| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | 315219 | A. Building<br>B. Wing | 08/29/2025 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| Complete Care at Voorhees, LLC | 3001 Evesham Road<br>Voorhees, NJ 08043 |

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) |
|---|---|
| F 0755<br><br>Level of Harm - Minimal harm or potential for actual harm<br><br>Residents Affected - Few | Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.<br><br>(continued on next page) |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
|---|---|---|
| | | |

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| F 0755<br><br>Level of Harm - Minimal harm or potential for actual harm<br><br>Residents Affected - Few | Based on interviews, medical record review, as well as review of other pertinent facility documents on 08/27/2025 and 08/29/2025, it was determined that the facility failed to administer medications in accordance with the acceptable standard of nursing practice, and to follow the facility policy on Medication Administration. This deficient practice was identified for 1 of 9 sampled residents (Resident #7) reviewed for medication administration and was evidenced by the following:According to the admission Record, Resident #7 was admitted to the facility with diagnoses that included but were not limited to: Depression (mental health condition characterized by a feeling of sadness), Anxiety (a feeling of worry, nervousness or unease) Critical Illness Myopathy (any disease or disorder that affects the muscles, specifically the skeletal muscles that control voluntary movement), and Constipation. A review of Resident #7's quarterly Minimum Data Set (MDS), an assessment tool dated 07/22/25, revealed that the resident had a Brief Interview for Mental Status (BIMS) score of 15, indicating the resident was cognitively intact. The MDS also indicated that Resident #7 was dependent on staff for Activities of Daily Living (ADL). A review of Resident #7's Order Summary Report (OSR) dated 08/15/2025, revealed Physician's order for the following medications: Valium Oral Tablet 2mg give 1 tablet by mouth two times a day for muscle spasm was ordered on 11/07/2024. Pepcid Oral tablet 20mg give 1 tablet by mouth two times a day for GERD was ordered on 11/22/2024. Senna Oral tablet 8. 6mg give 2 tablets by mouth two times daily for constipation 2 tabs=17.2mg was ordered on 01/22/2025. Bupropion HCL ER 300mg give 1 tablet by mouth one time a day for depression was ordered on 03/11/2025. Guanfacine HCL ER oral Tablet 4mg give 1 tablet by mouth one time a day for ADHD was ordered on 05/13/2025. Sertraline HCl oral Tablet 100mg give 1 tablet by mouth one time a day for depression was ordered on 06/06/2025. Tizanidine HCL Tablet 2mg give 1 tablet by mouth two times a day for muscle relaxant hold for sedation was ordered on 07/08/2025. Glycolax powder give 17 grams by mouth one time a day for constipation (in liquid) was ordered on 06/03/2025. A review of Resident #7's Medication Admin Audit Report (MAAR) from 07/27/2025 to 07/28/2025 confirmed the aforementioned medications were scheduled to be administered as follows: Valium Oral Tablet 2mg give 1 tablet by mouth at 9 AM; administered on 07/27/2025 at 11:33 A.M and on 07/28/2025 at 10:16 A.M. Pepcid Oral Tablet 20mg give 1 tablet by mouth at 9:00 A.M.; administered at 11:32 A.M. on 07/27/2025, and at 10:16 A.M. on 07/28/2025. Senna Oral Tablet 8.6mg give 2 tablets by mouth at 9:00 A.M., administered on 07/27/2025 at 11:32 A.M., and on 07/28/2025 at 10:16 A.M. Bupropion HCL ER 300mg give 1 tablet by mouth at 9:00 A.M., administered on 07/27/2025 at 11:32 A.M., and on 07/28/2025 at 10:16 A.M. Guanfacine HCL ER oral Tablet 4mg give 1 tablet by mouth at 9:00 A.M., administered on 07/27/2025 at 11:32 A.M., and on 07/28/2025 at 10:16 A.M. Sertraline HCl oral Tablet 100mg give 1 tablet by mouth at 9:00 A.M., administered on 07/27/2025 at 11:32 A. M., and on 07/28/2025 at 10:16 A.M. Tizanidine HCL Tablet 2mg give 1 tablet by mouth was scheduled to be administered at 9:00 A.M.; administered on 07/27/2025 at 11:32 A.M., and on 07/28/2025 at 10:16 A.M. Glycolax powder give 17 grams by mouth at 9:00 A.M., administered on 07/27/2025 at 11:39 A.M., and on 07/28/2025 at 10:16 A.M. A review of Resident #7's Progress Notes (PNs) from 07/27/25 to 07/28/25, showed no indication in the PNs that the Resident's Primary Care Physician (PCP) was notified that the aforementioned medications were not administered according to the scheduled time. There was also no documentation regarding why the medications were administered late. The surveyor did not find documented evidence of harm to the Resident #7 from the late administration of their medications. During an interview with the Licensed Practical Nurse/Unit Manager (LPN/UM) on 08/29/25 at 11:42 AM, she stated medications can be administered up to 1 hour before and 1 hour after the time the medication is due. The LPN/UM further stated, it's important to give medications on time to avoid interactions or adverse reaction. Some medications are scheduled with food, some multiple times during the day, so you do not want to cause an overdose. That is why it's important to follow the five rights of medication administration. She also stated that if a medication is not administered on time, the nurse should call the PCP to notify them and receive an order to give the medication after the administration time. LPN/UM stated, the nurse should also document why the medication was not administered on time, and that a PCP approved to give the medication after the allowed time. The LPN/UM stated, the expectation is for all nurses to follow the facility's policy for medication administration, looking at the MAAR for Resident #7, the policy was not followed. During an interview with the Director of Nursing (DON), in the presence of the Licensed Nursing Home Administrator (LNHA) on 08/29/2025 at 12:06 PM, the DON stated medications should be given an hour before or an hour after |