

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  315225	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  08/14/2024
NAME OF PROVIDER OR SUPPLIER  River Front Rehabilitation and Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE  5101 North Park Drive Pennsauken, NJ 08109	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 34423</b></p> <p>C/O # NJ 156940</p> <p>Based on observation, interview, and review of other facility documentation, it was determined that the facility failed to maintain the facility in a clean and sanitary environment. This deficient practice was identified for 2 of 3 units, (Pavilion 2 and Pavilion 3) and was evidenced by the following:</p> <p>1. On 08/13/2024 at 10:40 AM, a review of a facility policy titled Complete Room Cleaning dated 06/2024, revealed under the purpose section; The complete room cleaning schedule insures {sic} (ensures)that each resident room is discharge-cleaned on a monthly basis. Under the Patient Room section 3. Starting in a clockwise rotation from patient room door; clean polish, scrub, scrape, dust, disinfect, sweep, wipe and mop everything in the room including: . Check all the corners, ceiling and floors, Remove buildup on floor, dust mop and damp mop entire room.</p> <p>Under the Bathrooms section: . Toilet: scrub and disinfect toilet bowl. Use cleanser on interior of bowl only. Remove all stains and buildup. Remove all buildup from the floor around the bowl, door frame, corners and edges. Dust mop the entire floor. Make sure vent in the bathroom is cleaned. Damp mop the entire floor.</p> <p>During the initial tour of the facility on the 2nd floor on 08/05/2024, the surveyor observed the following:</p> <ul style="list-style-type: none"> <li>+ at 11:11 AM, in room [ROOM NUMBER] floor the surveyor feet stuck to floor.</li> <li>+ at 11:14 AM room [ROOM NUMBER] had debris on floor.</li> </ul> <p>During a subsequent tour of the 2nd floor on 08/07/2024 at 12:12 PM, the surveyor observed the following:</p> <ul style="list-style-type: none"> <li>+ room [ROOM NUMBER] floor with debris, hair knot by wheel at bottom of the bed, floor near door where the jam meets floor with dark spots,</li> <li>+ room [ROOM NUMBER] dark marks on floor where the door jam and floor meet.</li> </ul> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>+ surveyor shoes stuck to the floors in rooms [ROOM NUMBERS].</p> <p>+ room [ROOM NUMBER] dark marks floor and where the door jam and floor meet.</p> <p>+ hair knot observed on the floor outside room [ROOM NUMBER] in hallway.</p> <p>On 08/07/2024 at 12:23 PM, the hallway 2nd floor high hall was observed with various colored debris marks on the floor between rooms [ROOM NUMBERS].</p> <p>+ room [ROOM NUMBER] corner of wall upon entering on left missing baseboard, cracked paint.</p> <p>+ corners where door jams meet floor rooms 222, 223, 221, 220 219, 218, 217, 216, all have debris and dark marks.</p> <p>+ floor room [ROOM NUMBER] upon entering with dark marks and w/c wheel trails.</p> <p>+ medication cart high hall 2nd floor wheels with hair wrapped around wheels.</p> <p>+ room [ROOM NUMBER] in the bathroom, floor where the baseboard and floor meet have dark stains, on left side of toilet when looking at it, on the floor is discolored and stains along base of toilet and inside toilet bowl.</p> <p>During an interview with the surveyor on 08/07/2024 at 12:24 PM, a family member said they are supposed to clean the rooms every day. They only mop the floors, don't sweep before mopping. Look at the stuff on the floors. The family member said they only mop floor in bathroom, they don't clean toilet.</p> <p>On 08/12/2024 at 12:00 PM, medication cart high hall 2nd floor wheel stills have hair wrapped on wheels.</p> <p>On 08/12/2024 at 09:06 AM, observed laminate board on door to room [ROOM NUMBER] peeling off.</p> <p>During an interview with the surveyor on 08/13/2024 at 09:44 AM, the Director Environmental Services and Laundry (DEVS) was asked what the process was for cleaning resident rooms. The DEVS responded first they knock on door, empty trash, sweep rooms (dry sweep) with dustpan and broom, wipe on top and bottoms of all surface areas, also clean top of lights. Then they go to the bathroom, clean toilet, sink and mirrors, check make sure toilet paper and paper towels are inside the holder not on back of toilet. They finish with wet mop rooms and bathroom. The DEVS also said they check privacy curtains to make sure they are clean of spills or stains. When asked how often this is done, he said this is done daily.</p> <p>The DEVS said I usually have 2 housekeepers on each floor and 1 porter on day shift. On evening we have 2 floor techs, and they are responsible for day rooms and scrub the hallways, and empty soiled linen and trash.</p> <p>(continued on next page)</p>

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>The surveyor asked what about the corners of the room. The DEVS replied that is also part of the daily cleaning. When asked who is responsible to clean the hallways, the DEVS said the evening floor techs. The housekeeper or floor tech are responsible to clean marks off the floors. The DEVS went on to say that hallways are cleaned daily, and twice weekly halls are scheduled to be scrubbed. The surveyor questioned what scrubbed means and he said we run the floor machine is what scrubbing means.</p> <p>The surveyor asked how often room carbs (carbolization which is the process of deep cleaning a room) done. The DEVS replied 1 room on each floor daily including weekends. This includes pulling all dressers, beds away from the wall, cleaning behind everything, top of lights, wipe call bell and phone lines are cleaned, wiping remotes (done daily as well) dust TV, picture frames, bed frames, mattresses, window frames and windowsills and windows.</p> <p>The surveyor asked who is responsible to clean the medication carts. The DEVS responded Housekeeping is responsible to clean the medication carts. We have a spare, we clean that one, nursing then switches cart and then we take the dirty cart and clean it. Yes, that includes wheels and drawers, scrape anything left in there and when it is clean we leave for nursing to switch back. That is done monthly.</p> <p>During an interview with the surveyor on 08/13/2024 at 01:15 PM, the Housekeeping Assistant (HKA #1) said rooms are clean daily. The process is to sweep floor, mop floor, clean toilet, clean sink, dust top of dressers, lights, wipe bed down including mattress every day. When questioned about carbolizations, how often is this done. The Housekeeper replied do one room a day so done monthly.</p> <p>40039</p> <p>2. On 08/05/2024 at 10:35 AM Resident #101 was observed lying in bed on the initial tour of the facility. Tube feeding (TF) was observed to be off at this time of observation. The surveyor observed what appeared to be tan/brown tube feed formula to be spilled on the floor and on the base of the IV pole.</p> <p>On 08/07/2024 at 08:26 AM Resident #101 was observed lying in bed with the head of the bed (HOB) slightly elevated. TF is not hung or infusing on this observation. The IV pole base remains covered with an unidentified tan colored substance on the base of the IV pole.</p> <p>On 08/08/2024 at 08:24 AM Resident #101 was observed lying in bed with HOB elevated. Enteral pump is turned off and no tube feed is present. Base of IV pole and floor are stained/covered with an unidentified tan/brown substance that resembles an enteral feed, as seen on previous observations.</p> <p>On 08/12/2024 at 11:10 AM Resident #101 was observed lying in bed and receiving intravenous fluids. No TF was hung at this time. IV pole base is covered with an unidentified tan/brown substance that is dried onto the base. Appears to be dried tube feed formula that spilled.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 08/13/2024 at 08:35 AM Resident #101 was observed lying in bed with HOB elevated. Tube feeding of Jevity 1.5 (an enteral formula to provide nutrition to residents that are unable to eat by mouth). IV pole base is covered with what appears to be dried enteral feeding. The surveyor conducted an interview with the Housekeeping Assistant assigned to Resident #101's room. When asked who was responsible for cleaning of IV poles the house keeping assistant (HKA #2) stated that housekeeping staff were responsible for the maintenance/cleaning of IV poles in the facility. HKA #2 agreed that the IV pole needed cleaning and agreed that enteral formula had been spilled on the IV pole base.</p> <p>On 08/13/2024 at 09:45 AM the surveyors conducted an interview with the facility Director of Environmental Services and Laundry (DEVS). When asked who was responsible for the cleaning of IV poles the DEVS responded, We are responsible to clean the IV poles. They are scheduled once a week to be cleaned but they can be cleaned daily if need be.</p> <p>On 08/13/2024 at 02:26 PM during an interview with facility administration the DON and LNHA confirmed housekeeping/environmental services was responsible for cleaning IV poles as well as the person making the spill.</p> <p>NJAC 8:39-31.4(a)</p>		

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Provide enough nursing staff every day to meet the needs of every resident; and have a licensed nurse in charge on each shift.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 39460</p> <p>Complaint # NJ 158956, 166158, 170632</p> <p>Based on interview, and review of other facility documentation, it was determined the facility failed to ensure there was sufficient nursing staff on a 24-hour basis to provide nursing care to the residents. This deficient practice was evidenced by the following:</p> <p>A review of the provided Facility assessment dated [DATE] included .our approach to ensure adequate staff based on our resident population and their needs for care . for Certified Nurse Aides 1:8 Residents for days, 1:10 evenings, 1:14 nights, one Restorative Aide day shift weekdays and one Restorative Aide Day shift weekends.</p> <p>During resident Council meeting on 08/08/2024 at 11:00 AM, a resident stated nights are short staffed, and wait time is long. Only two were on 2nd floor last night. 2 of 5 residents stated they have waited 4 to 5 hours for an aide.</p> <p>A review of New Jersey Department of Health Long Term Care Assessment and Survey Program Nurse Staffing Report for the following weeks weeks revealed the facility was deficient in CNA staffing for residents as follows:</p> <p>1. For the 2 weeks of staffing prior to survey from 07/21/2024 to 08/03/2024, the facility was deficient in CNA staffing for residents on 14 of 14 day shifts and deficient in total staff for residents on 1 of 14 overnight shifts as follows:</p> <p>The facility provided less than half the required CNA staffing for resident care on 4 day shifts.</p> <ul style="list-style-type: none"> <li>-07/21/24 had 14 CNAs for 168 residents on the day shift, required at least 21 CNAs.</li> <li>-07/22/24 had 16 CNAs for 168 residents on the day shift, required at least 21 CNAs.</li> <li>-07/23/24 had 16 CNAs for 168 residents on the day shift, required at least 21 CNAs.</li> <li>-07/24/24 had 12 CNAs for 168 residents on the day shift, required at least 21 CNAs.</li> <li>-07/25/24 had 16 CNAs for 170 residents on the day shift, required at least 21 CNAs.</li> <li>-07/26/24 had 15 CNAs for 170 residents on the day shift, required at least 21 CNAs.</li> <li>-07/27/24 had 13 CNAs for 170 residents on the day shift, required at least 21 CNAs.</li> <li>-07/28/24 had 12 CNAs for 173 residents on the day shift, required at least 22 CNAs.</li> <li>-07/29/24 had 13 CNAs for 171 residents on the day shift, required at least 21 CNAs.</li> </ul> <p>(continued on next page)</p>		

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>-07/29/24 had 10 total staff for 171 residents on the overnight shift, required at least 12 total staff.</p> <p>-07/30/24 had 15 CNAs for 168 residents on the day shift, required at least 21 CNAs.</p> <p>-07/31/24 had 16 CNAs for 165 residents on the day shift, required at least 21 CNAs.</p> <p>-08/01/24 had 13 CNAs for 164 residents on the day shift, required at least 20 CNAs.</p> <p>-08/02/24 had 13 CNAs for 164 residents on the day shift, required at least 20 CNAs.</p> <p>-08/03/24 had 11 CNAs for 163 residents on the day shift, required at least 20 CNAs.</p> <p>2. For the week of Complaint staffing from 07/30/2023 to 08/05/2023, the facility was deficient in CNA staffing for residents on 5 of 7 day shifts as follows:</p> <p>-07/30/23 had 5 CNAs for 163 residents on the day shift, required at least 20 CNAs.</p> <p>-07/31/23 had 16 CNAs for 163 residents on the day shift, required at least 20 CNAs.</p> <p>-08/01/23 had 19 CNAs for 163 residents on the day shift, required at least 20 CNAs.</p> <p>-08/04/23 had 18 CNAs for 159 residents on the day shift, required at least 20 CNAs.</p> <p>-08/05/23 had 18 CNAs for 159 residents on the day shift, required at least 20 CNAs.</p> <p>3. For the week of Complaint staffing from 08/13/2023 to 08/19/2023, the facility was deficient in CNA staffing for residents on 2 of 7 day shifts as follows:</p> <p>-08/13/23 had 13 CNAs for 160 residents on the day shift, required at least 20 CNAs.</p> <p>-08/18/23 had 17 CNAs for 159 residents on the day shift, required at least 20 CNAs.</p> <p>4. For the week of Complaint staffing from 08/27/2023 to 09/02/2023, the facility was deficient in CNA staffing for residents on 3 of 7 day shifts as follows:</p> <p>-08/27/23 had 9 CNAs for 157 residents on the day shift, required at least 20 CNAs.</p> <p>-08/28/23 had 16 CNAs for 157 residents on the day shift, required at least 20 CNAs.</p> <p>-09/01/23 had 18 CNAs for 155 residents on the day shift, required at least 19 CNAs.</p> <p>5. For the week of Complaint staffing from 12/31/2023 to 01/06/2024, the facility was deficient in CNA staffing for residents on 7 of 7 day shifts and deficient in total staff for residents on 2 of 7 evening shifts as follows:</p> <p>-12/31/23 had 10 CNAs for 155 residents on the day shift, required at least 19 CNAs.</p> <p>(continued on next page)</p>		

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>-01/01/24 had 11 CNAs for 155 residents on the day shift, required at least 19 CNAs.</p> <p>-01/01/24 had 14 total staff for 155 residents on the evening shift, required at least 15 total staff.</p> <p>-01/02/24 had 14 CNAs for 155 residents on the day shift, required at least 19 CNAs.</p> <p>-01/03/24 had 16 CNAs for 155 residents on the day shift, required at least 19 CNAs.</p> <p>-01/04/24 had 17 CNAs for 155 residents on the day shift, required at least 19 CNAs.</p> <p>-01/05/24 had 11 CNAs for 155 residents on the day shift, required at least 19 CNAs.</p> <p>-01/06/24 had 12 CNAs for 155 residents on the day shift, required at least 19 CNAs.</p> <p>-01/06/24 had 14 total staff for 155 residents on the evening shift, required at last 15 total staff.</p> <p>6. For the week of Complaint staffing from 01/21/2024 to 01/27/2024, the facility was deficient in CNA staffing for residents on 7 of 7 day shifts, and deficient in total staff for residents on 2 of 7 evening shifts as follows:</p> <p>-01/21/24 had 10 CNAs for 162 residents on the day shift, required at least 20 CNAs.</p> <p>-01/21/24 had 15 total staff for 162 residents on the evening shift, required at least 16 total staff.</p> <p>-01/22/24 had 7 CNAs for 162 residents on the day shift, required at least 20 CNAs.</p> <p>-01/23/24 had 14 CNAs for 161 residents on the day shift, required at least 20 CNAs.</p> <p>-01/24/24 had 15 CNAs for 161 residents on the day shift, required at least 20 CNAs.</p> <p>-01/25/24 had 16 CNAs for 161 residents on the day shift, required at least 20 CNAs.</p> <p>-01/26/24 had 16 CNAs for 161 residents on the day shift, required at least 20 CNAs.</p> <p>-01/26/24 had 15 total staff for 161 residents on the evening shift, required at least 16 total staff.</p> <p>-01/27/24 had 16 CNAs for 158 residents on the day shift, required at least 20 CNAs.</p> <p>7. For the week of Complaint staffing from 05/25/2024 to 06/01/2024, the facility was deficient in CNA staffing for residents on 7 of 7 day shifts and deficient in total staff for residents on 1 of 7 overnight shifts as follows:</p> <p>-05/26/24 had 18 CNAs for 166 residents on the day shift, required at least 21 CNAs.</p> <p>(continued on next page)</p>		

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>-05/27/24 had 12 CNAs for 165 residents on the day shift, required at least 21 CNAs.</p> <p>-05/27/24 had 9 total staff for 165 residents on the overnight shift, required at least 12 total staff.</p> <p>-05/28/24 had 16 CNAs for 165 residents on the day shift, required at least 21 CNAs.</p> <p>-05/29/24 had 16 CNAs for 165 residents on the day shift, required at least 21 CNAs.</p> <p>-05/30/24 had 15 CNAs for 165 residents on the day shift, required at least 21 CNAs.</p> <p>-05/31/24 had 16 CNAs for 165 residents on the day shift, required at least 21 CNAs.</p> <p>-06/01/24 had 15 CNAs for 165 residents on the day shift, required at least 21 CNAs.</p> <p>On 8/14/24 at 10:34 AM, the surveyor interviewed the facility Staffing Coordinator (SC) who stated she was aware of the staffing requirements for Certified Nurse Aides in New Jersey. The SC stated one CNA to 10 residents on dayshift, one CNA to 10 residents on the evening shift and one CNA to 20 residents on the night shift. The SC stated she did her best and believed they were meeting the minimum staffing requirements a majority of the time.</p> <p>During an interview with the Director of Nursing (DON) on 08/13/2024 at 02:44 PM, the surveyor reviewed the Facility Assessment and asked the DON what was the facility's staffing pattern for nurses? The DON explained the following:</p> <p>PAV (Pavilion) 1</p> <p>DAY 2 nurses</p> <p>EVE 2 nurses</p> <p>NIGHT 2 nurse</p> <p>PAV 2</p> <p>DAY 2 nurses</p> <p>EVE 2 nurse</p> <p>NIGHT 1 nurse</p> <p>PAV 3</p> <p>DAY 2 nurses</p> <p>EVE 2 nurses</p> <p>NIGHT 1 nurse.</p>		