

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 305064	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/25/2024
NAME OF PROVIDER OR SUPPLIER Exeter Center		STREET ADDRESS, CITY, STATE, ZIP CODE 8 Hampton Road Exeter, NH 03833	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0658</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Some</p>	<p>Ensure services provided by the nursing facility meet professional standards of quality.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 49819</p> <p>Based on observation, record review, and interview, it was determined that the facility failed to follow physician orders for 1 of 3 residents reviewed for falls in a final sample of 16 (Resident identifier is #18).</p> <p>Findings include:</p> <p>Review on 4/26/24 of professional nursing standard: Fundamentals of Nursing, [NAME], [NAME] A., and [NAME] [NAME]. 7th ed. St. Louis, Missouri: Mosby Elsevier, 2009 revealed: Page 336 - Physicians' Orders The physician is responsible for directing medical treatment. Nurses follow physician ' s orders unless they believe the orders are in error or harm clients. Therefore you need to assess all orders, and if you find one to be erroneous or harmful, further clarification from the physician is necessary .</p> <p>Observation on 4/23/24 at approximately 9:30 a.m. revealed a gauze border dressing without a date on his/her right elbow.</p> <p>Interview on 4/23/24 at approximately 9:30 a.m. with Resident #18 revealed the injury to his/her right elbow may have been a result of resident #18's recent fall.</p> <p>Review on 4/24/24 of Resident #18's orders, skin/wound assessments, change in condition (fall dated 4/16/24) report, treatment records, care plans, and progress notes had no documentation of right elbow injury.</p> <p>Interview on 4/25/24 at approximately 10:00 a.m. with Staff B (Director of Nursing) confirmed there was no documentation and no order for dressings.</p> <p>Interview on 4/25/24 at approximately 10:00 a.m. with Staff B confirmed above findings.</p> <p>Review on 4/25/24 of facility policy titled NSG236 Skin integrity and Wound Management with a revision date of 2/1/23 revealed . under section called Practice Standards .5. The nursing assistant will observe skin daily and report any changes or concerns to the nurse. 6. The nurse will: 6.1 Evaluate any reported or suspected skin changes or wounds. 6.2 Document newly identified skin/wound impairments as a change in condition.</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.</p> <p>37488</p> <p>Based on observation and interview, it was determined that the facility failed to prepare food in accordance with professional standards for food service safety and failed to ensure that staff were wearing proper hair restraints in the main kitchen.</p> <p>Findings include:</p> <p>Observation on 4/23/24 at 08:20 a.m., during the initial tour of the kitchen, revealed Staff E (Cook) serving scrambled eggs onto plates. Further observation revealed Staff E had facial hair and was not wearing a facial hair restraint.</p> <p>Interview on 04/23/24 at approximately 8:25 a.m. with Staff E confirmed that he/she did not wear a facial hair restraints when serving food.</p> <p>Review on 04/25/24 of the facility policy titled Staff Attire undated, revealed Procedures .1. All staff members will have their hair off the shoulders, confined in a hair net or cap, and facial hair properly restrained.</p> <p>Review on 04/25/24 of Chapter 2 of the FDA (Food and Drug Administration) food code 2022 Management and Personnel document section 2-402 Hair Restraints 2-402.11 Effectiveness (A) Except as provided in (B) of this section, FOOD EMPLOYEES shall wear hair restraints such as hats, hair coverings or nets, beard restraints, and clothing that covers body hair, that are designed and worn to effectively keep their hair from contacting exposed FOOD; clean EQUIPMENT, UTENSILS, and LINENS; and unwrapped SINGLE-SERVICE and SINGLE-USE ARTICLES.</p>		

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<p>F 0842</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Some</p>	<p>Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.</p> <p>49819</p> <p>Based on record review and interview, it was determined that the facility failed to ensure medical records were accurate for 1 out of 2 residents reviewed for pressure ulcers in a final sample of 16 residents (Resident identifier is #43).</p> <p>Findings include:</p> <p>Review on 4/24/24 of Resident #43's current orders revealed an order dated 4/8/24 for wound care to left posterior thigh pressure area: Cleanse with NSS [normal saline] and apply [name brand] dressing every 3 days next treatment due 4/11/24 on 7-3 shift.</p> <p>Review on 4/24/24 of Resident #43's April 2024 Treatment Administration Record (TAR) revealed no wound care order or treatment documentation.</p> <p>Interview on 4/24/24 at approximately 11:15 a.m. with Staff A (Registered Nurse) confirmed that the treatment had not been added to the TAR.</p> <p>Review on 4/24/24 of Resident #43's Wound Evaluations listed the location as rear right thigh.</p> <p>Interview on 4/24/24 at approximately 11:30 a.m. with Staff B (Director of Nursing) confirmed above the findings and revealed that the above wound evaluations were done of the left right thigh, not the right thigh.</p>		