

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  335457	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  02/02/2026
NAME OF PROVIDER OR SUPPLIER  Fiddlers Green Manor Rehab and Nursing Center		STREET ADDRESS, CITY, STATE, ZIP CODE  168 West Main Street Springville, NY 14141	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.</p> <p>Based on observation, interview, and record review completed during the survey, the facility did not store, prepare, distribute, and serve food in accordance with professional standards for food safety for one (1) of one (1) kitchen. Specifically, on multiple observations, the kitchen ceiling had an active leak along the exhaust hood, onto the front of the stove top, behind the stove, and to the right of the stove, onto the floor. The entire kitchen ceiling was in disrepair, sagging in multiple places, had mixed textures and materials covering the surface, with visible stains and food splatter. The kitchen walls had visible water damage and multiple textures of plaster. Additionally, there were multiple observations of an active leak into an open container under the three (3) bay sink. The findings are: The policy titled Kitchen Operations Sanitization dated October 2008, documented the food service area shall be maintained in a clean and sanitary manner. Kitchen and dining room surfaces not in contact with food shall be cleaned on a regular schedule and frequently enough to prevent accumulation of grime. The policy titled Physical Environment, Work Orders, Maintenance, dated April 2010, documented in order to establish a priority of maintenance service, work orders must be filled out and forwarded to the Maintenance Director. During an observation and interview in the kitchen, on 01/27/2026 at 10:25 AM, there was an area of visible water damage on the plaster ceiling approximately three (3) feet in diameter, left of center, as viewed upon entering the room. There was also a ceiling patch made of wood paneling approximately 18 inches by 24 inches to the left of the exhaust hood. There were ceiling patch panels along the front of the exhaust hood that were sagging and ceiling patch panels to the right of the exhaust hood that were sagging. In the kitchen's left ceiling corner, there was an area of water damage that was sagging on the plaster ceiling, approximately one (1) foot in diameter. The plaster archway between the kitchen and the dishwasher area had visible water damage on the top and sides, which spanned approximately three (3) feet wide. The Director of Environmental Services stated the ceiling water damage was caused by a previous leak from the shower room above. Continued observation revealed an active leak beneath the three (3) bay sink. The lower half of the wall behind the sink was saturated, and a bin on the floor beneath the sink had collected at least one (1) inch of water. The Director of Environmental Services stated they were aware of the leak and thought they had fixed it the day before. During an interview on 01/27/2026 at 11:46 AM, [NAME] #1 stated they worked in the facility for over 30 years and through that time the ceiling in the kitchen had leaked several times. They stated the most recent leak happened approximately two (2) weeks ago. [NAME] #1 stated if they saw the leak they would call maintenance and they would come fix it. They stated it was not sanitary to have a leaking ceiling in the kitchen. [NAME] #1 stated the container under the sink needed to be emptied daily; they were unsure how long that had been going on. During an interview on 01/28/2026 at 2:34 PM, the Food Service Director stated the last time there was a visible water leak was about a week and a half ago. They stated they did not know exactly what caused the leak but had heard it might be</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID:  335457	Facility ID:  335457  If continuation sheet Page 1 of 2

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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>from the shower room above or possibly from the hood vent outside. Maintenance had repaired the ceiling, but they did not know of a plan to replace the ceiling. The Food Service Director stated they attempted to clean the ceiling a while ago, but they were unable to get it clean. They stated the possibility of shower water leaking into the kitchen was gross, and the multiple surfaces made it impossible to properly clean the ceiling. They stated the water leaking from the sink was continuous, they had to empty the container about every other day. They stated having a bucket of standing water in the kitchen was not sanitary and could be an infection control risk. During an observation and interview in the kitchen on 01/29/2026 at 11:58 AM, there was visible water dripping along the outside front, back and sides of the exhaust hood. There were three (3) visible dripping water marks on the front of the hood stretching from the top to the bottom edge. The drip on the front was landing in a metal pan, on the front burner of the stove, with a white towel placed inside. The back drip was creating a puddle on the floor towards the left of the stove; the right-side drip was creating a large puddle on the floor where a towel had been placed. The Food Service Director stated they had never seen it drip that much, that fast. They left to find the Director of Environmental Services. During an observation and interview in the kitchen on 01/29/2026 at 12:07 PM, the Director of Environmental Services observed the active leak. They stated they had never seen it leak that actively before. They stated it was not appropriate to have an active leak in the kitchen, and they would immediately go upstairs to try and find the source. During an interview on 01/29/2026 at 2:45 PM, the Director of Environmental Services stated approximately two (2) to three (3) months ago, they valved off stall #2 in the first-floor shower room, which had leaked into the kitchen below and that remained out of service. It then leaked again into the kitchen about 2 weeks ago. They stated when they saw the leak in the kitchen this afternoon, they were unable to locate the source of the leak. During an observation and interview in the kitchen on 01/30/2026 at 8:50 AM, there was an active drip to the right side of the exhaust hood. The Food Service Director stated it had dripped on and off throughout the morning, causing a puddle that was collected in a towel. During an observation and interview in the kitchen on 01/30/2026 at 9:51 AM, the Administrator stated they were aware there was a leak in the kitchen but did not know it was actively leaking. They observed the dripping from the hood and the water marks along the outside of the hood. They did not know how long it had been going on. They heard maintenance was looking at the shower room above, as the cause. They stated it was gross if shower water was leaking into the kitchen. They were unable to say whether the ceiling could be properly sanitized, but there was definitely work to be done on the ceiling in the kitchen. During an observation and interview on 02/02/2026 8:21 AM, there was an active drip from the right side of the exhaust hood, dripping onto a towel on the floor, and a slower drip to the left/back side of the hood. [NAME] #1 stated the water had been dripping since they got there that day. During an interview on 02/02/2026 at 10:03 AM, Registered Nurse #1, the Infection Preventionist, stated it was unsanitary to have a leak in the kitchen, especially if it was coming from a shower room. They stated the multi-textured, patched ceiling would be difficult to properly sanitize. During an interview on 02/02/2026 at 10:44 AM, the Director of Environmental Services stated they did not have a log for when the kitchen had a leak. Kitchen staff verbally called them when there was an issue. They stated the facility needed to call a plumber to figure out where the water was coming from. During an interview on 02/02/2026 at 10:54 AM, the Administrator stated there should have been a logbook of the maintenance issues in the kitchen. They stated they planned to bring in a plumber to find out what the issue was and fix it. 10 NYCRR 415.14 (h)</p>		