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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 335681 | (X2) MULTIPLE CONSTRUCTION A. Building B. Wing | (X3) DATE SURVEY COMPLETED 11/19/2025 |
| NAME OF PROVIDER OR SUPPLIER East Neck Nursing & Rehabilitation Center | | STREET ADDRESS, CITY, STATE, ZIP CODE 134 Great East Neck Road West Babylon, NY 11704 | |

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) |
| <p>F 0561</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>Honor the resident's right to and the facility must promote and facilitate resident self-determination through support of resident choice.</p> <p>(continued on next page)</p> |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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| <p>F 0561</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on record review and interviews during the Recertification and Abbreviated Survey (2569298), initiated on 09/14/2025 and completed on 09/18/2025, the facility did not ensure that each resident had the right to make choices about aspects of their life in the facility that are significant to them. This was identified for one (Resident #78) of four Residents reviewed for Abuse. Specifically, Resident #78 wanted a shower on their scheduled shower day; however, Certified Nursing Assistant #6 gave a bed bath against the resident's wishes. The finding is: The facility's policy titled Resident's Rights and Organizational Ethics, dated 11/2016 and last reviewed 09/05/2025, documented that the facility shall ensure that all residents are afforded the right to a dignified existence, self-determination, respect, full recognition of their individuality, consideration, and courtesy in treatment and care of personal needs. All employees shall be in-serviced on Residents' Rights upon hire and annually thereafter. Each resident shall have the right to exercise his or her rights as a Resident of the facility and as a citizen or resident of the United States. The facility's policy titled Bed Bath, dated 08/2020, and reviewed on 09/05/2025, documented that all residents shall receive a bath between scheduled showers or tub/whirlpool bath unless otherwise requested by the resident. The facility's policy titled Activities of Daily Living dated 11/2018 and reviewed on 09/05/2025, documented the facility will provide the necessary care and services based on the comprehensive assessment of a resident and consistent with the resident's needs, choices, and preferences, to maintain or improve, the resident's ability to perform activities of daily living and to prevent decline unless it's unavoidable. Resident #78 was admitted with diagnoses that included Multiple Sclerosis, Paraplegia (the partial or complete loss of motor and sensory function in the lower half of the body, including both legs), and Acute Respiratory Failure with Hypoxia (a condition where the lungs are unable to adequately exchange oxygen and carbon dioxide, leading to low levels of oxygen in the blood). The Minimum Data Set assessment dated [DATE] documented a Brief Interview for Mental Status score of 15, indicating Resident #78 was cognitively intact. The Minimum Data Set documented Resident #78 was dependent on two or more staff members for bed mobility, including rolling left and right, where the helper did all the effort for the resident to complete the activity. The Comprehensive Care Plan titled The resident has Activities for Daily Living, Self-Care Performance Deficit related to Multiple Sclerosis, dated 06/09/2025, documented interventions that included the resident required the assistance of two (2) Staff members for rolling from side to side. The Certified Nursing Assistant documentation report for July 2025, documented Resident #78 received a shower/bath on 07/22/2025 by Certified Nursing Assistant #6. It further documented that Resident #78 was dependent on two (2) Staff members for bathing, including washing, rinsing, and drying self; the assistance of two (2) or more helpers is required for the resident to complete the activity. The resident required two-person assistance for bed mobility for rolling side to side. During an observation and interview on 09/15/2025 at 09:03 AM, Resident #78 was in bed eating breakfast, and stated that Certified Nursing Assistant #6 came into their room on shower day on 07/22/2025 during the day shift and said they would give them a bed bath and not a shower. Resident #78 stated they refused the bed bath and told Certified Nursing Assistant #6 that they wanted a shower. Certified Nursing Assistant continued to give them a bed bath by themselves, even though they said no and it was not their wish. They stated Certified Nursing Assistant #6 instructed them to turn to their side, and they informed Certified Nursing Assistant #6 that they could not turn on their side. Certified Nursing Assistant #6 roughly turned the resident on their side to wash their back. Resident #7 stated they reported the incident to the Activities Aide #1 later that day, and told the Assistant Director of Nursing Services, they did not want Certified Nursing Assistant #6 to take care of them. During an interview on 09/17/2025 at 08:37 AM, Certified Nursing Assistant #6 stated they were assigned once to Resident #78's unit on 07/22/2025, and only took care of Resident #78 once. Certified Nursing Assistant #6 stated they were not familiar with Resident #78's care. Certified Nursing Assistant #6 stated they asked the unit staff to help them with the resident's shower, but everyone was busy. Certified Nursing Assistant #6 stated Resident #78 refused the bed bath, but they gave the resident a bed bath anyway, because they did not want to get written up. The resident was not happy and said no, as they did not want a bed bath. Certified Nursing Assistant #6 stated they gave Resident #78 a bed bath by themselves; however, they were not rough during care. During an interview on 09/18/2025 at 09:59 AM, Social Worker #1 stated they met with Resident #78 in the presence of the Assistant Director of Nursing Services on 07/22/2025. Resident #78 stated Certified Nursing Assistant #6 was rough during care, and</p> | | |

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| <p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>(continued on next page)</p> |

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| <p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, record review, and interviews during the Recertification and Abbreviated Survey (# 2569298) initiated on 09/14/2025 to 09/18/2025, the facility did not ensure each resident received adequate supervision and assistance devices to prevent Accidents. This was identified for one (1) (Resident #78) of five (5) residents reviewed for Accidents. Specifically, Resident #78 was assessed to require two-person assistance for bath/shower and bed mobility as per their plan of care. Certified Nursing Assistant #6 provided a bed bath to Resident #78 by themselves, without assistance from another staff member. The finding is: The facility policy titled Activities of Daily Living, dated 11/2018 and reviewed 09/05/2025, documented that Individualized care plans are based on an accurate assessment of the resident's self-performance and the amount and type of support being provided to the resident. The facility policy titled Care Planning Process, dated 07/2022, documented that the purpose of the Care Plan is to ensure that each resident receives the necessary care and services to attain or maintain the highest practicable physical, mental, and psycho-social well-being. Resident #78 was admitted with diagnoses that included Multiple Sclerosis, Paraplegia (the partial or complete loss of motor and sensory function in the lower half of the body, including both legs), and Acute Respiratory Failure with Hypoxia (a condition where the lungs are unable to adequately exchange oxygen and carbon dioxide, leading to low levels of oxygen in the blood). The Minimum Data Set assessment dated [DATE] documented a Brief Interview for Mental Status score of 15, indicating Resident #78 was cognitively intact. The Minimum Data Set documented Resident #78 was dependent on two or more staff members for bed mobility, including rolling left and rolling right, where the helper did all the effort for the resident to complete the activity. The Comprehensive Care Plan titled The resident has Activities for Daily Living, Self-Care Performance Deficit related to Multiple Sclerosis, dated 06/09/2025, documented interventions that included the resident was dependent on two (2) staff members for rolling from side to side. The Certified Nursing Assistant documentation report for July 2025, documented Resident #78 received a shower/bath on 07/22/2025 by Certified Nursing Assistant #6. It further documented that Resident #78 was dependent on two (2) Staff members for bathing, including washing, rinsing, and drying self; the assistance of two (2) or more helpers is required for the resident to complete the activity. The resident required two-person assistance for bed mobility for rolling side to side. An Accident/Incident Report dated 07/22/2025 documented that Resident #78 reported to the Recreation Aid that Certified Nursing Assistant #6 was rough with them during a bed bath, causing discomfort while turning. A full body assessment was performed by the Assistant Director of Nursing Services; psychological consult was ordered. Certified Nursing Assistant was suspended pending the investigation. The Summary of the Accident/Incident Report dated 07/22/2025 documented that, based on the investigation, there was insufficient evidence to substantiate the allegation of physical abuse or neglect. A review of the written statement from Certified Nursing Assistant #6 dated 07/22/2025, documented they provided a bed bath to Resident #78 because no one assisted them. During an observation and interview on 09/15/2025 at 09:03 AM, Resident #78 was in bed eating breakfast, and stated that Certified Nursing Assistant #6 came into their room on shower day on 07/22/2025 during the day shift and said they would give them a bed bath and not a shower. Resident #78 stated they refused the bed bath and told Certified Nursing Assistant #6 that they wanted a shower. Certified Nursing Assistant continued to give them a bed bath by themselves, even though they said no and it was not their wish. They stated Certified Nursing Assistant #6 instructed them to turn to their side, and they informed Certified Nursing Assistant #6 that they could not turn on their side. Certified Nursing Assistant #6 roughly turned the resident on their side to wash their back. Resident #7 stated they reported the incident to the Activities Aide #1 later that day, and told the Assistant Director of Nursing Services, they did not want Certified Nursing Assistant #6 to take care of them. During an interview on 09/17/2025 at 08:37 AM, Certified Nursing Assistant #6 stated they were assigned once to Resident #78's unit on 07/22/2025 and only took care of Resident #78 once. Certified Nursing Assistant #6 stated they were not familiar with Resident #78's care. Certified Nursing Assistant #6 stated they asked the unit staff to help them with the resident's shower, but everyone was busy. Certified Nursing Assistant #6 stated Resident #78 refused the bed bath, but they gave the resident a bed bath anyway, because they did not want to get written up. The resident was not happy and said no, as they did not want a bed bath. Certified Nursing Assistant #6 stated they gave Resident #78 a bed bath by themselves; however, they were not rough during care. During an interview on 09/17/2025 at 10:14 AM, Registered Nurse #4</p> | | |