

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  335721	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  02/27/2026
NAME OF PROVIDER OR SUPPLIER  Heritage Green Rehab & Skilled Nursing		STREET ADDRESS, CITY, STATE, ZIP CODE  3023 Route 430 Greenhurst, NY 14742	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0727</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Have a registered nurse on duty 8 hours a day; and select a registered nurse to be the director of nurses on a full time basis.</p> <p>Based on interview and record review conducted during a survey the facility did not ensure the Director of Nursing served as a charge nurse, only when the facility had an average daily occupancy of 60 or fewer residents. Specifically, the Director of Nursing worked as a charge nurse when the facility had a daily average census of greater than 60. The findings are:Review of the undated document titled Director of Nursing Job Description documented that within the framework of the objectives and policies established by the Corporation, and the New York State Department of Health regulations, the Director of Nursing is responsible for planning, directing, and coordinating nursing services. Under the supervision of the Administrator, the Director of Nursing exercises authority, responsibility and accountability for the functions, activities and training of the nursing service staff. Participates as a member of the facility management team in planning, policy formulation, and administrative decision making with particular reference to the role, function, and operation of the facility's nursing services. Is responsible for the overall management of resident care 24 hours a day, seven (7) days a week. Additionally, the Director of Nursing ensures a sufficient number of qualified supervisory and supportive nursing personnel are assigned for each tour of duty to meet the resident's needs and nursing standard of care. The State Operations Manual dated 07/23/2025, documented a Charge Nurse is a licensed nurse with specific responsibilities designated by the facility that may include staff supervision, emergency coordinator, physician liaison, as well as direct resident care.The documents titled Census Summary Reports by Location for January 23, 2026- February 23, 2026, documented the following:01/28/2026 the resident census was 11302/05/2026 the resident census was 11502/11/2026 the resident census was 116 The facility census at the time of survey entrance on 02/23/2026 was 115 out of 135 available beds.The undated document titled Heritage [NAME] Minimal Staffing Numbers, provided by the Facility Scheduler documented they required two (2) nurses on [NAME] Unit for the 6:00 AM - 2:00 PM, and 2:00 PM - 10:00 PM shifts.Review of the facility daily staffing sheets dated 01/22/2026- 02/11/2026 revealed the Director of Nursing was counted in the facility's numbers to meet their minimum staffing numbers for direct care to the residents.02/05/2026 2:00 PM- 10:00 PM shift:Wood Unit- Director of Nursing worked 6:00 PM- 10:00 PM, acting as the second nurse on the unit. 02/11/2026 2:00 PM- 10:00 PM shift:Wood Unit- Director of Nursing worked 6:00 PM- 10:00 PM, acting as the second nurse on the unit. From 9:21 PM until 10:00 PM the Director of Nursing was the only nurse on the unit. During an interview on 02/27/2026 at 9:10 AM, the Facility Scheduler stated they tried not to have the Director of Nursing act as a staff nurse for the facility very often. They only did it when they were instructed to do so by the Director of Nursing or the Administrator. The Facility Scheduler was not aware that the Director of Nursing was not supposed to act outside their role as the Director of Nursing. They stated there were days that there were not enough staff, they tried their best to find coverage, but occasionally the Director of Nursing would help out. The Facility Scheduler stated the minimum staffing numbers were not ideal numbers</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID:  335721	Facility ID:  335721  If continuation sheet Page 1 of 2

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<p>F 0727</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>of staff. It was very difficult for the staff to get all their work done and provide good care to all the residents. During an interview on 02/27/2026 at 12:48 PM, the Director of Nursing stated they were not aware of the exact regulation regarding the Director of Nursing acting as a charge nurse, they just thought it was frowned upon. They knew that the staff needed help, and they felt obligated to help them. They stated they would act as a certified nurse aide, a housekeeper or a medication nurse, whatever they needed at the time. They stated they were always available as the Director of Nursing while they were acting in a different role. During an interview on 02/27/2026 at 2:24 PM, the Administrator stated the minimum staffing numbers were not what their goal was. They always tried to have adequate staff, but they were also willing to help if their staff and residents needed them. 10 New York Codes Rules Regulations 415.13(b)(1)</p>		