

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 315135	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/28/2025
NAME OF PROVIDER OR SUPPLIER Crest Pointe Rehabilitation and Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1515 Hulse Road PT Pleasant, NJ 08742	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>51144</p> <p>Complaint #: NJ177985</p> <p>Based on observations, interviews, and review of other pertinent facility documentation on 03/28/2025, it was determined that the facility failed to maintain a clean and homelike environment in the common shower rooms, follow their Certified Nursing Assistant job description, follow their Light Housekeeper job description, and follow their cleaning and disinfecting policy.</p> <p>This deficient practice was identified for 2 of 2 units (Oceanside Unit and Bayside Unit), had the potential to affect all residents who used the common shower rooms, and was evidenced by the following:</p> <p>On 03/28/2025 at 11:10 A.M., the surveyor interviewed Resident #3. During this interview the resident stated that the cleanliness of the facility's shower rooms was bad. The resident stated, the shower rooms are bad. Four out of ten for cleanliness. Resident #3 further stated that it was reported to staff that the rooms were not clean, but housekeeping was low on staff and didn't have time to clean them.</p> <p>During a tour of the facility on 03/28/2025 at 11:40 A.M., accompanied by the Housekeeping and Laundry Director (HLD), the surveyor observed the following:</p> <p>1. In the Oceanside Unit common shower room, a small, open trash bin was full and on the floor nearby was a large adhesive bandage that had grey staining on the absorbent pad. In the same area of the common shower room floor were disposable medical gloves which had been folded over one another into a ball. The presence of the full trash bin and items on the floor was confirmed by the HLD.</p> <p>In the Oceanside Unit common shower room second shower stall on the left there was a towel bunched behind the handrail. The HLD confirmed that the towel was wet.</p> <p>2. In the Bayside Unit common shower room, a pair of black sweat socks that appeared to have been worn was observed on the floor near the entry door. In the same area of the floor was a small pile of towels and wash cloths that appeared to have been used. The presence of these items on the floor was confirmed by the HLD.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 03/28/2025 at 11:55 A.M., the surveyor interviewed the HLD. During this interview, the HLD stated that shower rooms were cleaned and mopped in the morning and scrubbed with a push scrubber in the afternoons. The HLD stated that at night there was a [NAME] who would clean as needed.</p> <p>On 03/28/2025 at 12:19 P.M., the surveyor interviewed the Housekeeper (HK). During this interview, the HK stated that it was her routine to sweep and mop the shower room floors on her assigned unit between 6:30 A.M. and 7:00 A.M. The HK stated that before sweeping and mopping the shower rooms it was her routine to pick up any items on the floor of the shower rooms.</p> <p>On 03/28/2025 at 1:37 P.M., the surveyor interviewed the Certified Nursing Assistant (CNA). The CNA stated that it was the routine to put all dirty linen in the linen bin after showering residents. The CNA stated that used linen should not be hung over the handrails in the shower rooms and that nothing dirty should have been left in the shower rooms.</p> <p>On 03/28/2025 at 1:57 P.M., the surveyor interviewed Unit Manager (UM) #1. UM #1 stated that it was the expectation that CNA staff cleaned up any mess including linen and clothing immediately after they showered residents. The UM further stated that any trash that did not make it into the trash can should have been picked up and thrown away by the person who dropped it.</p> <p>On 03/28/2025 at 4:40 P.M., the surveyor interviewed the Licensed Nursing Home Administrator (LNHA). The LNHA stated that it was the expectation that shower rooms were clean and in working fashion. The LNHA stated that CNAs were responsible to remove care items to their proper place. The LNHA stated that HKs, UMs, and CNAs were responsible for making sure that shower rooms were kept clean. The LNHA further stated that shower rooms should have been cleaned between residents for infection control purposes.</p> <p>A review of the undated facility job description titled Certified Nursing Assistant/Geriatric Nursing Assistant (continued), revealed Keep resident's personal possessions off the floor and properly stored per OSHA standards. This section of the facility job description revealed Perform routine housekeeping duties (i.e., clean bedrails, overbed table, nightstand, etc, that relate to nursing procedures.) This section of the job description document further revealed Follow established procedures in the use and disposal of personal protective equipment.</p> <p>A review of the HEALTHCARE SERVICES GROUP, INC. (company that provides housekeeping services in the facility) job description titled Light Housekeeper, was conducted. The job description document under SECTION 2: POSITION SUMMARY, on page 1 of 7, revealed The light housekeeper is responsible for satisfactory and timely completion of assigned cleaning area according to schedule. [.] Cleans and sanitizes bathrooms including sinks, tubs, floors and commodes. Under SECTION 2A: ESSENTIAL FUNCTIONS OF THE JOB, continued. and JOB FUNCTION, on page 2 of 7 the policy revealed All remaining jobs [.] Cleans common area restrooms as assigned.</p> <p>A review of the facility policy titled Cleaning and Disinfection of Environmental Surfaces, with a revision date of August 2019, revealed, 9. Housekeeping surfaces (e.g., floors, tabletops) will be cleaned on a regular basis, when spills occur, and when these surfaces are visibly soiled.</p> <p>NJAC 8:39-31.4 (a) (f)</p>		