

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  335475	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  06/05/2024
NAME OF PROVIDER OR SUPPLIER  Charles T Sitrin Health Care Center Inc		STREET ADDRESS, CITY, STATE, ZIP CODE 2050 Tilden Ave New Hartford, NY 13413	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 34459</p> <p>Based on observation, record review, and interview during the abbreviated survey (NY00339657), the facility did not maintain an effective pest control program so that the facility was free of pests for 4 of 10 nursing units (Sequoia, Sycamore, Chestnut, and Aspen) reviewed. Specifically, evidence of mouse droppings and mouse infestation was observed on the Sequoia, Sycamore, Chestnut, and Aspen units.</p> <p>Findings include:</p> <p>The undated facility policy Pest Control documented a system was in place for staff to report any findings of a rodent or infestation of insects within or near the buildings as well as to ensure that preventative routine pest maintenance was in existence with an outside contractor.</p> <p>Pest Control Treatment records documented the following:</p> <ul style="list-style-type: none"> <li>- on 5/20/2024, under the technician comments section, skilled nursing buildings inspected for reports of mice. Placed rodent glue boards.</li> <li>- on 5/31/2024, under the technician comments section, regular service of all scheduled areas and equipment. Addressed mouse issues throughout inpatient rehab services and skilled nursing buildings. Traps were placed. The same record documented under open conditions Sycamore unit door sweep repaired on 4/25/24, Hickory unit dining room door sweep repaired 3/28/24, Cypress unit dining room door sweep repaired, Sequoia unit door sweep added, Aspen unit door sweep repaired, Chestnut unit entrance door adjusted to fully close gap, Aspen unit gaps in ceiling around plumbing to be sealed, Cypress unit door to employee fridge needed to have hole sealed.</li> </ul> <p>A facility work order spread sheet for pest control sightings for the past six months from 6/3/2024 to 1/1/2024, documented the following:</p> <ul style="list-style-type: none"> <li>- On 1/2/2024 there was a dead mouse found in the cabinet next to the sink with the community center kitchen.</li> <li>- On 1/3/2024 a mouse was reported in resident room [ROOM NUMBER] in the Sequoia unit.</li> <li>- On 1/4/2024 several staff and residents were noticing mice in their rooms on the Sycamore unit.</li> </ul> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<ul style="list-style-type: none"> <li>- On 2/8/2024 mouse traps were needed in resident room [ROOM NUMBER] within the Sequoia unit.</li> <li>- On 2/8/2024 a mouse trap was requested by housekeeping for resident room [ROOM NUMBER] within the Sycamore unit.</li> <li>- On 2/8/2024 a mouse trap was requested by housekeeping for resident room [ROOM NUMBER] within Sycamore unit.</li> <li>- On 2/8/2024 a mouse trap was requested by housekeeping for resident room [ROOM NUMBER] within Sycamore unit.</li> <li>- On 2/21/2024 a mouse was seen by the closet in resident room [ROOM NUMBER] within the Sycamore unit.</li> <li>- On 3/25/2024 mouse traps needed for resident room [ROOM NUMBER].</li> <li>- On 4/5/2024 there were mouse droppings found in resident room [ROOM NUMBER] within the Chestnut unit and the family requested traps.</li> <li>- On 4/15/2024 there were mouse droppings in resident room [ROOM NUMBER] under the refrigerator.</li> <li>- On 4/23/2024 a resident's family requested cleaning of resident room [ROOM NUMBER] as there were mouse droppings under the refrigerator.</li> <li>- On 4/25/2024 mouse droppings were in resident room [ROOM NUMBER] on the Sequoia unit.</li> <li>- On 4/30/2024 mouse droppings were under the refrigerator in resident room [ROOM NUMBER] on the Sequoia unit.</li> <li>- On 5/3/2024 a mouse running around the dirty utility room in the Sequoia unit.</li> <li>- On 5/8/2024 a mouse in a trap at the door to resident room [ROOM NUMBER] in the Chestnut unit.</li> <li>- On 5/10/2024 a housekeeper saw a mouse in resident room [ROOM NUMBER] in the Sequoia unit.</li> <li>- On 5/28/2024 a mouse at front of the Chestnut unit.</li> <li>- On 6/1/2024 a mouse was in resident 812 and had chewed through a bag of popcorn.</li> <li>- On 6/1/2024 a mouse was stuck in a trap and still alive within resident room [ROOM NUMBER].</li> <li>- On 6/2/2024 another mouse was stuck in resident room [ROOM NUMBER].</li> <li>- On 6/3/2024, two mice were seen running on the countertop and floor to the stove within the Aspen unit kitchen.</li> </ul> <p>During observations the following areas had evidence of mouse infestation:</p> <p>(continued on next page)</p>		

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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>- On 6/5/2024 at 10:57 AM, there were signs of rodent infestation with mouse droppings under the resident's refrigerator and in the bottom of the clothes closet within resident room [ROOM NUMBER] on the Sequoia unit.</p> <p>- On 6/5/2024 at 11:18 AM, there were 2 mouse droppings in the bottom of the resident's clothes closet in room [ROOM NUMBER] on the Sycamore unit.</p> <p>- On 6/5/2024 at 11:28 AM, there were 4 mouse droppings in the rear storage room under the baker's rack within the Sycamore unit.</p> <p>- On 6/5/2024 at 11:57 AM, there were 3 mouse traps under an ottoman at the entrance to resident room [ROOM NUMBER] on the Chestnut unit.</p> <p>- On 6/5/2024 at 12:17 PM, there was evidence of mouse infestation in the pantry of the Aspen unit. Under the food storage racks there was a trail of mouse droppings along the left side of the room that was approximately 12 feet long. There were 3 individual creamers on the floor in the path that were damaged and had leaked under the racks.</p> <p>During an interview on 6/5/2024 at 10:00 AM, the Director of Facilities stated they had a pest control vendor in regularly. Dealing with mice had been an ongoing issue. They treated the areas of identified concerns. All staff and resident sightings were put into the work order system that all staff had access to. There were no bait stations installed outside the skilled nursing units. This past Friday (5/31/2024) the pest control vendor recommended bait stations be set up outside and the facility asked for a quote. Maintenance staff tried to take care of any identified areas of breach around the buildings. The issue with mice was challenging and on going with the open fields around the skilled nursing units. Bait stations should help to keep the mice outside.</p> <p>During an interview on 6/5/2024 at 10:30 AM, the Housekeeping Supervisor stated mice had been an on and off issue for some time now. Work orders for pest control sightings were saved and reviewed with the pest control vendor when they were onsite. If the units had an immediate pest concern the vendor should be called for treatment. They normally came once a month. During the pandemic the mouse issue was really bad with everyone eating in their rooms. They tired to keep all areas as clean as possible. Some areas such as closets and dressers were difficult to gain access to if residents would not allow it. Nursing staff could help gain access to some areas in resident rooms. The mice were better than they had been but treatment with vendors continued.</p> <p>During an interview on 6/5/2024 at 10:57 AM, Resident #1's spouse stated that mice in the resident's room had been a problem for a long time (almost 2 years). Mice had been in the hallways and there were mouse droppings under the refrigerator in their spouses' room as well as in their dresser drawers.</p> <p>During an interview on 6/5/2024 at 11:05AM, the Director of Facility's stated the Sequoia and Sycamore units were both on the end opposite the fields. They seem to be the units that had more occurrences of mice.</p> <p>(continued on next page)</p>		

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