

Department of Health & Human Services
Centers for Medicare & Medicaid Services

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Form Approved OMB
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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 335522	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 12/17/2025
NAME OF PROVIDER OR SUPPLIER Harlem Center for Nursing and Rehabilitation, L L		STREET ADDRESS, CITY, STATE, ZIP CODE 30 West 138th Street New York, NY 10037	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observations, interviews, and record review during an on-site abbreviated survey (457794), it was determined that for five (Second, Third, Fourth, Fifth, and Sixth Floors) of five resident-occupied floors, the facility did not maintain a comfortable environment. Issues included residents feeling uncomfortable and resident room temperatures ranging from 46 F to 57 F, from approximately 3:00 AM on 12/16/2025 through approximately 4:00 PM on 12/17/2025. Observations in the presence of the Director of Maintenance during an initial tour of the facility on 12/17/2025, between 9:30 AM and 10:30 AM, included but were not limited to the following: Utilizing an infrared temperature gun, the temperatures in resident rooms on the Sixth Floor were recorded at 49.4 F in resident room [ROOM NUMBER], with the highest temperature 54.6 F in resident room [ROOM NUMBER]. The corridor temperature was 54.6 F, and the Day Room was 60.2 F. Utilizing an infrared temperature gun, the temperatures in resident rooms on the Fifth Floor were recorded at 51.7 F in resident room [ROOM NUMBER], with the highest temperature 55.5 F in resident room [ROOM NUMBER]. The corridor temperature was 57.8 F, and the Day Room was 57.9 F. Utilizing an infrared temperature gun, the temperatures in resident rooms on the Fourth Floor were recorded at 52.5 F in resident room [ROOM NUMBER], with the highest temperature 58.5 F in resident room [ROOM NUMBER]. The corridor temperature was 58.7 F, and the Day Room was 62.8 F. Utilizing an infrared temperature gun, the temperatures in resident rooms on the Third Floor were recorded at 52.9 F in resident room [ROOM NUMBER], with the highest temperature 57.6 F in resident room [ROOM NUMBER]. The corridor temperature was 60.4 F, and the Day Room was 62.8 F. Utilizing an infrared temperature gun, the temperatures in resident rooms on the Second Floor were recorded at 46.9 F in resident room [ROOM NUMBER], with the highest temperature 58.3 F in resident room [ROOM NUMBER]. The corridor temperature was 58.4 F, and the Day Room was 59.2 F. Utilizing the facility's digital cooking thermometer, fourteen (14) water temperatures in resident bathroom sinks and three (3) Day Room sinks were measured. The temperatures were as low as 48 F and as high as 52 F. On 12/17/2025 at 4:20 PM, it was noted that the rental heating units were arriving at the facility. In an interview on 12/17/2025 at approximately 12:00 PM, the Administrator stated the facility did not report the loss of heat to the Department of Health because she thought it was not necessary to call unless it lasted longer than 4 hours. In an interview on 12/17/2025 at approximately 9:30 AM, the Director of Maintenance stated their boiler vendor was at the facility the day before (12/16/2025), changed a pump, and the boiler began to run in the evening of 12/16/2025. The Director of Maintenance further stated that the fix was short-lived, and the vendor returned on 12/17/2025 to assess that the supply line was clogged and needed to be cleaned. The Director of Maintenance further stated that he expected the heat to be running within an hour or two. Record review of the facility's policy titled Extreme Weather-Cold, reviewed 12/17/2025, revealed that the facility is to take immediate actions when the facility's heating systems are inoperable to maintain temperatures within the facility at 71 F - 81 F. General Procedures for loss of heating: provide blankets, warm beverages, establish warming centers, consider evacuation, and notify the New York State Department of Health.		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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