

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  335347	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  01/31/2025
NAME OF PROVIDER OR SUPPLIER  Morris Park Rehabilitation and Nursing Center		STREET ADDRESS, CITY, STATE, ZIP CODE  1235 Pelham Parkway North Bronx, NY 10469	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Provide enough nursing staff every day to meet the needs of every resident; and have a licensed nurse in charge on each shift.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 44842</b></p> <p>Based on observation, record review, and interviews during the Recertification and Abbreviated Survey (NY00365258) conducted from 01/26/2025 to 01/31/2025, the facility did not ensure that sufficient nursing staff was consistently provided to meet residents' needs in a manner that promotes each resident's rights, physical, mental, and psychosocial well-being, as determined by resident assessments and individual plans of care. Specifically, 1.) Several residents reported the facility was short staffed of Certified Nursing Assistants which resulted in lack of timely staff response to residents who needed assistance, 2.) Multiple nursing staff members reported lack of sufficient staffing, 3.) Facility's staffing levels were repeatedly below facility assessed levels, and 4.) Excessively low weekend staffing was triggered in the Payroll Based Journal Staffing Data Report.</p> <p>The findings include but are not limited to:</p> <p>1.) The facility's policy titled Staffing Coverage with a last reviewed date of 12/01/2024 documented each unit will be staffed according to the facility's 24-hour nurse staffing guidelines. The use of agency/contractual staff and mandatory overtime may be used as an alternative to meet staffing needs. The total daily number of Certified Nursing Assistants needed during the weekdays on the day shift are 22 and 21 are needed on the evening shift for 5 resident units.</p> <p>The Daily Staffing Schedule for 12/16/2024 documented that Resident #89's unit (3rd Floor) had a census of 37, and 3 Certified Nursing Assistants on schedule for both day and evening shifts.</p> <p>Resident #89 had diagnoses of Morbid Obesity, Contracture of Right Hand, and Peripheral Vascular Disease.</p> <p>The Quarterly Minimum Data Set, dated dated [DATE] documented that Resident #89 had intact cognition and was dependent on staff for toileting and hygiene.</p> <p>On 01/29/2025 at 10:18 AM, Resident #89 was interviewed and stated that on the day they made the complaint, no one responded to their call bell on both the day and evening shifts. The night shift aide responded to their call bell at the start of their shift. Resident #89 stated this happens often and the situation improved when they notified Registered Nurse #2 of the incident.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 01/30/2025 at 2:23 PM, the Staffing Coordinator was interviewed and stated they were short of Certified Nursing Assistants on 12/16/2024 on the 3rd floor for both the day and evening shifts. The Staffing Coordinator stated 3rd floor should have 4 Certified Nursing Assistants scheduled for both the day and evening shifts.</p> <p>On 01/30/2025 at 3:36 PM, Certified Nursing Assistant #2, who worked the evening shift on 12/16/2024, was interviewed and stated there should be 4 Certified Nursing Assistants scheduled for the day and evening shifts. They stated some days there are only 3 Certified Nursing Assistants working which makes it challenging to complete all their work and showers especially with residents requiring 2 staff for personal care. Certified Nursing Assistant #2 stated Resident #89 requires 2 aides, and the Resident recently made a complaint about not receiving incontinent care from the previous shift because they were working short.</p> <p>On 1/30/2025 at 3:44 PM, Certified Nursing Assistant #4, who worked the day shift on 12/16/2024, was interviewed and stated that residents receive delayed incontinent care when there are only 3 Certified Nursing Assistants on the unit. Certified Nursing Assistant #4 stated they try their best to get all the showers done when they are short but sometimes showers have to be rescheduled for the following day.</p> <p>43350</p> <p>2.) The Payroll Based Journal Staffing Data Report for 4th Quarter of 2024 (07/01/2024 - 09/30/2024) documented that excessively low weekend staffing was triggered.</p> <p>The Facility assessment dated [DATE] documented the facility's average daily census ranged from 175 - 180. The facility assessment documented the following facility resources to provide competent resident support and daily and during emergencies are as follows:</p> <p>Day shift - 5 Unit Managers, 5 Licensed Practical Nurses, and 22 Certified Nursing Assistants</p> <p>Evening shift - 2 Registered Nurse Supervisors, 5 Licensed Practical Nurses, and 20 Certified Nursing Assistants</p> <p>Night shift - 1 Registered Nurse Supervisor, 5 Licensed Practical Nurses, and 11 Certified Nursing Assistants</p> <p>The facility's policy titled Staffing Coverage (Nursing Department Par Levels) dated 11/01/2020 with reviewed dates of 10/01/2023 and 12/01/2024 documented the total daily number of nursing staff needed for each shift on weekends are as follows:</p> <p>Day and Evening shifts - 2 Registered Nurses, 5 Licensed Practical Nurses, and 20 Certified Nursing Assistants</p> <p>Night shift - 1 Registered Nurse, 5 Licensed Practical Nurses, and 10 Certified Nursing Assistants</p> <p>On 01/27/2025 at 9:27 AM, Resident #2 was interviewed and stated some days the facility is really short of staff, and they had to wait a long time for help.</p> <p>(continued on next page)</p>		

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 01/27/2025 at 9:36 AM, Resident #144 was interviewed and stated the residents are not getting the care they need due to not having enough staff.</p> <p>On 01/27/2025 at 9:51 AM, Resident #37 was interviewed and stated there was no point ringing the call bell because staff ignore it especially on weekends.</p> <p>The actual staffing schedule documented the following:</p> <p>On 07/06/2024, Saturday, documented 17 Certified Nursing Assistants worked on the evening shift (par level of 20)</p> <p>On 07/07/2024, Sunday, documented 17 Certified Nursing Assistants worked on the evening shift (par level of 20)</p> <p>On 07/13/2024, Saturday, documented 18 Certified Nursing Assistants worked on the day shift (par level of 20), and 16 Certified Nursing Assistants worked on the evening shift (par level of 20)</p> <p>On 07/14/2024, Sunday, documented 17 Certified Nursing Assistants worked on the day shift (par level of 20), and 16 Certified Nursing Assistants worked on the evening shift (par level of 20)</p> <p>On 07/20/2024, Saturday, documented 17 Certified Nursing Assistants worked on the evening shift (par level of 20)</p> <p>On 07/21/2024, Sunday, documented 8 Certified Nursing Assistants worked on the night shift (par level of 10)</p> <p>On 07/27/2024, Saturday, documented 14 Certified Nursing Assistants worked on the day shift (par level of 20), and 15 Certified Nursing Assistants worked on the evening shift (par level of 20)</p> <p>On 08/11/2024, Sunday, documented 15 Certified Nursing Assistants worked on the day shift (par level of 20), and 16 Certified Nursing Assistants worked on the evening shift (par level of 20)</p> <p>On 08/17/2024, Saturday, documented 16 Certified Nursing Assistants worked on the day shift (par level of 20)</p> <p>On 08/31/2024, Saturday, documented 15 Certified Nursing Assistants worked on the evening shift (par level of 20)</p> <p>On 09/08/2024, Sunday, documented 17 Certified Nursing Assistants worked on the day shift (par level of 20), and 14 Certified Nursing Assistants worked on the evening shift (par level of 20)</p> <p>On 09/21/2024, Saturday, documented 15 Certified Nursing Assistants worked on the day shift (par level of 20), and 14 Certified Nursing Assistants worked on the evening shift (par level of 20)</p> <p>(continued on next page)</p>		

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 01/30/2025 at 9:53 AM, Certified Nursing Assistant #8 was interviewed and stated there are usually 2-3 aides in the unit on the weekends. They stated that male aides are only allowed to care for male residents, so if there are 2 male aides in the unit, most of the residents which are female are left for the single female aide to take care of. Certified Nursing Assistant #8 stated it is very hard and stressful, and they cannot do a good job when they are short of staff.</p> <p>On 01/30/2025 at 11:17 AM, Certified Nursing Assistant #7 was interviewed and stated when they work on weekends, the unit is usually working short. The aide stated when they start to fall behind, they sometimes take it into their own hands to phone colleagues who have the day off and beg them to come in to assist.</p> <p>On 01/30/2025 at 3:36 PM, Certified Nursing Assistant #2 was interviewed and stated there were as few as 3 aides on the evening shift in their unit despite some of the residents requiring 2 assists for care. The aide stated it can be challenging.</p> <p>On 01/30/2025 at 3:43 PM, Certified Nursing Assistant #4 was interviewed and stated there will be times when there are a lot of last-minute call outs and the nursing supervisor who is sometimes working alone would be assisting with care as well. Certified Nursing Assistant #4 stated that incontinent care may be delayed until the end of the shift and showers may have to be postponed until the following day when more staff are scheduled.</p> <p>On 01/31/2025 at 9:18 AM, Registered Nurse #2 was interviewed and stated it is very stressful on the weekend because they had to assist the aides with resident care because of short staffing and at the same time had to do their supervisory tasks.</p> <p>On 01/30/2024 at 2:24 PM, the Staffing Coordinator was interviewed and stated that because of short staffing, they schedule home health aides to assist in the units, and while home health aides are not permitted to provide direct patient care, they can make beds, serve meals, and answer call bells to lighten the load for other staff. The Coordinator stated the facility offers cash bonuses to any nursing personnel who are working so hard that they miss their lunch or their break.</p> <p>On 01/30/2025 at 11:52 AM, the Director of Nursing was interviewed and stated that the facility is hiring continuously and currently uses several agencies as well, but the agency workers can pick and choose which facilities they go to by comparing hourly rates and accepting only the highest. This leaves the permanent staff doing constant overtime or taking just one day off a week instead of two. The Director of Nursing stated they tried to retain agency staff by giving them a permanent floor assignment so they can feel some sense of ownership of the workload on that unit as well as providing continuity of care for the residents, but that the nursing staff typically like the flexibility of agency work and seldom stay at the facility for very long.</p> <p>On 01/31/2025 at 9:33 AM, the Administrator was interviewed and stated that the facility uses several strategies to attract nursing staff. The facility advertises available nursing positions on its website and posts a large sign outside the building that says they are hiring. Four new agency contracts have been added, sign-in bonuses are offered, and 5 televisions were awarded to staff members who had no call-outs. The Administrator stated 90 certified nursing assistants were hired in the past nine months, but currently only thirty of them remain on staff. As for the rest, many were let go because they were consistently no-call-no-show, particularly on the weekends.</p> <p>(continued on next page)</p>		

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