

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 325065	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 08/20/2024
NAME OF PROVIDER OR SUPPLIER LA Vida Buena Healthcare		STREET ADDRESS, CITY, STATE, ZIP CODE 2301 Collins Drive Las Vegas, NM 87701	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0809</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Ensure meals and snacks are served at times in accordance with resident's needs, preferences, and requests. Suitable and nourishing alternative meals and snacks must be provided for residents who want to eat at non-traditional times or outside of scheduled meal times.</p> <p>34439</p> <p>Based on observation, interview, and record review, the facility failed to deliver meals consistently and timely to 84 residents that received room trays or ate in the dining room, as identified on the facility census provided by the Administrator on 08/20/24. This deficient practice is likely to cause frustration and hunger. The findings are:</p> <p>A. Record review of the Concern/Grievance Reports revealed the following:</p> <ul style="list-style-type: none"> - Dated 08/14/24, meals have been coming out late for weeks, and it is not okay. - Dated 08/14/24, food was always late. Not enough time for activities, because food came out late. - Dated 08/14/24, did not eat lunch in dining room. It was too late, and he (the resident) was hungry. He ate a donut in his room. - Dated 08/19/24, food late, food Cold. - Dated 08/19/24, food almost always cold. Food always late. Coffee in the mornings have to wait up to an hour to get some. <p>B. Record review of the facility's meal times revealed the following: Breakfast was at 8:00 am, lunch at 12:00 pm, and dinner at 5:00 pm for all meals served in the facility to include dining room and hall trays.</p> <p>C. On 08/20/24 at 8:45 am during dining room observation, staff in the dining room served the first breakfast tray at 8:45 am and the last tray at 9:35 am</p> <p>D. On 08/20/24 at 8:50 am during an interview with R #1, she stated the food was delivered late at times, but she was unsure how late it usually was. She further stated there was one day when they got their lunch close to dinner time.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0809</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>E. On 08/20/24 at 9:21 am during an interview with Kitchen Manager (KM) and Facility Administrator (FA), they stated they were aware the meals have been delivered late, and there were complaints about that. The KM and the FA stated they were trying to come up with solutions that would assist in getting the meals out on time.</p> <p>F. On 08/20/24 at 10:30 am, a family member stated the meals were delivered very late often. She stated if there was not someone there to assist her mother with dining then her mother did not get fed. She further stated that at times she would come back to the facility after a meal, and her mother's tray from the meal before still sat on the bedside table and was untouched.</p> <p>G. On 08/20/24 at 11:09 am during an interview with the Social Services Director, she stated she was aware staff served meals late. She further stated she received three written complaints on Wednesday (08/14/24) and two more complaints on food being late on Monday (08/19/24).</p> <p>H. On 08/20/24 at 11:35 am during an interview with the Facility Cook, he stated meals went out late many times because he did not have the help to get the food out on time. The Facility [NAME] further stated there were times he was able to get the meals out on time but there was not enough nursing staff to get the trays delivered to the residents.</p> <p>I. On 08/20/24 at 11:56 am during an interview, R #2 stated meals were late, and they had to wait for extended periods of time in the dining room.</p> <p>J. On 08/20/24 at 12:05 pm during an interview, R #3 stated she received her food late quite often. She stated she talked to staff about it but nothing changes.</p> <p>K. On 08/20/24 at 12:56 pm during observation of rooms trays, staff delivered the trays to the residents on the 500 wing hall. The FA stated they tried something new. The FA stated they served the dining room first and room trays second.</p>