> <p>A record review of Resident 1's Progress Notes dated 08/01/2024 through 09/18/2024 revealed no documentation of refusals or bed baths offered to the resident.</p> <p>A record review of Resident 1's CCP revised 06/19/2024 that stated Resident 1 prefers to bathe one time per week in either a shower or bath.</p> <p>An interview on 09/18/2024 at 12:00 PM with Resident 1 with a family member interpreting confirmed that Resident 1 was receiving one bath per week, and wanted two baths per week. During the interview Resident 1 reported no-one from the facility had asked what their preference was.</p> <p>An interview on 09/19/2024 at 8:47 AM with the Director of Nursing (DON) confirmed that Resident 1 did not receive a bath from 08/06/2024 to 08/13/2024, which was eight days without a bath, and had no baths documented from 08/20/2024 through 09/02/2024 which was 13 days without a bath.</p> <p>E.</p> <p>A record review of Resident 4's undated Admission Record revealed that Resident 4 was admitted to the facility on [DATE] and discharged on [DATE].</p> <p>A record review of bathing documentation for Resident 4's stay from 03/12/2024 to 05/29/2024 revealed baths were documented twice per week in March. In April 2024, Resident 4 received baths on 04/02/2024, 04/08/2024, 04/16/2024, and 04/25/2024. In May 2024, baths were documented on 05/02/2024, 05/08/2024, 05/19/2024, and 05/21/2024.</p> <p>A record review of Resident 4's Progress Notes dated 03/01/2024 through 05/29/2024 revealed no documentation of refusals or bed baths offered to the resident.</p> <p>(continued on next page)</p> | | |

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| <p>F 0561</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>A record review of an email sent to the facility by Resident 6's representative dated 09/02/2024 revealed the representative had had multiple meetings with staff regarding Resident 6 getting two showers per week, most recently 04/29/2024.</p> <p>An interview on 09/17/2024 at 4:36 PM with Resident 6 revealed Resident 6 should have received two baths a week and it did not happen.</p> <p>An interview on 9/18/24 at 12:03 PM with Resident 6's representative confirmed that bathing had been discussed with the resident and staff many times since admission. Staff have said that Resident 6 can choose how often they want a shower. The resident representative stated that the Resident 6 has previously gone two weeks without a bath.</p> <p>An interview on 09/19/2024 at 8:47 AM with the DON confirmed that Resident 6 was not offered a bath between 09/05/2024 and 09/12/2024 not two times a week.</p> <p>H.</p> <p>A record review of the Resident 7's undated Admission Record revealed Resident 7 was admitted into the facility on [DATE].</p> <p>A record review of Resident 7's Significant Change MDS dated [DATE] revealed a BIMS of 15.</p> <p>A record review of Resident 7's bathing documentation from 08/01/2024 to 09/19/2024 revealed baths were documented weekly throughout August 2024 and September 2024.</p> <p>A record review of Resident 7's CCP revealed an intervention revise 04/10/2024 that stated the resident required substantial to maximal assistance with bathing, and the resident wishes to complete bathing hygiene (SPECIFY) once week, Once every other week.</p> <p>An interview on 09/18/2024 at 4:37 PM with Resident 7 confirmed that Resident 7 got one bath a week and would like two. The resident further confirmed that they had told the staff in the past that they would prefer two baths per week.</p> <p>I.</p> <p>An interview on 09/18/2024 at 2:39 PM with Registered Nurse (RN) D confirmed that residents were supposed to get two baths a week and if the resident was out of the facility or refused the bath it was offered later that day, that evening, or on the weekend. The RN stated that resident bathing preferences were asked during the admission process for nursing, and the nurse filled out the form.</p> <p>An interview on 09/19/2024 at 7:20 AM Nurse Aide (NA) E revealed that NA E was the Station 1 bath aide and worked full-time Monday through Friday. During the interview NA E reported being pulled to the floor at least 2 times a week and baths would not be given.</p> <p>An interview on 09/19/2024 at 7:44 AM with NA F revealed that NA F was the Station 5 bath aide. During the interview NA F reported being pulled to the floor at least 2 times a week and was not aware of how baths were given.</p> <p>(continued on next page)</p> | | |

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| <p>F 0561</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>An interview on 09/19/2024 at 10:39 AM with the DON confirmed that bathing preferences were not asked about during the care plan meetings and should be.</p> | | |