

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 315460	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/05/2025
NAME OF PROVIDER OR SUPPLIER Complete Care at Prospect Heights LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 336 Prospect Ave Hackensack, NJ 07601	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure services provided by the nursing facility meet professional standards of quality.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 50913</p> <p>Based on interview, record review, and review of facility policies, it was determined that the facility failed to follow acceptable standards of clinical practice related to assessing residents' weights and accurate implementation of Physician's orders. This deficient practice was identified for 3 of 4 residents reviewed for weights (Resident #2, Resident #3 and Resident #6).</p> <p>1. According to the Admission Record (AR), Resident #2 was admitted to the facility in January 2025, with diagnoses which included but were not limited to: Urinary Tract Infection, Congestive Heart Failure and Hypertension (High Blood Pressure).</p> <p>According to the Minimum Data Set (MDS), an assessment tool dated 1/16/2025, Resident #2 had a Brief Interview for Mental Status (BIMS) score of 14, indicating the Resident was cognitively intact. The MDS also indicated that Resident #2 required assistance with activities of daily living (ADLs).</p> <p>According to the Order Summary Report (OSR), an order dated 01/09/2025, revealed Resident #'s weights were to be collected on admission, then every Monday for 4 weeks.</p> <p>According to the Weights and Vitals Summary (WVS), there was one documented weight that was collected on 02/27/2025.</p> <p>No documentation in the Progress Notes (PN) on why weights were not collected.</p> <p>2. According to the AR, Resident #3 was admitted to the facility in January 2025, with diagnoses which included but were not limited to: Respiratory Failure, COVID-19, and Pneumonia.</p> <p>According to the MDS dated [DATE], Resident #3 had a BIMS score of 09, indicating the Resident had moderate cognitive impairment. The MDS also indicated that Resident #3 required assistance with ADLs.</p> <p>According to the OSR, an order dated 01/13/2025, revealed Resident #3's weights were to be collected on admission, then every Monday for 4 weeks.</p> <p>According to the WVS, there were no weights collected after Resident #3's re-admission.</p> <p>There was no documentation in the PN on why weights were not collected.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>3. According to the AR, Resident #6 was admitted to the facility in December 2024, with diagnoses which included but were not limited to: Anemia and muscle weakness.</p> <p>According to the MDS dated [DATE], Resident #6 had a BIMS score of 14, indicating the Resident was cognitively intact. The MDS also indicated that Resident #6 required assistance with ADLs.</p> <p>According to the OSR, an order dated 12/13/24, revealed Resident #6's weights were to be collected on admission, then every Monday for 4 weeks.</p> <p>According to the WVS, there was one weight collected on 12/13/24.</p> <p>There was no documentation in the PN on why weights were not collected.</p> <p>During an interview with the Dietitian on 3/5/25 at 11:22 AM, he revealed that he was responsible for monitoring the weights. He stated that weights are to be collected on the date of admission and once a week for 4 weeks, unless they are ordered to be on daily weights. He further stated that if the weight was not collected, he expected staff to inform him by documenting refusal in the weight binder, and he would document on the weight refusal in the medical record.</p> <p>During an interview with the Director of Nursing (DON) on 3/5/25 at 4:16 PM, she stated the Unit Manager would provide to the Certified Nursing Assistants (CNAs) a list of residents who would need to be weighed. States that the Dietitian or the nurse documents the weights. If there was a refusal, the nurse would document the refusal and notify the Dietitian.</p> <p>According to the job description for the CNA, under the heading for Major Duties and Responsibilities, revealed the CNA, Assists with weighing residents according to facility policy, and records weight in designated locations. Reports weight changes to nurse and supervisor.</p> <p>According to the job description of the Licensed Practical Nurse (LPN), under the Major Duties and Responsibilities, revealed the LPN Transcribes physician orders to medical record and carry out orders as written.</p> <p>According to the job description of the Registered Nurse (RN), under the Major Duties and Responsibilities, revealed the RN Transcribes physician orders to medical record and carry out orders as written.</p> <p>According to the job description for the Dietitian, under the heading for Major Duties and Responsibilities, revealed the Dietitian, Monitors residents for weight changes, nutrition support, and skin breakdown, and makes recommendations as needed.</p> <p>The undated facility policy titled Weight Policy, under Compliance Guidelines, 5. A weight monitoring schedule will be developed upon admission for all residents: a. Newly admitted residents-Weigh on admission and monitor weight weekly for 4 weeks.</p> <p>NJAC 8:39-11.2 (b)</p>		