

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  325037	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  07/23/2024
NAME OF PROVIDER OR SUPPLIER  Ladera Center		STREET ADDRESS, CITY, STATE, ZIP CODE  5901 Ouray Road NW Albuquerque, NM 87120	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide enough nursing staff every day to meet the needs of every resident; and have a licensed nurse in charge on each shift.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 40795</b></p> <p>Based on record review and interview, the facility failed to ensure there was enough staff available to operate a Hoyer lift (mechanical device used to transfer patients from one surface to another) for 2 (R #1 and R #3) of 3 ( R #1, R #3, and R #4) residents reviewed for Hoyer lift usage. This deficient practice could likely result in residents experiencing issues while being transferred, including being bumped into walls, developing bruises, and feelings of frustration.</p> <p>The findings are:</p> <p>A. Record review of NM complaint #73644 revealed family member of R #1 reported . Staff that use the Hoyer lift to transfer her mother and are too rough with her. They also only use one person to transfer her while using the hoyer lift. As a result, the staff push on her mother while transferring her and not using the Hoyer which has left her mom with bruising .</p> <p>B. Record review of R #1's face sheet revealed R #1 was admitted to the facility on [DATE] with the pertinent diagnosis of morbid obesity (a disorder that involves having too much body fat, usually a body mass index of 30 or greater) due to excess calories, use of anticoagulants (a type of medication that prevents blood from clotting), and edema (swelling caused by too much fluid trapped in the body's tissue).</p> <p>C. Record review of R #1's care plan dated 07/18/2024 revealed R #1 requires assistance/is dependent for ADL [Activities of Daily Living-bathing or showering, dressing, getting in and out of bed or a chair, walking, using the toilet, and eating] care in bathing, grooming, personal hygiene, dressing, eating, bed mobility, transfer, locomotion, toileting) related to: general weakness.</p> <p>Date Initiated: 01/14/2022. Further review revealed Utilize prescribed adaptive equipment Bariatric Total Lift XXL purple Full Body Sling [type and size of sling used while patient is being transferred in the Hoyer lift] during TRANSFERS with 2-person assist including a licensed nurse observation. Date Initiated: 07/18/2024.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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NAME OF PROVIDER OR SUPPLIER  Ladera Center		STREET ADDRESS, CITY, STATE, ZIP CODE  5901 Ouray Road NW Albuquerque, NM 87120	
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>D. On 07/23/24 at 11:47 am, during an interview with R #1, she explained There are three CNAs (Certified Nursing Assistants) that I trust implicitly. They have worked with me enough and they understand. They learn and work well together. I have had other CNAs that they don't listen when I ask them not to push on my legs. They push and shove on my legs. I bruise and get skin tears very easily . The competent CNA's push from the bottom where the wheels are and the others push me on the top. With the other CNA's, I have hit my head on the wall or the door, I've gotten pinched, its hard to maneuver in this small room so they have a hard time. The work ethic of some CNA's is poor. On the weekend, Friday through Sunday, getting help is hard.</p> <p>E. Record review of physician orders for R #3 revealed an order, dated 04/30/24, Transfer via mechanical lift and observed by a licensed nurse to ensure safety</p> <p>F. On 07/23/24 at 11:28 am, during an interview with R #3, when asked if CNA's use the hoyer lift with two or more staff members, R #3 reported sometimes a CNA will use it alone</p> <p>G. On 07/23/24 at 2:27 pm, during an interview with CNA #3, when asked if the hoyer was used with two or more staff members. CNA #3 reported When I can't find anybody to help me on the floor, I use it by myself. When asked how often does this occurs. CNA #3 responded It happens often. I work days and sometimes nights. There could be more staff on the floor. Some of our patients are not very patient so we try our best to get them in or out of their wheelchair.</p> <p>H. On 07/23/24 at 2:54 pm, during an interview with CNA #4, when asked if the hoyer was used with two or more staff members. CNA #4 reported I have four residents who use the hoyer lift. There is always two of us (CNA) using the hoyer lift but it's not always easy to find someone to help when using the hoyer lift.</p> <p>I. On 07/23/24 at 3:30 pm, during an interview with the Director of Nursing(DON), when asked if R #1 has brought her issues with the hoyer lift to his attention, he confirmed yes and explained that all staff have received training on Hoyer lift usage. When asked if staff should operate the Hoyer lift with more than one staff member, he confirmed yes. He also explained that at some moments, he has found it challenging in using more than one person to operate the hoyer lift due to other staff members that are usually busy with showers or medication pass or something.</p>		