

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 285289	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/26/2024
NAME OF PROVIDER OR SUPPLIER Old Mill Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 1131 Papillion Parkway Omaha, NE 68154	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 45641</p> <p>Licensure Reference Number 175 NAC 12.006.09(H)(iv)</p> <p>Based on interview and record review, the facility failed to ensure 1 (Resident 1) of 1 sampled resident's Dulcolax (a medication for constipation) was administered (given) per provider's orders and that PRN (as needed) Imodium (a diarrhea medication) was administered to treat Resident 1's recurrent diarrhea. The facility census was 26.</p> <p>Findings are:</p> <p>A record review of Resident 1's Clinical Census dated 11/25/2024 revealed the resident was admitted to the facility on [DATE].</p> <p>A record review of Resident 1's Medical Diagnosis dated 11/25/2024 revealed the resident had diagnoses of Partial Intestinal Obstruction, Ileus (bowel doesn't work correctly), Volvulus (intestine twist arounds itself), and Noneffective Gastroenteritis and Colitis (inflammation of the stomach and intestines).</p> <p>A record review of Resident 1's Minimum Data Set (MDS, a comprehensive assessment used to develop a resident's care plan) dated 10/21/2024 revealed the resident had a Brief Interview for Mental Status (BIMS, a score of a residents cognitive abilities) score of 14/15 which indicated that the resident was cognitively intact. The resident required partial/moderate assistance with dressing and bathing, and supervision or touching assistance with toileting. The MDS revealed the resident was always continent (had control) of bowels.</p> <p>A record review of Resident 1's Care Plan with an admitted [DATE] revealed the resident had focus areas related to intestinal blockage and an intervention of monitor/document/report to medical doctor (MD) possible medical causes of incontinence, bladder infection, constipation, loss of bladder tone, and weakening of control muscles.</p> <p>A.</p> <p>A record review of the facility's Consulting Physician/Practitioner Orders policy dated 2018 revealed for provider orders received by telephone, the nurse would document the order on the physician order form, noting the time, date, name, and title of the person providing the order, and the signature and title of the person receiving the order.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>A record review of Resident 1's un-named patient concerns/physician order form dated 10/26/2024 revealed Registered Nurse (RN)-A took a verbal order from Advance Practice Registered Nurse (APRN)-B for clear liquids only and Dulcolax suppository (inserted in rectum) BID (2 times per day) until resolved. The form did not reveal a nurse signature or time, the provider order was in the patient concerns area, it was not signed by anyone, but was noted by RN-A on 10/26/2024. The form did not indicate a concern or reason for the order.</p> <p>A record review of Resident 1's Order Summary Report dated 11/25/2024 revealed an order for Bisacodyl (a medication for constipation) Suppository 10 milligram (MG), insert 1 suppository per rectum twice daily until resolved that had an order date of 10/25/2024. The indication for use was listed as constipation. There was also a Dulcolax Suppository 10 MG (Bisacodyl) insert 1 suppository rectally every 24 hours as needed for constipation order that was started 10/17/2024.</p> <p>A record review of Resident 1's Medication Administration Record and Treatment Administration Record (MAR & TAR) dated October 2024 revealed an order for Bisacodyl (a medication for constipation) Suppository 10 milligram (MG) insert 1 suppository per rectum twice daily until resolved that had an order date of 10/25/2024 that was entered as PRN and had not been administered. There was a Dulcolax Suppository 10 MG (Bisacodyl), insert 1 suppository rectally every 24 hours as needed for constipation order that was started 10/17/2024 and had been administered 1 time on 10/26/2024 at 11:02 AM.</p> <p>In a telephone interview on 11/26/2024 at 12:17 PM, APRN-B confirmed APRN-B gave a telephone order for BID Dulcolax on 10/26/2024 for a suspected bowel obstruction.</p> <p>In an interview on 11/26/2024 at 7:39 AM, RN-A confirmed RN-A received a telephone order from APRN-B on 10/26/2024 for BID Dulcolax, put it in the computer, and faxed it to the pharmacy. RN-A confirmed RN-A administered the medication at 11:02 AM on 10/26/2024 and told the RN coming on the next shift about the order. RN-A confirmed RN-A reviewed the October 2024 MAR & TAR and confirmed that was the only time the Dulcolax was administered in October, and taht it should have been administered twice per day.</p> <p>In an interview on 11/26/2024 at 9:55 AM, the Director of Nursing (DON) confirmed the DON reviewed the October 2024 MAR & TAR and confirmed the Dulcolax suppository should have been administered twice a day and had not been due to the person that entered the order in the system marked it as PRN instead of BID per the provider's order.</p> <p>B.</p> <p>A record review of the facility's un-dated PRN Medications policy revealed PRN medications required an assessment for need and effectiveness and the medical record would support the indications for use. The order would have clear instruction for how and when to administer, such as for a symptom.</p> <p>A record review of Resident 1's Order Summary Report dated 11/25/2024 revealed an order for Loperamide 2 MG capsule, take 1 capsule by mouth every day as needed for loose stools.</p> <p>A record review of Resident 1's Follow Up Question Report dated 10/17/2024 through 10/28/2024 revealed Resident 1 had loose stools every day except on 10/18/2024, 10/19/2024, and 10/21/2024.</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>A record review of Resident 1's MAR & TAR dated October 2024 revealed the provider order for Loperamide capsule 2 MG take 1 capsule by mouth every day as needed for loose stool was only administered on 10/22/2024 at 3:30 PM and was effective.</p> <p>In an interview on 11/25/2024 at 11:10 AM, Resident 1's family member was upset due to Resident 1 had loose stools almost every day while at the facility and the facility only gave the resident the medication to treat it once.</p> <p>In an interview on 11/26/2024 at 7:39 AM, RN-A confirmed Resident 1 had a lot of diarrhea and RN-A did not assess the resident or the resident's stools. RN-A confirmed the Nursing Assistants had told RN-A about the resident having loose stools and the Nursing Assistant confirmed it was very liquid and was just running out of the resident. RN-A confirmed RN-A had not administered Resident 1's as needed Loperamide for loose stool and that APRN-B had instructed RN-A not to administer it starting on 10/26/2024.</p> <p>A record review of Resident 1's Electronic Medical Record dated 10/17/2024 through 10/28/2024 revealed the as needed order for Loperamide remained an active order throughout this time frame and had not be placed on hold.</p> <p>In an interview on 11/26/2024 at 11:02 AM, the DON confirmed the DON reviewed Resident 1's Follow Up Question Report dated 10/17/2024 through 10/28/2024 and the resident had loose stools on all but 3 days. The DON confirmed that the as needed Loperamide order was in the MAR & TAR that was dated October 2024 and had been administered once on 10/22/2024 at 3:20 PM but should have also been offered to the resident for their loose stools on the other dates even if the resident didn't request it.</p>

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide enough nursing staff every day to meet the needs of every resident; and have a licensed nurse in charge on each shift.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 45641</p> <p>Licensure Reference Number 175 NAC 12.006.04(G)</p> <p>Based on interview and record review, the facility failed to ensure resident's call lights were answered within 20 minutes as expected for 4 (Residents 1, 2, 3, and 4) of 4 sampled residents. The facility census was 26.</p> <p>Findings are:</p> <p>A record review of the facility's Call Lights: Accessibility and Timely Response policy dated 2018 revealed call lights would directly relay to a staff member to ensure appropriate response. All staff members who see or hear an activated call light are responsible for responding but did not reveal a timeframe the call light was to be answered in.</p> <p>A record review of the facility's Patient Concern Forms dated 05/15/2024 through 10/28/2024 revealed 4 residents had complained about long call light times.</p> <p>A.</p> <p>A record review of Resident 1's Clinical Census dated 11/25/2024 revealed the resident was admitted to the facility on [DATE].</p> <p>A record review of Resident 1's Medical Diagnosis dated 11/25/2024 revealed the resident had diagnoses of Partial Intestinal Obstruction, Ileus (bowel doesn't work correctly), Volvulus (intestine twist arounds itself), and Noneffective Gastroenteritis and Colitis (inflammation of the stomach and intestines).</p> <p>A record review of Resident 1's Minimum Data Set (MDS, a comprehensive assessment used to develop a resident's care plan) dated 10/21/2024 revealed the resident had a Brief Interview for Mental Status (BIMS, a score of a residents cognitive abilities) score of 14/15 which indicated the resident was cognitively intact. The resident was independent with footwear, partial/moderate assistance with dressing and bathing, and supervision or touching assistance with oral hygiene (cleaning) and toileting. The MDS revealed the resident was occasionally incontinent (lack of control) of urine and always continent (had control) of bowel.</p> <p>A record review of Resident 1's Care Plan with an admitted [DATE] revealed the resident had an intervention of I need prompt response to all requests for assistance.</p> <p>A record review of Resident 1's Patient Concern Form dated 10/28/2024 revealed the resident's family voiced concerns of long call light response times.</p> <p>A record review of Resident 1's Past Calls log dated 10/17/2024 through 10/29/2024, revealed 18 call lights that were greater than 20 minutes:</p> <p>(continued on next page)</p>		

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>-On 10/18/2024 at 4:33 AM the call light ran for 27:28 minutes,</p> <p>-On 10/18/2024 at 8:51 AM the call light ran for 25:50 minutes,</p> <p>-On 10/18/2024 at 9:36 AM the call light ran for 22:06 minutes,</p> <p>-On 10/18/2024 at 7:20 PM the call light ran for 35:32 minutes,</p> <p>-On 10/19/2024 at 9:30 AM the call light ran for 21:27 minutes,</p> <p>-On 10/20/2024 at 8:59 AM the call light ran for 35:54 minutes,</p> <p>-On 10/20/2024 at 11:00 AM the call light ran for 30:11 minutes,</p> <p>-On 10/20/2024 at 6:39 PM the call light ran for 27:58 minutes,</p> <p>-On 10/21/2024 at 8:48 AM the call light ran for 21:28 minutes,</p> <p>-On 10/21/2024 at 2:22 PM the call light ran for 22:00 minutes,</p> <p>-On 10/21/2024 at 5:39 PM the call light ran for 29:59 minutes,</p> <p>-On 10/22/2024 at 7:16 PM the call light ran for 28:47 minutes,</p> <p>-On 10/22/2024 at 10:23 PM the call light ran for 33:04 minutes,</p> <p>-On 10/24/2024 at 6:19 PM the call light ran for 28:11 minutes,</p> <p>-On 10/25/2024 at 6:55 PM the call light ran for 21:22 minutes,</p> <p>-On 10/26/2024 at 8:15 AM the call light ran for 25:59 minutes,</p> <p>-On 10/26/2024 at 9:26 AM the call light ran for 22:58 minutes,</p> <p>-On 10/27/2024 at 1:53 PM the call light ran for 24:56 minutes.</p> <p>In a telephone interview on 11/25/2024 at 11:10 AM Resident 1's family member confirmed that one time the resident pressed the call light because the resident had vomited and it took 25 minutes for staff to come in to clean the resident up after the call light had been pushed. On Saturday, 10/26/2024, the resident pressed the call light at about 9:20 AM and the staff did not respond until 9:47 AM. The resident had a diarrhea episode while waiting for staff to respond. On Sunday, 10/27/2024, the resident pressed the call light at about 1:55 PM due to the resident had to use the restroom and the staff did not respond until 2:18 PM. The family member confirmed the administrator was notified of the events and the resident's concerns.</p> <p>B.</p> <p>(continued on next page)</p>		

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>A record review of Resident 4's Clinical Census dated 11/26/2024 revealed the resident was admitted to the facility on [DATE].</p> <p>A record review of Resident 4's Medical Diagnosis dated 11/26/2024 revealed the resident had diagnoses of COVID-19, left hip fracture, and presence of a cardiac pacemaker (a device to keep the heart in rhythm).</p> <p>A record review of Resident 4's MDS dated [DATE] revealed the resident had a BIMS score of 14/15 which indicated the resident was cognitively intact. The resident needed set up assistance with upper body dressing and oral and personal hygiene. Resident 4 needed partial/moderate assistance with bathing and substantial/maximal assistance with toileting, lower body dressing and footwear. The MDS revealed the resident was frequently incontinent of bowels and had a urinary catheter (a tube inserted in the bladder to assist with urination).</p> <p>A record review of Resident 4's Care Plan with an admitted [DATE] revealed the resident had an intervention of I need prompt response to all requests for assistance.</p> <p>A record review of Resident 4's Past Calls log dated 11/07/2024 through 11/26/2024 revealed 11 call lights greater than 20 minutes:</p> <ul style="list-style-type: none"> -On 11/07/2024 at 6:45 PM the call light ran for 32:14 minutes, -On 11/08/2024 at 10:02 AM the call light ran for 30:36 minutes, -On 11/11/2024 at 8:27 PM the call light ran for 42:12 minutes, -On 11/17/2024 at 9:52 PM the call light ran for 25:26 minutes, -On 11/18/2024 at 6:32 PM the call light ran for 41:28 minutes, -On 11/19/2024 at 1:34 AM the call light ran for 26:58 minutes, -On 11/22/2024 at 6:34 AM the call light ran for 24:40 minutes, -On 11/23/2024 at 5:29 PM the call light ran for 46:15 minutes, -On 11/23/2024 at 9:00 PM the call light ran for 20:44 minutes, -On 11/25/2024 at 4:44 PM the call light ran for 42:10 minutes, -On 11/26/2024 at 5:54 AM the call light ran for 35:13 minutes. <p>In an interview on 11/26/2024 at 12:05 PM, Resident 4 confirmed it took a long time for staff to answer call lights when activated, sometimes over 40 minutes. Resident 4 confirmed that Resident 4 has had a bowel incontinence accident in the bed while waiting for staff to respond to their call light. Resident 4 confirmed it was the resident's expectation that the call light would be responded to within 10-15 minutes.</p> <p>(continued on next page)</p>

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>C.</p> <p>A record review of Resident 2's Clinical Census dated 11/26/2024 revealed the resident was admitted to the facility on [DATE].</p> <p>A record review of Resident 2's Medical Diagnosis dated 11/26/2024 revealed the resident had diagnoses of COVID-19, multiple right rib fractures, history of falls, constipation, and syncope and collapse (fainting).</p> <p>A record review of Resident 2's MDS dated [DATE] revealed the resident had a BIMS of 12/15 that indicated the resident was moderately cognitively impaired. The resident needed set up assistance with personal hygiene. Resident 2 needed partial/moderate assistance with upper body dressing and oral hygiene, and substantial/maximal assistance with toileting, bathing, lower body dressing and footwear. The MDS revealed the resident was frequently incontinent of urine and occasionally incontinent of bowels.</p> <p>A record review of Resident 2's Care Plan with an admitted [DATE] revealed the resident had an intervention of I need prompt response to all requests for assistance.</p> <p>A record review of Resident 2's Past Calls log dated 10/26/2024 through 11/26/2024 revealed 23 call lights greater than 20 minutes:</p> <ul style="list-style-type: none"> -On 10/29/2024 at 6:34 PM the call light ran for 25:14 minutes, -On 10/31/2024 at 12:54 PM the call light ran for 42:37 minutes, -On 11/01/2024 at 9:09 AM the call light ran for 21:50 minutes, -On 11/03/2024 at 8:16 PM the call light ran for 22:57 minutes, -On 11/04/2024 at 8:33 AM the call light ran for 25:30 minutes, -On 11/05/2024 at 8:19 AM the call light ran for 39:40 minutes, -On 11/05/2024 at 3:46 PM the call light ran for 45:46 minutes, -On 11/05/2024 at 5:13 PM the call light ran for 35:41 minutes, -On 11/05/2024 at 6:55 PM the call light ran for 20:11 minutes, -On 11/06/2024 at 8:50 PM the call light ran for 24:39 minutes, -On 11/07/2024 at 7:44 PM the call light ran for 25:36 minutes, -On 11/07/2024 at 9:17 PM the call light ran for 28:12 minutes, -On 11/09/2024 at 8:07 AM the call light ran for 27:26 minutes, <p>(continued on next page)</p>		

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