

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 325214	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/24/2025
NAME OF PROVIDER OR SUPPLIER Laguna Rainbow Nursing Center		STREET ADDRESS, CITY, STATE, ZIP CODE 240 Casa Blanca Road Casa Blanca, NM 87007	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0761</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.</p> <p>50752</p> <p>Based on record review, observation, and interview, the facility failed to assure medications were secured and inaccessible to unauthorized staff. This deficient practice had the potential to affect all 33 residents identified on the facility census list provided by the Administrator on 04/22/25. Improperly stored medications could result in a resident, staff member, or visitor taking the medications not prescribed to them.</p> <p>The findings are:</p> <p>A. Record review of the facility's Medication Storage Controlled Medication Storage policy (any type of chemical that can alter a person's physical or mental state.), dated January 2025, revealed the following:</p> <ul style="list-style-type: none"> - Only authorized licensed nursing and pharmacy personnel had access to controlled medications. -The access system (key, security codes) used to lock controlled medications (medications or chemicals regulated by the government because they can be easily abused and lead to addiction) and other medications subject to abuse, could not be the same access system used to obtain the non-scheduled medications. - The facility must have a system to limit who had security access and when access was used. <p>B. On 04/22/25 at 1:11 P.M. and 04/23/25 at 12:50 P.M., an observation revealed the facility's supply room was secured by a keypad which required staff to enter a security code to unlock the door. The keypad had an exposed spring near the bottom. Staff could press the exposed spring to open the door and gain access to the supply room without entering a security code into the keypad. The facility's supply room contained various facility supplies to include, isolation gowns, medical gloves, shaving cream, denture cleanser, toothbrushes, shampoo, body wash, and briefs. The room also contained over-the-counter medications and an emergency kit (E-Kit; contains medications which can be provided to residents in an emergency) sitting on top of the locked cabinet. The E-Kit contained a variety of medications, including, but not limited to, morphine oral solution (used to treat pain), Xanax (used for anxiety), Temazepam (a benzodiazepine used to treat insomnia), and various antibiotics (used to treat infections).</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0761</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>C. On 04/22/25 at 2:00 P.M., during an interview with the Director of Nursing (DON), she stated staff moved the over-the-counter medications and the E-Kit from the medication room to the supply room after a recommendation from the pharmacist, due to excessive temperatures in the medication room. The DON stated staff utilized the supply room to get personal care supplies for the residents. The DON stated the E-Kit in the supply room posed a potential hazard since the controlled medication in the E-Kit was accessible to unauthorized staff.</p> <p>D. On 04/22/25 at 2:30 P.M., during an observation of the supply room, an unnamed Certified Nurse Aide (CNA) entered the security code into the key pad, entered into the supply room, and came out with briefs.</p> <p>E. On 04/24/25 at 1:07 P.M., during an interview with Maintenance #1, he stated he did not know the exposed spring could be pushed to unlock the supply closet and allow access to the supply room without entering a security code.</p> <p>F. On 04/24/25 at 1:10 P.M., during an interview with the Administrator, she stated staff moved the over the counter medications and the E-Kit into the supply room in March 2025. She stated the room was accessible to all staff in the facility including CNAs since it contained all the facility's supplies. She stated she was not aware staff could bypass the security code by pressing the exposed spring on the keypad.</p>		

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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.</p> <p>50752</p> <p>Based on record review, observation and interviews, the facility failed to sanitize dishes when staff did not maintain the dish washing machine at 120 degrees () Fahrenheit (F), per manufacturer's instructions. This deficient practice was likely to affect all 33 residents of the facility. If the facility fails to ensure the dish machine reached the appropriate temperature, then residents could potentially be exposed to foodborne illnesses (illnesses caused by food contaminated with bacteria, viruses, parasites, or toxins.)</p> <p>The findings are:</p> <p>A. Record review of the facility's Dish Washing Policy, dated March 2010, revealed the policy did not address the temperature of the water for sanitizing dishes.</p> <p>B. Record review of the Ecolab Low Temperature (ELT) Dish Machine (low temperature dish washing machines utilize chemicals for sanitation) Manufacturer's Recommendations, dated 2022, revealed the dish machine should be operated at minimum temperatures of 120 F for washing and rinsing.</p> <p>C. On 04/23/25 at 10:26 A.M. during an observation and interview, staff utilized a low-temperature dishwashing machine to wash dishes and the cooking equipment. Kitchen Staff #1 stated the dish machine was broken and did not properly wash the dishes. She stated the old dish washer was replaced in April 2025, and the new dish machine did not reach the proper temperature of 120 F since its installation.</p> <p>D. Record review of the facility's dish washing machine temperature logs, dated April 2025, revealed the following:</p> <ul style="list-style-type: none"> - On 04/07/25, staff documented wash temperatures as follows: Breakfast 118 F, lunch 112 F, and dinner 118 F. - On 04/08/25, staff documented wash temperatures as follows: Lunch 112 F, and dinner 118 F. - On 04/09/25, staff documented wash temperatures as follows: Lunch 112 F, and dinner 100 F. - On 04/10/25, staff documented wash temperatures as follows: Breakfast 118 F, lunch 96 F, and dinner 95 F. - On 04/11/25, staff documented wash temperatures as follows: Lunch 113 F, and dinner 118 F - On 04/12/25, staff documented wash temperatures as follows: Breakfast 110 F, lunch 103 F, and dinner 103 F. - On 04/13/25, staff documented temperatures as follows: Breakfast wash 110 F, rinse temperature 102 F; lunch wash 110 F; and dinner wash 110 F. <p>(continued on next page)</p>

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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<ul style="list-style-type: none"> - On 04/14/25, staff documented wash temperatures as follows: Breakfast 110 F, lunch 110 F, and dinner 110 F. - On 04/15/25, staff documented temperatures as follows: Breakfast wash 110 F, rinse 102 F; lunch wash 110 F; and dinner wash 110 F. - On 04/16/25, staff documented wash temperatures as follows: Breakfast 110 F. - On 04/17/25, staff documented wash temperatures as follows: Breakfast 110 F, lunch 110 F, and dinner 110 F. - On 04/18/25, staff documented wash temperatures as follows: Breakfast 110 F, lunch 110 F, and dinner 110 F. - On 04/19/25, staff documented wash temperatures as follows: Breakfast 110 F, lunch 114 F, and dinner 115 F. - On 04/20/25, staff documented wash temperatures as follows: Breakfast 110 F, lunch 110 F, and dinner 110 F. - On 04/21/25, staff documented wash temperatures as follows: Breakfast 110 F, lunch 110 F, and dinner 110 F. - On 04/22/25, staff documented wash temperatures as follows: Breakfast 110 F, lunch 110 F, and dinner 110 F. - On 04/23/25, staff documented wash temperatures as follows: Breakfast 118 F. Staff did not document any other temperatures. <p>E. Record review of the Registered Dietician's (RD) kitchen inspection, dated 04/22/25, revealed the RD documented the minimum wash and rinse temperature for the dish machine should be 120 F. She stated at least half of the temperatures documented for the month of April 2025 were less than 120 F. She stated the facility should wash everything in the three compartment sink (a sink with three sections to wash, rinse, and sanitize) until the dishwasher washed and rinsed at the proper temperature of 120 F.</p> <p>F. On 04/23/25 at 10:47 A.M. during an observation and interview, the Lab Technician for an outside company performed maintenance on the facility's dish washing machine. The technician stated the dish machine was a low-temperature, chemical sanitizing machine that depended on the sanitizer (chlorine) to sanitize the dishes. She stated the water temperature for the wash and rinse cycles was also supposed to be 120 F, according to the manufacturer's name plate attached to the machine. She stated the facility needed a boost heater to get temperature of washer at 120 F.</p> <p>(continued on next page)</p>		

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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>G. On 04/23/25 at 12:52 P.M. during an interview with the Dietary Manager (DM), she stated the dishwashing machine was a low-temperature model. She stated the temperature log, dated April 2025, showed staff documented temperature readings between 110 F and 118 F. The DM stated the appropriate temperature was 120 F or above to ensure the dishes were properly sanitized. The DM stated she monitored the temperature logs for the dishwasher, and she was aware of the temperature was not appropriate. The DM stated the RD suggested they wash dishes in the three compartment sink until the dishwasher was repaired.</p> <p>H. On 04/23/25 at 2:00 P.M. during an interview with the Administrator, she stated she was aware the dish machine did not get to the correct temperature. She stated she had staff adjust the chemicals to a higher level to effectively eliminate the germs. She stated she did not know the correct temperature for the dishwasher wash and rinse cycles.</p>		