

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 315054	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/22/2023
NAME OF PROVIDER OR SUPPLIER Our Ladys Center for Rehabilitation & Healthcare		STREET ADDRESS, CITY, STATE, ZIP CODE 1100 Clematis Ave Pleasantville, NJ 08232	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p>43936</p> <p>Complaint # NJ163585</p> <p>Based on interview, record review, and review of pertinent facility documentation, it was determined that the facility failed to provide the needed care and services in accordance to professional standards of practice that met the resident's physical needs by not obtaining laboratory diagnostics, specifically a blood test as ordered by the physician for the next day. The deficient practice was discovered for 1 of 3 residents (Resident # 355) investigated for Change of Condition.</p> <p>The deficient practice was evident by the following:</p> <p>A review of Resident # 355's Electronic Medical Record (EMR) revealed that he/she had diagnoses of but not limited to a fracture of unspecified part of right clavicle, subsequent encounter for fracture with routine healing, paroxysmal atrial fibrillation (irregular heart rhythm), and chronic obstructive pulmonary disease (lung disease).</p> <p>A review of Resident # 355's Physician Orders revealed an order to Send to ER [emergency room] re: critical lab result 3/24/2023 and that the resident is a Full Code (provide life sustaining measures).</p> <p>A review of Resident # 355's EMR revealed a Routine Nursing Progress Note dated 3/22/2023 that revealed, PACE MD called to order CBC [complete blood count test] lab for next morning then follow up on the result. The EMR did not reveal any orders for a CBC blood test for 3/23/2023 and showed no laboratory results under Results in the EMR at all for 3/23/2023 as the previous progress note revealed the physician ordered a CBC for that morning.</p> <p>A follow-up review of Resident # 355's EMR revealed that the next CBC blood test was obtained on 3/24/2023 at 06:30 AM. The result revealed that Resident # 355's white blood cell count was abnormally high at 30.1. The reference range for white blood cell counts according to the laboratory results was 3.5 through 11.0. Once the physician was notified of the abnormally high white blood cell count, and order was given to send the resident to the emergency room . The previous CBC blood test obtained from Resident # 355 on 3/22/2023 resulted in a white blood cell count of 8.2.</p> <p>On 11/17/2023 at 12:08 PM during an interview with the surveyor, the Unit Manager/Registered Nurse (UM/RN) # 2 replied, Yes. when the surveyor asked if a physician orders labs for the following morning, do they get added as an order.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0684 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	<p>On the same date at 12:45 PM during an interview with the surveyor, the UM/RN # 3 replied, Yes, definitely. when asked by the surveyor if a resident has a change of condition and the physician orders labs for the next morning, does an order for that need to be added to the EMR.</p> <p>On 11/21/2023 at 1:17 PM during an interview with the surveyor, the Licensed Nursing Home Administrator (LNHA) replied, That would be reasonable. when the surveyor asked is it reasonable to believe that if the labs were completed on March 23rd, the elevated white blood cells may have been discovered earlier.</p> <p>On 11/22/2023 at 10:21 AM during an interview with the surveyor, the Director of Nursing (DON) replied, She [RN/LPN # 3] forgot to put the physician's order for March 23rd to the [EMR].</p> <p>A review of the facility-provided policies titled, Physician Orders and Venipuncture for Lab Draws did not contain pertinent information about laboratory orders.</p> <p>N.J.A.C. S 8:39-11.2 (b)</p>		