

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 335415	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/22/2025
NAME OF PROVIDER OR SUPPLIER Lawrence Nursing Care Center, Inc		STREET ADDRESS, CITY, STATE, ZIP CODE 350 Beach 54th Street Arverne, NY 11692	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Provide enough nursing staff every day to meet the needs of every resident; and have a licensed nurse in charge on each shift.</p> <p>33315</p> <p>Based on observation, record review, and interviews conducted during the Recertification and Abbreviated Survey (Complaint #NY00363144) conducted from 01/14/2025 to 01/22/2025, the facility did not ensure that the sufficient nursing staff was consistently provided to meet the residents' needs in a manner that promotes each resident's rights, physical, mental, and psychosocial well-being, as determined by resident assessments and individual plans of care. Specifically, 1). review of the actual staffing schedules dated from 10/01/2024 to 12/31/2024 revealed that staffing assignments were consistently less than the projected staffing needs specified in the Facility Assessment for Certified Nursing Assistants, 2). the facility Payroll Based Journal (Quarter 1 2024 (October 1 - December 31) also revealed an excessively low weekend staffing, 3). residents, family and staff reported that the facility was short staffed with Certified Nursing Assistants, especially on weekends both days and nights, which resulted in a lack of timely staff response to call bells and delays in performing Activities of Daily Living and personal care.</p> <p>The findings include but are not limited to:</p> <p>1.The Facility Assessment Tool dated 10/28/2024 documented the facility had a bed capacity of 200 residents with an average daily census of 190. The facility assessment documented that based on their acuity levels, most residents have reduced physical function and had behavioral health needs. The facility had no independent residents, some residents were dependent, and most residents required the assistance of 1-2 staff for activities of daily living.</p> <p>The Facility Assessment further documented that based on the resident population and their needs for care and support, the total number of required staff needed to appropriately meet the needs of the residents at any given time were 30 licensed nurses providing direct care and 50 Certified Nursing Assistants. The facility's general staffing plans documented the facility would provide 4 Certified Nursing Assistants for 7:00 AM shift, 3 Certified Nursing Assistants for 3:00 to 11 PM shift and 2 Certified Nursing Assistants for 11 PM to 7 AM shift in units 2, 3, 4, 5 and 6.</p> <p>A review of the actual staffing schedules from 10/01/2024 to 12/31/2024 revealed consistently low staffing of Certified Nursing Assistants especially on weekends. This includes but not limited to:</p> <p>On 10/06/2024, Sunday, 7AM to 3PM shift, there were 4 Certified Nursing Assistants scheduled for each unit (Units 2, 3, 4, 5, and 6) which had census ranges from 35 to 40 residents. The daily staffing documentation revealed 3 Certified Nursing Assistants worked on each unit.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 10/13/2024, Sunday, 7AM to 3PM shift, there were 4 Certified Nursing Assistants scheduled for each unit (Units 2, 3, 4 and 5) which had census ranges from 37 to 39 residents. The daily staffing documentation revealed 3 Certified Nursing Assistants worked on each unit.</p> <p>On 11/23/2024, Saturday, 7AM to 3PM shift, there were 4 Certified Nursing Assistants scheduled for each unit (Units 2, 3, 4, 5, and 6) which had census ranges from 35 to 38 residents. The daily staffing documentation revealed 3 Certified Nursing Assistants worked on each unit.</p> <p>On 11/24/2024, Sunday, 7AM to 3PM shift, there were 4 Certified Nursing Assistants scheduled for each unit (Units 2, 3, 4, 5, and 6) which had census ranges from 35 to 38 residents. The daily staffing documentation revealed 3 Certified Nursing Assistants worked on each unit.</p> <p>On 11/30/2024, Saturday, 3 PM to 11 PM shift, there were 3 Certified Nursing Assistants scheduled for each unit (Units 5 and 6) which had census of 35 and 37 residents. The daily staffing documentation revealed 2 Certified Nursing Assistants worked on each unit.</p> <p>On 11/30/2024, Saturday, 11 PM to 7 AM shift, there were 2 Certified Nursing Assistants scheduled for each unit (Units 5 and 6) which had census of 35 and 37 residents. The daily staffing documentation revealed 1 Certified Nursing Assistants worked on each unit.</p> <p>On 12/01/2024, Sunday, 7AM to 3PM shift, there were 4 Certified Nursing Assistants scheduled for each unit (Units 2, 3, 4, 5, and 6) which had census ranges from 35 to 38 residents. The daily staffing documentation revealed 3 Certified Nursing Assistants worked on each unit.</p> <p>On 12/01/2024, Saturday, 11 PM to 7 AM shift, there were 2 Certified Nursing Assistants scheduled for each unit (Units 5 and 6) which had census of 35 and 37 residents. The daily staffing documentation revealed 1 Certified Nursing Assistants worked on each unit.</p> <p>On the weekends of 12/08/2024, 12/14/2024, 12/15/2024, 12/21/2024, 12/22/2024, 12/28/2024 and 12/29/2024 on 7 AM to 3 PM shift, there were 4 Certified Nursing Assistants scheduled for each unit (Units 2, 3, 4, 5, and 6) which had census ranges from 36 to 40 residents. The daily staffing documentation revealed 3 Certified Nursing Assistants worked on each unit on those days.</p> <p>On 12/28/2024, Saturday, 3 PM to 11 PM shift, there were 3 Certified Nursing Assistants scheduled for each unit (Units 5 and 6) which had census of 39 and 40 residents. The daily staffing documentation revealed 2 Certified Nursing Assistants worked on each unit.</p> <p>2. The facility Payroll Based Journal for Quarter 1 2024 (October 1 - December 31) revealed that the facility triggered for excessively low weekend staffing.</p> <p>3. On 12/04/2024, a hotline call (#NY00363144) was received from an anonymous caller to the New York State Department of Health. The caller complained that since Thanksgiving staffing had been cut on weekends and overnight shifts for multiple units to the extent there is only one Certified Nursing Assistant providing care for approximately forty residents on each floor. The caller also stated that this creates an unsafe environment for the residents because the existing staff frequently get called to other floors and it is impossible to provide timely care, answer call lights in a timely manner, and the risk of resident falls/accidents is greatly increased, especially if they attempt to toilet themselves because there are no staff to assist them.</p> <p>(continued on next page)</p>		

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 01/14/2025 at 12:52 PM, an interview was conducted with Resident #56 who was dependent in grooming and toileting. Resident #56 stated that they are totally dependent with care, but the facility is short staffed especially on weekends and at nights. Resident #56 also stated that it takes a longer time for staff to get in touch after they ring the call bell, and this happens all the time. Resident #56 further stated that they fell from bed about a month ago, and they also fell in toilet when trying to use the toilet on their own after waiting a long time for staff to assist.</p> <p>On 01/14/2025 at 03:19 PM, an interview was conducted with Resident #127 who was also dependent in grooming and toileting. Resident #127 stated that they are totally dependent with care, but the facility is short staffed especially on weekends and at nights. Resident #127 also stated that they needed help, but it takes hours for the Certified Nursing Assistant to come to assist them with grooming. Resident #127 further stated that it always takes forever for staff to change and bathe them.</p> <p>On 01/15/2025 at 12:20 PM, an interview was conducted with Certified Nursing Assistant #6 who stated they work in the morning shifts. Certified Nursing Assistant #6 also stated the staffing had been worse and the aides sometimes reduced from 4 to only 2 aides per shift in the units. Certified Nursing Assistant #6 further stated it was hard to answer call bells and try to give showers to residents because of this.</p> <p>On 01/17/2025 at 10:28 AM, an interview was conducted with Certified Nursing Assistant #8 who stated there were times when there were only 2 to 3 Certified Nursing Assistants working in Unit 5 during the daytime. Certified Nursing Assistant #8 stated they try to manage but there will be a delay in caring for residents when there are not enough aides.</p> <p>On 01/17/2025 at 11:45 AM, an interview was conducted with Licensed Practical Nurse #2 who stated they work 5 to 6 days a week and the units are supposed to be staffed with 4 Certified Nursing Assistants during the 7 AM to 3 PM shift. Licensed Practical Nurse #2 also stated they often have only 3 Certified Nursing Assistants working on the unit, and they sometimes have to stop what they are doing to help the Certified Nursing Assistants.</p> <p>On 01/16/2025 at 10:06 AM, an interview was conducted with Registered Nurse #3 who stated the residents had not been complaining to them about low staffing. Registered Nurse #3 also stated that there are times when they have less staff than scheduled and they have to help them out. Registered Nurse #3 further stated the staff, who are mostly from the agency, call out and are not being replaced.</p> <p>On 01/21/2025 at 01:20 PM, an interview was conducted with the Human Resources Director who stated that they are covering for the Staffing Coordinator as the facility did not currently have anyone in this position. The Human Resources Director also stated that they were not surprised that the Payroll Based Journal was triggered for low staffing on weekends and was accurate as they are the person who extracts the time record data, using a software program to track staff attendance. The Human Resources Director further stated that the challenges they had was when the Certified Nursing Assistants are scheduled off every other weekend and the other agency staff that would be used might have other commitments and are unable to cover. The Human Resources Director stated that staff is supposed to call out at least 2 hours prior to the start of shift and if a staff then comes in excessively late, this would not be reflected on the Payroll Based Journal as credit. The Human Resources Director also stated that they have at least four staffing agencies that they use, and staffing has got better recently.</p> <p>(continued on next page)</p>		

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