

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  315213	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  07/12/2024
NAME OF PROVIDER OR SUPPLIER  Willow Springs Rehabilitation and Healthcare Ctr		STREET ADDRESS, CITY, STATE, ZIP CODE  1049 Burnt Tavern Road Brick, NJ 08724	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure services provided by the nursing facility meet professional standards of quality.</p> <p>38079</p> <p>Complaint # NJ 160656</p> <p>Based on interview, record review, and review of other facility documents, it was determined that the facility failed to ensure medications, treatments, and Enteral feedings were administered within the required time frame consistent with professional standards and facility policy. This deficient practice was identified for 1 of 7 residents (Resident # 234) reviewed for medication, treatment, and Enteral feedings administration.</p> <p>The deficient practice was evidenced by the following:</p> <p>Reference: New Jersey Statutes, Annotated Title 45, Chapter 11. Nursing Board. The Nurse Practice Act for the state of New Jersey states: The practice of nursing as a registered professional nurse is defined as diagnosing and treating human responses to actual or potential physical and emotional health problems, through such services as case finding, health teaching, health counseling and provision of care supportive to or restorative of life and wellbeing, and executing medical regimes as prescribed by a licensed or otherwise legally authorized physician or dentist.</p> <p>Reference: New Jersey Statutes, Annotated Title 45, Chapter 11. Nursing Board. The Nurse Practice Act for the state of New Jersey states: The practice of nursing as a licensed practical nurse is defined as performing tasks and responsibilities within the framework of case finding, reinforcing the patient and family teaching program through health teaching, health counseling and provision of supportive and restorative care, under the direction of a registered nurse or licensed or otherwise legally authorized physician or dentist.</p> <p>A review of Resident # 234's Admission Record revealed diagnoses which included but were not limited to; retention of urine, other symbolic dysfunctions (a breakdown in communications), and dysphagia (difficulty in swallowing).</p> <p>A review of the most recent comprehensive Minimum Data Set (MDS) an assessment tool used to facilitate resident care dated 11/08/2022, included but was not limited to; Section G documented the resident required staff assistance for Activities of Daily Living (ADLs), and Section K0510 that the resident required a feeding tube while a resident at the facility.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>A review of the Order Summary Report, active orders as of 11/30/2022, included but were not limited to; Enteral Feed . every shift [name redacted] via feeding pump at 65 ml (milliliters) per hour X 18 hours or until total volume infused: total volume = 1200 ml; Enteral feeding via bolus every 4 hours, 5 times a day; Apixaban 5 mg (milligram) 1 tablet via PEG-tube (a tube inserted directly into the stomach) two times a day; Metoprolol 50 mg give 1 tablet via PEG-tube two times a day; Phos-NaK (phosphorus, sodium, potassium) 280-160-250 mg give 1 packet via G-tube before meals and at bedtime; active liquid protein 30 ml two times a day; Ipratropium-Albuterol 0.5-2.5 mg/3 ml inhale orally four times a day; tamsulosin Capsule 0.4 mg give 2 capsules via PEG-tube in the evening; and Nystatin suspension 1000000 unit/ml give 5 ml by mouth every 6 hours. On 11/08/2022, an order for Augmentin 500-125 mg give 1 tablet via G-tube three times a day for infection until 11/09/2022.</p> <p>A review of the Medication Admin (Administration) Audit Report dates run 11/01/2022 through 12/02/2022, identified the following as being administered 2 or more hours late:</p> <p>Enteral Feeding [name redacted] either via pump or bolus 16 times on 11/02/2022 x 1; 11/03/2022 x 2; 11/04/2022 x 2; 11/05/2022 x 1; 11/06/2022 x 1; 11/07/2022 x 2; 11/16/2022 x 2; 11/22/2022 x 2; 11/25/2022 x 1; 11/28/2022 x 1; and 11/30/2022 x 1.</p> <p>Apixaban 22 times on 11/02/2022; 11/03/2022; 11/04/2022; 11/07/2022 through 11/13/2022; 11/16/2022; 11/17/2022; 11/18/2022; 11/21/2022; 11/22/2022; 11/23/2022; 11/24/2022; 11/25/2022; 11/27/2022; 11/28/2022; 11/29/2022; and 11/30/2022.</p> <p>Augmentin 1 time on 11/08/2022.</p> <p>Metoprolol 6 times on 11/03/2022; 11/08/2022; 11/13/2022; 11/18/2022; 11/24/2022; and 11/28/2022.</p> <p>PhosNaK 13 times on 11/02/2022; 11/03/2022; 11/04/2022; 11/07/2022; 11/08/2022; 11/09/2022; 11/10/2022; 11/11/2022; 11/12/2022; 11/13/2022; 11/18/2022; 11/19/2022; and 11/28/2022.</p> <p>Active Liquid Protein 4 time on 11/17/2022; 11/23/2022; 11/24/2022; and 11/30/2022.</p> <p>Ipratropium-Albuterol 16 times on 11/02/2022; 11/03/2022; 11/04/2022; 11/07/2022; 11/08/2022; 11/09/2022; 11/10/2022; 11/11/2022; 11/16/2022; 11/22/2022; 11/23/2022; 11/24/2022; 11/25/2022 x 2; 11/28/2022; and 11/29/2022.</p> <p>Tamsulosin 11 times on 11/03/2022; 11/04/2022; 11/08/2022; 11/09/2022; 11/12/2022; 11/14/2022; 11/17/2022; 11/22/2022; 11/23/2022; 11/24/2022; and 11/28/2022.</p> <p>Nystatin suspension 7 times on 11/08/2022; 11/09/2022; 11/13/2022; 11/23/2022; 11/24/2022; 11/26/2022; and 11/28/2022.</p> <p>A review of the Progress Notes failed to document medications, treatments, or Enteral feedings being administered late or the physician and family notification.</p> <p>(continued on next page)</p>		

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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 07/09/2024 at 10:42 AM, during an interview with the surveyor, a Licensed Practical Nurse (LPN) stated the process for Enteral feedings was to gather the supplies, prime the feeding tube, use a stethoscope to ensure correct placement of the feeding tube, flush the tube with water, and hook up and start the feeding or medication administration. She further stated that the dressing would be changed daily, and that staff were to provide continuous feedings and bolus feedings as close to the ordered time as possible. The LPN stated that the staff would only have an hour before or after the ordered times to administer feedings, treatments, and medications.</p> <p>On 07/10/2024 at 8:37 AM, the Registered Dietitian (RD) stated it was important to administer tube or bolus feedings in a timely fashion, and that it was vital to see if the resident could be eating orally and if they still need the bolus. She further stated, you don't want to cram it [the enteral feedings] if you are late which it shouldn't be, and that staff would have to check for residuals (Enteral feed that had not been absorbed and left in the stomach). When inquired if an Enteral feeding was administered two or more hours late, the RD stated, That's a big stretch and it should be documented why it was late. When asked about Resident #234, the RD stated she was not the RD at the facility at that time.</p> <p>On 07/10/2024 at 12:12 PM, during an interview with the surveyor, a second LPN stated the process for administering a feeding or medications via a PEG tube. She stated that the staff should flush the tube, and check for residual and placement. She stated that she was caring for a resident who had a G-tube and was being administered bolus feedings which would be done via gravity.</p> <p>On 07/10/2024 at 1:04 PM, the Director of Nursing (DON) stated the nurses should be documenting as they are administering Enteral feedings, medications, and treatments. She stated the best practice was to check off the medication or treatment at the time it was administered. When asked about the Medication Admin Audit Report, the DON was unable to provide additional information as to why the medications, treatments, and Enteral feedings were documented as being administered two or more hours late.</p> <p>A review of the facility provided policy, Enteral Nutrition revised 2018, included but was not limited to; Policy Statement: Adequate nutritional support through enteral nutrition is provided to residents as ordered.</p> <p>A review of the facility provided policy, Administering Medications undated, included but was not limited to; Medications are administered in a safe and timely manner, and as prescribed. Policy: 4. medications are administered in accordance with prescriber orders, including any required time frame. 7. Medications are administered within one (1) hour of their prescribed time, unless otherwise specified . 21. If a drug is withheld, refused, or given at a time other than the scheduled time, the individual administering the medication shall initial and circle the MAR (Medication Administration Record) space provided for that drug and dose. 22. The individual administering the medication initials the resident's MAR on the appropriate line after giving each medication and before administering the next ones.</p> <p>NJAC 8:39-27.1(a)</p>		

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Provide enough nursing staff every day to meet the needs of every resident; and have a licensed nurse in charge on each shift.</p> <p>34423</p> <p>Complaint # NJ00168248, NJ00168274</p> <p>Based on interviews, review of the Nurse Staffing Report and the PB&amp;J (Payroll Based Journal) report and other facility documentation, it was determined that the facility failed to ensure there was sufficient nursing staff on a 24-hour basis to provide nursing care to the residents. This deficient practice was evidenced by the following:</p> <p>A review of the Facility Assessment revealed under the Staffing Guidelines that the facility created a staffing pattern to ensure their residents needs are met on a consistent basis. The assessment went on to indicate that Our facility staffing pattern provides a base to ensure that the facility has a sufficient number of qualified staff to meet the needs of the residents. We incorporate the State of New Jersey's regulatory requirements for ratios of direct care staff members to residents into our staffing baseline.</p> <p>A review of the Nurse Staffing Reports revealed the following:</p> <p>1.For the 2 weeks of Complaint staffing from 01/08/2023 to 01/21/2023, the facility was deficient in Certified Nursing Assistant (CNA) staffing for residents on 14 of 14 day shifts and deficient in total staff for residents on 1 of 14 overnight shifts as follows:</p> <ul style="list-style-type: none"> <li>-01/08/23 had 9 CNAs for 138 residents on the day shift, required at least 17 CNAs.</li> <li>-01/09/23 had 10 CNAs for 137 residents on the day shift, required at least 17 CNAs.</li> <li>-01/10/23 had 11 CNAs for 137 residents on the day shift, required at least 17 CNAs.</li> <li>-01/11/23 had 11 CNAs for 137 residents on the day shift, required at least 17 CNAs.</li> <li>-01/12/23 had 11 CNAs for 137 residents on the day shift, required at least 17 CNAs.</li> <li>-01/13/23 had 11 CNAs for 136 residents on the day shift, required at least 17 CNAs.</li> <li>-01/13/23 had 9 total staff for 136 residents on the overnight shift, required at least 10 total staff.</li> <li>-01/14/23 had 11 CNAs for 136 residents on the day shift, required at least 17 CNAs.</li> <li>-01/15/23 had 12 CNAs for 136 residents on the day shift, required at least 17 CNAs.</li> <li>-01/16/23 had 10 CNAs for 136 residents on the day shift, required at least 17 CNAs.</li> <li>-01/17/23 had 11 CNAs for 138 residents on the day shift, required at least 17 CNAs.</li> </ul> <p>(continued on next page)</p>		

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>-01/18/23 had 11 CNAs for 138 residents on the day shift, required at least 17 CNAs.</p> <p>-01/19/23 had 12.5 CNAs for 138 residents on the day shift, required at least 17 CNAs.</p> <p>-01/20/23 had 11.5 CNAs for 138 residents on the day shift, required at least 17 CNAs.</p> <p>-01/21/23 had 11 CNAs for 141 residents on the day shift, required at least 18 CNAs.</p> <p>2. For the week of Complaint staffing from 02/05/2023 to 02/11/2023, the facility was deficient in CNA staffing for residents on 7 of 7 day shifts and deficient in total staff for residents on 1 of 7 overnight shifts as follows:</p> <p>-02/05/23 had 11 CNAs for 137 residents on the day shift, required at least 17 CNAs.</p> <p>-02/05/23 had 9 total staff for 137 residents on the overnight shift, required at least 10 total staff.</p> <p>-02/06/23 had 12 CNAs for 136 residents on the day shift, required at least 17 CNAs.</p> <p>-02/07/23 had 11 CNAs for 133 residents on the day shift, required at least 17 CNAs.</p> <p>-02/08/23 had 13 CNAs for 133 residents on the day shift, required at least 17 CNAs.</p> <p>-02/09/23 had 12 CNAs for 131 residents on the day shift, required at least 16 CNAs.</p> <p>-02/10/23 had 10 CNAs for 130 residents on the day shift, required at least 16 CNAs.</p> <p>-02/11/23 had 10 CNAs for 130 residents on the day shift, required at least 16 CNAs.</p> <p>3. For the week of Complaint staffing from 04/16/2023 to 04/22/2023, the facility was deficient in CNA staffing for residents on 7 of 7 day shifts as follows:</p> <p>-04/16/23 had 10 CNAs for 137 residents on the day shift, required at least 17 CNAs.</p> <p>-04/17/23 had 12 CNAs for 137 residents on the day shift, required at least 17 CNAs.</p> <p>-04/18/23 had 13 CNAs for 137 residents on the day shift, required at least 17 CNAs.</p> <p>-04/19/23 had 12 CNAs for 137 residents on the day shift, required at least 17 CNAs.</p> <p>-04/20/23 had 10 CNAs for 142 residents on the day shift, required at least 18 CNAs.</p> <p>-04/21/23 had 10 CNAs for 142 residents on the day shift, required at least 18 CNAs.</p> <p>-04/22/23 had 12 CNAs for 142 residents on the day shift, required at least 18 CNAs.</p> <p>4. For the week of Complaint staffing from 10/08/2023 to 10/14/2023, the facility was deficient in CNA staffing for residents on 7 of 7 day shifts as follows:</p> <p>(continued on next page)</p>		

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>-10/08/23 had 11.5 CNAs for 133 residents on the day shift, required at least 17 CNAs.</p> <p>-10/09/23 had 10 CNAs for 130 residents on the day shift, required at least 16 CNAs.</p> <p>-10/10/23 had 12 CNAs for 128 residents on the day shift, required at least 16 CNAs.</p> <p>-10/11/23 had 11 CNAs for 126 residents on the day shift, required at least 16 CNAs.</p> <p>-10/12/23 had 10 CNAs for 126 residents on the day shift, required at least 16 CNAs.</p> <p>-10/13/23 had 11 CNAs for 125 residents on the day shift, required at least 16 CNAs.</p> <p>-10/14/23 had 12.5 CNAs for 124 residents on the day shift, required at least 15 CNAs.</p> <p>5. For the 2 weeks of Complaint staffing from 12/17/2023 to 12/30/2023, the facility was deficient in CNA staffing for residents on 14 of 14 day shifts as follows:</p> <p>-12/17/23 had 12 CNAs for 118 residents on the day shift, required at least 15 CNAs.</p> <p>-12/18/23 had 12 CNAs for 118 residents on the day shift, required at least 15 CNAs.</p> <p>-12/19/23 had 11 CNAs for 118 residents on the day shift, required at least 15 CNAs.</p> <p>-12/20/23 had 11 CNAs for 118 residents on the day shift, required at least 15 CNAs.</p> <p>-12/21/23 had 12 CNAs for 118 residents on the day shift, required at least 15 CNAs.</p> <p>-12/22/23 had 10 CNAs for 119 residents on the day shift, required at least 15 CNAs.</p> <p>-12/23/23 had 12 CNAs for 119 residents on the day shift, required at least 15 CNAs.</p> <p>-12/24/23 had 9 CNAs for 119 residents on the day shift, required at least 15 CNAs.</p> <p>-12/25/23 had 12.5 CNAs for 119 residents on the day shift, required at least 15 CNAs.</p> <p>-12/26/23 had 8 CNAs for 120 residents on the day shift, required at least 15 CNAs.</p> <p>-12/27/23 had 12 CNAs for 120 residents on the day shift, required at least 15 CNAs.</p> <p>-12/28/23 had 10 CNAs for 120 residents on the day shift, required at least 15 CNAs.</p> <p>-12/29/23 had 12 CNAs for 123 residents on the day shift, required at least 15 CNAs.</p> <p>-12/30/23 had 14 CNAs for 123 residents on the day shift, required at least 15 CNAs.</p> <p>6. For the week of Complaint staffing from 01/21/2024 to 01/27/2024, the facility was deficient in CNA staffing for residents on 7 of 7 day shifts as follows:</p> <p>(continued on next page)</p>		

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>-01/21/24 had 10 CNAs for 130 residents on the day shift, required at least 16 CNAs.</p> <p>-01/22/24 had 13 CNAs for 130 residents on the day shift, required at least 16 CNAs.</p> <p>-01/23/24 had 11 CNAs for 129 residents on the day shift, required at least 16 CNAs.</p> <p>-01/24/24 had 12 CNAs for 129 residents on the day shift, required at least 16 CNAs.</p> <p>-01/25/24 had 11 CNAs for 129 residents on the day shift, required at least 16 CNAs.</p> <p>-01/26/24 had 11 CNAs for 128 residents on the day shift, required at least 16 CNAs.</p> <p>-01/27/24 had 13 CNAs for 128 residents on the day shift, required at least 16 CNAs.</p> <p>7. For the week of Complaint staffing from 02/25/2024 to 03/02/2024, the facility was deficient in CNA staffing for residents on 7 of 7 day shifts as follows:</p> <p>-02/25/24 had 13 CNAs for 132 residents on the day shift, required at least 16 CNAs.</p> <p>-02/26/24 had 11 CNAs for 132 residents on the day shift, required at least 16 CNAs.</p> <p>-02/27/24 had 10 CNAs for 132 residents on the day shift, required at least 16 CNAs.</p> <p>-02/28/24 had 9 CNAs for 132 residents on the day shift, required at least 16 CNAs.</p> <p>-02/29/24 had 11 CNAs for 135 residents on the day shift, required at least 17 CNAs.</p> <p>-03/01/24 had 9 CNAs for 135 residents on the day shift, required at least 17 CNAs.</p> <p>-03/02/24 had 9 CNAs for 135 residents on the day shift, required at least 17 CNAs.</p> <p>8. For the 2 weeks of Complaint staffing from 05/12/2024 to 05/25/2024, the facility was deficient in CNA staffing for residents on 14 of 14 day shifts as follows:</p> <p>-05/12/24 had 10 CNAs for 146 residents on the day shift, required at least 18 CNAs.</p> <p>-05/13/24 had 10.5 CNAs for 144 residents on the day shift, required at least 18 CNAs.</p> <p>-05/14/24 had 14 CNAs for 143 residents on the day shift, required at least 18 CNAs.</p> <p>-05/15/24 had 14 CNAs for 142 residents on the day shift, required at least 18 CNAs.</p> <p>-05/16/24 had 15 CNAs for 142 residents on the day shift, required at least 18 CNAs.</p> <p>-05/17/24 had 11 CNAs for 142 residents on the day shift, required at least 18 CNAs.</p> <p>-05/18/24 had 14 CNAs for 142 residents on the day shift, required at least 18 CNAs.</p> <p>(continued on next page)</p>		

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>-05/19/24 had 12.5 CNAs for 142 residents on the day shift, required at least 18 CNAs.</p> <p>-05/20/24 had 12 CNAs for 139 residents on the day shift, required at least 17 CNAs.</p> <p>-05/21/24 had 11 CNAs for 139 residents on the day shift, required at least 17 CNAs.</p> <p>-05/22/24 had 12 CNAs for 139 residents on the day shift, required at least 17 CNAs.</p> <p>-05/23/24 had 10.5 CNAs for 139 residents on the day shift, required at least 17 CNAs.</p> <p>-05/24/24 had 10 CNAs for 139 residents on the day shift, required at least 17 CNAs.</p> <p>-05/25/24 had 13 CNAs for 135 residents on the day shift, required at least 17 CNAs.</p> <p>9. For the 1 week of staffing prior to survey from 06/30/2024 to 07/06/2024, the facility was deficient in CNA staffing for residents on 7 of 7 day shifts as follows:</p> <p>-06/30/24 had 9.5 CNAs for 144 residents on the day shift, required at least 18 CNAs.</p> <p>-07/01/24 had 12 CNAs for 144 residents on the day shift, required at least 18 CNAs.</p> <p>-07/02/24 had 12 CNAs for 144 residents on the day shift, required at least 18 CNAs.</p> <p>-07/03/24 had 14 CNAs for 144 residents on the day shift, required at least 18 CNAs.</p> <p>-07/04/24 had 13 CNAs for 144 residents on the day shift, required at least 18 CNAs.</p> <p>-07/05/24 had 11 CNAs for 146 residents on the day shift, required at least 18 CNAs.</p> <p>-07/06/24 had 12 CNAs for 144 residents on the day shift, required at least 18 CNAs.</p> <p>During the initial tour on 07/08/2024 at 08:12 AM, the surveyor asked for census and current staffing for the Birch Unit. Licensed Practical Nurse/Unit Manger (LPN/UM #1) said there are 56 residents, 2 nurses and 4 CNA's.</p> <p>During an interview with the surveyor on 07/08/2024 at 09:45 AM, Resident # 99 said that on weekends they seem short staffed.</p> <p>During an interview with the surveyor on 07/10/2024 at 11:10 AM, CNA #1 who said we have a heavy workload. I average 15 residents for my shift, and it depends on call outs. Even if we have 5 aides, I still have 12 residents.</p> <p>During an interview with the surveyor on 07/10/2024 at 12:33 PM, the Director of Human Resource said I also do staffing and payroll. When asked if she was aware of the minimum staffing requirements for CNA's she stated 1:8 for CNA for 7a-3p shift, 1:10 3p-11p, 1:14 for 11p-7a shift. She went on to say when I do the schedule, I try to meet it, but when there are call outs, it puts a damper on the schedule. I do the schedule for the week, if there are call outs we try to call per diems. The Director of Human Resources said that not all the time meeting the staffing ratio requirements.</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  315213	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  07/12/2024
NAME OF PROVIDER OR SUPPLIER  Willow Springs Rehabilitation and Healthcare Ctr		STREET ADDRESS, CITY, STATE, ZIP CODE  1049 Burnt Tavern Road Brick, NJ 08724	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>During an interview with the surveyor on 07/11/2024 at 09:12 AM, the Director of Nursing (DON) was asked What is your current staffing pattern that you use for each unit for each unit? The DON relayed the following:</p> <p>Cedar unit</p> <p>Day shift- 2 nurses, 1 Unit Manager (UM), and we try to have 3rd nurse depending on census to help. For CNA's depends on census and we try to follow CNA ratios per New Jersey Department of Health (NJDOH), of 1-8 and try to go for 5 CNA's.</p> <p>Evening shift- 2 nurses, 1 Registered Nurse (RN) or Licensed Practical Nurse (LPN) supervisor. There is always an RN in the building on all shifts. We try to follow 1-10 CNA guidelines. The DON gave no specific number of CNA's.</p> <p>Night shift- 1 nurse, 1 RN or LPN supervisor to help with morning med pass depending on census. CNA's 1-14 ratio and we try to make sure we have that in place.</p> <p>Applewood Unit</p> <p>Days shift- 2 nurses, 1 UM, and follow state guidelines for CNA's as well.</p> <p>Evening shift-2 nurses, supervisor for house, 1-10 ratio for CNA's.</p> <p>Night shift- 1 nurse, CNA's 1-14 ratio per state guidelines.</p> <p>Birch Unit-</p> <p>Day shift- 2 nurses, 1 UM, CNA's 1-8 based on state guidelines.</p> <p>Evening shift- 2 nurses, 1 supervisor for house RN or LPN, CNA's 1-10 based on state guidelines.</p> <p>Night shift- 1 nurse, 1 supervisor for house RN or LPN and CNAs based on state guidelines 1-14.</p> <p>The surveyor questioned what about supervisors? The DON said, 1 supervisor on evenings and night shift either RN or LPN, but we always have an RN in the building. The DON was asked if there was any difference on the weekends? And the DON replied the only difference is the UMs are not here on weekends so there is a supervisor on 7-3, 3-11 and 11-7.</p> <p>During a follow-up interview with the surveyor on 07/11/2024 at 09:23 AM, the DON said we do our best to meet the state requirements and do our best to fill the call outs and if we need to the Assistant Director of Nursing, DON, UM, and Infection Preventionist are to assist and to support staff. We staff the best we can, and I don't really think weekend call outs are any different then weekday.</p> <p>During an interview with the surveyor on 07/11/2024 at 12:47 PM, CNA #3 said she has 12 residents today. When asked if she feels as though she can take care of residents properly when she has 12 residents CNA #3 stated, Not all the time.</p> <p>(continued on next page)</p>		

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NAME OF PROVIDER OR SUPPLIER  Willow Springs Rehabilitation and Healthcare Ctr		STREET ADDRESS, CITY, STATE, ZIP CODE  1049 Burnt Tavern Road Brick, NJ 08724	
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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>During an interview with the surveyor on 07/11/2024 at 01:34 PM, the DON confirmed the minimum requirement for CNA is 7-3 shift 1-8 ratio, 3-11 shift is 1-10 ratio, and for 11-7 shift is 1-14. We do the best that we can to meet the ratios. The DON again said I don't feel weekends are any worse that weekday.</p> <p>NJAC 8:39-5.1(a), 27.1(a)</p>		