

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 335376	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/12/2024
NAME OF PROVIDER OR SUPPLIER Schoellkopf Health Center		STREET ADDRESS, CITY, STATE, ZIP CODE 621 Tenth Street Niagara Falls, NY 14302	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 33270</p> <p>Based on observation, interview, and record review during a Complaint Investigation (Complaint #NY00351197), the facility did not maintain an effective pest control program for three (First, Second, and Third Floors) of four resident use floors and the Main Kitchen. Issues included observations of evidence of rodents (droppings) and complaints of rodent sightings in resident rooms. Additionally, on the exterior of the building, garbage and used kitchen grease were stored in a manner that had the potential to attract rodents. Residents A, B, C, D, E, F, G, H, I, J, K, L, M, N, O, and P were involved.</p> <p>The findings are:</p> <p>The policy and procedure titled Pest Control, effective 10/1/14, documented efforts will be made to ensure that pests are controlled throughout the facility, including the food service department. Regular inspections will be performed by a pest management professional. The inspector will note situations that are conducive to pest populations and recommend repairs, sealing of pest entry points, clutter reduction, improved sanitation, and monitoring procedures. Repairs will be performed as needed to prevent pest access to buildings or to hiding spaces in walls and equipment. Proper sanitation will be maintained, and clutter reduced to prevent food and harborage for pests. Additionally, in food service areas, all exterior openings are to be closed tightly, and garbage containers are to be kept clean, in good condition, and tightly covered in all indoor and outdoor areas. Garbage containers will be washed, rinsed, and sanitized regularly.</p> <p>During a telephone interview on 10/3/24 at 2:45 PM, the Administrator stated there had been an uptick in rodent sightings since late August or early September 2024. They stated the facility recently changed exterminator companies and increased the frequency of exterminating services from weekly to two times per week. The Administrator further stated the facility bought containers for residents' snacks in their rooms, did a thorough cleaning of the dining rooms. The condiments packets from the hutches in the dining rooms were moved to the steel cabinetry in the kitchenettes. Residents who like to keep snacks in their room and who had a heavy amount of belongings were identified and the Environmental Services staff increased terminal cleaning in those resident rooms. The Administrator stated Maintenance staff went around the building patching any identified holes. The Administrator stated there was a walk-through of the Main Kitchen last month, and the Food Service Director made changes to food storage methods and added more frequent deep cleaning at that time. The used kitchen grease outside of the hospital was last cleaned out two weeks ago as well as a deep clean of the inside of the Main Kitchen, specifically focused on the stoves and areas with grease build up.</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
---	-------	-----------

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 335376	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/12/2024
NAME OF PROVIDER OR SUPPLIER Schoellkopf Health Center		STREET ADDRESS, CITY, STATE, ZIP CODE 621 Tenth Street Niagara Falls, NY 14302	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>1a. Observations and interviews on the Third Floor were as follows:</p> <p>During an interview on 11/12/24 at 8:40 AM, Certified Nurse Aide/ Unit Clerk #1 stated they had seen rodents in the hallways on the resident units. They had observed a mouse inside a resident room on the Third Floor, which was now vacant, and had heard residents on the Third Floor complaining about mice. They stated they had seen improvement lately when a new exterminator started coming to the facility.</p> <p>Observation inside Resident room [ROOM NUMBER] on 11/12/24 at 8:45 AM revealed a black plastic enclosed box and a white cardboard glue trap were present on the floor. There were approximately eight rodent droppings on the floor between the edge of the bed and the corner wall closest to the window, under the resident's cane.</p> <p>During an interview on 11/12/24 at 8:49 AM, the Licensed Exterminator stated they visited the facility two times per week. They stated the black plastic enclosed boxes and the white cardboard glue traps were set and monitored by their company. The Licensed Exterminator stated the black plastic enclosed boxes, referred to as containerized traps, were locked and had a sheet of glue paper inside. There was a containerized trap in every resident bedroom in the nursing home. They stated they did not use poison indoors, but did use bait boxes that contained poison on the exterior of the property. At this time, the Licensed Exterminator looked at the rodent droppings on the floor inside Resident room [ROOM NUMBER] and stated they could not tell if the droppings were old or new.</p> <p>During an interview on 11/12/24 at 9:03 AM, Certified Nurse Aide #2 stated the last time they saw a mouse in the nursing home was about one month ago.</p> <p>During an interview on 11/12/24 at 9:05 AM, Resident A stated they had seen a couple of rodents in their room. The last time they saw a rodent in their room was about one month ago. Resident A stated they were also concerned about Resident B's room, where they had seen a few mice. They stated they observed mice running over Resident B's feet. Resident A stated staff did not clean under residents' beds.</p> <p>During an interview on 11/12/24 at 9:12 AM, Registered Nurse Unit Manager #1 stated they had seen rodents on the Third Floor. Originally, the problem was pervasive, with complaints all the time, and there was evidence of rodents that they discovered in their office. They stated lately they had noticed some improvement, with fewer resident complaints, but about one to two weeks ago, they personally observed a rodent running behind a chair inside Resident room [ROOM NUMBER]. Registered Nurse Unit Manager #1 stated they encouraged residents who liked to keep snacks in their rooms to utilize plasticware for storage and they provided plasticware to residents who needed it.</p> <p>During an interview on 11/12/24 at 9:23 AM, Resident C stated they saw a mouse in their room a couple of days ago, it ran across the floor and under the chair.</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 335376	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/12/2024
NAME OF PROVIDER OR SUPPLIER Schoellkopf Health Center		STREET ADDRESS, CITY, STATE, ZIP CODE 621 Tenth Street Niagara Falls, NY 14302	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>During an interview on 11/12/24 at 1:50 PM, Resident D stated they used to live in the country, and mice did not bother them, but they found mice to be unnerving. Resident D stated mice came into their bedroom from the hallway, and they were very fast. They stated about three to four months ago, there were major rodent problems in the facility, and they had noticed some improvement, but the facility still needed a cat to capture the mice. Resident D stated the last time they saw a rodent in their room was two months ago, but they've heard staff screaming when they've discovered a rodent elsewhere on the unit.</p> <p>During an interview on 11/12/24 at 1:55 PM, Resident E's family member, who was visiting the facility, stated the last time they personally observed a rodent in their family member's room was about two weeks ago, but Resident E reported to them that they saw mice more frequently. The visitor stated Resident E told them they saw a mouse in their room the night before last. The visitor stated they personally brought in rodent traps and placed them in Resident E's room. They had seen rodent droppings in the room and had cleaned them up. They added that the mice were very little, and they had seen them stuck on their traps. Over the last six months, there had been at least six caught on the traps.</p> <p>Observation on 11/12/24 at 2:00 PM revealed six rodent droppings were on the floor to the left of the heat register inside Resident room [ROOM NUMBER].</p> <p>During an interview on 11/12/24 at 2:03 PM, Resident F stated they observed one rodent last night on their bed while they were sitting on a chair beside the bed. Resident F stated they let the nurses know, and they screamed, and the whole floor probably heard it. They stated a couple of weeks ago, they had seen two rodents at the same time on the floor in their room. They stated they had lived here about one year, rodents had been an issue for the last three months, and Resident F further stated, It was scary, I don't care for them.</p> <p>During an interview on 11/12/24 at 2:11 PM, Resident G stated they saw one mouse about one week ago in their room. Resident G described the mouse as little and stated it ran across the room. They stated they first noticed mice in their room about four months ago, total at least ten observed in this room. Resident G stated the mice usually went under the heat register. They stated more recently, they started seeing itty bitty ones, which were probably the babies. When a new extermination company started, they stated they could hear mice in the walls of their room, which sounded like the mice were fighting, but lately, they had not heard any mice in the walls. Resident G stated they had only seen a few rodent droppings in their room since then, and they were probably old droppings that were leftover. They stated they had crackers in a basket in their room, and rodents tore a mayonnaise packet and ate the crackers, but their room had been cleaned out since then.</p> <p>1b. Observations and interviews on the Second Floor were as follows:</p> <p>During an interview on 11/12/24 at 9:35 AM, Resident H stated everybody had seen mice in this building. Mice were going from one side of the room to the other under the heating vent. Resident H stated it had been about a month since they saw a rodent in their room, but they recently heard noises in the ceiling that they believed were mice scattering. They further described the noises as three to five mice running back and forth mostly at night.</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 335376	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/12/2024
NAME OF PROVIDER OR SUPPLIER Schoellkopf Health Center		STREET ADDRESS, CITY, STATE, ZIP CODE 621 Tenth Street Niagara Falls, NY 14302	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>During an interview on 11/12/24 at 9:45 AM, Resident I stated they had seen and heard mice in their room, and stated, There are too many mice in here. Resident I stated they asked Environmental Services staff to move their chair while cleaning their room on Sunday, and there were rodent droppings under the chair. Resident I stated they observed a mouse in their room the other day and their family brought in their own rodent traps.</p> <p>Observation on 11/12/24 at 9:48 AM revealed eight to ten rodent droppings were observed on the floor in Resident room [ROOM NUMBER], to the right of the heat register. Two three-tier plastic bins were in this room. One of the three-tier plastic bins had approximately 30 rodent droppings in the bottom drawer. This drawer contained several ripped bags of Ramen noodles. One bag of Ramen noodles contained no noodles but contained approximately 50 rodent droppings. In the bottom drawer was a sealed can of soda and six to seven rodent droppings were observed on the top rim of the can. The other three-tier plastic bin had food in hard sealed containers in the bottom drawer, with one rodent dropping on top of a metal food tin. Also observed in this room were three rodent bait boxes (small plastic boxes that contained a solid brick of poison) on the floor. One of the three rodent bait boxes had poison that was partially consumed, as observed through the clear lid. Additional observation revealed one of the bait boxes had eight to ten rodent droppings on the floor around it.</p> <p>During an interview on 11/12/24 at 9:51 AM, Licensed Practical Nurse #1 stated they had personally seen rodents on the Second Floor. They stated residents complained frequently they were seeing rodents in their rooms. They stated food had been placed in sealed containers and mass deep cleaning was done a few weeks ago, with a focus on rooms where the residents kept snacks and candy. At this time, Licensed Practical Nurse #1 observed the three-tier bins inside Resident room [ROOM NUMBER] and stated a rodent got into these drawers. They stated they must notify the Unit Manager, clean the area, throw the food out, and get some more containers for this resident's food.</p> <p>During an interview on 11/12/24 at 10:03 AM, Resident J stated rodents had been running around off and on and the last time they saw a rodent in the facility was last week.</p> <p>During an interview on 11/12/24 at 10:10 AM, Resident K stated they had found three mice recently, but could not recall the exact date. They stated they told the nurses and the aides about it. They stated a couple of days ago, their family member visited and found rodent droppings inside the locked drawer of their nightstand. Resident K stated their family member cleaned the drawer and threw out the candy that was in it. Resident K stated, This place is infested with rats and mice, agh get them out of here.</p> <p>Observation on 11/12/24 at 10:12 AM revealed the nightstand inside Resident room [ROOM NUMBER] had two open shelves. There were rodent droppings on both shelves, inside two open-top boxes and on top of papers that were on these shelves. There was a box of chocolates on one of the shelves with six rodent droppings on top of the box.</p> <p>During an interview on 11/12/24 at 10:15 AM inside Resident room [ROOM NUMBER], Registered Nurse Unit Manager #2 stated those were rodent droppings on the shelves of the nightstand. They stated the chocolates must be thrown out and the area washed. Registered Nurse Unit Manager #2 stated they would inform the Director of Environmental Services, who kept track of pest sightings. Additionally, they stated they had not personally seen a rodent in the facility in about a year but had heard complaints from residents.</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 335376	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/12/2024
NAME OF PROVIDER OR SUPPLIER Schoellkopf Health Center		STREET ADDRESS, CITY, STATE, ZIP CODE 621 Tenth Street Niagara Falls, NY 14302	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>During an interview on 11/12/24 at 2:24 PM, Resident L stated baby mice ran up and down the hall, and if their door was open, the mice popped in, and it was all very fast. They stated they last saw a mouse about a week ago. Resident L stated, baby mice don't bother me, I used to have a pet mouse, they don't scare me, but I don't like them unexpectedly, they can jump.</p> <p>1c. Observations and interviews on the First Floor were as follows:</p> <p>During an interview on 11/12/24 at 10:38 AM, Resident M stated they had seen mice two different times a couple of weeks ago. They stated they could not say for sure if it was two different mice, but they reported it to staff. They added the mice ran across their room both times, ran under the bed to under the chair. Resident M stated they did not like mice, and they were uncomfortable that mice were around. They added that there was nothing they could do, except report it.</p> <p>Observation on 11/12/24 at 10:48 AM revealed a small number of rodent droppings were observed on the windowsill and behind a tan storage cube to the left of the window inside Resident room [ROOM NUMBER].</p> <p>During an interview on 11/12/24 at 10:51 AM, Resident N stated they had seen mice in their bedroom, most recently three days ago. Resident N reported the mice had been observed running on the floor between the dresser, the chair, the bed, and the nightstand, and they were very quick. They stated the dresser was their own personal furniture and no one had ever moved it to clean underneath it. At this time, Resident N stated they heard mice in the walls at night. They stated they were afraid to get up to walk at night because they might step on a mouse and were afraid of sitting with their feet on the floor during the day. They stated the mice showed up indiscriminately, and they didn't know when they would show up next. Resident N stated they were worried because they had a weak immune system and they did not want to get some sort of disease from having mice around. Additionally, Resident N stated, I never had mice in my own home, I wouldn't stand for it.</p> <p>During an interview on 11/12/24 at 11:02 AM, Certified Nurse Aide #3 stated they had not personally seen any rodents on the First Floor but saw a live mouse in the Second Floor Dining Room about a month and a half ago.</p> <p>During an interview on 11/12/24 at 11:13 AM, Environmental Services Aide #1 stated they had not observed a rodent in the nursing home but had seen rodent droppings in the resident rooms at the ends of the halls in the north and south halls. They stated when they saw rodent droppings, they swept, mopped, and informed the Director of Environmental Services.</p> <p>During an interview on 11/12/24 at 11:16 AM, Certified Nurse Aide/ Unit Clerk #4 stated they had seen rodents in the facility. They stated about one month ago, they heard a mouse in a trap making noise inside a resident room, but the resident was not in their room at that time. They stated the room had been deep cleaned and was vacant at this time. They further stated they once observed a rodent running from one side of the hallway to the other but could not recall when.</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 335376	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/12/2024
NAME OF PROVIDER OR SUPPLIER Schoellkopf Health Center		STREET ADDRESS, CITY, STATE, ZIP CODE 621 Tenth Street Niagara Falls, NY 14302	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>During an interview on 11/12/24 at 2:25 PM, Resident O stated they had been at the facility for three weeks and in that time, they had observed one small gray mouse and a baby brown rat. Both times, they came out of their bathroom and followed the wall over to the heat register. Resident O stated they used to live in the country and at their home in the country, they occasionally had mice in the garage, but not in the house. They added that mice don't scare them, but they don't like living with them.</p> <p>During an interview on 11/12/24 at 2:40 PM, Resident P stated they had seen mice in the building, but it had been about three to four months since they saw one. The mice usually came into their room through the hallway door and ran along the baseboard. Resident P stated, I'd like to keep them out, I don't like them in here.</p> <p>1d. Observations and interviews in the Main Kitchen were as follows:</p> <p>During an interview on 11/12/24 at 11:23 AM, the Food Service Director stated there had been a rodent issue in the kitchen for a couple of months, it had improved greatly recently, but they were still struggling a little bit with it. They stated Maintenance staff had sealed up possible entry points at the loading dock and condiments and bread were now kept in coolers overnight. Despite the changes made, dry storage remained an issue. The Food Service Director stated staff cleaned under equipment and under shelving at least once per week for dry storage and about every other week under the cooking equipment located under the extinguishment hood.</p> <p>Observation in the Main Kitchen on 11/12/24 at 11:30 AM revealed a cardboard box of rice pilaf was located on the floor on the left side in the smaller dry storeroom. At this time, the Food Service Director picked up the box and observed it had a hole in it that was approximately one-eighth of an inch in diameter. There were approximately 25 rodent droppings on the floor around where the box was located. The Food Service Director stated the hole in the rice pilaf box was likely caused by rodent chewing, especially because of the rodent droppings on the floor around it. Additionally, on the left side of the room on the floor were empty plastic crates. When the plastic crates were moved, approximately 25 rodent droppings were observed underneath them. The Food Service Director stated they could not tell if the rodent droppings were old or new, but this room should be swept daily, and it was possible that staff were not moving the crates when they swept. Additional observation revealed on the floor under the shelving on the right side of the smaller dry storeroom was approximately 30 rodent droppings, from one end of the room to the other.</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 335376	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/12/2024
NAME OF PROVIDER OR SUPPLIER Schoellkopf Health Center		STREET ADDRESS, CITY, STATE, ZIP CODE 621 Tenth Street Niagara Falls, NY 14302	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Observation in the Main Kitchen on 11/12/24 at 11:40 AM revealed approximately ten older, dusty-looking rodent droppings were observed on the floor behind the door in the main dry storeroom. Near the door of the main dry storeroom were boxes of plastic utensil packets sitting on plastic crates. Under one of the crates, approximately 25 rodent droppings were observed. At this time, the Food Service Director stated staff should be moving the crates when they mopped and swept. The miscellaneous shelf in the corner near the door had approximately ten rodent droppings near its rear wheel. Additional observation in the main dry storeroom revealed there was a large, canned goods rack that was stationary. Approximately 40 rodent droppings were observed under the canned goods rack. The Food Service Director stated staff should clean as often as necessary under this rack, perhaps weekly, and it needed to be cleaned now. The Food Service Director added that the main dry storeroom was where they noted the greatest amount of rodent activity, and they relayed the information about rodent sightings to the exterminator. At the entrance of this room was a stainless-steel rack with oats, syrup, and spices. On this rack, there was one opened box, with sealed syrup bottles inside, with approximately five rodent droppings in the box. There was an unopened box of syrups bottles, with four rodent droppings on top of unopened box. Additional observation revealed there were approximately 20 rodent droppings under this rack at both rear wheels. On this rack was a tipped-over red bucket with a dry white rag inside. The white rag had approximately 30 rodent droppings on it. At this time, the Food Service Director stated the red bucket was for sanitizing solution, and they were not sure why it would be on this shelf. Additional observation in the graham cracker corner of the main dry storeroom revealed there was a white cardboard glue trap on the floor with a large bug in it. The trap was dated 10/25/24 with marker. The Food Service Director stated the glue traps should be checked more frequently because they had been seeing that bug for a while. There were two plastic bin lids located in the graham cracker corner, light blue and light pink, that each had approximately ten rodent droppings on top. There were also rodent droppings observed on the floor under the graham cracker corner. Additional observation in the graham cracker corner of the main dry storeroom revealed a plastic [NAME] slaw container was on the floor with a hole cut in the center and pink sand-looking material in it. Rodent droppings were observed in the pink sand-looking material and on the floor around the container. The Food Service Director stated the Director of Environmental Services made it and they were not sure what the sand-looking material was. There were two rodent boxes on the floor in the catering trays corner of the main dry storeroom. Approximately 30 rodent droppings were observed around these rodent boxes. At this time, the Food Service Director stated there was no poison in the boxes and they were aware of the droppings near the boxes and did not sweep it on purpose so the exterminator could see the rodent activity. At this time, the Food Service Director stated the situation was frustrating.</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 335376	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/12/2024
NAME OF PROVIDER OR SUPPLIER Schoellkopf Health Center		STREET ADDRESS, CITY, STATE, ZIP CODE 621 Tenth Street Niagara Falls, NY 14302	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Observation in the Main Kitchen on 11/12/24 at 12:06 PM revealed the floor under the disposal across from the three-bay sink had a large amount of black debris, mostly under a plastic crate. The Food Service Director stated they were not sure what it was, but the area needed to be cleaned. On the floor under the three-bay sink was a thick tan substance. The Food Service Director stated the floor under the three-bay sink needed to be cleaned. On the bottom shelf of the stainless-steel rack to the left of the disposal was a single ketchup packet. The ketchup packet had a small hole in it, approximately one-eighth of an inch in diameter. Additional observation revealed under the ketchup packet on the floor were approximately 25 rodent droppings. At this time, the Food Service Director stated areas with food had been their focus, and this area of the Main Kitchen was not used at all. They stated rodents liked condiment packets, which was why they recently began storing them in the cooler overnight and a rodent likely moved this ketchup packet, as it would not normally be in this area of the kitchen. Additional observation revealed the floor under the two-bay sink had approximately 20 rodent droppings and an empty cheese box on the floor with two rodent droppings on top of the box. To the right of the two-bay sink was a bucket with a white towel over it. The bucket contained a layer of grease on the bottom and sides, and the towel had approximately ten rodent droppings on it. The Food Service Director stated someone probably just left the bucket there and should not have, as it needed to be cleaned. To the right of the two-bay sink was a storage alcove. There were approximately eight rodent droppings observed on the floor in the storage alcove. There was a three-door cooler in the vicinity of the two-bay sink. The area behind this three-door cooler was split into two sections. Observation revealed one section had tan and black debris on the floor that could not be identified, and the other section had approximately ten rodent droppings on the floor. The Food Service Director stated they could not say the last time someone cleaned behind this three-door cooler.</p> <p>Observation in the belt line room, off the Main Kitchen, revealed there were approximately 30 rodent droppings on the floor under stainless-steel racks of single service utensils. On the floor under stainless-steel racks of nutritional shakes were approximately ten rodent droppings located under an empty plastic crate. In the belt line room, there was a white cardboard glue trap on the floor under the cereal rack with a large bug in it. The trap was dated 10/25/24 with marker. The Food Service Director stated the bug had been in this trap for over a week and the exterminator needed to address this. In this same area of the belt line room was an opened box of garbage bag liners with six rodent droppings on the box. Further observation revealed the belt line was in the center of the room and under it at one end was a black substance on the floor. The Food Service Director stated they had cleaned this floor last week with a scraper, it was clean then, and they were not sure what the black substance was. Behind cooler #10 in the belt line room, several small butter containers and small scrap pieces of debris were observed. The floor to the left of cooler #10 had a concentrated area of approximately 15 rodent droppings in a three-inch diameter space, and more droppings were scattered in the general area, which was under the hand wash sink. The Food Service Director stated cooler #10 could not be moved and staff didn't normally clean behind it. They stated the butter containers and scraps were likely dragged behind the cooler by rodents because there was no other way the items would get back there. Additional observation in the belt line room revealed the floor behind the miscellaneous cart in the corner had approximately ten rodent droppings. The Food Service Director stated the cart did not get moved.</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 335376	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/12/2024
NAME OF PROVIDER OR SUPPLIER Schoellkopf Health Center		STREET ADDRESS, CITY, STATE, ZIP CODE 621 Tenth Street Niagara Falls, NY 14302	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Additional observation in the Main Kitchen revealed approximately ten rodent droppings on the floor between the blender table and the white refrigerator. Behind the white refrigerator, there were several drink lids and straws and one butter container. On the floor to the left of the white refrigerator was one ripped ketchup packet. In the Main Kitchen, there was a white cardboard glue trap behind the rolling bins of flour. The glue trap was undated and contained a mix of rodent droppings and bugs. At this time, the Food Service Director stated the trap had been there for a while and the exterminator should be replacing it. Additional observation revealed the far corner of the Main Kitchen had black debris on the floor around the ice machine that could not be identified.</p> <p>1e. Observations and interviews at the loading dock were as follows:</p> <p>Observation at the loading dock on 11/12/24 at 11:57 AM revealed the back door was propped open with piece of wood, and it was open two inches wide for the length of the door. The screen door did not fit tightly into the door frame and had a gap of one inch wide at the opening edge for the length of the door. There was no one was in the vicinity at this time.</p> <p>1f. Observations and interviews at the exterior grease storage area were as follows:</p> <p>Observation outside of the loading dock area on 11/12/24 at 12:00 PM revealed used kitchen grease was stored in an enclosed grease dumpster. The top ledge of the grease dumpster had a layer of greasy debris on half of it. Three of four sides of the grease dumpster had greasy surfaces and appeared wet. Continued observation revealed the left side had grease build-up than the other sides. The Food Service Director stated Maintenance staff power washed the grease dumpster as needed, and it needed another power washing now. Observation of the ground around the grease dumpster revealed the area downstream of grease dumpster appeared wet in an area that measured four feet long by three feet wide. At this time, the area was in full sun and the surrounding area appeared dry.</p> <p>1g. Observations and interviews at the exterior garbage storage area were as follows:</p> <p>Observation outside of the building on 11/12/24 at 3:03 PM revealed there was a garbage compactor, two recycling dumpsters, and one open-top construction dumpster. The open-top construction dumpster was completely filled with bagged garbage. At the time of the observation, the Director of Environmental Services stated normally, the open-top dumpster was only for construction and large items, but this morning, the garbage compactor was not working, and staff had to place regular garbage in the open-top dumpster. They further stated the compactor was again operational at this time and a call had already been placed to the garbage collection contractor, and the open-top dumpster was scheduled to be picked up by tomorrow morning. The Director of Environmental Services further stated the garbage compactor had not functioned a few times recently and although it was not ideal, the open-top dumpster had to be used for regular garbage while the compactor was down.</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 335376	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/12/2024
NAME OF PROVIDER OR SUPPLIER Schoellkopf Health Center		STREET ADDRESS, CITY, STATE, ZIP CODE 621 Tenth Street Niagara Falls, NY 14302	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>During an interview on 11/12/24 at 2:46 PM, the Director of Environmental Services stated rodent sightings started around June 2024 with resident complaints and staff spotting them. They stated each complaint was logged in the Pest Sighting Log for communication with the exterminator. The facility had also placed their own cardboard glue traps in some areas for extra coverage. The exterminator was coming once per week, but the problem was not getting better, so the facility switched exterminating companies around September 2024. Exterminator visits were later increased to two times per week. They stated they were not sure of the cause of the issue, but holes in the structure of the building could act as rodent entry points. Maintenance staff addressed the holes and the exterminator continued to address the exterior of the building with bait boxes. The Director of Environmental Services stated the situation with the rodents was starting to get under control over the last month, as complaints from staff and residents had lessened. They stated constant reinforcement was needed to ensure residents' personal food was protected and properly disposed of. The Director of Environmental Services stated only Dietary staff cleaned the kitchen, Environmental Services staff were not assigned to kitchen areas. The home-made rodent trap in the main dry storeroom was created as an extra effort, as they were at wit's end with this issue. They stated the substance was a mixture of cocoa powder, mashed potato flakes, and baking soda. The mixture was supposed to attract mice and kill them if they ate it but would not harm people. They placed the home-made trap in the main dry storeroom two weeks ago. They stated when they checked it last week, there were no droppings in or around it, and they had yet to check it this week. The Director of Environmental Services stated floors in the nursing home were cleaned everyday by Environmental Services staff, with a dust mop then a wet mop. Environmental Services staff should be cleaning behind furniture at least once per week. They stated each Environmental Services Aide could pull five to six rooms per day, and pull meant moving furniture and cleaning around all furniture. The Director of Environmental Services stated the rodent issue was wide-spread and affected the entire neighborhood.</p> <p>During an interview on 11/12/24 at 3:32 PM, the Administrator stated the exterminator continued to come to the facility two times per week Rodent traps were recently changed in all resident rooms to the black box type, and all bait boxes outside were updated. There have been fewer sightings that they had been notified of recently, with no sightings reported to them since last week. The Administrator further stated they were not aware of the situation with the compactor, garbage should be in the compactor, and any garbage in the open top dumpster needed to be removed. They stated Environmental Services staff was supposed to mop and sweep every day, but t [TRUNCATED]</p>		