

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 315274	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 12/23/2024
NAME OF PROVIDER OR SUPPLIER Complete Care at Laurelton, LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 475 Jack Martin Blvd Brick, NJ 08724	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.</p> <p>48617</p> <p>Complaint # NJ00181615, NJ00177959</p> <p>Based on observations, interviews, and record review, as well as a review of pertinent facility documents on 12/23/24, it was determined that the facility failed to provide pharmaceutical services in accordance with professional standards of practice by not ensuring that a medication [Sucralfate], an anti-ulcer medication, was administered to a resident (Resident #1) in a timely manner as ordered by a physician. Sucralfate was a medication to be administered before meals. This deficient practice was observed in 1 of 4 residents reviewed for medication administration and was evidenced by the following:</p> <p>Reference: New Jersey Statutes Annotated, Title 45. Chapter 11. Nursing Board. The Nurse Practice Act for the State of New Jersey states: The practice of nursing as a registered professional nurse is defined as diagnosing and treating human responses to actual and potential physical and emotional health problems, through such services as case finding, health teaching, health counseling, and provision of care supportive to or restorative of life and wellbeing, and executing medical regimens as prescribed by a licensed or otherwise legally authorized physician or dentist.</p> <p>Reference: New Jersey Statutes Annotated, Title 45, Chapter 11. Nursing Board. The Nurse Practice Act for the State of New Jersey states: The practice of nursing as a licensed practical nurse is defined as performing tasks and responsibilities within the framework of case finding; reinforcing the patient and family teaching program through health teaching, health counseling and provision of supportive and restorative care, under the direction of a registered nurse or licensed or otherwise legally authorized physician or dentist.</p> <p>According to the Admission Record (AR), Resident #1 was admitted to the facility with diagnoses including but not limited to: Urinary Tract Infection, Hypertension, Paraplegia, Autonomic Dysreflexia, Neuromuscular Dysfunction of Bladder, Personality Disorder, Colostomy Status, Gastro-Esophageal Reflux Disease without Esophagitis, and Mood Disorder.</p> <p>A review of Resident #1's Minimum Data Set (MDS), an assessment tool that provides a comprehensive assessment of a resident's functional capabilities, dated 10/15/2024, indicated Resident #1's Brief Interview for Mental Status (BIMS) Score was 15 revealing the Resident's cognition was intact. The MDS further revealed in Section GG-Functional Abilities and Goals that Resident #1 required assistance in his/her completion of Activities of Daily Living (ADLs).</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>A review of Resident #1's Order Summary Report (OSR) with Active Orders As of: 12/20/2024 revealed an order for the following:</p> <p>Sucralfate Oral Tablet 1 GM [gram] (Sucralfate) Give 1 tablet by mouth before meals and at bedtime for GERD [Gastro-esophageal reflux disease, a chronic disease that occurs when stomach acid flows back into the food pipe and irritates the lining] with an Order and Start Date of 09/15/2024.</p> <p>A review of Resident #1's electronic Medication Administration Record (eMAR) dated 11/1/2024-11/30/2024 indicated the abovementioned medication was scheduled and to be administered as follows:</p> <p>Sucralfate Oral Tablet 1 GM [gram] (Sucralfate) Give 1 tablet by mouth before meals and at bedtime for GERD at 0730 [7:30 in the morning], 1130 [11:30 in the morning], 1630 [4:30 in the afternoon], and at bedtime 2100 [9:00 in the evening].</p> <p>A review of Resident #1's eMAR Resident Details (RD), under the Administration Details revealed that the above-mentioned medication was administered as follows:</p> <p>Sucralfate Oral Tablet 1 GM (Sucralfate) was scheduled to be administered at 0730 [morning], 1130 [morning], 1630 [4:40 afternoon], and at 2100 [9:00 evening], however, on the following days the medication was given late as follows:</p> <p>11/5/2024 0730 - medication was administered at 08:45 [morning]</p> <p>11/5/2024 1130 - medication was administered at 13:52 [1:52 in the afternoon]</p> <p>11/5/2024 1630 - medication was administered at 17:26 [5:26 in the afternoon]</p> <p>11/6/2024 0730 - medication was administered at 8:56 [morning]</p> <p>11/6/2024 1130 - medication was administered at 12:50 [afternoon]</p> <p>11/7/2024 0730 - medication was administered at 10:52 [morning]</p> <p>11/8/2024 1630 - medication was administered at 19:46 [7:46 in the evening]</p> <p>11/9/2024 0730 - medication was administered at 10:02 [morning]</p> <p>11/9/2024 1630 - medication was administered at 17:47 [5:47 in the afternoon]</p> <p>11/10/2024 0730 - medication was administered at 09:14 [morning]</p> <p>11/11/2024 0730 - medication was administered at 10:18 [morning]</p> <p>11/11/2024 1130 - medication was administered at 13:17 [1:17 in the afternoon]</p> <p>11/12/2024 0730 - medication was administered at 08:58 [morning]</p> <p>11/12/2024 1130 - medication was administered at 13:52 [1:52 in the afternoon]</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>11/12/2024 1630 - medication was administered at 17:43 [5:43 in the afternoon]</p> <p>11/13/2024 0730 - medication was administered at 09:37 [morning]</p> <p>11/13/2024 1130 - medication was administered at 14:00 [2:00 in the afternoon]</p> <p>11/14/2024 0730 - medication was administered at 09:34 [morning]</p> <p>11/14/2024 1630 - medication was administered at 18:57 [6:57 in the evening]</p> <p>11/15/2024 1130 - medication was administered at 13:39 [1:39 in the afternoon]</p> <p>11/16/2024 1630 - medication was administered at 19:52 [7:52 in the evening]</p> <p>11/17/2024 0730 - medication was administered at 09:51 [morning]</p> <p>11/18/2024 0730 - medication was administered at 09:30 [morning]</p> <p>11/18/2024 1130 - medication was administered at 14:57 [2:57 in the afternoon]</p> <p>11/19/2024 0730 - medication was administered at 09:38 [morning]</p> <p>11/19/2024 1130 - medication was administered at 13:29 [1:29 in the afternoon]</p> <p>11/21/2024 0730 - medication was administered at 10:01 [morning]</p> <p>11/22/2024 0730 - medication was administered at 09:04 [morning]</p> <p>11/22/2024 1130 - medication was administered at 13:45 [1:45 in the afternoon]</p> <p>11/26/2024 0730 - medication was administered at 8:52 [morning]</p> <p>11/26/2024 1130 - medication was administered at 13:23 [1:23 in the afternoon]</p> <p>11/27/2024 0730 - medication was administered at 08:53 [morning]</p> <p>11/27/2024 1130 - medication was administered at 14:29 [2:29 in the afternoon]</p> <p>11/28/2024 0730 - medication was administered at 09:12 [morning]</p> <p>11/28/2024 1130 - medication was administered at 14:06 [2:06 in the afternoon]</p> <p>11/29/2024 0730 - medication was administered at 10:46 [morning]</p> <p>11/30/2024 0730 - medication was administered at 09:04 [morning]</p> <p>11/30/2024 1130 - medication was administered at 12:57 [afternoon]</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>11/30/2024 1630 - medication was administered at 17:58 [5:58 in the afternoon]</p> <p>A review of Resident #1's Progress Notes (PN) from 11/01/2024 to 11/30/2024 showed no documentations that the Resident's attending physician (AP) was notified that the medication was not administered according to the scheduled time on the aforementioned dates. The PN further indicated there was no evidence of harm to Resident #1 from the late administration of medications.</p> <p>In an interview of the Surveyor with Resident #1 in his/her room on 12/20/2024 at 1:49 p.m. [afternoon] regarding his/her medication, Resident #1 stated, they do not always come on time, my medication sucralfate was always late especially in the morning. It has been frequent the last month.</p> <p>In an interview of the Surveyor with Licensed Practical Nurse (LPN #1) on 12/20/24 at 12:28 p.m. [afternoon], LPN #1 stated that for every after medication administration, in the eMAR, the nurse clicked on the Check [sign], then clicked the Save [box] and it will turn green meaning the medication was administered and given to the resident. For every after administration of medication, I tried to make it [box] green right away.</p> <p>In an interview of the Surveyor with Registered Nurse (RN #1) Unit Manager, RN #1 stated that in the eMAR if the medication boxes are yellow that means the medications are due for that time. Once it is green, the nurse had already clicked the Save button which means the medication was administered. RN #1 also stated that if the medications were not administered according to the scheduled time or running late with medications or if the resident refuses, nurse would document that the medication was given late and would call the doctor to notify that the medication was not administered according to the scheduled time.</p> <p>NJAC 8:39-29.2 (d)</p>