

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 11/20/2025
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 315204	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 12/16/2024
NAME OF PROVIDER OR SUPPLIER Canterbury at Cedar Grove		STREET ADDRESS, CITY, STATE, ZIP CODE 398 Pompton Avenue Cedar Grove, NJ 07009	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Complaint#: NJ00181512, NJ00181513, NJ00181515, NJ00181438, NJ00181567 Based on observation, interview, and review of pertinent facility documents on 12/13/2024, it was determined that the facility failed to maintain a safe and comfortable room temperature levels for residents in a nursing unit [Gardenia Garden]. This deficient practice was identified in 1 of 2 nursing units in third floor and was evidenced by the following: On 12/13/2024 at 9:32 a.m. [morning], the Surveyor in the presence of the Maintenance Person (MP) checked the temperatures on the Third Floor and the following were obtained: room [ROOM NUMBER] - room temperature of 67.6 degrees Fahrenheit; occupied; radiator on with low cool air coming out; resident ambulatory; not in distress. room [ROOM NUMBER] - room temperature of 68.1 degrees Fahrenheit; occupied; resident out of room; radiator on. room [ROOM NUMBER] - room temperature of 69.4 degrees Fahrenheit; occupied; Certified Nursing Assistant (CNA) doing care; radiator on; resident not in distress. room [ROOM NUMBER] - room temperature of 68.0 degrees Fahrenheit; occupied; radiator on with low cool air coming out; 2 residents not in distress. room [ROOM NUMBER] - room temperature of 66.0 degrees Fahrenheit; occupied; radiator was on; resident not in distress. room [ROOM NUMBER] - room temperature of 65.1 degrees Fahrenheit; occupied; resident not in room; radiator on with low cool air coming out. room [ROOM NUMBER] - room temperature of 68.0 degrees Fahrenheit; residents not in room; radiator on with low cool air coming out. room [ROOM NUMBER] - room temperature of 65.0 degrees Fahrenheit; occupied; radiator on with low cool air coming out; residents dressed warmly with blankets; residents not in distress. (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete		Event ID: Facility ID: 315204
		If continuation sheet Page 1 of 3

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F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	room [ROOM NUMBER] - room temperature of 68.3 degrees Fahrenheit; occupied; radiator on with low cool air coming out; residents not in distress. room [ROOM NUMBER] - room temperature of 64.7 degrees Fahrenheit; unoccupied; radiator on with low cool air coming out. room [ROOM NUMBER] - room temperature of 64.0 degrees Fahrenheit; residents out of room; radiator on with low air coming out. room [ROOM NUMBER] - room temperature of 68.0 degrees Fahrenheit; occupied; radiator on; residents not in distress. room [ROOM NUMBER] - room temperature of 67.6 degrees Fahrenheit; unoccupied; radiator on with warm air started to come out. room [ROOM NUMBER] - room temperature of 66.5 degrees Fahrenheit; occupied; radiator was noted off; resident (in bed 2) stated he turned off radiator; residents not in distress. room [ROOM NUMBER] - room temperature of 70.0 degrees Fahrenheit; occupied; radiator noted off; resident stated was on last night denied turning radiator off; checked radiator working and left on; residents not in distress. Third Floor - Lilac Lane Unit - hallway temperature of 73.5 degrees Fahrenheit Third Floor - Gardenia Garden Unit - hallway temperature of 67.2 degrees Fahrenheit Third Floor Nurses Unit - wall thermometer on the wall showed 77 degrees Fahrenheit. Third Floor Dayroom/Dining Room - has temperature of 68.0 degrees Fahrenheit. On 12/03/2024 at 1:26 p.m. [afternoon], the Surveyor interviewed the Licensed Nursing Home Administrator (LNHA). The LNHA stated the first complaint for low heat was on 12/2/2024 and we had been monitoring the room temperatures and maintenance and corporate maintenance had been coming in to fix the problem. We had been monitoring the units and then last night there was a complaint from resident in 3rd floor about no heat. I called the maintenance and that was why regional maintenance person [name] was here and the company fixing the radiator units. We are expecting the room temperatures to go up after the maintenance bled the system. Our target was 71 degrees Fahrenheit per room. There was no power outage nor interruption of service occurrence. I am aware of the recommended temperature of 71-81 degrees as per regulations. On 12/03/2024 at 3:42 p.m. [afternoon], the Surveyor interviewed the regional maintenance person (RMP) in the presence of the LNHA. The LNHA and RMP were made aware of the low temperatures obtained in Unit [Gardenia Garden] in third floor. The RMP stated we did a comprehensive check on the boiler, and we were bleeding the boiler. The RMP further stated in bleeding we pushed the cold air out from the pipes by flushing hot water into it from the boiler. With the low temperatures we do not want to increase the boiler temperature to 200 degrees Fahrenheit hot as this will cause the boiler to break so we do the flushing gradually and it takes quite a while for warm temperatures to kick in the PTACH [radiator]. (continued on next page)		

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F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	A review of the facility's undated Cold Stress Emergency Plan: Operational Procedures provided by the facility 4. Other duties may be required. A. Maintenance. 1)Check heating system to ensure it is working properly .3) Maintain proper room temperatures. 4) Check water lines to ensure they are adequately protected .7) Make necessary repairs as soon as possible. NJAC 8:39 -31.2(h)		